

Poh Kin (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 April 2019 12:12 PM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <Urgent> re-seek mandate approval; Your Ref: 16/16/16/VP05/019242; ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P [External Confidential]

Categories: clear

Lonpac External - Confidential

Dear Poh Kin,

Please proceed as proposed.

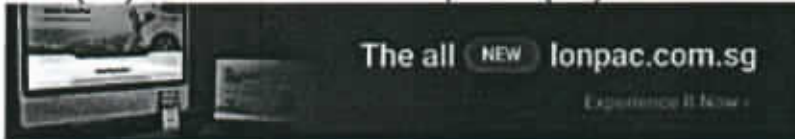
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Friday, 5 April, 2019 2:49 PM
To: GERALD POH WEE BIN
Cc: Admin A
Subject: FW: <Urgent> re-seek mandate approval; Your Ref: 16/16/16/VP05/019242; ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P
Importance: High

Hi, Gerald,

Re-send e-mail.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 5 April 2019 5:18 PM
To: 'GERALD POH WEE BIN'
Cc: Admin A
Subject: <Urgent> re-seek mandate approval; Your Ref: 16/16/16/VP05/019242; ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P
Attachments: JAS e-mail.pdf; number of days and taxi mileage log book.pdf
Importance: High

Your Ref: 16/16/16/VP05/019242
Our Ref: CC4/LPC16017530/Gma3

Dear Gerald,

ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P

We refer to the above matter and your mandate approval on 19.05.2017.

We hereby re-seek mandate approval as TP M/S COMFORTDELGRO ENGINEERING PTE LTD counter proposal at global sum of \$1,800.00.

We hereby seek your approval to offer TP at global sum of **\$1,790.00** on this matter.

Summary to offer to repairer M/S COMFORTDELGRO ENGINEERING PTE LTD is as follows:

	TP CLAIMED	TP counter proposal	OUR REVISED TO OFFER
Cost of Repairs	\$ 5,560.81	\$1,712.00 (w/gst)	\$1,712.00 (w/gst)
Loss of Rental	\$ 1,531.17(\$ 170.13 X 9 days)	\$1,446.11(\$ 170.13 X 8.5 days)	\$1,446.11(\$ 170.13 X 8.5 days)
Loss of Income	\$ 720.00(\$ 80 x 9 days)	\$ 425.00(\$ 50 x 8.5 days)	\$ 425.00(\$ 50 x 8.5 days)
	\$7,811.98	\$ 3,583.11	\$ 3,583.11
At Liability 50%	\$ 3,905.99	\$ 1,791.56	\$ 1,791.56
LTA Search Fee	\$ 5.35	\$ 5.35	\$ 5.35
TOTAL	\$ 3,911.34	\$ 1,796.91	\$ 1,796.91

*Surveyor recommended 4 days

Attached herewith a copy of the TP Taxi Mileage log book for your file record.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

Our Ref : T 0916 / SHC 2914P / KS (J)

Date : 07-Nov-16

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

CDGE Taxi Claims Department
59 Loyang Drive
4th floor
Singapore 508969
Fax : 6214 1843

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6353 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 109566348W

PRIVATE & CONFIDENTIAL

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 2914P YOUR INSURED
SJK 5896Y OTHER ON 15.09.16

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC 2914P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : we are submitting this claim for your consideration on behalf of the claimants

TAXI OWNER'S CLAIM

1	Cost of Repair	S\$	1712.00	7 Sungei Kadut Way Singapore 728791
2	9 days Loss of Rental @\$ 170.13 per day	S\$	1531.17	
3	Survey Report Fees (Surveyed by LKK)	S\$	-	Defu 6 Defu Avenue 1 Singapore 539537
4	LTA Search Fees	S\$	5.35	
5	GIA / Police Report Fees	S\$	-	Yishun 501 Yishun Industrial Park A Singapore 768732
6	Towing / Medical / Transportation Fees	S\$	-	
Sub Total :		S\$	3,248.52	

HIRER'S CLAIM

1	9 days Loss of Income @\$ 80.00 per days	S\$	720.00
Total Claims		S\$	3,968.52

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill : - pcs
- b) LTA search slip/s of : SJK 5896Y
- c) GIA / Police report/s of : SHC 2914P
- d) Letter of authority from owner / hirer / operator
- () Photocopie/s of Accident Scene Photo/s () Hirer's Income Tax
- () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

Kazali Hapi Selahudin

Deputy Manager

CDGE Claims Department

COMFORTDELGRO Email : kazali@cdge.com.sg



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **MERCEDES E220 SHC2914P , SJK5896Y** **ON 15-Sep-16 14:45**
ALONG **PAN ISLAND EXPRESSWAY TWDS CHANGI.**
(NEAR TOA PAYOH)

I / We **TERRENCE ONG LU HAO** (Hirer) NRIC No.: **S69357981**

and/or (Relief) NRIC No.:

Taxi Number **SHC2914P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Sep-2016**

Name of Hirer **TERRENCE ONG LU HAO**
Hirer NRIC **S69357981**

Signature :



Address **53 GEYLANG BAHRU #15-3599**
330053

Contact No. **90994444**



LONPAC INSURANCE BHD

Poh kin

CLAIM NO : 16/16/16/VP05/019242

DATE : 10/4/2019

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SJK 5896Y the sum of Singapore Dollars One Thousand Seven Hundred Ninety Only (**\$1,790.00**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SHC 2914P on 15th September 2016 along/at PIE.

I /We hereby agree to indemnify and keep indemnify (**LIN CHENCHENG /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s COMFORTDELGRO ENGINEERING PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOVANG DRIVE
SINGAPORE 539000

11/04/19

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOVANG DRIVE
SINGAPORE 539000

Name of vehicle owner/Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline + 65 6383 8280 Facsimile + 65 6280 8753

Workshops

58 Luyang Drive Singapore 508989

383 Sin Ming Drive Singapore 375717

45 Pandan Road Singapore 660280

300 1st Road 3 Singapore 605040

24 Geylang Road Singapore 398188

7 Sungai Kadat Way Singapore 726781

8 Delfi Avenue 1 Singapore 328521

COMPANY REG. NO.: 199506048W

Page: 1

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
#19-00 SHAW TOWER

100 BEACH ROAD
SINGAPORE 189702

CONTACT NO: 2507388

VEHICLE NO
SHC2914P

MAKE
MERCEDES BENZ

MODEL
K220CDI (R5)

DATE OF REG
13.05.2013

CHASSIS CODE
WDD2120022A735867

INV. NO/DATE
91271128 28.10.2016

JOB NO.
304950736

DIAGNOSTIC READING

JOB TYPE

Description : ACC.15.09.16/B

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	1,600.00
Add GST @ 7.000 %	112.00
Total Invoice amount.	1,712.00

Issued by : KATHERINE TAN 28.10.2016 13:48:30
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT16090640

Date: 17 October 2016



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	15/09/2016 @ 14:45 hrs
ALONG	PAN ISLAND EXPRESSWAY TWDS CHANGI.
INVOLVING	SJK5896Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2914P** (the "Taxi"). The Taxi was hired to **TERRENCE ONG LU HAO IC NO S6935798I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$170.13** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TM)		DATE	NAME OF DRIVER
								FROM	TO		
10/9/16	SCCN	43	2	0	4	5	248	17.30	04.15		
11/9/16	Louise	43	2	1	3	3	37	1700	0350		
12/09/16	ONLY	43	2	3	7	8	245	0400	1420		
12/09/16	Louise	43	2	4	7	3	94	1420	1840		
13/09/16	ONLY	43	2	6	4	8					
13/09/16	Louise	43	2	8	2	2	174	1530	0205		
14/09/16	ONLY	43	3	0	3	4	211	0415	1830		
14/09/16	Louise	43	3	3	5	2	318	1430	0415		
15/09/16								1845	-		
23/09/16	9 Audland Repen							-	1800		

Text size + -

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJK5896Y	15 Sep 2016 / 14:45:00	Successful	L06	LONPAC INSURANCE BHD

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SHC 2914P