

INS. CASE OWNER:

Gerald

CC 4/LPC160

17530

G 493.12

LKK:
IDAC

Surveyor:

King

DOI:

ASSIGNMENT

19/11/16

Date / Time:

19/11/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJK 5896Y

Name of Insured:

LN CHEN CHENY.

Insured Tel No.:

HP:

81276658

Excess Sec II :SS

D.O.A.:

15/11/16

Is driver the owner?

(YES) NO

Nature of Accident:

16/11/16 14:05/019 x42

Claim No.:

Policy No.:

Z16 VP 0501736

Make / Model:

Mazda MX-5 1.6 (M)

Place of Accident:

PIE TOWARDS KALLANG WAY
TAMPON ROAD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

8HC2914P



INSRS:

WSP:

Tel:

Liability:

RMKS:

C04E (W/L)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/11/16

SJK 5896Y - 16/11/2016 14:05/019 x42
SJK 5896Y - 16/11/2016 14:05/019 x42

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Finding raised the case handle to look
into the issue of liability as LPC insured.
Is also pursuing a third party claim against
8HC2914P.

after repair photo

PRELIMINARY ADVICE

Date/Time:

21/11/2016

Sent By:

Agnes

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 1,600.00

(4 days)

Reduction: 69.21 %

Email

Call

FINAL SETTLEMENT

Date/Time:

10/11/2016

Confirm with: Kuan

Email

Call

Final Liability:

% 50

(Agreed / Assessed) BOLA S/N No.:

H1

If NO or B 28, Ass. Lia:

Repair Cost: \$1,712.00

S\$ 856.00

Loss of Rental (LOR): 1,446.11

S\$ 723.06

(8.5 days)

x \$170.13

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI): 425.00

S\$ 212.50

(\$50.00 x 8.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 5.35

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 1,796.41

Global Sum S\$: 1,790.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 1,790.00

Name 1:

Comfort Delyro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

As per video footage

CORRECTED
14/11/16

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

450.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC16017530/G1yg3

100 BEACH ROAD
#19-00 SHAW TOWERS SINGAPORE 189702

Date : 19-09-2016



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|----------------------|----------------|------------|
| Insured Veh. | SJK 5896Y | Veh. Inspected | SHC 2914P |
| Policy No. | Z16VP05011736 | Coverage (\$) | 0.00 |
| Claim No. | 16/16/16/VP05/019242 | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 19/09/2016 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| | |
|--|--|
| | |
|--|--|

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 15/09/2016 | Inspection Date | 19/09/2016 |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 | | |

5a. Remarks

| |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 2914P

MAKE :

MODEL : MERCEDES

DATE : 17/9/2016 10:57

Hde. hampar

| Qty | Parts Description/ Labour | Type | Unit Price | Amount |
|-----|--|------|------------|--------------------|
| | Fender, Frt/LH X Repair | | | \$ 878.50 |
| | Wheel Rim / Cut | | | \$ 552.50 |
| | Door Shell, Frt/LH X Repair | | | \$ 1,308.80 |
| | Mirror Glass, Frt/LH / Mis | | | \$ 190.60 |
| | Mirror Housing W/Signal Lamp, Frt/LH / Rd | | | \$ 363.70 |
| | Mirror Motor Assy, Frt/LH / Dis | | | \$ 243.30 |
| | Signal Lamp, Frt/LH X NV | | | \$ 81.65 |
| | Door Window Glass, Frt/LH / Scr | | | \$ 198.98 |
| | Door Window Outer Moulding, Frt/LH / Scr | | | \$ 90.75 |
| | SUB TOTAL | | | \$ 3,908.78 |
| | LESS 20% | | | \$ 781.76 |
| | DISCOUNTED TOTAL | | | \$ 3,127.02 |
| | Labour Charge | | | |
| | Panel Beating | | | \$ 850.00 |
| | Spray Painting Charge | | | \$ 1,000.00 |
| | Wiring Charge | | | \$ 50.00 |
| | Tuff Kote | | | \$ 50.00 |
| | Transfer Of Door | | | \$ 120.00 |
| | TOTAL LABOUR | | | \$ 2,070.00 |
| | ESTIMATE TOTAL | | | \$ 5,197.02 |
| | <p>4 Days</p> <p>Lump sum Repair</p> <p>After repair photos</p> <p>Give Qiq - 8288 0282</p> <p>15/9/16</p> <p><i>[Signature]</i> 15/9/16</p> | | | |
| | <p>LKK to Consultants hence notify</p> <p>before repair of the following:</p> <ul style="list-style-type: none"> • To survey before/after spray painting • To display damaged parts for survey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p> | | | |
| | <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p> | | | |

Ashley Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Friday, 16 September, 2016 5:28 PM
To: assignments@lkkauto.com
Cc: GERALD POH WEE BIN
Subject: Accident Involving SJK 5896Y & SHC 2914P Our ref: Z/16/VP05/011736
Attachments: 16092016172757.pdf

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Henry Ng to conduct a survey of the vehicle SHC 2914P on without prejudice.

We look forward to receiving your report soon.

Henry

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

Ashley Chong (LKK Auto)

From: ERIC WOO JUN KIAT <ericwoo@lonpac.com>
Sent: Monday, 19 September, 2016 12:08 PM
To: assignments@lkkauto.com
Cc: GERALD POH WEE BIN; LIONEL CHUA KOK KEONG
Subject: Our Ref: 16/16/16/VP05/011736 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16
Attachments: 19092016120542.pdf

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Henry Ng to conduct a survey of the vehicle SHC 2914P on without prejudice.

We look forward to receiving your report soon.

Guo Xiang

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

Our Ref : 304950736

Date : 170916

Time of Fax : _____

Lompac Ins

Attn : Motor Claims Dept.

Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO 84C 2914P

Via Fax : 62962706

Your Insured : SJK 5896Y

Date of Acc : 150916

Mainline +65 6383 6286
Facsimile +65 6290 9755

www.cdge.com.sg

Company Registration No: 199506048R

Workshops

Braddell
205 Braddell Road
Singapore 578701

Loyang
52 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 600286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Marymount
600 Sin Ming Avenue
Singapore 575733

- 1 The client has engaged us to repair the vehicle and submit claims against the other party/parties involved in the accident.
- 2 In accordance to the motor claims framework, we hereby request your presence At 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.
- 3 Enclosed, please find :
 - I) Our initial estimate of repairs of the damaged vehicle.
 - II) Accident report made by our client.
- 4 I would appreciate it if you could call us to arrange for the survey of the vehicle

| | |
|-------------------|-------------------------------------|
| Lim Kwok Eng | Tel no. 62148316 or Hp no. 98240811 |
| Jumari Masudin | Tel no. 62148315 or Hp no. 96355305 |
| Chiang Liat Choon | Tel no. 62148314 |
| Lim Tien Siong | Tel no. 62148398 or Hp no. 96358546 |
- 5 If we do not hear from you within the next 48 hours, we shall deem it that you have waived your rights to survey our client's vehicle and we shall proceed to engage Independent surveyor without further reference to you. We henceforth reserve our rights to claim for loss of use and loss of rental during any delayed period of this survey arrangement.
- 6 This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.
- 7 Thank you.

Yours faithfully



for Vice President
Crash Repairs & Claims Recovery

Agnes Lim (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 21 October, 2016 11:49 AM
To: Agnes Lim (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3
Attachments: 21102016114238.pdf; 21102016114437.pdf

Dear Agnes,

We attached a copy of our insured's GIA report for your attention.

Kindly remind the case handler to look into the issue of liability as our insured is also pursuing a third party claim against SHC2914P.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAUTO) [mailto:AgnesLim@lkkauto.com]

Sent: Friday, 21 October, 2016 9:53 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Jas Khine (LKKAUTO); Vic (LKKAUTO); Admin A

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir/ Madam,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 13 October, 2016 10:20 AM

To: Agnes Lim (LKKAUTO) <AgnesLim@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Agnes,

Not reported yet but we have sent reminder to our insured.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAUTO) [<mailto:AgnesLim@lkkauto.com>]

Sent: Thursday, 13 October, 2016 10:11 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Jas Khine (LKKAUTO); Vic (LKKAUTO); Admin A

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir/ Madam,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 29 September, 2016 6:00 PM

To: Agnes Lim (LKKAUTO) <AgnesLim@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Agnes,

Our insured driver has yet to lodge a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAUTO) [<mailto:AgnesLim@lkkauto.com>]

Sent: Thursday, 29 September, 2016 5:49 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; ERIC WOO JUN KIAT; LIONEL CHUA KOK KEONG; Admin A; Jas Khine (LKKAUTO); Vic (LKKAUTO)

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please note that : -

| LKK ref | Officer in charge |
|-----------------------|-------------------|
| CC4/LPC16017530/H1yg3 | Jas |

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 23 September, 2016 9:18 AM

To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Agnes,

Our insured driver has yet to lodge a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Friday, 23 September, 2016 9:15 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Gerald,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Your Insured SJK 5896Y already launch report.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 21 September, 2016 5:32 PM

To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Shu Pei,

Our insured has not lodged a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Wednesday, 21 September, 2016 5:29 PM

To: ERIC WOO JUN KIAT

Cc: GERALD POH WEE BIN; LIONEL CHUA KOK KEONG; Admin A; Jas Khine (LKKAuto); Vic (LKKAuto)

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Attached here with the estimated cost of repair and preliminary advice for your perusal.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKKAuto)
Sent: Tuesday, 20 September, 2016 4:12 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>
Cc: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'LIONEL CHUA KOK KEONG' <lionelchua@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 19 September, 2016 12:12 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'LIONEL CHUA KOK KEONG' <lionelchua@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16

Dear Eric,

Thank you for the assignment.

Best Regards,

Ashley Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Monday, 19 September, 2016 12:09 PM
To: assignments@lkkauto.com
Cc: GERALD POH WEE BIN; LIONEL CHUA KOK KEONG

Subject: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Henry Ng to conduct a survey of the vehicle SHC 2914P on without prejudice.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

Poh Kin (LKKAUTO)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Wednesday, 10 April 2019 2:54 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: Re: Y ref:- CC4/LPC16017530/Gyg3 (SJK 5896Y) O ref:- SHC 2914P DOA:- 15/09/16

Categories: clear

Dear Poh Kin,

Your proposed offer below is **accepted**. Kindly let us have your DV for our execution and early return.
Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, 10 April 2019 2:50 PM
To: Kazali Haji Selahudin
Cc: Admin A
Subject: RE: Y ref:- CC4/LPC16017530/Gyg3 (SJK 5896Y) O ref:- SHC 2914P DOA:- 15/09/16

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC4/LPC16017530/Gfa3
Your Ref: T0916/ SHC 2914P/KS(j)

Dear Kazali,

We refer to above matter and your letter of demand.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to revise offer settlement at global sum of **\$1,790.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 10 April 2019 2:50 PM
To: Kazali Haji Selahudin
Cc: Admin A
Subject: RE: Y ref:- CC4/LPC16017530/Gyg3 (SJK 5896Y) O ref:- SHC 2914P DOA:- 15/09/16

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/LPC16017530/Gfa3
Your Ref: T0916/ SHC 2914P/KS(j)

Dear Kazali,

We refer to above matter and your letter of demand.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to revise offer settlement at global sum of **\$1,790.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 April 2019 12:12 PM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <Urgent> re-seek mandate approval; Your Ref: 16/16/16/VP05/019242; ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P [External Confidential]

Categories: clear

Lonpac External - Confidential

Dear Poh Kin,

Please proceed as proposed.

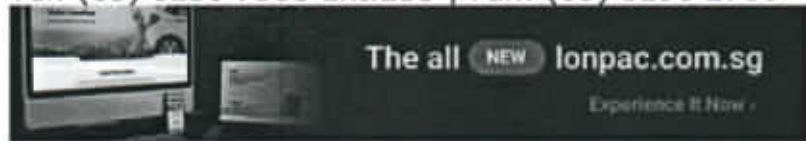
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]

Sent: Friday, 5 April, 2019 2:49 PM

To: GERALD POH WEE BIN

Cc: Admin A

Subject: FW: <Urgent> re-seek mandate approval; Your Ref: 16/16/16/VP05/019242; ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P

Importance: High

Hi, Gerald,

Re-send e-mail.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 5 April 2019 5:18 PM
To: 'GERALD POH WEE BIN'
Cc: Admin A
Subject: <Urgent> re-seek mandate approval; Your Ref: 16/16/16/VP05/019242; ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P
Attachments: JAS e-mail.pdf; number of days and taxi mileage log book.pdf
Importance: High

Your Ref: **16/16/16/VP05/019242**

Our Ref: CC4/LPC16017530/Gma3

Dear Gerald,

ROAD TRAFFIC ACCIDENT ON 15/09/2016 INVOLVING VEHICLES SJK 5896Y AND SHC 2914P

We refer to the above matter and your mandate approval on 19.05.2017.

We hereby re-seek mandate approval as TP M/S COMFORTDELGRO ENGINEERING PTE LTD counter proposal at global sum of \$1,800.00.

We hereby seek your approval to offer TP at global sum of **\$1,790.00** on this matter.

Summary to offer to repairer M/S COMFORTDELGRO ENGINEERING PTE LTD is as follows:

| | TP CLAIMED | TP counter proposal | OUR REVISED TO OFFER |
|------------------|---------------------------------|----------------------------------|----------------------------------|
| Cost of Repairs | \$ 5,560.81 | \$1,712.00 (w/gst) | \$1,712.00 (w/gst) |
| Loss of Rental | \$ 1,531.17(\$ 170.13 X 9 days) | \$1,446.11(\$ 170.13 X 8.5 days) | \$1,446.11(\$ 170.13 X 8.5 days) |
| Loss of Income | \$ 720.00(\$ 80 x 9 days) | \$ 425.00(\$ 50 x 8.5 days) | \$ 425.00(\$ 50 x 8.5 days) |
| | \$7,811.98 | \$ 3,583.11 | \$ 3,583.11 |
| At Liability 50% | \$ 3,905.99 | \$ 1,791.56 | \$ 1,791.56 |
| LTA Search Fee | \$ 5.35 | \$ 5.35 | \$ 5.35 |
| TOTAL | \$ 3,911.34 | \$ 1,796.91 | \$ 1,796.91 |

***Surveyor recommended 4 days**

Attached herewith a copy of the TP Taxi Mileage log book for your file record.

Kindly let us have your approval/instruction/comments for our further negotiating and settlement.

Thank you.

| DATE | DAY | DESCRIPTION | NOS OF DAY (Vehicle in workshop) |
|-----------|-----------|---|----------------------------------|
| 15/9/2016 | Thursday | Accident Happen, send to workshop | 0.5 |
| 16/9/2016 | Friday | workshop send PRI notice to lonpac | 1.5 |
| 17/9/2016 | Saturday | OFF | 2.5 |
| 18/9/2016 | Sunday | OFF | 3.5 |
| 19/9/2016 | Monday | Lonpac appoint LKK, LKK survey TP vehicle | 4.5 |
| 20/9/2016 | Tuesday | Job in process, day 1 | 5.5 |
| 21/9/2016 | Wednesday | Job in process, day 2 | 6.5 |
| 22/9/2016 | Thursday | Job in process, day 3 | 7.5 |
| 23/9/2016 | Friday | Job in process, Job complete | 8.5 |

Jas Khine (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 19 May, 2017 10:53 AM
To: Jas Khine (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Follow Up Flag: Follow up
Flag Status: Completed

Dear Jas,

Kindly proceed with your recommendations.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Jas Khine (LKKAUTO) [mailto:jaskhine@lkkauto.com]
Sent: Thursday, 18 May, 2017 6:24 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir,

Based on 50% , the breakdown is as follow:

| | Claimed Amount | Revised Amount | |
|------------------------------------|----------------|----------------|-----------------------|
| Cost of Repair (W/GST) | \$ 5,560.81 | \$ 1,712.00 | |
| Loss of rental (\$170.13 x 9 days) | \$ 1,531.17 | \$ 1,275.98 | (\$170.13 x 7.5 days) |
| Loss of income (\$80.00 x 9 days) | \$ 720.00 | \$ 375.00 | (\$80.00 x 7.5 days) |
| | | \$ 3,362.98 | |
| At 50% of liability | | \$ 1,681.49 | |
| LTA Search Fee | | \$ 5.35 | |
| 50% Basis | | \$ 1,686.84 | |

Surveyor recommended 4 working days + 2.5 days downtime + 1 day inspection.

Thank you.

Best Regards,
Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 18 May, 2017 6:09 PM

To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Jas,

Kindly let us have the claim amount based on 50 %.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

Sent: Thursday, 18 May, 2017 5:55 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir,

We refer to our email dated 17/11/2016.

Kindly advise whether we may proceed to settle the matter at equal liability or else advise your further instruction as this case being long protracted.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jas Khine (LKKAuto)

Sent: Thursday, 17 November, 2016 5:50 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir,

Noted with thanks.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 17 November, 2016 4:13 PM

To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Jas,

We shall informed our insured in respect of our liability first and revert to you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

Sent: Thursday, 17 November, 2016 4:05 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Vic (LKKAuto); Admin A

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir,

Further to the below matter.

We had managed to obtain a copy of video footage from TP.

As per video, insured vehicle signalled intending to filter to left lane and swerved back to the lane to avoid hitting a lorry which was filtering into 4th lane from the slip road resulted collision with TP vehicle following behind OI vehicle.

Although our insured have yet complete changing lane, TP vehicle is impatient and trying to overtake insured vehicle without slowing down. (Please see the attached video)

Therefore, we are of the opinion that both parties should bear equal liability.

Kindly advise your instruction/comments if any.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

From: Agnes Lim (LKKAUTO)
Sent: Friday, 21 October, 2016 2:21 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Gerald,

We refer to your below email and the contents were duly noted.

Our respective case handler will look into the matter and revert to you in due course.

Dear Jas,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 21 October, 2016 11:49 AM
To: Agnes Lim (LKKAUTO) <AgnesLim@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Agnes,

We attached a copy of our insured's GIA report for your attention.

Kindly remind the case handler to look into the issue of liability as our insured is also pursuing a third party claim against SHC2914P.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAUTO) [<mailto:AgnesLim@lkkauto.com>]
Sent: Friday, 21 October, 2016 9:53 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Jas Khine (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir/ Madam,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 13 October, 2016 10:20 AM

To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Agnes,

Not reported yet but we have sent reminder to our insured.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Thursday, 13 October, 2016 10:11 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Sir/ Madam,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, 29 September, 2016 6:00 PM
To: Agnes Lim (LKKAUTO) <AgnesLim@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Agnes,

Our insured driver has yet to lodge a report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAUTO) [<mailto:AgnesLim@lkkauto.com>]
Sent: Thursday, 29 September, 2016 5:49 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; ERIC WOO JUN KIAT; LIONEL CHUA KOK KEONG; Admin A; Jas Khine (LKKAUTO); Vic (LKKAUTO)
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please note that :-

| LKK ref | Officer in charge |
|-----------------------|-------------------|
| CC4/LPC16017530/H1yg3 | Jas |

Thank you.

Best Regards,
Agnes Lim | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 23 September, 2016 9:18 AM
To: Agnes Lim (LKKAUTO) <AgnesLim@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Agnes,

Our insured driver has yet to lodge a report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]
Sent: Friday, 23 September, 2016 9:15 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Gerald,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Your Insured SJK 5896Y already launch report.

Thank you.

Best Regards,
Agnes Lim | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 21 September, 2016 5:32 PM
To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

Dear Shu Pei,

Our insured has not lodged a report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]
Sent: Wednesday, 21 September, 2016 5:29 PM
To: ERIC WOO JUN KIAT
Cc: GERALD POH WEE BIN; LIONEL CHUA KOK KEONG; Admin A; Jas Khine (LKKAuto); Vic (LKKAuto)
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Attached here with the estimated cost of repair and preliminary advice for your perusal.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKKAuto)
Sent: Tuesday, 20 September, 2016 4:12 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>
Cc: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'LIONEL CHUA KOK KEONG' <lionelchua@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16 ***LKK REF: CC4/LPC16017530/H1yg3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 19 September, 2016 12:12 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'LIONEL CHUA KOK KEONG' <lionelchua@lonpac.com>;
Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16

Dear Eric,

Thank you for the assignment.

Best Regards,

Ashley Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 19 September, 2016 12:09 PM

To: assignments@lkkauto.com

Cc: GERALD POH WEE BIN; LIONEL CHUA KOK KEONG

Subject: Our Ref: 16/16/16/VP05/019242 Accident involving SJK 5896Y & SHC 2914P along PIE towards Changi on 15/9/16

Dear Catherine,

Kindly refer to our attachment.

Please proceed to appoint Henry Ng to conduct a survey of the vehicle SHC 2914P on without prejudice.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|--|-----------------------|------------------------------|---|
| LONPAC INSURANCE BHD | | | Ref : CC4/LPC16017530/Gfa3n2 | |
| 300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555 | | | Date : 14-05-2019 |  |
| | | | Code : LPC2 | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SJK 5896Y | Veh. Inspected | SHC 2914P | |
| Policy No. | Z16VP05011736 | Coverage (\$) | 0.00 | |
| Claim No. | 16/16/16/VP05/019242 | Excess (\$) | 0.00 | |
| Assign From | GERALD | Assign Date | 19/09/2016 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | MERCEDES E 220 | c.c | 2143 | |
| Engine No. | HIDDEN | Year of Reg. | 2013 | |
| Chassis No. | WDD2120022A735867 | Colour | WHITE | |
| Odometer | - | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | STANDARD ALLOY RIM | |
| General | GOOD | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 205/60 R16 | BRIDGESTONE | 6 mm | |
| L/H Front Tyre | 205/60 R16 | BRIDGESTONE | 6 mm | |
| R/H Rear Tyre | 205/60 R16 | BRIDGESTONE | 6 mm | |
| L/H Rear Tyre | 205/60 R16 | BRIDGESTONE | 6 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. | | | | |
| DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 15/09/2016 | Inspection Date | 19/09/2016 | |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 4 Working Days | | |

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2914P

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|----------------------|---------------------------|-------------------|
| | <u>REPLACEMENT OF PARTS</u> | | | |
| 1 | FENDER,FRT/LH | TO REPAIR SEE LABOUR | 878.50 | - |
| 1 | WHEEL RIM | CUT | 552.50 | 552.50 |
| 1 | DOOR SHELL,FRT/LH | TO REPAIR SEE LABOUR | 1,308.80 | - |
| 1 | MIRROR GLASS,FRT/LH | MISSING | 190.60 | 190.60 |
| 1 | MIRROR HOUSING W/SIGNAL LAMP,FRT/LH | CUT | 363.70 | 363.70 |
| 1 | MIRROR MOTOR ASSY,FRT/LH | DISTORTED | 243.30 | 243.30 |
| 1 | SIGNAL LAMP,FRT/LH | NOT NECESSARY | 81.65 | - |
| 1 | DOOR WINDOW GLASS,FRT/LH | SCRATCHED | 198.98 | 198.98 |
| 1 | DOOR WINDOW OUTER MOULDING,FRT/LH | SCRATCHED | 90.75 | 90.75 |
| | LESS 20% DISCOUNT | | -781.76 | -327.97 |
| | | | 3,127.02 | 1,311.86 |
| | <u>LABOUR</u> | | | |
| | PANEL BEATING.INCLUSIVE OF THE REPAIR OF FENDER,FRT/LH AND DOOR SHELL,FRT/LH. | | 850.00 | 200.00 |
| | SPRAY PAINTING CHARGE. | | 1,000.00 | 630.00 |
| | WIRING CHARGE. | | 50.00 | 20.00 |
| | TUFF KOTE. | | 50.00 | 30.00 |
| | TRANSFER OF DOOR. | NOT NECESSARY | 120.00 | - |
| | | | 2,070.00 | 880.00 |
| | GRAND TOTAL | | 5,197.02 | 2,191.86 |
| | RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | 1,600.00 |

Report Ref No. CC4/LPC16017530/Gfa3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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