

INS. CASE OWNER:

Sundavi

CC 3 / III160 17336, Kpa3 s2

LKK:
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

14/9/16

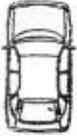
Date / Time:

14/9/16

Registered in Merimen:

15/9/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 1393 Z

Claim No.:

MU16040489

Name of Insured:

CTPL

Policy No.:

M1600016

Insured Tel No.:

HP:

Make / Model:

H. Sunka

Excess Sec II :SS

D.O.A.:

11/9/16 (Sun)

Place of Accident:

COMPASSATE RD x Sengkang East Ave

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ISMAIL MD Yusof

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability: % Final? Yes / No

SHB 7830 4



INSRS:
WSP:
Tel:
Liability:
RMKS:

Trans. Cab



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
29/9/16	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.:

Repair Cost: 6259.50 SS 3129.75

Loss of Rental (LOR) 648.00 SS 324.21 (6 days) x \$108.00

Loss of Use (LOU): SS (S x days)

Loss of Income (LOI) 200 SS 120.00 (S40 x 6 days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: SS -

Medical: SS -

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS

Total: SS 3573.96 Global Sum SS: 3550.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: SS 3550.00 Name 1: Trans Cab Auto Services Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

ASS. REC. BY:

REF:

TU /

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 04 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMB 7830U Yr Regn: 10, 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Chevrolet ^(A) Epico c.c. 1991

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 811808 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL11A69RTBB - 097029

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Citi

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 11/9/16 D.O.I. 14/9/16

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or FR O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>15/9</u>	<u>File pass to Catherine</u>
	<u>US \$ 5850 (Red) 22751.57 / 806</u>
	<u>11/9/16 (Sun): DOA,</u>
	<u>12/9/16 (Mon): PH</u>

Date/Time, File Pass to? : Preli. Report : Final Report

1) Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Report Format: _____

Lump Sum / I.B.i: (\$ _____)

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Survey Fee:	
Transportation:	
\$ + RS. SI	
Photos	
Others	
TOTAL	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC3/III16017336/Kpa3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 15-09-2016	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 1393Z	Veh. Inspected	SHB 7830U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/09/2016
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	11/09/2016	Inspection Date	14/09/2016
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHB 7830U -**ROEL***Not Authored
L/Smp B*

Vehicle No.:

SHB 7830U - ROEL

Chassis No.:

KL1LA69RJBB097029

Vehicle Make:

CHEVROLET

Vehicle Model:

EPICA 2.0

Date of Accident :

11.09.16

Third Party Insurer :

III

PART		LIST
1	1 Front Bumper	\$ Bu 1,202.00 ✓
2	1 Front Bumper Lower Absorber	\$ 180.00 X } } su
3	1 Front Bumper Reinforcement	\$ 356.00 X } } su
4	1 Front Bumper Retainer RH	\$ CM 102.00 ✓
5	1 Front Bumper Retainer LH	\$ Su 102.00 X
6	1 Front Bumper Lower Grille	\$ Su 78.00 X
7	1 Front Bumper Lower Stiffener	\$ R 134.37 X
8	1 Front Bumper Bracket LH	\$ R 10.00 X
9	1 Front Bumper Bracket RH	\$ R 10.00 X
10	1 Bumper Fog Lamp Cover RH	\$ Mj:m 32.40 ✓
11	1 Bumper Fog Lamp Cover LH	\$ Su 32.40 X
12	1 Front Windscreen	\$ Su 1,304.00 X
13	1 Front Windscreen Moulding	\$ nu 196.00 X
14	1 Front Fender LH	\$ R 837.60 X
15	1 Front Fender RH	\$ Bu 837.60 ✓
16	1 Front Fender Liner RH	\$ CM 47.00 ✓
17	1 Front Fender Liner LH	\$ Su 47.00 X
18	1 Front Fender Inner Wheel House Panel RH	\$ R 1,437.00 X
19	1 Resonator (B/S Fender LH) AIR BOX	\$ su 134.67 X
20	1 Resonator Hose	\$ Su 37.00 X
21	1 Bonnet	\$ B 1,250.00 ✓
22	1 Bonnet hinge RH	\$ R 36.00 X
23	1 Bonnet hinge LH	\$ R 36.00 X
24	1 Bonnet Moulding	\$ nu 161.97 ✓
25	1 Bonnet Lock	\$ R 60.00 X
26	1 Bonnet cable	\$ Su 125.00 X
27	1 Front Support Panel Assy	\$ B 1,222.32 ✓
28	1 Headlamp RH	\$ Bu 816.00 ✓
29	1 Headlamp LH	\$ Su 816.00 X
30	1 Windscreen Washer Tank - Filler Neck	\$ Dd 4.80 ✓

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHB 7830U -**ROEL**

31	1	Windscreen Washer Tank	\$		62.00	✓ <i>sv</i>
32	1	Windscreen Washer Tank Motor	\$	<i>sv</i>	51.00	×
33	1	Washer Tank Hose	\$	<i>sv</i>	21.00	×
34	1	Radiator Assembly	\$	<i>sv</i>	618.00	×
35	1	Radiator upper hose	\$	<i>sv</i>	30.00	×
36	1	Radiator lower hose	\$	<i>sv</i>	120.00	×
37	1	Radiator Grille (Grille A-Rad)	\$	<i>cm</i>	367.00	✓
38	1	Radiator Grille Top Cover	\$	<i>sv</i>	45.02	✓
39	1	Fan Blade(A/C)	\$	<i>sv</i>	536.00	×
40	1	Fan Blade(Radiator)	\$	<i>sv</i>	634.00	×
41	1	Aircon Condenser	\$	<i>sv</i>	600.00	×
42	1	Aircon hose - condenser to compressor	\$	<i>sv</i>	450.00	×
43	1	Aircon hose - compressor to evaporator	\$	<i>sv</i>	624.00	✓
44	1	Aircon hose - condenser to evaporator	\$	<i>sv</i>	580.00	×
45	1	Air Intercooler	\$	<i>sv</i>	652.00	×
46	1	Front Shock Absorber Assy RH	\$	<i>sv</i>	216.17	×
47	1	Front Lower Arm RH	\$	<i>sv</i>	283.00	×
48	1	Front Knuckle Arm RH	\$	<i>sv</i>	230.00	×
49	1	Front Stabilizer Bar Link RH	\$	<i>sv</i>	51.79	✓
50	1	Front Stabilizer Bar Bracket RH	\$	<i>sv</i>	105.75	×
51	1	Front Stabilizer Bar Bush RH	\$	<i>sv</i>	66.00	×
52	1	Drive Shaft RH	\$	<i>sv</i>	900.00	✓
53	1	Front Door RH	\$	<i>sv</i>	1,133.00	×
54	1	Front Side View Mirror RH	\$	<i>sv</i>	939.00	×

TOTAL	\$	20,959.86
10%	\$	2,095.99
	\$	18,863.87

Special Nett

1	1 Set	Front Bumper Fastener Clip	\$	<i>sv</i>	24.00	✓
2	2	Front Windscreen Sealant	\$	<i>sv</i>	100.00	×
3	1	Front Windscreen Inner Sponge Seal	\$	<i>sv</i>	100.00	×
4	1 Set	Radiator Grille Top Cover Clip	\$	<i>sv</i>	10.00	✓
5	1 Set	Front licence plate with holder	\$	<i>sv</i>	192.00	45 <i>sv</i>
6	1 Set	Radiator Grille clip	\$	<i>sv</i>	35.00	✓
7	1 Set	Front Fender Liner clip LH	\$	<i>sv</i>	30.00	×
8	1 Set	Front Fender Liner clip RH	\$	<i>sv</i>	30.00	✓
9	1 Set	Louver Cowl Top clip	\$	<i>sv</i>	30.00	×

TRANS-CAB AUTO SERVICES PTE LTD**ROEL**

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHB 7830U -

10	2	Bonnet stopper	\$	<i>sh</i> 15.00 X
11	1	Door Sticker "Trans-cab"RH	\$	<i>nr</i> 80.00 X
12	1	Front Tyre RH	\$	<i>sh</i> 180.00 X
13	1	Front Tyre Rim RH	\$	<i>sh</i> 126.00 ✓
14	1	Front Tyre LH	\$	<i>sh</i> 180.00 X
15	1	Front Tyre Rim LH	\$	<i>sh</i> 126.00 X

TOTAL	\$	1,258.00
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TOTAL PARTS	\$	20,121.87
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To Check Electrical Lighting Concerned.	\$	170.00 <i>sol</i>
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Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	2,800.00 <i>6001</i>
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To Remove And Refit Front And Rear W/Screen Glass To Facilitate Bodywork Repair.	\$	<i>nr</i> 440.00 X
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Putty and spray painting of the affected portion.	\$	2,700.00 <i>8001</i>
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Towing Fees.	\$	120.00 <i>sol</i>
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Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	<i>nr</i> 380.00 X
---	----	--------------------

To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>nr</i> 380.00 X
---	----	--------------------

To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	<i>nr</i> 380.00 X
---	----	--------------------

To check steering geometry and computer wheel alignment	\$	<i>nr</i> 220.00 X
---	----	--------------------

To transfer of tire, rim and on wheel balancing.	\$	<i>nr</i> 170.00 X
--	----	--------------------

To replace, refix and top up coolant for radiator	\$	170.00 <i>sol</i>
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TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHB 7830U -

ROEL

To dismantle and refit aircon assy and attachment, vacuum and charge-in-gas.	\$	380.00 <i>100</i>
To rust-proofing of the affected areas.	\$	170.00 <i>90</i>
TOTAL	\$	8,480.00
Over All Total	\$	28,601.87

Repair Days

10 Days

4 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Sep 2016 19:06	Cim Veh Model Changed	(202533) CHEVROLET EPICA 2.0 DSL TURBO (A).	[A] HOW MEI KWAN
2	15 Sep 2016 19:06	Cim Created	Reg No: SHB7830U, Acct Date: 2016/09/11, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Singapore Pte Ltd (HQ), Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
3	15 Sep 2016 19:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	15 Sep 2016 19:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/26	[A] HOW MEI KWAN
5	15 Sep 2016 19:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	15 Sep 2016 19:07	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	15 Sep 2016 19:07	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	15 Sep 2016 19:10	Adj Rpt Initiated		[A] HOW MEI KWAN
9	15 Sep 2016 19:10	Cim Details Notified		[A] HOW MEI KWAN
10	29 Sep 2016 17:40	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: Conflicting version. Both parties reported that traffic light was green in their favour. Kindly advise if there is any video footage from our insured.	[A] CHEW HSIAO TONG

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Acc Insurer	Ref 1	Ref 2	Amount
1254958	15/09/2016 19:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB7830U		10.70

Claim Audit

AUDIT TRAIL				
No	On	Action	Remarks	By
1	15 Sep 2016 19:06	Clim Veh Model Changed	(202533) CHEVROLET EPICA 2.0 DSL TURBO (A).	[A] HOW MEI KWAN
2	15 Sep 2016 19:06	Clim Created	Reg No: SHB7830U, Acct Date: 2016/09/11, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: AXA Insurance Singapore Pte Ltd (HQ), Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
3	15 Sep 2016 19:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	15 Sep 2016 19:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/26	[A] HOW MEI KWAN
5	15 Sep 2016 19:06	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	15 Sep 2016 19:07	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	15 Sep 2016 19:07	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	15 Sep 2016 19:10	Adj Rpt Initiated		[A] HOW MEI KWAN
9	15 Sep 2016 19:10	Clim Details Notified		[A] HOW MEI KWAN
10	29 Sep 2016 17:40	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: Conflicting version. Both parties reported that traffic light was green in their favour. Kindly advise if there is any video footage from our insured.	[A] CHEW HSTAO TONG
11	05 Oct 2016 09:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/26, Mandate Remarks: No Video with our ID	[1] Sundari Nagarajan
12	05 Oct 2016 09:40	Adj Mandate Set	Approved:0.00:No Video with our ID	[1] Sundari Nagarajan

ACTIVITY

No record.

Merimen Billing for this case - Transaction History

Ref No	Bill Date	Acc Type	Acc Name	Co Name (Franch)	Ref 1	Ref 2	Amount
1254958	15/09/2016 19:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB7830U		10.70

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 October, 2016 4:24 PM
To: 'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); tzeyong.lui (tzeyong.lui@transcab.com.sg); claims@transcab.com.sg
Subject: ACCIDENT INVOLVING SHC 1393Z(III) & SHB 7830U ON 11/09/2016
Attachments: Statement of SHC 1393Z.pdf

Your ref: **SHB 7830U**
Our ref: CC3/III16017336/Kpa3

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING SHC 1393Z(III) & SHB 7830U ON 11/09/2016

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence yet to substantiate either party's version. Kindly refer to the attached statement for your easy reference.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer **50%** towards your client's claim.

Kindly revert.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 30 October 2018 3:19 PM
To: Hsiao Tong (LKKAuto)
Cc: 'Jasmine Tan'; zhewei.kek@transcab.com.sg; claims@transcab.com.sg; Kenneth Kong (LKKAuto)
Subject: FW: Your Ref: SHB 7830U; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016
Attachments: Statement of SHC 1393Z.pdf; TP_ESTIMATE_-_MARKED.pdf; SHB7830U 11.09.16 - GIA.pdf; AAD1609-123 - LOD.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong

We confirmed the COR \$5,850.00 (before GST).

Enclosed the GIA report and LOD for your perusal and action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive the offer soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 20 October, 2018 12:11 PM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg
Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Subject: RE: Your Ref: SHB 7830U; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

Without Prejudice

Hi,

We refer to our email dated 06/08/2018.

Kindly revert.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 6 August 2018 11:41 AM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: Your Ref: SHB 7830U; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

Without Prejudice

Hi,

We refer to the above matter.

Liability: 50% (conflicting version)

For COR, recommended amount at **L/sum \$5,850.00** with **04 repair days**.

Kindly confirm.

Please note that all the finalisation subject to insurer approval.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 6 August 2018 11:41 AM
To: 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg
Cc: Kenneth Kong (LKKAuto)
Subject: Your Ref: SHB 7830U; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016
Attachments: Statement of SHC 1393Z.pdf; TP_ESTIMATE_-_MARKED.pdf

Without Prejudice

Hi,

We refer to the above matter.

Liability: 50% (conflicting version)

For COR, recommended amount at **L/sum \$5,850.00** with **04 repair days**.

Kindly confirm.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks		By
1	15 Sep 2016 19:06	Clim Veh Model Changed	(202533) CHEVROLET EPICA 2.0 DSL TURBO (A).		[A] HOW MEI KWAN
2	15 Sep 2016 19:06	Clim Created	Reg No: SHB7830U. Acct Date: 2016/09/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Singapore Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()		[A] HOW MEI KWAN
3	15 Sep 2016 19:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	15 Sep 2016 19:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/26		[A] HOW MEI KWAN
5	15 Sep 2016 19:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] HOW MEI KWAN
6	15 Sep 2016 19:07	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
7	15 Sep 2016 19:07	Adj Adjuster Assigned	[None] -> KENNETH KONG		[A] HOW MEI KWAN
8	15 Sep 2016 19:10	Adj Rpt Initiated			[A] HOW MEI KWAN
9	15 Sep 2016 19:10	Clim Details Notified			[A] HOW MEI KWAN
10	29 Sep 2016 17:40	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: Conflicting version. Both parties reported that traffic light was green in their favour. Kindly advise if there is any video footage from our insured.		[A] CHEW HSIAO TONG
11	05 Oct 2016 09:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/09/26. Mandate Remarks: No Video with our ID		[1] Sundari Nagarajan
12	05 Oct 2016 09:40	Adj Mandate Set	Approved:0.00:No Video with our ID		[1] Sundari Nagarajan
13	22 Dec 2018 13:42	Adj Mandate Request	Cur.Req:3573.96:PODS Liability: 50% Quantum: [(a)CORw/GST: \$6,259.50 + (b)LOR (6days x \$108.07): \$648.42 + (c)LOI(6days x \$40.00): \$240.00 = Total: \$7,147.92] @50% = 3,573.96 Vehicle Model: Chevrolet Epica (1991cc) 4 recommendation repair days + 1		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1254958	15/09/2016 19:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB7830U		10.70

Print Received Message

This mail is associated with :

***SHB7830U (MCT16090489)**

[SHC1393Z]

TP

TRANS-CAB SERVICES PTE LTD

Sep 11 2016 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/12/2018 09:47 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SHB7830U - Claim Handler: Sundari Nagarajan

Maintained: Why 50/50 ID claim he made a right turn only when green arrow was lighted. If that was so ID may not be at fault. Moreover he is also making a third party claim. Our settlement may prejudice his recovery claim.

Print Sent Message

This mail is associated with :

***SHB7830U (MCT16090489)
[SHC1393Z]**

TP

TRANS-CAB SERVICES PTE LTD
Sep 11 2016 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 06/01/2019 09:23 AM.
To lalitha@iii.com.sg
CC III_SG; chewht@lkkauto.com
Subject RE: Alert - Adj Mandate Maintained - SHB7830U - Claim Handler: Sundari Nagarajan

Dear Sirs/Mdm,

Both parties reported that traffic light was green in their favour. However both parties has no video/ evidence to support either version. In view of conflicting version, we propose 50/50.

Kindly let us have your instruction for our further action.

Thank you.

Hsiao Tong

<-- Original Message -->

From: III_SG

To: LKK_HQ

Sent On: 26/12/2018 09:47 AM

Subject: Alert - Adj Mandate Maintained - SHB7830U - Claim Handler: Sundari Nagarajan

Maintained:Why 50/50 ID claim he made a right turn only when green arrow was lighted. If that was so ID may not be at fault. Moreover he is also making a third party claim. Our settlement may prejudice his recovery claim.

Print Received Message

This mail is associated with :

***SHB7830U (MCT16090489)**
[SHC1393Z]

TP

TRANS-CAB SERVICES PTE LTD
Sep 11 2016 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/01/2019 11:36 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3573.96) - SHB7830U - Claim Handler: Sundari Nagarajan

Approved:3573.96:50% liability

Hsiao Tong (LKKAuto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 22 February 2019 5:19 PM
To: Hsiao Tong (LKKAuto)
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A; CS A Team
Subject: RE: Your Ref: SHB 7830U [AAD1609-123] ; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

WITHOUT PREJUDICE

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 19 January, 2019 12:50 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Your Ref: SHB 7830U [AAD1609-123] ; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,550.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Thursday, 17 January 2019 5:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: Your Ref: SHB 7830U [AAD1609-123] ; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

WITHOUT PREJUDICE

Dear Hsiao Tong

Kindly let us have your offer with the breakdown.

2	SHB 7830U	SHC 1393Z	09/11/16	III	50%	CHT
---	-----------	-----------	----------	-----	-----	-----

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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No. 2 Ang Mo Kio Street 63, Singapore 569111

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Website: www.transcab.com.sg

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Wednesday, 21 November, 2018 5:34 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'zhewei.kek@transcab.com.sg' <zhewei.kek@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>; 'Kenneth Kong (LKKAuto)' <KennethKong@lkkauto.com>
Subject: FW: Your Ref: SHB 7830U [AAD1609-123] ; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

WITHOUT PREJUDICE

Dear Hsiao Tong

Kindly let us have your offer with the breakdown.

Thank You

Best Regards,

Ng Wai Yin

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Tuesday, 30 October, 2018 3:19 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'zhewei.kek@transcab.com.sg' <zhewei.kek@transcab.com.sg>;

'claims@transcab.com.sg' <claims@transcab.com.sg>; 'Kenneth Kong (LKKAUTO)' <KennethKong@lkkauto.com>

Subject: FW: Your Ref: SHB 7830U; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

WITHOUT PREJUDICE

Dear Hsiao Tong

We confirmed the COR \$5,850.00 (before GST).

Enclosed the GIA report and LOD for your perusal and action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive the offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 20 October, 2018 12:11 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: Your Ref: SHB 7830U; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

Without Prejudice

Hi,

We refer to our email dated 06/08/2018.

Kindly revert.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 6 August 2018 11:41 AM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: Your Ref: SHB 7830U; Our Ref: CC3/III16017336/Kpa3 - SHC 1393Z(III); DOA: 11/09/2016

Without Prejudice

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We refer to the above matter.

Liability: 50% (conflicting version)

For COR, recommended amount at **L/sum \$5,850.00** with **04 repair days**.

Kindly confirm.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Sep 2016 Edit Reg		14 Sep 2016 00:00 Edit Adj Rpt	S\$5,850.00 Edit Estimates	S\$5,850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHB7830U	Date of Loss: 11/09/2016 08:00 - :59 [46 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / MCT16090489	Policy/Cover Note No.: MCOM0016 (TP, Fire & Theft)							
Vehicle Reg. No. (Insured):	SHC1393Z	Policy No. (Claimant): VPX/P1680520							
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 26/09/2016]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (11/01/2019): Alert - Adj Mandate Approved (S\$3573.96) - SHB7830U - Claim Handler: Sundari Nag... • III_SG (26/12/2018): Alert - Adj Mandate Maintained - SHB7830U - Claim Handler: Sundari Nagarajan • III_SG (05/10/2016): Alert - Adj Mandate Approved (S\$0.00) - SHB7830U - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB7830U (MCT16090489)
 [SHC1393Z]
 TP
 TRANS-CAB SERVICES PTE LTD
 Sep 11 2016 8:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▾

Photos/Images			3 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/09/16 19:08	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	15/09/16 19:08	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
4	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
5	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
6	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
7	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
8	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
9	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
10	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
11	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
12	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
13	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
14	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
15	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>
16	15/09/16 19:08	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/09/16 08:28	TP ESTIMATE - MARKED	Load PDF	
2	16/09/16 08:28	TP GIA REPORT	Load PDF	
3	18/12/18 08:46	AUTHORISATION TO ACT	Load PDF	
4	18/12/18 08:46	LOD	Load PDF	
5	18/12/18 08:46	RENTAL MILEAGE	Load PDF	
6	18/12/18 08:46	RENTAL RECEIPT	Load PDF	
7	18/12/18 08:46	WORKSHOP INVOICE	Load PDF	
8	20/03/19 15:17	DISCHARGE VOUCHER	Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/09/16 15:37	Singapore Accident Statement-IV	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III16017336/KPA3S2
Date: 20/03/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0016
Claimant Vehicle No : SHB7830U **Insured Vehicle No :** SHC1393Z
Date of Loss: 11/09/2016 Nature of Claim: TP Claim No: MCT16090489

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB7830U**
Make & Model: CHEVROLET EPICA, 2.0 DSL TURBO (A) Engine No: Z20S1455872K
Reg. Date: 31/10/2012 (Man. Year: 2011) Chassis No: KL1LA69RJBB097029
Colour: Red/White Odometer: 611808 km
Engine Capacity: 1991 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15
Front Left Side: Citi 6 mm Rear Left Side: Citi 8 mm
Front Right Side: Citi 6 mm Rear Right Side: Citi 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,121.87	5,623.30	14,498.57	72.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,480.00	1,710.00	6,770.00	79.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	28,601.87	7,333.30	21,268.57	74.36
Approved Total (Overridden) (S\$)		5,850.00		
(S\$)	28,601.87	5,850.00	22,751.87	79.55
+ GST 7.00/7.00% (S\$)	2,002.13	409.50	1,592.63	79.55
Nett Amount (S\$)	30,604.00	6,259.50	24,344.50	79.55
+ Loss of Use (6.0 x S\$40.00/day) (S\$)		240.00		
+ Car Rental (6.0 x S\$108.07/day) (S\$)		648.42		
(S\$)		7,147.92		
Liabe Amount (50.00%) (S\$)		3,573.96		
Global Sum Settlement (S\$)		3,550.00		

INSPECTION

Date of Assignment: 14/09/2016
Date Inspected: 14/09/2016 Inspected At: Trans-cab Auto Services Pte Ltd
NO. 2ANG MO KIO, ST 63
Singapore 569111

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 20 Mar 2019)
Parts: 143	CHEVROLET EPICA 2.0 DSL TURBO (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB7830U)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled	1,202.00 FL	*1,202.00 FL
2	1		*FRONT BUMPER LOWER ABSORBER	Serviceable	180.00 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Serviceable	356.00 FL	*- FL
4	1		*FRONT BUMPER RETAINER RH	Cracked	102.00 FL	*102.00 FL
5	1		*FRONT BUMPER RETAINER LH	Serviceable	102.00 FL	*- FL
6	1		*FRONT BUMPER LOWER GRILLE	Serviceable	78.00 FL	*- FL
7	1		*FRONT BUMPER LOWER STIFFENER	Repair	134.37 FL	*- FL
8	1		*FRONT BUMPER BRACKET LH	Repair	10.00 FL	*- FL
9	1		*FRONT BUMPER BRACKET RH	Repair	10.00 FL	*- FL
10	1		*BUMPER FOG LAMP COVER RH	Mtg Cracked	32.40 FL	*32.40 FL
11	1		*BUMPER FOG LAMP COVER LH	Serviceable	32.40 FL	*- FL
12	1		*FRONT WINDSCREEN	Serviceable	1,304.00 FL	*- FL
13	1		*FRONT WINDSCREEN MOULDING	Not Necessary	196.00 FL	*- FL
14	1		*FRONT FENDER LH	Repair	837.60 FL	*- FL
15	1		*FRONT FENDER RH	Buckled	837.60 FL	*837.60 FL
16	1		*FRONT FENDER LINER RH	Cracked	47.00 FL	*47.00 FL
17	1		*FRONT FENDER LINER LH	Serviceable	47.00 FL	*- FL
18	1		*FRONT FENDER INNER WHEEL HOUSE PANEL RH	Repair	1,437.00 FL	*- FL
19	1		*RESONATOR (B/S FENDER LH) AIR BOX	Serviceable	134.67 FL	*- FL
20	1		*RESONATOR HOSE	Serviceable	37.00 FL	*- FL
21	1		*BONNET	Bent	1,250.00 FL	*1,250.00 FL
22	1		*BONNET HINGE RH	Repair	36.00 FL	*- FL
23	1		*BONNET HINGE LH	Repair	36.00 FL	*- FL
24	1		*BONNET MOULDING	Dented	161.97 FL	*161.97 FL
25	1		*BONNET LOCK	Repair	60.00 FL	*- FL
26	1		*BONNET CABLE	Serviceable	125.00 FL	*- FL
27	1		*FRONT SUPPORT PANEL ASSY	Bent	1,222.32 FL	*1,222.32 FL
28	1		*HEADLAMP RH	Broken	816.00 FL	*816.00 FL
29	1		*HEADLAMP LH	Serviceable	816.00 FL	*- FL
30	1		*WINDSCREEN WASHER TANK - FILLER NECK	Dented	4.80 FL	*4.80 FL
31	1		*WINDSCREEN WASHER TANK	Serviceable	62.00 FL	*- FL
32	1		*WINDSCREEN WASHER TANK MOTOR	Serviceable	51.00 FL	*- FL
33	1		*WASHER TANK HOSE	Serviceable	21.00 FL	*- FL
34	1		*RADIATOR ASSEMBLY	Serviceable	618.00 FL	*- FL
35	1		*RADIATOR UPPER HOSE	Serviceable	30.00 FL	*- FL
36	1		*RADIATOR LOWER HOSE	Serviceable	120.00 FL	*- FL
37	1		*RADIATOR GRILLE (GRILLE A-RAD)	Cracked	367.00 FL	*367.00 FL
38	1		*RADIATOR GRILLE TOP COVER	Distorted	45.02 FL	*45.02 FL
39	1		*FAN BLADE (A/C)	Serviceable	536.00 FL	*- FL
40	1		*FAN BLADE (RADIATOR)	Serviceable	634.00 FL	*- FL
41	1		*AIRCON CONDENSER	Serviceable	600.00 FL	*- FL
42	1		*AIRCON HOSE - CONDENSER TO COMPRESSOR	Serviceable	450.00 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	1		*AIRCON HOSE - COMPRESSOR TO EVAPORATOR	Serviceable	624.00 FL	*- FL
44	1		*AIRCON HOSE - CONDENSER TO EVAPORATOR	Serviceable	580.00 FL	*- FL
45	1		*AIR INTERCOOLER	Serviceable	652.00 FL	*- FL
46	1		*FRONT SHOCK ABSORBER ASSY RH	Serviceable	216.17 FL	*- FL
47	1		*FRONT LOWER ARM RH	Serviceable	283.00 FL	*- FL
48	1		*FRONT KNUCKLE ARM RH	Serviceable	230.00 FL	*- FL
49	1		*FRONT STABILIZER BAR LINK RH	Serviceable	51.79 FL	*- FL
50	1		*FRONT STABILIZER BAR BRACKET RH	Repair	105.75 FL	*- FL
51	1		*FRONT STABILIZER BAR BUSH RH	Serviceable	66.00 FL	*- FL
52	1		*DRIVE SHAFT RH	Repair	900.00 FL	*- FL
53	1		*FRONT DOOR RH	Repair	1,133.00 FL	*- FL
54	1		*FRONT SIDE VIEW MIRROR RH	Serviceable	939.00 FL	*- FL
55	1		*SET FRONT BUMPER FASTENER CLIP	Necessary	24.00 FS	*24.00 FS
56	2		*FRONT WINDSCREEN SEALANT	Not Necessary	100.00 FS	*- FS
57	1		*FRONT WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
58	1		*SET RADIATOR GRILLE TOP COVER CLIP	Necessary	10.00 FS	*10.00 FS
59	1		*SET FRONT LICENCE PLATE WITH HOLDER	Dented	192.00 FS	*45.00 FS
60	1		*SET RADIATOR GRILLE CLIP	Necessary	35.00 FS	*35.00 FS
61	1		*SET FRONT FENDER LINER CLIP LH	Not Necessary	30.00 FS	*- FS
62	1		*SET FRONT FENDER LINER CLIP RH	Necessary	30.00 FS	*30.00 FS
63	1		*SET LOUVE COWL TOP CLIP	Not Necessary	30.00 FS	*- FS
64	2		*BONNET STOPPER	Serviceable	15.00 FS	*- FS
65	1		*DOOR STICKER TRANS-CAB RH	Not Necessary	80.00 FS	*- FS
66	1		*FRONT TYRE RH	Serviceable	180.00 FS	*- FS
67	1		*FRONT TYRE RIM RH	Serviceable	126.00 FS	*- FS
68	1		*FRONT TYRE LH	Serviceable	180.00 FS	*- FS
69	1		*FRONT TYRE RIM LH	Serviceable	126.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	22,217.86	6,232.11
- List Item Discount on L Items 10.00/10.00% (\$\$)	2,095.99	608.81
Total Parts (\$\$)	20,121.87	5,623.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED.	New	170.00	20.00
2	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	2,800.00	600.00
3	TO REMOVE AND REFIT FRONT AND REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR.	New	440.00	0.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	New	2,700.00	800.00
5	TOWING FEES.	New	120.00	50.00
6	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR.	New	380.00	0.00
7	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FTTINGS AND OTHER, TO ENABLE REPAIR.	New	380.00	0.00
8	TO DISMANTLE AND REFIT FRONT END SUSPENSION, UNDERCARRIAGE PARTS, FINAL CHECKING AND TESTING.	New	380.00	0.00
9	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	New	220.00	0.00
10	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	New	170.00	0.00
11	TO REPLACE, REFIX AND TOP UP COOLANT FOR RADIATOR.	New	170.00	50.00
12	TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT, VACCUM AND CHARGE-IN-GAS.	New	380.00	100.00
13	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	170.00	90.00
Gross Labour Cost (S\$)			8,480.00	1,710.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >