

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 28 June, 2018 9:00 AM  
**To:** Syed-Yusoff, Saliha  
**Cc:** Olivia Lau (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Dear Saliha,

We refer to your below email.

Unfortunately, this case was not included during the bulk settlement due to a limited time.

However, during the meeting, we had requested for the LOD and supporting documents for our further action.

Till date, we are still pending for the LOD.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]  
**Sent:** Wednesday, 27 June, 2018 6:41 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Dear Vic,

kindly provide an update on this matter

thank you,

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**Saliha Syed Yusoff**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Syed-Yusoff, Saliha

**Sent:** 07 June 2018 13:53

**To:** Vic (LKKAUTO)

**Cc:** Olivia Lau (LKKAUTO); Admin A

**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Hi Vic,

any outcome from the bulk settlement?

thank you,

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**Saliha Syed Yusoff**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** 28 May 2018 10:03  
**To:** Syed-Yusoff, Saliha  
**Cc:** Olivia Lau (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Dear Saliha,

We refer to your below email.

Please be informed that this case will be included in our bulk settlement with TP repairer by 1<sup>st</sup> week of June.

We will get back for an update in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]  
**Sent:** Monday, 28 May, 2018 9:53 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Olivia Lau (LKKAUTO)  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3  
**Importance:** High

Dear Vic,

any update?

thank you,

**Saliha Syed Yusoff**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Syed-Yusoff, Saliha  
**Sent:** Tuesday, April 24, 2018 10:51 AM  
**To:** Vic (LKKAUTO)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3  
**Importance:** High

Hi Vic,

Kindly provide us update on this matter.

**\*\*No need to send out reminders to TP repairer.**

thank you

**leave alert: 27/04/18 – 02/05/18**

**Saliha Syed Yusoff**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

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**From:** Syed-Yusoff, Saliha  
**Sent:** Monday, March 26, 2018 5:09 PM  
**To:** 'Vic (LKKAUTO)'  
**Cc:** CS A Team; Admin A  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Hi Vic,

any update on this matter?

thanks,

**Saliha Syed Yusoff**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Tuesday, January 30, 2018 10:20 AM  
**To:** Syed-Yusoff, Saliha  
**Cc:** CS A Team; Admin A; Vic (LKKAUTO)  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Dear Saliha,

We refer to your below email.

Please be informed that we had cleared Insured over his dispute on liability and agreed to settle at best.

We are in the midst of finalizing the COR for negotiation and settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]  
**Sent:** Monday, 29 January, 2018 9:49 AM  
**To:** Vic (LKKAUTO)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Hi Team,

any further development on this matter?

thanks

**Saliha Syed Yusoff**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Wednesday, October 25, 2017 2:03 PM  
**To:** Syed-Yusoff, Saliha  
**Cc:** CS A Team; Admin A; Vic (LKKAUTO)  
**Subject:** RE: AIG ref: 6019198587SG \_ LKK REF: CC3/AIG16017121/Kha3

Our Ref: CC3/AIG16017121/Kha3

Dear Saliha,

We refer to your below email and the contents were noted.

Please be informed that we are still pending finalization and evidence from TP repairer.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]  
**Sent:** Wednesday, 25 October, 2017 11:28 AM  
**To:** CS A Team  
**Subject:** AIG ref: 6019198587SG

Hi Team,

any update on this matter?

Our BI team had apprised OID that this could be a 50/50 case as police investigation is inconclusive.

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**Saliha Syed Yusoff**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

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**From:** Do-Not-Reply [<mailto:do-not-reply@merimen.com>]  
**Sent:** Tuesday, September 13, 2016 4:20 PM  
**To:** Syed-Yusoff, Saliha  
**Subject:** Case Assignment TP - SHC5860R - 07/09/2016 -

This mail is associated with :  
\***SHC5860R (6019198587SG)**  
**[SJZ7421S]**  
TP



TRANS-CAB SERVICES PTE LTD  
Sep 7 2016 9:00PM

Trans-cab Auto Services Pte Ltd

Dear Syed-Yusoff, Saliha,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

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