Program Chin King	CC3 / CTI160 /60	162 , Kpa	ILKK:
* INS. CASE OWNER: * Surveyor:	CGNNYTH DOI: ASSIGNMENT OB-09-1	ENT	ate / Time : 06.09-16
Pre-assign / CCU / F Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner?	HP: D.O.A: OS 09/16 (YES / 89) Nature of Accident:	Claim No. : Policy No. : Make / Model : Place of Accident	11. Tella a MOD I I AN
If NO, Driver Name Driver Tel No SHD 9653 R	o.: 90625450 (V/L: YES/NO)	OI GIA REPORT Insured Liability	: YES / NO ; TP GIA REPORT: YES / NO % Final? Yes / No
INSRS: WSP: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/Time	SHO 9653R-CLY ARKA 1580 5430 FPQ352; 00 -CS [TP 12021888 Frm; 00A:	19/10/12	Non-Reporting ltr (2nd): Non-Reporting ltr (Final):
21/9/16	Email to TP: Request evidence		Notification ltr (if non-pickup): Call OI:
219116	Rei'd scene phots from TP.		After call ltr to Of. Documentation Check List: Handler Typist
22/9/16 -	called OI company, spoken to Mr	Mani. n. To	Notification ltr (if non-pickup) After call ltr to OI: Authorisation To Act: Release Voucher:
20/8/15 -	Flejous-ko typemandare		Final Repair Bill: Car Rental Invoice:
28/11/18 -	procent		Towing Invoice LTA / GIA : Medical Bill:
13/14/18 -	FREQUESTS New byan tock		PIR: Mandate/Reject Instruction:
PRELIMINARY ADVICE	Date/Time: Sent By:		Payment Breakdown Form: Post-Repair Photos:
FINALIZATION	Date/Time: Confirm with:		Others: Confirm by:
Repair Cost:	S\$ (days) Reduction:	%	Email Call
FINAL SETTLEMENT	Date/Time: Confirm with JULIMING (Agreed / Assessed) BOLA S/N No.: 35		Email Call If NO or B 28, Ass. Lia:
Final Liability: Repair Cost: N 687	ce (410.00		H 190 01 D 20, A33, Lift .
Loss of Rental (LOR):	ss 540.35 (5 days) XX 10 07		1 1 1
Loss of Use (LOU):	S\$(\$ x days) S\$(\$ 50		131,21,8
Loss of Income (LOI): LOR only LOU only	LOR + LOU LOR + LOI [Tick only one]		13/10
GIA/LTA Search	ss 5.35		
Medical:	ss -		Claim status: Normal/Reject/Private Settle
Disbursement:	S\$ (e.g. Tow/ Independent)	2) Report Format: 3) Survey fee:
Legal Cost Total:	SS 745.70 Global Sum SS: 7200.00		3) Bulvey ice.
FINAL PAYMENT	Date/Time: Confirm with:		Email Call
Payee 1:	SS 72W-00 Name 1: Trans-cab	Mutu Senza	s pec Utol
Payce 2: (Strike if N.A.)	S\$ Name 2:		
Payee 3: (Strike if N.A.)	SS Name 3:		

ASS. REC. BY:	571/	
Kenneth	ASSIGNMENT	
From: Date:	Veh No: S/d	10 9653R Yr Regn: 09, 12
Estimated Cost:	Type: M.Car / M.Cycle	e / Bus / Van / Lorry / Taxi / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/M	V Truck / Trailer	or
To Inspect Vehicle No:	Make:	Reviolet Epiza cc 1891
at Workshop m/s	cab Colour White	/Pa/ A/C: Insured / Std / NI / NA
of	Sp.Reading 5	0647f T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:	
Policy No.	C/No:	UILA69RJBB 101600
Claims No.	Gen. Cond: Good / Fa	ir / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jar	nmed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jan	nmed / Leaked / Burnt or
Make of Veh:	Modi: Nii / S/Rim	
	Tyre Size: F:	1 long 185/65R15
(Policy Condition)	K:_	Faller
Remark: The veh had commenced its repair at the time of inspection.		GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
V COPPE, AND TO COMMISSION FOR ALL MANUSCRIPTION AND APPLICATION OF THE COMMISSION OF THE COMMISSI	TOYO / YOKO or	
Bal. or Market Value: IDAC Accident Roort: Consistent? : Ye	Eront R/Bai.	Rear
IDAC Accident Rport: Consistent? : Ye GIA / PR Seen: Consistent? : Ye		mm R/Balmm
Est. Repairs: O 4 days Res.: Ye	- 10	mm L/Bal. 7 mm
Lum Sum: 20 % 3 Val.: Ye	23.502 pines = 155	D.O.I. 6/9/16
also operandora apolici yn 100	Carroy note at	/ Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS	- 2	The Total Total The Thomas of
Date:Person Contacted:	The U/C / Chassis	s frame / Body Structure affected due to collision.
Date / Time Action / Instruction		
718 File pass to	Cartina.	~ 1
US# 6WO (Podb Dellat	6840
	10000	9.07.
Date/Time, File Pass to? : Prell. Report	Days Of Repair:	
1) : Final Report	Resurvey No. of Trip	Survey Fee:
Date/Time, File Return to?		Transportation:
2)	Add Fee: : Site Insp (\$)S+RSSI
B	: Interview (\$) Photos
Report Format :	: Tech. Invs (\$) Others

Weekend (\$

TOTAL

Lump Sum / I.B.I: (\$



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Autom	nobile
CHI	NA TAIPING INSUF	RANCE (S) PTE LTD	Ref : CC3/CTI16016	962/Kpa3
	NSON ROAD #16-0 INGLEAF TOWER	0 SINGAPORE 079909	Date: 08-09-2016 Code: CTI	
1.		Policy Particul	ars :- THIRD PARTY CLA	M
	Insured Veh.	GBD 9433E	Veh. Inspected	SHD 9653R
	Policy No.	DMCVSN3073871600	Coverage (\$)	0.00
	Claim No.	SNM16D04115/C02/3	Excess (\$)	0.00
	Assign From		Assign Date	08/09/2016
2.	THE RESERVE	Vehicle P	articulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General			
3.		Cor	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Descr	ription of Damages	
5.		Ger	neral Information	
J.	Accident Date	05/09/2016	Inspection Date	06/09/2016
	Survey held at	TRANS-CAB AUTO SERVI		2002 A 144 MILLION DOC 2011
	Julyey Held at	NO.2 ANG MO KIO ST 63 SINGAPORE 569111	# 10 10 10 10 10 10 10 10 10 10 10 10 10	
5a.			Remarks	
	A)THE INSPECTION	ON WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BA AS, WE HAVE NOT AUTHORI	SIS. SED REPAIRS.

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

TBA

Date:

08.09.2016

Our ref:

CC3/CTI16016962/Kpa3

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 9653R

We refer to the above matter.

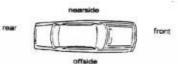
Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>06.09.2016</u> at the premises of M/s <u>Trans-cab Auto Services Pte Ltd - Ang Mo Kio</u> and have the following to report:

Workshop Estimate Amount	: S\$	18,871.69
Revised Estimate Amount	: S\$	6,745.00
"Check" Items Amount	: S\$	1,216.25
Market Value	: S\$	4
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

4 days

Yours faithfully,

KENNETH KONG

Licensed Appraiser

Mei Kwan (LKKAuto)

From:

Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Sent:

Thursday, 8 September, 2016 7:07 PM

To:

Mei Kwan (LKKAuto); Hsiao Tong (LKKAuto)

Cc:

Alfred Toh; Angie Foo; Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A RE: Direct Settlement - Accident Involving GBD9433E (OI: SNM16D04115C02/3)

Subject:

and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016

MJAS16110559-GBD9433E.pdf; TayML_SNM16D04115C02-GBD9433E-

Attachments:

LKKDirectSettlementAccidentLtr_CLCR95.694.pdf

Follow Up Flag:

Follow up

Flag Status:

Completed

Categories:

HMK

Dear Hsiao Tong & Mei Kwan,

We refer to your email on even date.

We attached herewith our insured's gia accident and letter for your immediate attention.

Please note that the officer in charge of this matter is Angie Foo.

Thank you.

Regards,

Jowyn Tay

Assistant Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6174

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

jowyn.tay@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 8 September, 2016 5:29 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Hwang Shiang Yi; Angie Foo; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBD9433E (OI : CAI - TBA) and SHD9653R (TP : LKK REF -

CC3/CTI16016962/Kpa3) on 05.09.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9653R at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

TP GIA report

TP estimated cost of repair

Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com



中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel: 6389 6111 Fex: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200206384E

Our Reference: SNM16D04115/C02/3

Date: 08 SEPTEMBER 2016

via Ordinary & Registered Mail

MANIK ENGINEERING AND CONSTRUCTION PTE LTD 648 LORONG 3 GEYLANG

SINGAPORE 389025

Dear Sir / Madam

ACCIDENT INVOLVING GBD9433E AND SHD9653E ON 05 SEPTEMBER 2016 ALONG KITCHENER LINK

We refer to the abovementioned accident.

Please be advised that the third party vehicle, SHD9653E, is filing a third party property claim against your vehicle.

We have appointed LKK Auto Consultants Pte Ltd, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,

Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : HSIAO TONG Ref : CC3/CTI16016962/KPA3

Contact No: 67423197

via Email: CHEWHT@LKKAUTO.COM

CC : Agent - (AN0214A) - SC ALLIANCE PTE LTD

F01/LKKDS-2013



Feedback | Contact Info



Text size +

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

3878K

Vehicle Details

Vehicle No :

SHD9653R

Vehicle to be

Yes

Exported:

Intended Deregistration Date:

05 Sep 2016

Vehicle Make:

CHEVROLET

Vehicle Model:

EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO

Primary Colour:

Manufacturing Year: 2011

Engine No.:

Z20S1456225K

Chassis No.:

KL1LA69RJBB101600

Maximum Pow er

Output:

110.0 kW (147 bhp)

Open Market Value: \$14,316.00

Original Registration 07 Sep 2012

Date:

First Registration

Date:

07 Sep 2012

Transfer Count:

Actual ARF Paid:

\$14,316.00

Intended PARF Rebate Details

PARF Bigibility:

Yes

PARF Eigibility

06 Sep 2020

Expiry Date: PARF Rebate

Amount:

\$10,737.00

Intended COE Rebate Details

COE Expiry Date:

06 Sep 2020

COE Category:

A - Car (1600cc & below)

COE Period(Years): 8

QP Paid:

\$47,204.00

COE Rebate

\$23,618.00

Amount: Total Rebate

Amount:

\$34,355.00

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be deregistered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), w hichever is earlier.

The information contained herein is correct as at 05 Sep 2016

OK

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111 TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHD 9653R - CHINA

ROEL Not Northertel

EL

600

CA 2.0

LIST

Vehicle No.:	SHD 9653R - ROE
Chassis No.:	KL1LA69RJBB1016
Vehicle Make:	CHEVROLET
Vehicle Model:	CHEVROLET EPIC
Date of Accident:	05.09.16
Third Party Insurer:	CHINA

PART

		FARI	
		F P	\$ Bu 1,202.00 _
1	1	Front Bumper	\$ 180.00 X
2	1	Front Bumper Lower Absorber	\$ 100.00 X
3	1	Front Bumper Reinforcement	Dis 102.00
4	1	Front Bumper Retainer RH	\$ Fin 102.00 X
5	1	Front Bumper Retainer LH	\$ 102.00 X
6	1	Front Bumper Lower Grille	\$ 134.37 ₹
7	1	Front Bumper Lower Stiffener	32.40 X
8	1	Bumper Fog Lamp Cover RH	\$ Br 816.00
9	1	Front Headlamp RH	\$
10	1	Front Fender RH	\$ By 837.60 —
11	1	Front Fender Liner RH	\$ cn 47.00 -
12	1	Bonnet	\$ 1,250.00
13	1	Bonnet Moulding	\$ D, 7 161.97 —
14	1	Bonnet hinge RH	\$ 7 36.00 X
15	1	Bonnet hinge LH	\$ n 36.00 X
16	1	Front Support Panel Assy	\$ R ₁ 1,222.32 —
17	1	Windscreen Washer Tank - Filler Neck	\$ ⁵ ~ 4.80 ×
18	1	Windscreen Washer Tank	\$ 5 62.00 ×
19	1	Windscreen Washer Tank Motor	\$ 51.00 X
20	1	Radiator Grille (Grille A-Rad)	\$ 9 → 367.00 X
21	1	Front Shock Absorber Assy RH	\$ By 216.17 7
22	1	Front Lower Arm RH	\$ P11 283.00 =
23	1	Front Knuckle Arm RH	\$ 3 230.00 V
24	1	Front Stabilizer Bar Link RH	\$ Sh 51.79 X
25	1	Drive Shaft RH	\$ P 900.00 X
26	1	Radiator Assembly	\$ 5 h 618.00 x
27	1	Aircon Condenser	\$ In 600.00 1
28	1	Horn Unit (High Tone)	\$ 553.46 X
29	1	Air Intercooler	\$ Ph 652.00 X
30	1	Front Door RH	\$ 1,133.00 X
100-000	1		

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111 TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

SHD 9653R - CHINA

א טחס	BOSSK -	CHINA			
31	1	Front Side View Mirror RH	\$	ر 939.00	X
		TOTAL	\$	12,754.88	
		10%		1,275.49	
			\$	11,479.39	
		Specical Nett			
32			\$	Nz 30.00	
1		Front Bumper Fastener Clip	\$	Mr. 30.00	
2		Front Fender Liner Clip RH	\$	∫∽ 166.30	
3	1	Front Wheel Rim Hub Cap RH		5m 180.00	
4	1	Front Tyre RH	\$	Des 126.00	1
5	1	Front Tyre Rim RH Door Sticker "Trans-cab" RH	\$	~~ 80.00 /	
6	1	Door Sucker Trans-cab Kir		10-300-0-300-0-4	
		TOTAL	\$	612.30	
		TOTAL PARTS	\$	12,091.69	
		Panel Beating, Knocking And Straightening The			
		Necessary Portion, Remove And Renewal Of	di .	2000.00	01
		Parts, Adjust And Realign The Same	\$	2,800.00	
		To Rust-Proofing Of The Affected Areas.	\$	220.00	601
		Putty and Spray Painting Of The Affected			D
		Portion.	\$	2,700.00	000
		To Check Electrical Lighting Concerned.	\$	170.00	201
		To check steering geometry and computer whee	·I		-
		alignment	\$	220.00	601
		To dismantle and refit front end suspension,	C.	380.00	1601
		undercarriage parts, final checking and testing.	S	360.00	1006
		Towing Fees.	\$	ルル 120.00	X
		To transfer of tire, rim and on wheel balancing.	\$	170.00	201

ROEL

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111 FAX NO.6257 1330 TEL NO.6287 6666 CO/GST REG NO.201019626G

SHD 9653R - CHINA

6,780.00 TOTAL \$ Over All Total \$ 18,871.69

REPAIR DAYS

10DAYS 4 days

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 21 September, 2016 11:36 AM

To:

'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); tzeyong.lui

(tzeyong.lui@transcab.com.sg); claims@transcab.com.sg

Subject:

<Request for Evidence>ACCIDENT INVOLVING GBD 9433E(CTI) & SHD 9653R ON

05/09/2016

Attachments:

Statment of GBD 9433E.pdf

Your ref: SHD 9653R

Without Prejudice

Our ref: CC3/CTI16016962/Kpa3

Dear Sir,

ACCIDENT INVOLVING GBD 9433E(CTI) & SHD 9653R ON 05/09/2016

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client moved out from stationary position and hit onto our insured's lorry. Kindly refer to the attached statement for your easy reference.

We would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

tzeyong.lui <tzeyong.lui@transcab.com.sg>

Sent:

Thursday, 22 September, 2016 6:18 PM

To:

Hsiao Tong (LKKAuto)

Cc:

'Jasmine Tan'; 'Zhe Wei'; claims@transcab.com.sg

Subject:

FW: <Request for Evidence>ACCIDENT INVOLVING GBD 9433E(CTI) & SHD 9653R

ON 05/09/2016 Along Kitchener link.

Attachments:

Statment of GBD 9433E.pdf; 20160905_105414.jpg; 20160905_111028.jpg;

20160905_103619_001.jpg; 20160905_103626_001.jpg; 20160905_103637_001.jpg;

20160905_103659.jpg; SHD9653R 05.09.2016 - GIA.pdf

Dear Hsiao Tong,

Your ref: CC3/CTI16016962/Kpa3

Our Ref:- AAD1609-039 & Veh No:SHD9653R

We refer to the above case and kindly review our claim settlement.

We attach driver's GIA report & accident scenes photo for your perusal & investigation.

For your info, Kitchener Link (see photo) is a two way flow traffic but with only a single lane on both side. The driver of GBD 9433E (insured by CTI) must exercise careful, patient & consideration when using this road.

However the driver of GBD 9433E did not exercise care and patient and simply carelessly overtake on the right side of our taxi driver (SHD9653R)

while he was about going to make right turned towards "City Square Residence.

The full liability should be on the driver of Vehicle GBD9433E that causes the accident.

Kindly revert this incidence to your principal insurer:- CTI.

And please consider our claims settlement favourably with a best offered to us.

We appreciate

Thank you & Best Regards,

Lui Tze Yong TRANS-CAB AUTO SERVICES PTE LTD (Accounts) tzeyong.lui@transcabservices.com.sg Tel:-66031265 Ext.232



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

It may also be privileged or otherwise protected by work product immunity or other legal rules. If

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, September 21, 2016 11:36 AM

To: 'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); tzeyong.lui

(tzeyong.lui@transcab.com.sg); claims@transcab.com.sg

Subject: <Request for Evidence>ACCIDENT INVOLVING GBD 9433E(CTI) & SHD 9653R ON 05/09/2016

Without Prejudice

Your ref: SHD 9653R

Our ref: CC3/CTI16016962/Kpa3

Dear Sir,

ACCIDENT INVOLVING GBD 9433E(CTI) & SHD 9653R ON 05/09/2016

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client moved out from stationary position and hit onto our insured's lorry. Kindly refer to the attached statement for your easy reference.

We would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Best Regards,

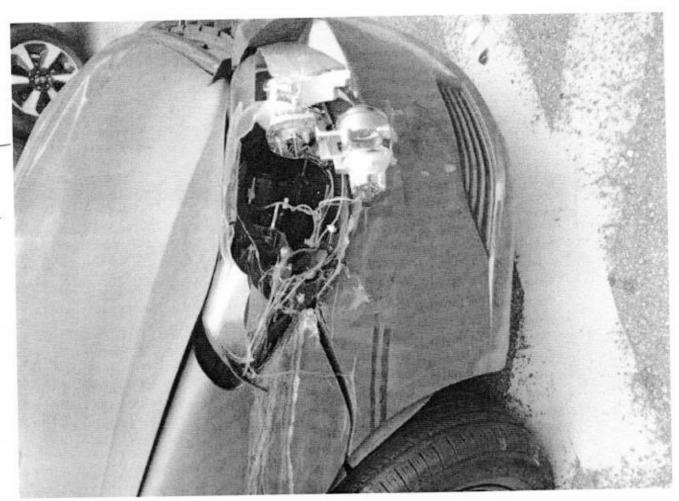
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

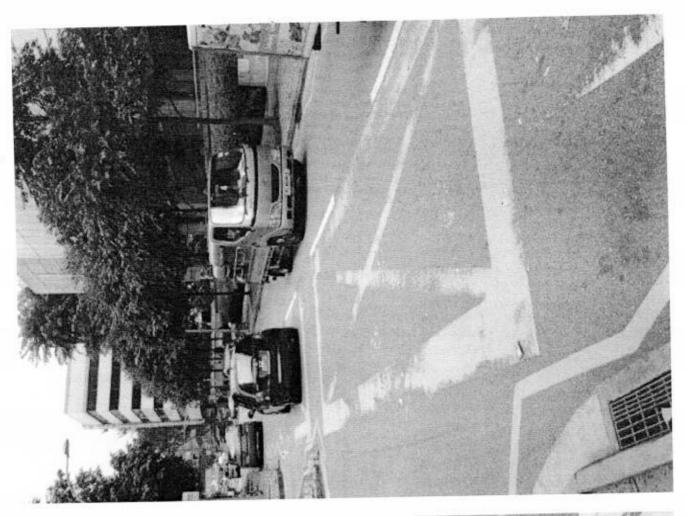
Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

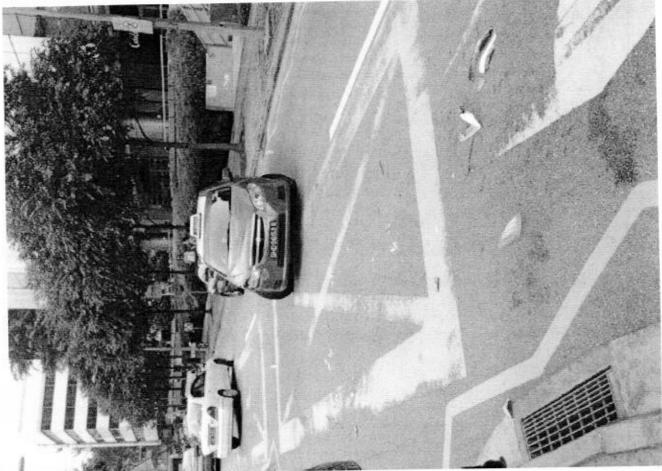












From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 11 August 2018 11:02 AM

To:

'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); 'claims@transcab.com.sg'

Cc:

Kenneth Kong (LKKAuto)

Subject:

Your Ref: SHD 9653R; Our Ref: CC3/CTI16016962/Kpa3 - GBD 9433E(CHINA

TAIPING); DOA: 05/09/2016

Attachments:

TP_ESTIMATE_-_MARKED.pdf

Without Prejudice

Hi.

We refer to the above matter.

For COR, recommended amount at L/sum \$6,000.00 with 04 repair days.

Kindly confirm.

Please note that all the finalisation subject to insurer approval.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent:

Thursday, 16 August 2018 11:01 AM

To:

Hsiao Tong (LKKAuto)

Cc:

'Jasmine Tan'; claims@transcab.com.sg; Kenneth Kong (LKKAuto)

Subject:

FW: Your Ref: SHD 9653R [AAD1609-039] ; Our Ref: CC3/CTI16016962/Kpa3 - GBD

9433E(CHINA TAIPING); DOA: 05/09/2016

Attachments:

TP_ESTIMATE_-_MARKED.pdf; SHD9653R 05.09.2016 - GIA.pdf; AAD1609-039 -

LOD.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong

We confirmed the COR amount \$6,000.00 (before GST).

Enclosed the GIA report and LOD for your perusal and action.

Original hard copy will pass to Kenneth's to bring back your office.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 11 August, 2018 11:02 AM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg'; 'claims@transcab.com.sg'

<claims@transcab.com.sg>

Cc: Kenneth Kong (LKKAuto) < Kenneth Kong@lkkauto.com>

Subject: Your Ref: SHD 9653R; Our Ref: CC3/CTI16016962/Kpa3 - GBD 9433E(CHINA TAIPING); DOA: 05/09/2016

Without Prejudice

Hi.

We refer to the above matter.

For COR, recommended amount at L/sum \$6,000.00 with 04 repair days.

Kindly confirm.

Please note that all the finalisation subject to insurer approval.

** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent:

Tuesday, 20 November 2018 9:00 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Kenneth Kong (LKKAuto); 'Jasmine Tan'

Subject:

RE: Your Ref: SHD 9653R [AAD1609-039] ; Our Ref: CC3/CTI16016962/Kpa3 - GBD

9433E(CHINA TAIPING); DOA: 05/09/2016

WITHOUT PREJUDICE

Dear Hsiao Tong

Please proceed to send us the DV with amount \$7,200.00.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Jasmine Tan [mailto:jasminetan@transcab.com.sg]

Sent: Wednesday, 14 November, 2018 10:19 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Cc: claims@transcab.com.sg; 'Kenneth Kong (LKKAuto)' <KennethKong@lkkauto.com>

Subject: RE: Your Ref: SHD 9653R [AAD1609-039]; Our Ref: CC3/CTI16016962/Kpa3 - GBD 9433E(CHINA TAIPING);

DOA: 05/09/2016

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you Best Regards Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line: (65) 6603 1250 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 7 November 2018 8:14 AM To: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' < jasminetan@transcab.com.sg >; claims@transcab.com.sg; Kenneth Kong (LKKAuto)

<KennethKong@lkkauto.com>

Subject: RE: Your Ref: SHD 9653R [AAD1609-039]; Our Ref: CC3/CTI16016962/Kpa3 - GBD 9433E(CHINA TAIPING);

DOA: 05/09/2016

Without Prejudice

Hi Sirs/Mdm.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$7,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Thursday, 16 August 2018 11:01 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: 'Jasmine Tan' < jasminetan@transcab.com.sg >; claims@transcab.com.sg; Kenneth Kong (LKKAuto)

<KennethKong@lkkauto.com>

Subject: FW: Your Ref: SHD 9653R [AAD1609-039]; Our Ref: CC3/CTI16016962/Kpa3 - GBD 9433E(CHINA TAIPING);

DOA: 05/09/2016

WITHOUT PREJUDICE

Dear Hsiao Tong

We confirmed the COR amount \$6,000.00 (before GST).

Enclosed the GIA report and LOD for your perusal and action.

Original hard copy will pass to Kenneth's to bring back your office.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 11 August, 2018 11:02 AM

To: 'jasminetan@transcab.com.sg' <<u>jasminetan@transcab.com.sg</u>>; 'Ng Wai Yin' <<u>waiyin.ng@transcab.com.sg</u>>; 'Zhe Wei' (<u>zhewei.kek@transcab.com.sg</u>) <<u>zhewei.kek@transcab.com.sg</u>>; 'claims@transcab.com.sg'

<claims@transcab.com.sg>

Cc: Kenneth Kong (LKKAuto) < Kenneth Kong@lkkauto.com >

Subject: Your Ref: SHD 9653R; Our Ref: CC3/CTI16016962/Kpa3 - GBD 9433E(CHINA TAIPING); DOA: 05/09/2016

Without Prejudice

Hi.

We refer to the above matter.

For COR, recommended amount at L/sum \$6,000.00 with 04 repair days.

Kindly confirm.

Please note that all the finalisation subject to insurer approval.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software. www.avg.com



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Per menulina ya	Affiliated to Federation Interna		
HINA TAIPING INSUF	RANCE (S) PTE LTD	Ref : CC3/CTI160169	962/Kpa3n2
ANSON ROAD #16-0 SPRINGLEAF TOWER	0 SINGAPORE 079909	Date: 14-12-2018 Code: CTI	
	Policy Particula	rs :- THIRD PARTY CLAI	M
Insured Veh.	GBD 9433E	Veh. Inspected	SHD 9653R
Policy No.	DMCVSN3073871600	Coverage (\$)	0.00
Claim No.	SNM16D04115/C02/3	Excess (\$)	0.00
Assign From		Assign Date	06/09/2016
2.	Vehicle Pa	rticulars & Condition	
Make & Model	CHEVROLET EPICA (A)	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KL1LA69RJBB101600	Colour	WHITE / RED
Odometer	506478	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	195/65 R15	LING LONG	9 mm
L/H Front Tyre	195/65 R15	LING LONG	9 mm
R/H Rear Tyre	195/65 R15	FALKEN	7 mm
L/H Rear Tyre	195/65 R15	FALKEN	7 mm
4.		iption of Damages	
THE VEHICLE SU	ISTAINED DAMAGES AT THE	O/S FRONT PORTION.	
DAMAGES SEE D			
5.	Ger	neral Information	
Accident Date	05/09/2016	Inspection Date	06/09/2016
Survey held at	TRANS-CAB AUTO SERVIO	CES PTE LTD	
(320)	NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a.		Remarks	
A)THE INSPECTI B)IN ACCORDAN	ON WAS CONDUCTED ON A ICE TO YOUR INSTRUCTION	S, WE HAVE NOT AUTHOR	ISED REPAIRS.
5b.		nate Days of Repair	
ESTIMATED NO	RMAL PERIOD FOR REPAIR:	4 Working Da	ays



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 9653R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	BUCKLED	1,202.00	1,202.00
	FRONT BUMPER LOWER ABSORBER	SERVICEABLE	180.00	5.4
- 60	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE	356.00	-
1	FRONT BUMPER RETAINER RH	DISTORTED	102.00	102.00
	FRONT BUMPER RETAINER LH	SERVICEABLE	102.00	-
	FRONT BUMPER LOWER GRILLE	SERVICEABLE	78.00	-
	FRONT BUMPER LOWER STIFFENER	TO REPAIR SEE LABOUR	134.37	
1	BUMPER FOG LAMP COVER RH	SERVICEABLE	32.40	
	FRONT HEADLAMP RH	BROKEN	816.00	816.00
100	FRONT FENDER RH	BENT	837.60	837.60
1	FRONT FENDER LINER RH	CRACKED	47.00	47.00
9	BONNET	BENT	1,250.00	1,250.00
-	BONNET MOULDING	DISTORTED	161.97	161.97
1	BONNET HINGE RH	TO REPAIR SEE	36.00	
1	BONNET HINGE LH	TO REPAIR SEE LABOUR	36.00	
1	FRONT SUPPORT PANEL ASSY	BENT	1,222.32	1,222.3
	WINDSCREEN WASHER TANK-FILLER NECK	SERVICEABLE	4.80	
	WINDSCREEN WASHER TANK	SERVICEABLE	62.0	o l
	WINDSCREEN WASHER TANK MOTOR	SERVICEABLE	51.0	o l
	RADIATOR GRILLE (GRILLE A-RAD)	SERVICEABLE	367.0	o
	FRONT SHOCK ABSORBER ASSY RH	BENT	216.1	7 216.1
	1 FRONT LOWER ARM RH	DISTORTED	283.0	0 283.0
	1 FRONT KNUCKLE ARM RH	BENT	230.0	0 230.0
	1 FRONT STABILIZER BAR LINK RH	SERVICEABLE	51.7	9
	1 DRIVE SHAFT RH	TO REPAIR SEE LABOUR	900.0	0
	1 RADIATOR ASSEMBLY	SERVICEABLE	618.0	0
	1 AIRCON CONDENSER	SERVICEABLE	600.0	0

Report Ref No. CC3/CTI16016962/Kpa3n2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
- 1	HORN UNIT (HIGH TONE)	SERVICEABLE	53.46	12
	AIR INTERCOOLER	SERVICEABLE	652.00	-
100	FRONT DOOR RH	TO REPAIR SEE LABOUR	1,133.00)
1	FRONT SIDE VIEW MIRROR RH	SERVICEABLE	939.00	0-
	LESS 10% DISCOUNT		-1,275.49	-636.81
	LESS 10 % DISCOVI		11,479.39	5,731.25
	SPECIAL NETT ITEMS			
1	SET FRONT BUMPER FASTENER CLIP (SN)	NECESSARY	30.00	75,000
	SET FRONT FENDER LINER CLIP RH (SN)	NECESSARY	30.00	30.00
00	FRONT WHEEL RIM HUB CAP RH (SN)	SERVICEABLE	166.30	-
1	FRONT TYRE RH (SN)	SERVICEABLE	180.00	111111111111111111111111111111111111111
	FRONT TYRE RIM RH (SN)	DENTED	126.00	50.00
	DOOR STICKER "TRANS-CAB" RH (SN)	NOT NECESSARY	80.00	
	The Table of the Contract Cont		612.30	110.00
	LABOUR			
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT, FRONT BUMPER LOWER STIFFENER, BONNET HINGE RH, BONNET HINGE LH, DRIVE SHAFT RH AND FRONT DOOR RH.		2,800.00	600.00
0	TO RUST-PROOFING OF THE AFFECTED AREAS.		220.00	60.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		2,700.00	800.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.0	60.00
	TO DISMANTLE AND REFIT FRONT END SUSPENSION, UNDERCARRIAGE PARTS, FINAL CHECKING AND TESTING.		380.0	0 160.00
	TOWING FEES.	NOT NECESSARY	120.0	
	TO TRANSFER OF TIRE, RIM AND ON WHEEL		170.0	0 20.00
	BALANCING.		6,780.0	0 1,720.00

Report Ref No. CC3/CTI16016962/Kpa3n2



Page No.:3 of 3

GRAND TOTAL	18,871.69	7,561.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)		6,000.00

Report Ref No. CC3/CTI16016962/Kpa3n2

KSC

KONG SENG CHEONG

Licensed Appraiser