

Hsiao Tong (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 November 2018 9:05 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Ong Chin Kiat; Alfred Toh; Chee So Chow; KKLau
Subject: <Seek Mandate> Direct Settlement - Accident Involving GBD9433E (OI : SNM16D04115C02/3) and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016
Attachments: Scene Photos from SHD9653R.PDF; LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; AAD1609-039 - LOD.PDF

LKK REF - CC3/CTI16016962/Kpa3
CTI REF – SNM16D04115C02/3 (GBD9433E)

Hi Hsiao Tong

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$7,215.70.

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, November 03, 2018 10:57 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving GBD9433E (OI : SNM16D04115C02/3) and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016

Hi Sirs/ Mdm,

We refer to our mandate request dated 01 Sept 2018.

Kindly let us have your instruction/mandate.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 1 September 2018 11:08 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'jowyn.tay@sg.cntaiping.com' <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Direct Settlement - Accident Involving GBD9433E (OI : SNM16D04115C02/3) and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016

Your Ref: **SNM16D04115C02/3**

LKK Ref: CC3/CTI16016962/Kpa3n2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD 9433E(OI) & SHD 9653R(TP) ON 05/09/2016

We refer to the above matter.

Third party reported that he was stationary along Kitchener Link checking for oncoming vehicle on the opposite lane as he intended to make a right turn towards City Square Residence. After traffic clear, third party slowly proceed to make a turn when suddenly our insured overtook his taxi and travel at the opposite direction. Thus resulted the collision.

Our insured driver reported that he was travelling along Kitchener Link behind third party taxi. Then third party stopped without any indication, our insured driver had waited for a while, but third party did not move off, so he overtook third party taxi. When insured driver was driving pass third party, third party suddenly turned right and hit onto our insured lorry.

Third party had submitted a copy of scene photos for our consideration. We are of the view that BOLA scenario 33 is applicable. Liability is not in our driver's favour.

We have contacted our insured to inform third party claim. No video/ evidence from our insured and they agreed to let insurance to handle.

We seek your approval to offer Third Party repairer "**Trans-cab Auto Services Pte Ltd**" as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 20,192.71	\$ 6,420.00
2. Loss of Rental (5days x \$108.07)	\$ 540.35	\$ 540.35 (5days x \$108.07)
3. Loss of Income (5days x \$50.00)	\$ 250.00	\$ 250.00 (5days x \$50.00)
4. LTA/ GIA Search Fee	\$ 6.00	\$ 5.35
Total	\$ 20,989.06	<u>\$ 7,215.70</u>

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Sent: Thursday, 8 September 2016 7:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD9433E (OI : SNM16D04115C02/3) and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016

Dear Hsiao Tong & Mei Kwan,

We refer to your email on even date.

We attached herewith our insured's gia accident and letter for your immediate attention.

Please note that the officer in charge of this matter is Angie Foo.

Thank you.

Regards,

Jowyn Tay

Assistant Claims Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 8 September, 2016 5:29 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Hwang Shiang Yi; Angie Foo; Hsiao Tong (LKKAUTO); Zayyer (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving GBD9433E (OI : CAI - TBA) and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9653R at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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