

## Mei Kwan (LKKAUTO)

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**From:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>  
**Sent:** Thursday, 8 September, 2016 7:07 PM  
**To:** Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** Alfred Toh; Angie Foo; Zayyer (LKKAUTO); Vivian Lau (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving GBD9433E (OI : SNM16D04115C02/3) and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016  
**Attachments:** MJAS16110559-GBD9433E.pdf; TayML\_SNM16D04115C02-GBD9433E-LKKDirectSettlementAccidentLtr\_CLCR95.694.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Hsiao Tong & Mei Kwan,

We refer to your email on even date.

We attached herewith our insured's gia accident and letter for your immediate attention.

Please note that the officer in charge of this matter is Angie Foo.

Thank you.

Regards,

**Jowyn Tay**

Assistant Claims Executive

Motor Division

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 8 September, 2016 5:29 PM

**To:** Claims Dept of CTI

**Cc:** Alfred Toh; Hwang Shiang Yi; Angie Foo; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GBD9433E (OI : CAI - TBA) and SHD9653R (TP : LKK REF - CC3/CTI16016962/Kpa3) on 05.09.2016

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9653R at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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