

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 19 September, 2019 8:30 AM  
**To:** Claims Dept of CTI  
**Cc:** Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: OUR REF: SNM16D03846 - <SEEK MANDATE>RE: Direct Settlement - Accident Involving YL3763C (OI: SNM16D03846C02/3/LKKDS) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kha3) on 20.08.2016

Dear Alfred,

We refer to the below email.

Please be informed that we had settled the matter with TP on a global sum of **\$13,500.00** (all in).

We will now close the matter and will forward all relevant documents to your good office.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Thursday, 29 August, 2019 7:02 PM

**To:** Vic (LKKAUTO); Admin A

**Cc:** Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)

**Subject:** RE: OUR REF: SNM16D03846 - <SEEK MANDATE>RE: Direct Settlement - Accident Involving YL3763C (OI: SNM16D03846C02/3/LKKDS) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kha3) on 20.08.2016

**LKK REF - CC3/CTI16015853/Kha3**

**CTPIS REF - SNM16D03846C02/3(ock)**

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$13,696.79.

We await your payment advice to enable Chin Kiat to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #XX-00 Springleaf Tower Singapore 079909**  
**DID : (65) 6389 6183**  
**FAX: (65) 6224 7478**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Thursday, 29 August, 2019 5:36 PM

**To:** Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OUR REF: SNM16D03846 - <SEEK MANDATE>RE: Direct Settlement - Accident Involving YL3763C (OI : CAI - SNM16D03846C02/3/LKKDS) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kha3) on 20.08.2016

**Importance:** High

Dear Chin Kiat,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Monday, 29 July, 2019 9:14 AM

**To:** Lim Shu Min; Ong Chin Kiat; Alfred Toh; Chee So Chow

**Cc:** Admin A; Vic (LKKAuto); Claims Dept of CTI

**Subject:** RE: OUR REF: SNM16D03846 - <SEEK MANDATE>RE: Direct Settlement - Accident Involving YL3763C (OI :

CAI - SNM16D03846C02/3/LKKDS) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kha3) on 20.08.2016

**Importance:** High

Dear Chin Kiat,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Lim Shu Min [<mailto:shumin.lim@sg.cntaiping.com>]

**Sent:** Tuesday, 25 June, 2019 5:15 PM

**To:** Ong Chin Kiat; Alfred Toh; Chee So Chow; Vic (LKKAuto)

**Subject:** OUR REF: SNM16D03846 - SEEK MANDATE>RE: Direct Settlement - Accident Involving YL3763C (OI : CAI - SNM16D03846C02/3/LKKDS) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kha3) on 20.08.2016

**Importance:** High

Dear Chin Kiat,

Please assist & revert.

Thank you

**Lim Shu Min**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 25 June, 2019 2:32 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** <SEEK MANDATE>RE: Direct Settlement - Accident Involving YL3763C (OI : CAI - SNM16D03846C02/3/LKKDS) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kha3) on 20.08.2016

**Importance:** High

**CTI REF – SNM16D03846C02/3/LKKDS**

**LKK REF – CC3/CTI16015853/Kha3**

Dear Alfred,

ACCIDENT INVOLVING VEHICLES YL 3763C (OI) AND SHD 342Y (TP) ON 20/08/2016

We refer to the above matter. Please be informed that I am taking over this matter.

It was reported that TP vehicle was rear-ended by Insured Vehicle. A copy of TP video footage is attached for your reference. The footage shows that the TP vehicle had completed the lane change when the accident happened.

We had spoken to the Insured Driver Mr Goh and he was informed of the TP claim and liability issues. A letter was also sent out to the Insured company and no feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 37,728.03	\$ 11,853.29
Loss of Rental (\$133.75 x 10 days)	\$ 1,337.50	\$ 1,337.50
Loss of Income (\$50 x 10 days)	\$ 500.00	\$ 500.00
LTA Search Fee	\$ 6.00	\$ 6.00
<b>TOTAL</b>	<b>\$ 39,571.53</b>	<b>\$ 13,696.79</b>

Breakdown of days is as follows:

Recommended Days	7 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>10 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

**Sent:** Friday, 26 August, 2016 9:37 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** Alfred Toh; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A; Chee So Chow

**Subject:** RE: Direct Settlement - Accident Involving YL3763C (OI : CAI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kya3) on 20.08.2016

OUR REF: SNM16D03846C02/3/LKKDS

YR REF: (TP : LKK REF - CC3/CTI16015853/Kya3)

Dear Shu Pei/Jas,

We refer to your email of 24<sup>th</sup> August 2016.

We attached a copy of Assignment Letter and SAS Report for your necessary action.

Please take note, our Insured's driver reported third party hit onto our Insured's vehicle.

Kindly request video footage from TP as their driver had reported video had captured this accident.

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

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Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

*Disclaimer:*

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 24 August, 2016 4:09 PM  
**To:** Claims Dept of CTI  
**Cc:** Alfred Toh; Hwang Shiang Yi; Angie Foo; Jas Khine (LKKAUTO); Vic (LKKAUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving YL3763C (OI : CAI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kya3) on 20.08.2016

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 342Y at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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