

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 25 June, 2019 2:32 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE>RE: Direct Settlement - Accident Involving YL3763C (OI : CAI - SNM16D03846C02/3/LKKDS) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kha3) on 20.08.2016
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf; SHD 342Y 200816.wmv
Importance: High

[CTI REF – SNM16D03846C02/3/LKKDS](#)
[LKK REF – CC3/CTI16015853/Kha3](#)

Dear Alfred,

ACCIDENT INVOLVING VEHICLES YL 3763C (OI) AND SHD 342Y (TP) ON 20/08/2016

We refer to the above matter. Please be informed that I am taking over this matter.

It was reported that TP vehicle was rear-ended by Insured Vehicle. A copy of TP video footage is attached for your reference. The footage shows that the TP vehicle had completed the lane change when the accident happened.

We had spoken to the Insured Driver Mr Goh and he was informed of the TP claim and liability issues. A letter was also sent out to the Insured company and no feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [TRANS-CAB AUTO SERVICES PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 37,728.03	\$ 11,853.29
Loss of Rental (\$133.75 x 10 days)	\$ 1,337.50	\$ 1,337.50
Loss of Income (\$50 x 10 days)	\$ 500.00	\$ 500.00
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 39,571.53	\$ 13,696.79

Breakdown of days is as follows:

Recommended Days	7 days
Weekends / Downtime	3 days
TOTAL	10 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]

Sent: Friday, 26 August, 2016 9:37 AM

To: Mei Kwan (LKKAuto)

Cc: Alfred Toh; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A; Chee So Chow

Subject: RE: Direct Settlement - Accident Involving YL3763C (OI : CAI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kya3) on 20.08.2016

OUR REF: SNM16D03846C02/3/LKKDS

YR REF: (TP : LKK REF - CC3/CTI16015853/Kya3)

Dear Shu Pei/Jas,

We refer to your email of 24th August 2016.

We attached a copy of Assignment Letter and SAS Report for your necessary action.

Please take note, our Insured's driver reported third party hit onto our Insured's vehicle.

Kindly request video footage from TP as their driver had reported video had captured this accident.

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer:

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 24 August, 2016 4:09 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Hwang Shiang Yi; Angie Foo; Jas Khine (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving YL3763C (OI : CAI - TBA) and SHD342Y (TP : LKK REF - CC3/CTI16015853/Kya3) on 20.08.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 342Y at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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