

## Joy Irene (LKK Auto)

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**From:** Joy Irene (LKK Auto)  
**Sent:** Wednesday, 16 March, 2016 4:59 PM  
**To:** 'Jim Zheng'  
**Subject:** P0813281 / K KIM HIN / OD YL 3958H / TP SJR 7550U / DOA: 20.12.2014

Dear Mr. Jim,

We refer to the subject above.

We have surveyed third-party vehicle at the premise of M/s K. Kim Hin Auto Pte Ltd on 22.12.2014.

We made several reminders and follow-ups through call to third-party repairer since February 2015 to confirm finalization and for their letter of demand for negotiation settlement however, we receive no response to-date.

Now, more than 12 months had passed and there is still no further action initiated by third-party repairer for their claim.

In view of non-development from the third-party, we will proceed to temporarily close this more than one (1) year outstanding claim file and submit our wp report to your good-office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

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