

Hsiao Tong (LKKAUTO)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Monday, 16 March 2020 1:43 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: C0326720- <Request for Re-open Case & Seek Mandate> AXA Ref: P0813281
*LKK REF: CC6/AXA14023904/Kpa3s2-1 [ACCIDENT INVOLVING YL3958H(OI) & SJR7550U(TP) ON 20/12/2014]

Hi Hsiao Tong

Please proceed. Thanks.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: stacey.ng@axa.com.sg
Customer Care No. 1800 8804888



Please consider the environment before printing this message

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, March 16, 2020 10:34 AM
To: NG Stacey <stacey.ng@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: C0326720- <Request for Re-open Case & Seek Mandate> AXA Ref: P0813281*LKK REF: CC6/AXA14023904/Kpa3s2-1 [ACCIDENT INVOLVING YL3958H(OI) & SJR7550U(TP) ON 20/12/2014]

Hi Stacey,

We refer to the above matter.

For LOU, third party rejected our offer at \$100.00/day and proposed \$120.00/day as agreed rate with AXA. See attached.

In view of this, kindly advise if we may proceed to settle as follows: -

1. Cost of Repair (w/GST)	\$ 9,844.00
2. Loss of Use (14days x \$120.00)*	\$ 1,680.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	\$11,526.00

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NG Stacey <stacey.ng@axa.com.sg>

Sent: Friday, 6 March 2020 11:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: C0326720- <Request for Re-open Case & Seek Mandate> AXA Ref: P0813281*LKK REF: CC6/AXA14023904/Kpa3s2-1 [ACCIDENT INVOLVING YL3958H(OI) & SJR7550U(TP) ON 20/12/2014]

Hi Hsiao Tong

Please proceed. Thanks

Regards

Stacey Ng | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: stacey.ng@axa.com.sg

Customer Care No. 1800 8804888



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 6, 2020 7:32 AM

To: NG Stacey <stacey.ng@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] FW: <Request for Re-open Case & Seek Mandate> AXA Ref: P0813281*LKK REF: CC6/AXA14023904/Kpa3s2-1 [ACCIDENT INVOLVING YL3958H(OI) & SJR7550U(TP) ON 20/12/2014]

3rd REMINDER

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2016 due to no submission of LOD/documents from third party.

Now, third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have you mandate to settle the matter at **\$11,246.00(all-in)**. Breakdown as follows: -

Liability: 100% (Head-to Rear Collision)

1. Cost of Repair (w/GST)	\$ 9,844.00
2. Loss of Use (14days x \$100.00)*	\$ 1,400.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	\$11,246.00

*Third party vehicle is for motor instruction (Bukit Batok Driving Centre Ltd).

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 6 January 2020 3:21 PM

To: NG Stacey <stacey.ng@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Request for Re-open Case & Seek Mandate> AXA Ref: P0813281*LKK REF: CC6/AXA14023904/Kpa3s2-1 [ACCIDENT INVOLVING YL3958H(OI) & SJR7550U(TP) ON 20/12/2014]

2nd REMINDER

Dear Sirs/Mdm,

We refer to the above matter.

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3. LTA/ GIA Search Fee	\$ 2.00
Total	\$11,246.00

*Third party vehicle is for motor instruction (Bukit Batok Driving Centre Ltd).

Kindly let us have your mandate/ instruction.

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 11 December 2019 5:59 PM

To: NG Stacey <stacey.ng@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Request for Re-open Case & Seek Mandate> AXA Ref: P0813281*LKK REF: CC6/AXA14023904/Kpa3s2-1 [ACCIDENT INVOLVING YL3958H(OI) & SJR7550U(TP) ON 20/12/2014]

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3. LTA/ GIA Search Fee	\$ 2.00
Total	\$11,246.00

*Third party vehicle is for motor instruction (Bukit Batok Driving Centre Ltd).

Kindly let us have your mandate/ instruction.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 22 November 2019 9:59 AM

To: NG Stacey <stacey.ng@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Request for Re-open Case & Seek Mandate> AXA Ref: P0813281*LKK REF: CC6/AXA14023904/Kpa3s2-1
[ACCIDENT INVOLVING YL3958H(OI) & SJR7550U(TP) ON 20/12/2014]

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Total	\$11,246.00

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Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AXA14023904/Kse3
Policy No: P0813281

06 January 2015

Joo Keong Towing Services
Blk 422 Bt Batok West Ave 2
#12-193
Singapore 650422

Dear Sir/Madam,

ACCIDENT INVOLVING YL 3958H AND SJR 7550U ON 20/12/2014

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd (AXA) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Accordingly your No Claim Discount (NCD – if applicable) may not be preserved.

Please call us if you have further queries.

Yours faithfully,

Sharon Yee
DID: 6749 4274
FAX: 6741 4108
EMAIL: sharonyee@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)

Letter of Authorization

To Whom It May Concern

Accident on 20th December 2014 involving SJR7550U and YL3958H

Along Slip Road of Bukit Batok Road

I/We Bukit Batok Driving Centre Ltd NRIC NO. 198801155R of


815 Bukit Batok West Ave 5 S(659085)

owner of Motor Vehicle Registration No. SJR7550U insured by

NTUC INCOME INSURANCE CO-OPERATIVE under Policy No. 0073346186-10

do hereby authorize M/s K. Kim Hin Auto Pte Ltd as my/our
representative with full authority to write, negotiate and settle claim for damages on my/our
behalf against the owner and /or driver of Motor Vehicle Regn No. YL3958H
in regard to the above mentioned accident

I /We also consent to the agreed settlement sum be made in favour of my/our representative,
M/s K. Kim Hin Auto Pte Ltd and the said
payment be forwarded to them to be construed as full and final discharge of my/our claim.


Owner' Signature & Company Stamp

16.08.2016

Date



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YL 3958H (insd veh)	Model: Honda Jazz (1339cc)
	SJR 7550U (TP veh)	
Date of Accident/ Time:	20/12/2014	

Repair Estimate	: \$	11,870.07	
Final Repair Cost (w/GST)	: \$	9,844.00	
Loss of Use	: \$	1,680.00	14 days at \$120.00 per day
Rental (if any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	-	
	: \$		
Final Settlement Sum	: \$	11,526.00	
Payee Name : K.Kim Hin Auto Pte Ltd			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 27	
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that you have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: DIANA KHORSE
Date: 17.3.2020

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: MARGARET
Date: 17.3.2020

Signature of AXA's surveyor/representative
Name of AXA's surveyor /Representative:
Date: 17/3/2020



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE**RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-14-116698

Date of Request: 22/12/2014

Your Ref No: Online Purchase

K Kim Hin Auto Pte Ltd
Blk 34, #01-114
Sin Ming Drive
Singapore 575708

Dear Sir/Madam,

Enquiry Date 22/12/2014

Enquiry By Jane

TP Vehicle No. YL3958H

Accident Date 20/12/2014

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YL3958H	AXA Insurance Singapore Pte Ltd	19/05/2014-18/05/2015	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-14-116698

Date of Request: 22/12/2014

Your Ref No: Online Purchase

K Kim Hin Auto Pte Ltd
Blk 34, #01-114
Sin Ming Drive
Singapore 575708

Dear Sir/Madam,

Enquiry Date 22/12/2014

Enquiry By Jane

TP Vehicle No. YL3958H

Accident Date 20/12/2014

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque