

Vic (LKKAUTO)

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Sent: Monday, 10 October, 2016 4:49 PM
To: Olivia Lau (LKKAUTO)
Cc: Admin A; CS A Team; KKLau
Subject: IMMEDIATE ATTENTION - Acc on 16.10.2010 invlg SHA923L & SDE9008X (AIG) AIG
Ref: CC3/AIG10020999/Dn1f2 CDGE REF: 201010/SHA923L/AT

IMMEDIATE ATTENTION

Dear Ms Olivia Lau
M/s LKK Auto Consultants Pte Ltd

We have been informed to hold again pending for your reply.

This claim will be time-barred on 15 October 2016. We shall take it that time-bar shall not be raised as an issue for this case.

Please let us urgent reply/offer to resolve this long outstanding case.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi/cdge/delgronotes
To: Olivia Lau <olivialau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, KKLau <kklau@lkkauto.com>
Date: 25/07/2016 12:08 PM
Subject: Acc on 16.10.2010 invlg SHA923L & SDE9008X (AIG)
AIG Ref: CC3/AIG10020999/Dn1f2 CDGE REF: 201010/SHA923L/AT

WITHOUT PREJUDICE

Dear Ms Olivia Lau
M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with your email dated 23 June 2016.

Please let us have your response to wrap up this case soonest possible.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Olivia Lau <olivialau@lkkauto.com>

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>, Admin A <admin-a@lkkauto.com>, KKLau <kklau@lkkauto.com>
Date: 23/06/2016 04:50 PM
Subject: RE: Acc on 16.10.2010 invlg SHA923L & SDE9008X (AIG AIG Ref: CC3/AIG10020999/Dn1f2 CDGE REF: 201010/SHA923L/AT)

Hi Aileen,

I am reviewing the case. Will get back to you.

Thanks.

Best Regards,
Olivia Lau | Admin Manager
LKK Auto Consultants
phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KKLau
Sent: Thursday, 23 June, 2016 12:33 PM
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: Olivia Lau <olivialau@lkkauto.com>
Subject: Re: Acc on 16.10.2010 invlg SHA923L & SDE9008X (AIG AIG Ref: CC3/AIG10020999/Dn1f2 CDGE REF: 201010/SHA923L/AT)

Hi Aileen,

In order to speed up the process, you may also check our Admin CS.

Hi Mei Kuan team, please ASAP.

Regards,
K K Lau
LKK Auto Consultants P L.

Sent from my iPad

On 23 Jun 2016, at 11:56 AM, Aileen Tan Lee Noi <aileentan@cdge.com.sg> wrote:
WITHOUT PREJUDCE

Dear Ms Olivia Lau
M/s LKK Auto Consultants Pte Ltd

Please let us know who is new case handler of this case.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi/cdge/delgronotes
To: "Joy Irene (LKK Auto)" <JoyIrene@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>
Date: 19/05/2016 03:58 PM

WITHOUT PREJUDCE

Dear Ms Joy Irene
M/s LKK Auto Consultants Pte Ltd

Please let us have your urgent reply to our email of 17 December 2015.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi/cdge/delgronotes
To: "Joy Irene (LKK Auto)" <JoyIrene@lkkauto.com>
Date: 17/12/2015 02:02 PM
Subject: Acc on 16.10.2010 invlg SHA923L & SDE9008X (AIG
AIG Ref: CC3/AIG10020999/Dn1f2 CDGE REF: 201010/SHA923L/AT

WITHOUT PREJUDCE

Dear Ms Joy Irene
M/s LKK Auto Consultants Pte Ltd

Please review subject case which has to date remained outstanding.

Taxi driver reported that he had proceeded straight on the driveway. SDE9008X then reversed out of parking lot and hit left front of taxi. Damage to taxi was consistent with taxi driver's version of the accident. The allegation made by driver of SDE9008X that his vehicle was stationary prior to point of impact and his sketch plan could not support the damage sustained by taxi.

In any event, if we were to be guided by BOLA under S.24, vehicle reversing out of parking lot should exercise greater caution and driver of SDE9008X was 100% down on liability. Please review and let us have your reasonable offer to settle our taxi claims amicably at this stage. If you were to maintain position, please secure your Principal's consensus to escalate this case to GIA for adjudication with confirmation not to raise time-bar as an issue.

This claim will be approaching time-bar soon and we are unable to hold any further. We appreciate your urgent attention and shall look forward to hearing from you within the next **seven (7) days**.

Best Regards
Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8735 | Fax: 6214 1843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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