

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 5 June 2018 4:54 PM
To: 'Clara Milah Yeo'
Subject: RE: SGG161Z - Adjuster Mandate Request

Dear Clara,

Based on the photographs taken, the front grille base was cracked, front grille chrome and front grille chrome stripe was cut and deform due to the impact. As for the front logo and grille base clips it is necessary to replace when the front grille is being replaced.

Labour was given \$1000 to replace front bonnet, front bumper and front RH fender and to repair the front RH fender inner panel and front RH door which was affected due to the accident.

We have been approached VW for more details of this model as per your query despite of our surveyor's explanation, in the meantime still waiting for VW clarification of this model.

Hope this clarify.

Any further query please contact us again.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Clara Milah Yeo [<mailto:Milah@sg.msig-asia.com>]

Sent: Tuesday, 5 June 2018 10:42 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: RE: SGG161Z - Adjuster Mandate Request

Dear Denise,

We have not gotten any reply on our queries till date. Please help.

Thanks.

Sincerely,

Clara Milah Yeo

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6594 2560 | Direct fax +65 6225 7402 | milah@sg.msig-asia.com



From: Clara Milah Yeo
Sent: Tuesday, 6 March 2018 11:32 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: SGG161Z - Adjuster Mandate Request

Dear Denise,

As spoken, attached is the email sent to Taufikh.

Sincerely,

Clara Milah Yeo
Senior Admin Officer, Claims Services (Motor)
Direct line +65 6594 2560 | Direct fax +65 6225 7402 | milah@sg.msig-asia.com



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