

22/03/2001

ASS. REC. BY:

REF: 15/MSG16014076/TI-1439

Special Instruction:

SURVEYOR

Tau-hph

ASSIGNMENT (Office)

From (Person):

miah

of

MSG

Date/Time:

2017/2/16 10:25am

Estimated Cost:

Bill to:

☒ TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SG1612

Insured:

at Workshop m/s

Xinya Auto

Tel:

62703481

of

Blk 1102 Bukit Merah Lane 3 A1-75

Policy No:

A27158548 QMY

Claim No:

479683

Sum Insured:

Excess:

\$500.00

Make of Veh:

(Client's Record)

D.O.A.

27/7/2016

CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2017/2/16

W. 48am

Person Contacted:

may

Vehicle ☒ IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SG1612 - NBH/MSG1601407/✓

DA: 27/7/2016

1/8/16

Revert to menmen

1/8/16 @

1640hrs authorise repair by Sharon

2/8/16 @

11.06am inform May. authorise repair excess \$500

18/1-

Seek Supplementary approval

503-031
SS. REC. BY: Tayfikh

REF: MSH

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

D / TP / VS / TP RES / OD RES / EVA / INV / MV

Inspect Vehicle No: _____

Workshop m/s _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 4500.

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Sal. or Market Value: \$52K

JAC Accident Rpt: _____ Consistent? : Yes or No

IA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Sum Sum: _____ % 3 Val.: Yes or No

A / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGG161Z Yr Regn: 2010 1 Aug

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Jetta c.c. 1390.

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 187967. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW-ZZZ-KZAM13320

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55K16
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental

Front R/Bal. 6 mm Rear R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. _____ D.O.I. 29/3/16 P1715

Survey held at Xinya 1025 ML3 #01-75

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
Frt O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Autolive@</u>
	<u>autolive@-sin@ yahoo</u>
	<u>autolive-sin@yahoo.com.sg</u>
	<u>Finalised @ \$5883.17, 6days (Ref: 1543 25:2070)</u>

RECEIVED 12 JUN 2019		Part Prices Check:		Survey Fee:	Date:
Date/Time, File Pass to?	Date/Time, File Return to?	IN	OUT	Basic & Add.	<u>200</u>
<u>12/6 Typist</u>	2)			S + RS, SI	
	4)			Photos	
	6)			Others	
				TOTAL	
Reli. Report:					
Final Report:					

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
M 3	RANCE (SINGAPORE) PTE LTD	Ref :	CS/MSG16014076/T1th3
1E	ES QUAY	Date :	29-07-2016
#24-21	NG LEONG BLDG SINGAPORE 048581	Code :	MSG
			
1	Policy Particulars :- OWN DAMAGE		
	ed Veh.	Veh. Inspected	SGG 161Z
	No. A27158598QMY	Coverage (\$)	0.00
	No. 479683	Excess (\$)	500.00
	n From MERIMEN (MILAH)	Assign Date	29/07/2016
2	Vehicle Particulars & Condition		
	& Model	c.c	0
	a No. HIDDEN	Year of Reg.	
	is No.	Colour	
	eter -	Steering	
	s	Modification	
	al		
3	Conditions of Tyres		
	Size	Make	Balance
	ont Tyre		mm
	ont Tyre		mm
	ar Tyre		mm
	ar Tyre		mm
4	Description of Damages		
5	General Information		
	ent Date 27/07/2016	Inspection Date	29/07/2016
	held at XINYA AUTO SERVICES PTE LTD		
	BLK 1002 BUKIT MERAH LANE 3 #01-75 SINGAPORE 159719		
5	Remarks		
	MARKET VALUE IS S\$------(EST. AVERAGE)		
	CORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.		

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jul 2016		29 Jul 2016 10:25 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	GIAM MENG TUCK, NRIC: S0080926H, Tel: +6596707974, Email: giammt@gmail.com		
Vehicle Reg. No.:	SGG161Z	Date of Loss:	27/07/2016 11:00 - :59
Claim Type:	OD / 479683	Policy/Cover Note No.:	A27158598QMY (Comprehensive) Coverage: 31/08/2015 - 30/08/2016
		Excess:	S\$500.00
Repairer:	Xinya Auto Services Pte Ltd (HQ) Bldg 1002, #01-75, Bukit Merah Lane 3, 159719 Bukit Merah - Tel: 6270 3481		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Milah]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 30/07/2016]		
Driver/Custodian:	GIAM MENG TUCK (64 / Male), NRIC: S0080926H, Tel: +6596707974		
Adj Asg. Remarks:	Please survey and revert. Car in. Thank you.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Taufikh (LKK Auto)

From: Eliza Ho [Eliza_Ho@sg.msig-asia.com]
Sent: Monday, 22 January 2018 9:08 AM
To: taufikh@lkkauto.com
Subject: FW: OD - SGG161Z/ DOA: 27.7.16 - Surveyed at Xinya Auto Services Pte Ltd

Hi Taufik,

1. Please advise why is it necessary to replace items 16 to 20 in the estimate:

Front Grille Base
Front Grille Chrome Frame
Front Logo
Front Grille Chrome Stripe
Grille Base Clips

2. For the labour, how many panel was given?
3. On what basis the labour was given at \$1,000?

Thank you.

Eliza Ho
Assistant Executive, Claims Services (Motor)
D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

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- Based on the photographs taken, the front grille base was cracked, front grille chrome frame and front grille chrome stripe was with deformation due to the impact. As for the front logo & old grille base clips it is necessary to be replaced when the front grille is being replaced.
- Labour was given \$1000 to replace front bumper, front bumper ^{and} front RH fender, and to repair the front RH fender inner panel and front RH door which was affected due to the accident.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Milah

Date: 01 Aug 2016

Preliminary Advice

Vehicle No	: SGG161Z	Accident Date	: 27/07/2016
Make	: VOLKSWAGEN JETTA	Policy No.	: A27158598QMY
Assignment Date	: 29/07/2016	Excess	: S\$500.00
Date of Inspection	: 29/07/2016	Est. Duration of Repair	: 6.00
Inspection At	: XINYA AUTO SERVICES PTE LTD (HQ) BLK 1002, #01-75, BUKIT MERAH LANE 3 SINGAPORE 159719		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,204.47
Revised Amount	:S\$	4,831.73
Check Items (Estimated)	:S\$	1,432.75
Total	:S\$	6,264.48

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	52,000.00
COE / PARF Rebate	:S\$	27,463.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,537.00

Remarks

(x) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

View Received Message

This mail is associated with :

***SGG161Z (479683)**

OD

Jul 27 2016 11:00AM

[GIAM MENG TUCK]

Xinya Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on **01/08/2016 16:40 PM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6264.48) - SGG161Z - Claim Handler: Milah

Approved:6264.48:to revert to include check items \$1,432.75

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Milah Yeo

Date: 18 Jan 2018

Preliminary Advice

Vehicle No	: SGG161Z	Accident Date	: 27/07/2016
Make	: VOLKSWAGEN JETTA	Policy No.	: A27158598QMY
Assignment Date	: 29/07/2016	Excess	: S\$500.00
Date of Inspection	: 29/07/2016	Est. Duration of Repair	: 6.00
Inspection At	: XINYA AUTO SERVICES PTE LTD (HQ) BLK 1002, #01-75, BUKIT MERAH LANE 3 SINGAPORE 159719		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,426.42 inclusive supp \$221.95
Revised Amount	:S\$	5,883.17 inclusive supp \$221.95
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,883.17
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	52,000.00
COE / PARF Rebate	:S\$	27,463.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,537.00

Remarks

(x) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Milah

Date: 01 Aug 2016

Preliminary Advice

Vehicle No	: SGG161Z	Accident Date	: 27/07/2016
Make	: VOLKSWAGEN JETTA	Policy No.	: A27158598QMY
Assignment Date	: 29/07/2016	Excess	: S\$500.00
Date of Inspection	: 29/07/2016	Est. Duration of Repair	: 6.00
Inspection At	: XINYA AUTO SERVICES PTE LTD (HQ) BLK 1002, #01-75, BUKIT MERAH LANE 3 SINGAPORE 159719		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

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Check Items (Estimated)	:S\$	1,432.75
Total	:S\$	6,264.48

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	52,000.00
COE / PARF Rebate	:S\$	27,463.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,537.00

Remarks

(x) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/07/2016 18:22
Date Of Accident	27/07/2016 11:30
Exact Location Of Accident	JUNCTION OF BEDOK SOUTH RD/UPP EAST COAST RD
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGG161Z
Insured/Policyholder	
Name Of Registered Owner	GIAM MENG TUCK
NRIC No	S0080926H
Email Address	giammt@gmail.com
Mobile Phone No	(LOCAL) +65-96707974
Alternative Phone No	Office-96707974

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? Yes

If No, Please state action to be taken

Vehicle Category	Private Car
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG Insurance (Singapore) Pte. Ltd.
Type Of Coverage	Comprehensive
Fleet Policy	No
Policy Number	A 27158598 QMY
Cover Note Number	

Driver

Name of Driver	GIAM MENG TUCK
NRIC No	S0080926H
Date Of Birth	19/04/1952
Occupation	Indoor
Date Of Driving Pass	20/11/1979
Driving Experience	36 Years And 8 Months
Gender	Male
Mobile Number	(Local) +65-96707974
Fax Number	
Contact Number	Office-96707974
Email Address	giammt@gmail.com

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

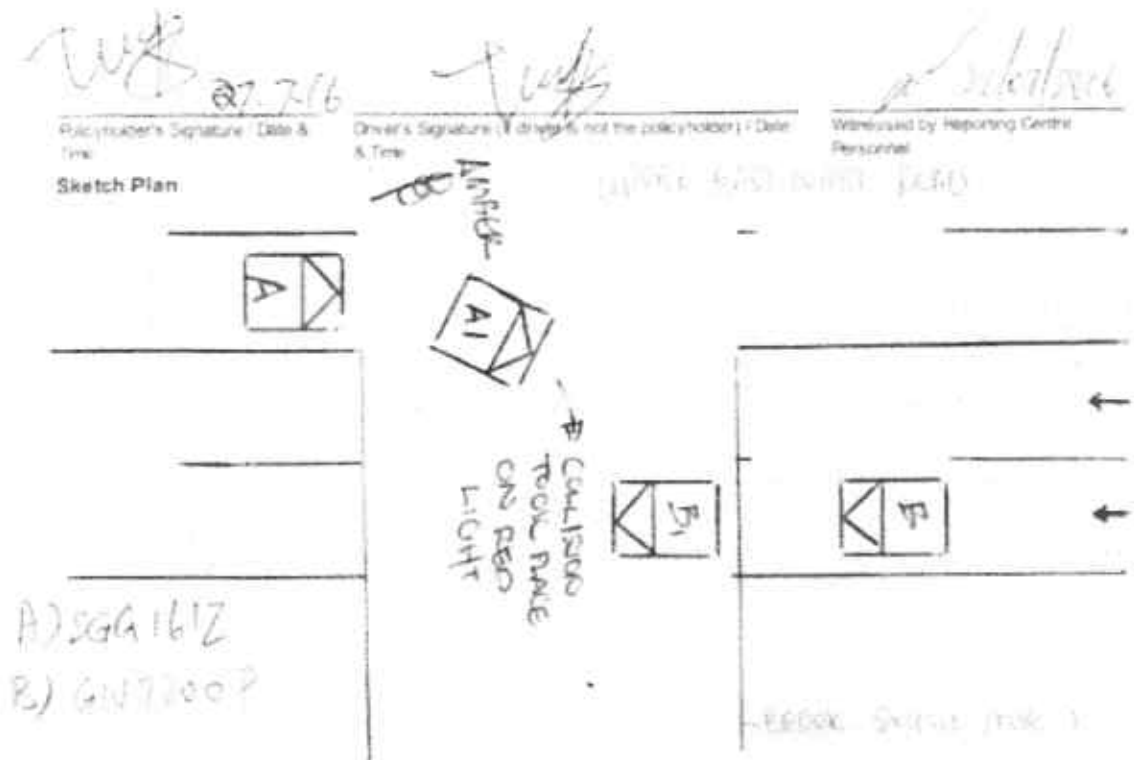
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GAA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the submission of this report to the insurers, you hereby consent to the archiving of this report at the Centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicles involved in this accident (all insurer(s) who have insured vehicles involved in this accident shall be collectively referred to as the "Insurers", the Insurers (as vendor/lessor/lessor), the Ministry of Transport and Infrastructure and any relevant government agency/authority (such as the police) for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating this accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes and packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims collectively the "Purposes";
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers (as vendor/lessor/lessor), they are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may also be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law vendor/lessor/lessor), which may be stored outside of Singapore for one or more of the above Purposes.

Policyholder's Signature (Date & Time)

Driver's Signature (If driver is not the policyholder) (Date & Time)

Witnessed by Reporting Centre Personnel

Sketch Plan



Text size + -

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 0926H

Vehicle Details

Vehicle No.: SGG161Z

Vehicle to be Exported: No

Intended De-registration Date: 01 Aug 2016

Vehicle Make: VOLKSWAGEN

Vehicle Model: JETTA 1.4 TSI AT 1K23G5 MX

Primary Colour: Blue

Manufacturing Year: 2010

Engine No.: CAX522825

Chassis No.: WVVZZZ1KZAM133390

Maximum Power Output: 90.0 kW (120 bhp)

Open Market Value: \$20,532.00

Original Registration Date: 31 Aug 2010

First Registration Date: 31 Aug 2010

Transfer Count: 0

Actual ARF Paid: \$20,532.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 30 Aug 2020

PARF Rebate Amount: \$14,372.00

Intended COE Rebate Details

COE Expiry Date: 30 Aug 2020

COE Category: A - Car (1600cc & below)

COE Period(Years): 10

QP Paid: \$32,104.00

COE Rebate Amount: \$13,091.00

Total Rebate Amount: \$27,463.00

The information contained herein is correct as at 01 Aug 2016

OK

Land Transport Authority

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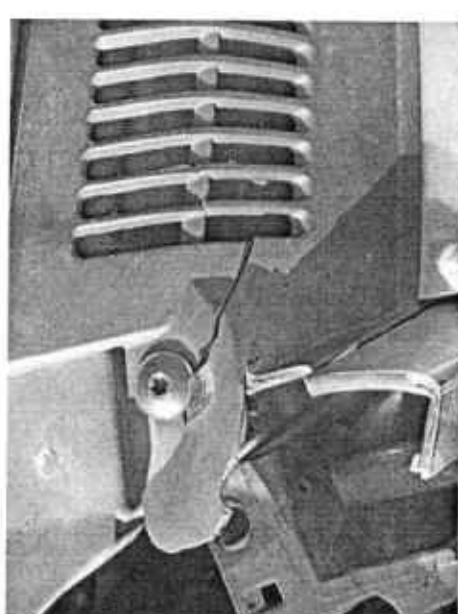
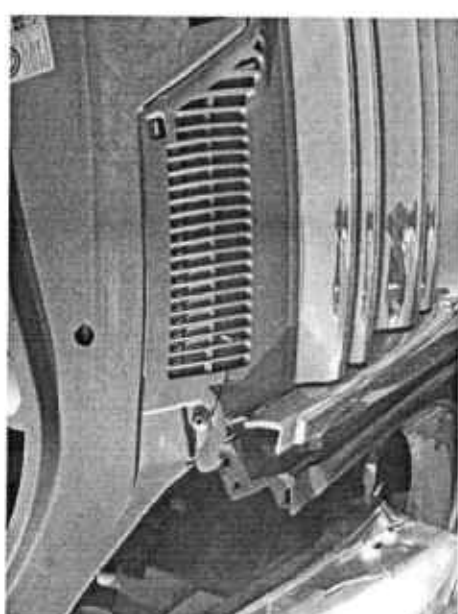
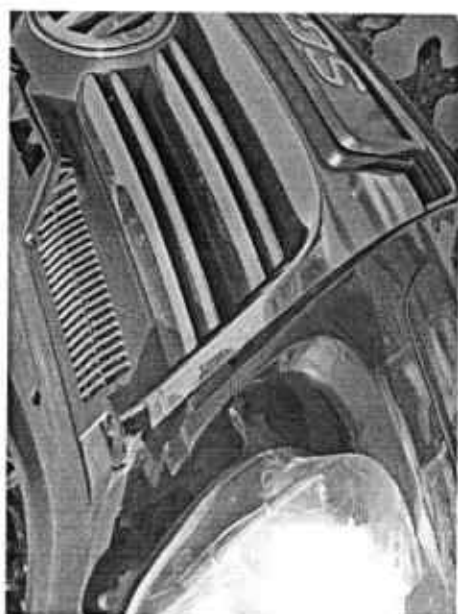
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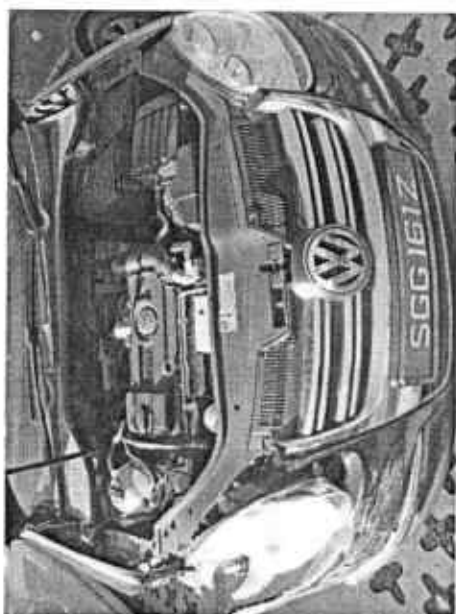
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Front grille chrome stripe crack



Front grille base crack.



XINYA AUTO SERVICES PTE LTD

BLK 1002 BUKIT MERAH LANE 3, UNIT # 01 -75, SINGAPORE 159719
E-mail : xinyaauto@singnet.com.sg

Date : 28-Jul-16

Address : MSIG INSURANCE (SINGAPORE) P/L
4 SHENTON WAY # 21-01
SGX CENTRE 2
SINGAPORE 068807

Reference : OD 293/07/16
Vehicle No : SGG 161Z
Make/Model : VOLKSWAGEN JETTA
Insurance Co. : MSIG

RE : QUOTATION REPAIRS TO SGG 161Z FOR OWN DAMAGE CLAIMS.

PARTS REQUIRED	QTY	COST	AMT \$
1) FRONT BUMPER	1	dis	\$480.00
2) BUMPER RETAINER	1	ner	\$17.00
3) BUMPER CLIPS	10	ner	\$35.00
4) BUMPER LOWER GARNISH	1	unb	\$140.00
5) BUMPER RH CHROME	1	unb	\$155.00
6) FENDER	1	bt	\$240.00
7) FENDER SHIELD FRONT	1	tn	\$60.00
8) FENDER SHIELD REAR	1	dl	\$70.00
9) FENDER SHIELD CLIPS	10	ner	\$35.00
10) FENDER RETAINER	1	ner	\$20.00
11) HEADLAMPS RH	1	con	\$285.00
12) SUPPORT PANEL	1	nm	\$455.00
13) BONNET	1	bt	\$480.00
14) WIPER TANK	1	dl	\$78.00
15) FRONT BUMPER ENFORCEMENT	1	bt	289
16) FRT GRILLE BASE	1	one	\$169.50
17) FRT GRILLE CHROME FRAME	1	one	\$352.30
18) FRONT LOGO	1	ner	\$74.00
19) FRT GRILLE CHROME STRIPE	SET	unb	\$295.00
20) GRILLE BASE CLIPS	SET	ner	\$48.00
COST PRICE TOTAL			3322.80
COST PLUS 15%			\$3,777.80
COST PRICE TOTAL AFTER LESS			\$566.67
			3821.22
			\$4,344.47

NETT PRICE TOTAL

\$0.00

TOTAL PARTS COST

\$4,344.47

Taufik 97495749
Ex \$500 Gdangs
Revent.
Resurvey before paint
Taufik @ Tekong

XINYA AUTO SERVICES PTE LTD

BLK 1002 BUKIT MERAH LANE 3, UNIT # 01-75, SINGAPORE 159719

E-mail : xinyaauto@singnet.com.sg

Date : 01-Aug-16

Address : MSIG INSURANCE (SINGAPORE) P/L
4 SHENTON WAY # 21-01
SGX CENTRE 2
SINGAPORE 068807

Reference : OD 293/07/16
Vehicle No : SGG 161Z
Make/Model : VOLKSWAGEN JETTA
Insurance Co. : MSIG

RE : SUPPLYMENTARY QUOTATION REPAIRS TO SGG 161Z FOR OD CLAIMS.

<u>PARTS REQUIRED</u>	<u>QTY</u>	<u>COST</u>	<u>AMT \$</u>
1) HEADLAMP BRACKET	1		\$20.00 <i>OKA</i> ✓
2) BUMPER RH PROTECTOR TOP	1		\$40.00 <i>OKA</i> ✓
3) BUMPER RH PROTECTOR LOWER	1		\$35.00 <i>OKA</i> ✓
4) FRONT BUMPER SPONGE	1		\$40.00 <i>OKA</i> ✓
5) FOG LAMP COVER RH	1		\$58.00 <i>OKA</i> ✓
COST PRICE TOTAL			\$193.00
COST PLUS 15%			\$28.95
COST PRICE TOTAL AFTER			\$221.95 ✓
NETT PRICE TOTAL			\$0.00
TOTAL PARTS COST			\$221.95

LABOUR AND MISCELLANEOUS CHARGES

LABOUR TOTAL	\$0.00
TOTAL ESTIMATED REPAIR COST	\$ 221.95

3821.22
1840
221.95

\$5883.17
6 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jul 2016		29 Jul 2016 10:25 Edit Adj Rpt	S\$5,883.17 Edit Estimates	S\$5,883.17 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:

GIAM MENG TUCK, ID: S0080926H, Tel: +6596707974, Email: giammt@gmail.com

Vehicle Reg. No.:

SGG161Z

Claim Type:

OD / 479683

Repairer:

Xinya Auto Services Pte Ltd (HQ) Blk 1002, #01-75, Bukit Merah Lane 3, 159719 Bukit Merah - Tel: 6270 3481

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 28/08/2016]

Driver/Custodian:

GIAM MENG TUCK (64 / Maie), NRIC: S0080926H, Tel: +6596707974

Adj Asg. Remarks:

Please survey and revert. Car in. Thank you.

[Created by insurer]

Date of Loss:

27/07/2016 11:00 - :59
[70 Months and 27 Days From LTA Reg Date (Man Yr)]

Policy/Cover Note No.:

A27158598QMY (Comprehensive)
Coverage: 31/08/2015 - 30/08/2016

Excess:

S\$500.00

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- MSIG_SG (06/06/2018): Alert - Adj Mandate Approved (S\$5883.17) - SGG161Z - Claim Handler: Clara Milah ...
- MSIG_SG (01/08/2016): Alert - Adj Mandate Approved (S\$6264.48) - SGG161Z - Claim Handler: Milah

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGG161Z (479683)
 OD
 Jul 27 2016 11:00AM
 [GIAM MENG TUCK]
 Xinya Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	28/07/16 09:05	Accident Statement	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/08/16 14:26	Adjuster Immediate Advice	 Load HTM	
2	18/01/18 17:42	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/08/16 14:35	General View	 Load JPG	☒
2	01/08/16 14:35	General View	 Load JPG	☒
3	01/08/16 14:35	General View	 Load JPG	☒
4	01/08/16 14:35	General View	 Load JPG	☒
5	01/08/16 14:35	General View	 Load JPG	☒
6	01/08/16 14:35	General View	 Load JPG	☒
7	01/08/16 14:35	General View	 Load JPG	☒
8	01/08/16 14:35	General View	 Load JPG	☒
9	01/08/16 14:35	General View	 Load JPG	☒
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12	01/08/16 14:35	General View	 Load JPG	☒
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30	01/08/16 14:35	General View	 Load JPG	☒
31	01/08/16 14:35	General View	 Load JPG	☒
32	01/08/16 14:35	General View	 Load JPG	☒
33	01/08/16 14:35	General View	 Load JPG	

Assessment Reports			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
				☒
34	01/08/16 14:35	General View	 Load JPG	☒
35	01/08/16 14:35	General View	 Load JPG	☒
36	01/08/16 14:35	General View	 Load JPG	☒
37	01/08/16 14:35	General View	 Load JPG	☒
38	01/08/16 14:35	General View	 Load JPG	☒
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41	15/01/18 10:26	Reinspection Photo	 Load JPG	☒
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46	15/01/18 10:26	Reinspection Photo	 Load JPG	☒
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59	15/01/18 10:26	Reinspection Photo	 Load JPG	☒
60	15/01/18 10:26	Reinspection Photo	 Load JPG	☒
61	15/01/18 10:26	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	28/07/16 16:52	Repair Estimate	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/01/18 17:31	ESTIMATE	 Load PDF	
2	18/01/18 17:36	SUPPLEMENTARY	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG16014076/T1TH3Q2

Date: 13/06/2018

REFERENCE

Insured/Claimant:	GIAM MENG TUCK	Policy No:	A27158598QMY	
Date of Loss:	27/07/2016	Nature of Claim:	OD	Claim No: 479683

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGG161Z	Engine No:	CAX522825
Make & Model:	VOLKSWAGEN JETTA, 1.4 TSI (A)	Chassis No:	WVWZZZ1KZAM133390
Reg. Date:	31/08/2010 (Man. Year: 2010)	Odometer:	187967 km
Colour:	Blue		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$52,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,566.42	4,043.17	523.25	11.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,860.00	1,840.00	1,020.00	35.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,426.42	5,883.17	1,543.25	20.78
- Excess (S\$)	500.00	500.00	0.00	0.00
Nett Amount (S\$)	6,926.42	5,383.17	1,543.25	22.28

INSPECTION

Date of Assignment:	29/07/2016	
Date Inspected:	29/07/2016	Inspected At: Xinya Auto Services Pte Ltd (HQ) Blk 1002, #01-75, Bukit Merah Lane 3 Singapore 159719
Estimated Period of Repair:	6.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 13 Jun 2018)
Parts: 143	VOLKSWAGEN JETTA 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGG161Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (WCP)	Distorted	480.00 F	*480.00 F
2	1		*BUMPER RETAINER (WCP)	Necessary	17.00 F	*17.00 F
3	10		*BUMPER CLIPS (WCP)	Necessary	35.00 F	*35.00 F
4	1		*BUMPER LOWER GARNISH (WCP)	Cut	140.00 F	*140.00 F
5	1		*BUMPER RH CHROME (WCP)	Cut	155.00 F	*155.00 F
6	1		*FENDER (WCP)	Bent	240.00 F	*240.00 F
7	1		*FENDER SHIELD FRONT (WCP)	Torn	60.00 F	*60.00 F
8	1		*FENDER SHIELD REAR (WCP)	Deformed	70.00 F	*70.00 F
9	10		*FENDER SHIELD CLIPS (WCP)	Necessary	35.00 F	*35.00 F
10	1		*FENDER RETAINER (WCP)	Necessary	20.00 F	*20.00 F
11	1		*HEADLAMPS RH (WCP)	Cracked	285.00 F	*285.00 F
12	1		*SUPPORT PANEL (WCP)	Not Necessary	455.00 F	*- F
13	1		*BONNET (WCP)	Bent	480.00 F	*480.00 F
14	1		*WIPER TANK (WCP)	Deformed	78.00 F	*78.00 F
15	1		*FRONT BUMPER REINFORCEMENT (WCP)	Bent	289.00 F	*289.00 F
16	1		*FRT GRILLE BASE (WCP)	Cracked	169.50 F	*169.50 F
17	1		*FRT GRILLE CHROME FRAME (WCP)	Cracked	352.30 F	*352.30 F
18	1		*FRONT LOGO (WCP)	Necessary	74.00 F	*74.00 F
19	1		*SET FRT GRILLE CHROME STRIPE (WCP)	Cut	295.00 F	*295.00 F
20	1		*SET GRILLE BASE CLIPS (WCP)	Necessary	48.00 F	*48.00 F
21	1		*HEADLAMP BRACKET (WCP)	Cracked	20.00 F	*20.00 F
22	1		*BUMPER RH PROTECTOR TOP (WCP)	Scratched	40.00 F	*40.00 F
23	1		*BUMPER RH PROTECTOR LOWER (WCP)	Scratched	35.00 F	*35.00 F
24	1		*FRONT BUMPER SPONGE (WCP)	Cut	40.00 F	*40.00 F
25	1		*FOG LAMP COVER RH (WCP)	Scratched	58.00 F	*58.00 F

F=Franchise part.

Sub Total (\$\$)	3,970.80	3,515.80
+ Margin on L,N Items 15.00/15.00% (\$\$)	595.62	527.37
Total Parts (\$\$)	4,566.42	4,043.17

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REPLACE FRONT BUMPER ,HEADLAMP,BONNET ,FENDER ,SUPPORT PANEL AND TO PANEL BEAT ALIGN CHASSIS FRAME	New	1,400.00	1,000.00
2	TO PUTTY & SPRAY FRONT BUMPER ,BONNET ,FENDER ,FRONT RH DOOR & OTHER AFFECTED AREA	New	1,200.00	800.00
3	TO CHECK & RECTIFY WIRING & FOCUS HEADLAMPS	New	80.00	40.00
4	TOWING FEE FROM SCENE OF ACCIDENT	New	180.00	0.00
Gross Labour Cost (S\$)			2,860.00	1,840.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >