

INS. CASE OWNER:

Arda

CC 4 / III 1601

3993, D 1639

LKK:  
IDAC:

Surveyor:

Bryan

DOI:

ASSIGNMENT

Date / Time:

27/7/16

Registered in Merimen:

28/7/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 78110

Name of Insured:

Comfort transportation Plc

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A:

15/7/16

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Choy Kari Fook

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

MLO0016

Make / Model:

HYUNDAI

Place of Accident:

CHANNI AIRPORT TO PICK UP  
POINT 84 GATE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SKW 8647E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Teamwork



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
8/7/16	Non-Reporting ltr (1st):	
8/7/16	Non-Reporting ltr (2nd):	
8/7/16	Non-Reporting ltr (Final):	
8/7/16	Notification ltr (if non-pickup):	
10/8/16	Call OI:	
10/8/16	After call ltr to OI:	
12/8/16	Documentation Check List: Handler Typist	
22/8/16	Notification ltr (if non-pickup)	
22/8/16	After call ltr to OI:	
22/8/16	Authorisation To Act:	
22/8/16	Release Voucher:	
22/8/16	Final Repair Bill:	
22/8/16	Car Rental Invoice:	
22/8/16	Towing Invoice:	
22/8/16	LTA / GIA:	
22/8/16	Medical Bill:	
22/8/16	PIR:	
22/8/16	Man/Re/Reject Instruction:	
22/8/16	LOD	
22/8/16	Payment Breakdown Form:	
22/8/16	Post-Repair Photos:	
22/8/16	Others:	

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: PBT

Repair Cost:

\$5,250

3 days Reduction:

54 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

\$5,100

(Agreed / Assessed) BOLA S/N No.:

27 ML

If NO or B 28, Ass. Lia:

Repair Cost:

\$5,250.00

(10) 411 STATIONARY TP.

Loss of Rental (LOR):

\$5 -

( days)

Loss of Use (LOU):

\$5,190.00

(560 x 3 days)

Loss of Income (LOI):

\$5 -

(5 x 3 days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$55.35

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

350.00

Total:

\$5,250.00

Global Sum \$5,250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

\$5,250.00

Name 1:

Teamwork Garage Plc Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Surveyor:

## ASSIGNMENT

From: \_\_\_\_\_ Date: 01/08/2016  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SKW 8647E  
 at Workshop m/s: Teamwork  
 of 53 Ubi Ave 1 # 01-24  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 2 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 10/1

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKW 8647E Yr Regn: May / 2013  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Volkswagen Scirocco c.c. 1390  
 Colour: Red A/C: Insured / Std / NI / NA  
 Sp. Reading: 37979 T/Radio: Insured / Std / NI / NA  
 Eng/No: CTH005386  
 C/No: WVWZZ2213ZDV 008523  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 235/35 R19  
 R: — 11 —  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Goodyear  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 15/07/2016 D.O.I. 02/08/2016  
 Survey held at Teamwork Paya Ubi  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
O/S Prant  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>III SH 75117</u>
	<u>Jingwa 1/5 2250/- with 2 days.</u>
	<u>(RED) = 2,601.80 54%</u>

Date/Time, File Pass to?

☐ : Prel. Report  
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS. \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)  
☐ : Interview (\$ \_\_\_\_\_)  
☐ : Tech. Invs (\$ \_\_\_\_\_)  
☐ : Weekend (\$ \_\_\_\_\_)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III16013993/Deb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 28-07-2016	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SH 7511D	Veh. Inspected	SKW 8647E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/07/2016	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	15/07/2016	Inspection Date	02/08/2016	
Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

India International Insurance Pte Ltd  
 64 Cecil Street #05-00  
 IOB Building  
 Singapore 409711

Vehicle number	: SKW8647E
Make / Model	: VOLKSWAGEN/SCIROCCO
Chassis number	: WVVZZZ13ZDV008523
Accident date	: 15 July 2016
Reference	: 1607-26

Qty	Particulars	Unit Price - SGD \$
<u>PARTS REPLACEMENT - LIST ITEMS</u>		
1	FRONT BUMPER holder broken	1078.75
2	FRONT BUMPER RETAINER Svc	1590.30
1	FRONT RH HEADLAMP Scratched	80.60 x
	1070 disc	1150.00
	Subtotal	1560.90
		3231.80
<u>PARTS REPLACEMENT - SPECIAL NETT ITEMS</u>		
	Balance B/F	3231.80
1 SET	FRONT BUMPER CLIP Nec	60.00
	30/-	30/-
	Subtotal	60.00
	Balance C/F	3291.80
S/No	<u>LABOUR AND MISCELLANEOUS CHARGES</u>	
	Balance B/F	3291.80
1	CHECK FRONT WIRING AND LIGHTNING SYSTEM	60.00
2	DIAGNOIS CHECK AND CLEAR FUALT CODE	200.00
3	PANEL BEATING ON AFFECTED AREAS	800.00
4	SPRAY PAINITING ON AFFECTED AREAS	400/-
	830/-	400/-
	Subtotal	1560.00
	Grand total	4851.80
	02/08/2016 @ 1100hrs	2865.87
	LKK Auto Consultants hence not the Repairer of the following:	2/S 2250/-
	• To resurvey before/after spray painting	
	• To display damaged part(s) during resurvey	
	• Parts prices are subject to confirmation	
	• Third party survey is on a "Without Prejudice" basis	
	• No illegal modification(s) is allowed	
	• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company	
	Acknowledged by Repairer	
	Signature:	
	Date:	

Photo given r/p  
 To check part prices

**Catherine Chong (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 27 July, 2016 2:19 PM  
**To:** claims@teamworkgarage.com  
**Cc:** Adeline Tham; Roger Yap; assignments@lkkauto.com; Zuhaidah Samsuri  
**Subject:** RE: OUR REF: 1607-26 YOUR REF: SH7511D PRE-REPAIR INSPECTION FOR VEHICLE NO. SKW8647E (ACCIDENT INVOLVING SKW8647E / SH7511D ON 15.07.2016)  
**Attachments:** 20160725180228133.pdf

Dear Sir/Mdm,

**This Pre-Repair Survey is on Without Prejudice Basis.**

THIRD PARTY VEHICLE NO : SKW8647E

III INSURED VEHICLE NO. : SH7511D

DATE OF LOSS : 15.07.2016

We acknowledge receipt of your email dated 27.07.2016

Our insured has not reported the above accident to us.

**In compliance to Pre-Action Protocol for NIMA cases, we note that**

-You have agreed to the appointment of our surveyor.

Therefore, we have appointed our surveyor LKK Auto Consultants to conduct the pre-repair survey.

This claim is handled by Ms Aida

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

**\*\*Surveyor kindly upload this assignment to Merimen.**

**Thank You.**

Isabelle Tan  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel : 63476100, Ext-243, Fax : 62244174  
E-mail: isabelle@iii.com.sg

---

**From:** claims@teamworkgarage.com [mailto:claims@teamworkgarage.com]  
**Sent:** Wednesday, July 27, 2016 2:09 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>; assignments@lkkauto.com  
**Cc:** Adeline Tham <adelinetham@iii.com.sg>; Roger Yap <Roger@iii.com.sg>  
**Subject:** RE: OUR REF: 1607-26 YOUR REF: SH7511D PRE-REPAIR INSPECTION FOR VEHICLE NO. SKW8647E (ACCIDENT INVOLVING SKW8647E / SH7511D ON 15.07.2016)  
**Importance:** High

WITHOUT PREJUDICE

OUR REF: 1607-26  
YOUR REF: SH7511D

Dear Sir/Mdm,

**AGREED on appointing of motor surveyor/surveyors  
proposed by Third Party Insurance for Pre-repair Inspection**

We refer to your reply dated 26.07.16 on the Pre-repair inspection / notice of accident.

We have agreed and selected the surveyor propose by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair surveyor carried out by single joint expert will be bear by you.

**We have selected the motor surveyor/surveyors named in your attached list to conduct the joint pre-repair survey as a single joint expert:**

**LKK AUTO CONSULTANTS PTE LTD**

**We will liaise with your surveyor above as we have selected from your list.**

Thank you.

Regards,

Kelly Heng  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

---

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Tuesday, July 26, 2016 9:14 AM  
**To:** [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)  
**Cc:** Adeline Tham; Roger Yap  
**Subject:** RE: OUR REF: 1607-26 YOUR REF: SH7511D PRE-REPAIR INSPECTION FOR VEHICLE NO. SKW8647E (ACCIDENT INVOLVING SKW8647E / SH7511D ON 15.07.2016)

Dear Sir/Mdm,

We acknowledge receipt of your email dated [25.07.2016] and the enclosures on [26.07.2016].

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Isabelle Tan  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel : 63476100, Ext-243, Fax : 62244174  
E-mail: [isabelle@iii.com.sg](mailto:isabelle@iii.com.sg)

**From:** [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com) [<mailto:claims@teamworkgarage.com>]  
**Sent:** Monday, July 25, 2016 6:17 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** OUR REF: 1607-26 YOUR REF: SH7511D PRE-REPAIR INSPECTION FOR VEHICLE NO. SKW8647E (ACCIDENT INVOLVING SKW8647E / SH7511D ON 15.07.2016)  
**Importance:** High

WITHOUT PREJUDICE

OUR REF: 1607-26  
YOUR REF: SH7511D

Dear Sir/Mdm,

**PRE-REPAIR INSEPECTION FOR VEHICLE NO. SKW8647E**  
**ACCIDENT INVOLVING SKW8647E / SH7511D ON 15.07.2016**

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

**Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.**

Thank you.

Regards,

Kelly Heng  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your



## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 12 August, 2016 8:33 PM  
**To:** claims@teamworkgarage.com  
**Cc:** CS A Team  
**Subject:** Your Ref: SKW 8647E, Our Ref: CC4/III16013993/Deb3, ACCIDENT INVOLVING SH 7511D & SKW 8647E ON 15/07/2016  
**Attachments:** OI SKETCH PLAN.pdf

Your Ref: **SKW 8647E** Without Prejudice  
Our Ref: CC4/III16013993/Deb3

Dear Sirs,

### **ACCIDENT INVOLVING SH 7511D & SKW 8647E ON 15/07/2016**

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported no contact. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos(if any)** in order for us to look into the matter.

We shall revert upon hearing from you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4106

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

### AUDIT TRAIL

No	On	Audit	Remarks	By
1	28 Jul 2016 11:53	<b>Cim Veh Model Changed</b>	(201628) VOLKSWAGEN SCIROCCO 1.4 TSI (A).	[A] Lau Shu Pei
2	28 Jul 2016 11:53	<b>Cim Created</b>	Reg No: SKW8647E, Acct Date: 2016/07/15, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Teamwork Garage Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Jul 2016 11:53	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ);	[A] Lau Shu Pei
4	28 Jul 2016 11:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/08/08	[A] Lau Shu Pei
5	28 Jul 2016 11:53	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides,	[A] Lau Shu Pei
6	28 Jul 2016 11:54	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	28 Jul 2016 11:54	<b>Adj Adjuster Assigned</b>	[None] -> BRYAN TANI	[A] Lau Shu Pei
8	08 Aug 2016 12:30	<b>Adj Rpt Initiated</b>		[A] Lau Shu Pei
9	08 Aug 2016 12:30	<b>Cim Details Notified</b>		[A] Lau Shu Pei
10	08 Aug 2016 16:41	<b>Label Removed</b>	(30650):Non-Reporting.	[A] Lau Shu Pei
11	10 Aug 2016 09:05	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: OID HIT STATIONARY TP VEHICLE	[A] Asher Sng Rong Yi
12	12 Aug 2016 09:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/08/08, Mandate Remarks: Please refer to OID GIA report which stated 'No contact'. Please engage OID and also check the consistency of the damages. Thanks.	[1] Zuhaidah Bte Samsuri
13	12 Aug 2016 09:59	<b>Adj Mandate Set</b>	Maintained:Please refer to OID GIA report which stated 'No contact'. Please engage OID and also check the consistency of the damages. Thanks.	[1] Zuhaidah Bte Samsuri

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

SR Ref No	Bill Date	Prod Type	Acc Name	Ref Number (Biller)	Acc 1	Acc 2	Amount
1224944	08/08/2016 12:30	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW8647E		10.70

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 22 August, 2016 11:31 AM  
**To:** Zuhaidah Samsuri  
**Cc:** CS A Team  
**Subject:** Your Ref: MCT16071405  
**Attachments:** WhatsApp-Video-20160715.mp4

Dear Aida,

Enclosed hereby a copy of the CCTV footage provided by TP.

From the video there is a loud bang when our insured changed into the left most lane in front of TP.

Kindly advise.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Asher Sng (LKKAuto)

---

**From:** Zuhaidah Samsuri <aida@iii.com.sg>  
**Sent:** Monday, 22 August, 2016 11:53 AM  
**To:** Asher Sng (LKKAuto)  
**Cc:** CS A Team  
**Subject:** RE: Your Ref: MCT16071405

Hi Asher,

How about the damages to both OID and TP veh, are they consistent?

Best Regards,

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198705792K

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**From:** Asher Sng (LKKAuto) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Monday, 22 August, 2016 11:31 AM  
**To:** Zuhaidah Samsuri  
**Cc:** CS A Team  
**Subject:** Your Ref: MCT16071405

Dear Aida,

Enclosed hereby a copy of the cctv footage provide by TP.

From the video there a is a loud bang when our insured change into the left most lane in front of tp.

Kindly advice.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jul 2016 11:53	Cim Veh Model Changed	(201628) VOLKSWAGEN SCIROCCO 1.4 TSI (A).	[A] Lau Shu Pei
2	28 Jul 2016 11:53	Cim Created	Reg No: SKW8647E, Acct Date: 2016/07/15, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Teamwork Garage Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Jul 2016 11:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Jul 2016 11:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/08/08	[A] Lau Shu Pei
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8	08 Aug 2016 12:30	Adj Rpt Initiated		[A] Lau Shu Pei
9	08 Aug 2016 12:30	Cim Details Notified		[A] Lau Shu Pei
10	08 Aug 2016 16:41	Label Removed	(30650):Non-Reporting.	[A] Lau Shu Pei
11	10 Aug 2016 09:05	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: OID HIT STATIONARY TP VEHICLE	[A] Asher Sng Rong Yi
12	12 Aug 2016 09:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/08/08, Mandate Remarks: Please refer to OID GIA report which stated 'No contact'. Please engage OID and also check the consistency of the damages. Thanks.	[I] Zuhaidah Bte Samsuri
13	12 Aug 2016 09:59	Adj Mandate Set	Maintained:Please refer to OID GIA report which stated 'No contact'. Please engage O ID and also check the consistency of the damages. Thanks.	[I] Zuhaidah Bte Samsuri
14	23 Aug 2016 12:12	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:NIL OID HIT STATIONARY VEHICLE (REF TO TP CCTV FOOTAGE PROVIDED)	[A] Asher Sng Rong Yi
15	29 Aug 2016 16:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2016/08/08, Mandate Remarks: Please engage OID to explain on the video footage and consistency of damages.	[I] Zuhaidah Bte Samsuri
16	29 Aug 2016 16:51	Adj Mandate Set	Approved:0.00:Please engage OID to explain on the video footage and consistency of damages.	[I] Zuhaidah Bte Samsuri
17	11 Jul 2017 19:51	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:NIL OID HIT STATIONARY VEHICLE (REF TO TP CCTV FOOTAGE PROVIDED) OID agreed to settle.	[A] Asher Sng Rong Yi
18	19 Jul 2017 15:30	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarajan
19	20 Jun 2018 09:16	Video Downloaded	Downloaded TP video	[A] BRYAN TANI
20	20 Nov 2018 15:11	Video Downloaded	Downloaded TP video	[I] Zuhaidah Bte Samsuri
21	23 Jan 2019 15:32	Video Downloaded	Downloaded TP video	[A] BRYAN TANI
22	20 Jun 2019 13:49	Adj Mandate Request	Cur.Req:2592.85:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,407.50 + (b)LOU (3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$5.35 = Total: \$2,592.85 Vehicle Model: Volkswagen Scirocco (1390cc) 2 recommendation repair days + 1PRS = 3days For	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

## Print Received Message

This mail is associated with :

**\*SKW8647E (MCT16071405)  
[SH7511D]**

TP

ANG WEE KIAN GALVIN

Jul 15 2016 6:00AM

[COMFORT TRANSPORTATION PTE LTD]

Teamwork Garage Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 20/06/2019 14:38 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SKW8647E - Claim Handler: Zuhaidah Bte Samsuri

Maintained:After repair photos please

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 25 June 2019 8:46 AM  
**To:** 'claims' (claims@teamworkgarage.com)  
**Subject:** Your ref: 1607-26 (SKW 8647E) \*Our ref: CC4/III16013993/Dpb3 [ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016]

Your ref: **1607-26 (SKW 8647E)**  
Our ref: CC4/III16013993/Dpb3

**Without Prejudice**

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016**

We refer to the above matter.

We are seeking mandate approval from III.

Kindly advise if there is any after repair/ after paint photos for SKW 8647E (DOA: 15/07/2016). If so, kindly let us have a copy of the photos.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Keith Lian <claims@teamworkgarage.com>  
**Sent:** Thursday, 18 July 2019 2:36 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Your ref: 1607-26 (SKW 8647E) \*Our ref: CC4/III16013993/Dpb3[ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016]  
**Attachments:** DSC\_0062.JPG; DSC\_0063.JPG; DSC\_0061.JPG

WITHOUT PREJUDICE

Dear Hsiao Tong ,

We have attached the after paint photos in the attachment above.

Please let us have your most favourable offer soonest.

Thank you and have a nice day.

*Keith Lian*

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax: 6844 2474

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 6 July 2019 11:11 AM  
**To:** 'claims' (claims@teamworkgarage.com)  
**Subject:** RE: Your ref: 1607-26 (SKW 8647E) \*Our ref: CC4/III16013993/Dpb3[ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016]

Without Prejudice

Dear Sirs/Mdm,

We are seeking mandate approval from III.

Kindly advise if there is any after repair/ after paint photos for SKW 8647E (DOA: 15/07/2016). If so, kindly let us have a copy of the photos.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 25 June 2019 8:46 AM

**To:** 'claims' (claims@teamworkgarage.com) <claims@teamworkgarage.com>

**Subject:** Your ref: 1607-26 (SKW 8647E) \*Our ref: CC4/III16013993/Dpb3 [ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016]

Your ref: **1607-26 (SKW 8647E)**

**Without Prejudice**

Our ref: CC4/III16013993/Dpb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016**

We refer to the above matter.

We are seeking mandate approval from III.

Kindly advise if there is any after repair/ after paint photos for SKW 8647E (DOA: 15/07/2016). If so, kindly let us have a copy of the photos.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jul 2016 11:53	<b>Cim Veh Model Changed</b>	(201628) VOLKSWAGEN SCIROCCO 1.4 TSI (A).	[A] Lau Shu Pei
2	28 Jul 2016 11:53	<b>Cim Created</b>	Reg No: SKW8647E. Acct Date: 2016/07/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Teamwork Garage Pte Ltd (HQ)	[A] Lau Shu Pei
3	28 Jul 2016 11:53	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	28 Jul 2016 11:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/08/08	[A] Lau Shu Pei
5	28 Jul 2016 11:53	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	28 Jul 2016 11:54	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	28 Jul 2016 11:54	<b>Adj Adjuster Assigned</b>	[None] -> BRYAN TANI	[A] Lau Shu Pei
8	08 Aug 2016 12:30	<b>Adj Rpt Initiated</b>		[A] Lau Shu Pei
9	08 Aug 2016 12:30	<b>Cim Details Notified</b>		[A] Lau Shu Pei
10	08 Aug 2016 16:41	<b>Label Removed</b>	(30650):Non-Reporting.	[A] Lau Shu Pei
11	10 Aug 2016 09:05	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: OID HIT STATIONARY TP VEHICLE	[A] Asher Sng Rong Yi
12	12 Aug 2016 09:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/08/08. Mandate Remarks: Please refer to OID GIA report which stated 'No contact'. Please engage OID and also check the consistency of the damages. Thanks.	[I] Zuhaidah Bte Samsuri
13	12 Aug 2016 09:59	<b>Adj Mandate Set</b>	Maintained:Please refer to OID GIA report which stated 'No contact'. Please engage O ID and also check the consistency of the damages. Thanks.	[I] Zuhaidah Bte Samsuri
14	23 Aug 2016 12:12	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:NIL OID HIT STATIONARY VEHICLE (REF TO TP CCTV FOOTAGE PROVIDED)	[A] Asher Sng Rong Yi
15	29 Aug 2016 16:51	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2016/08/08. Mandate Remarks: Please engage OID to explain on the video footage and consistency of damages.	[I] Zuhaidah Bte Samsuri
16	29 Aug 2016 16:51	<b>Adj Mandate Set</b>	Approved:0.00:Please engage OID to explain on the video footage and consistency of damages.	[I] Zuhaidah Bte Samsuri
17	11 Jul 2017 19:51	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:NIL OID HIT STATIONARY VEHICLE (REF TO TP CCTV FOOTAGE PROVIDED) OID agreed to settle.	[A] Asher Sng Rong Yi
18	19 Jul 2017 15:30	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sundari Nagarajan
19	20 Jun 2018 09:16	<b>Video Downloaded</b>	Downloaded TP video	[A] BRYAN TANI
20	20 Nov 2018 15:11	<b>Video Downloaded</b>	Downloaded TP video	[I] Zuhaidah Bte Samsuri
21	23 Jan 2019 15:32	<b>Video Downloaded</b>	Downloaded TP video	[A] BRYAN TANI
22	20 Jun 2019 13:49	<b>Adj Mandate Request</b>	Cur.Req:2592.85:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,407.50 + (b)LOU (3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$5.35 = Total: \$2,592.85 Vehicle Model: Volkswagen Scirocco (1390cc) 2 recommendation repair days + 1PRS = 3days For	[A] CHEW HSIAO TONG
23	20 Jun 2019 14:11	<b>Video Downloaded</b>	Downloaded TP video	[I] Zuhaidah Bte Samsuri

AUDIT TRAIL					By
No.	On	Audit	Remarks		[1]
24	20 Jun 2019 14:38	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/08/08. Mandate Remarks: After repair photos please		Zuhaidah Bte Samsuri
25	20 Jun 2019 14:38	Adj Mandate Set	Maintained:After repair photos please		Zuhaidah Bte Samsuri
26	20 Jul 2019 13:27	Adj Mandate Request	Cur,Req:2592.85:ODS Liability: 100% Quantum: (a)CORw/GST: \$2,407.50 + (b)LOU (3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$5.35 = Total: \$2,592.85 After r epair photos had been uploaded.		[A] CHEW HSIAO TONG

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1224944	08/08/2016 12:30	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW8647E		10,70
1527731	19/07/2017 14:15	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKW8647E	Gabriel Wee	xx.xx

## Print Received Message

This mail is associated with :

**\*SKW8647E (MCT16071405)  
[SH7511D]**

TP

ANG WEE KIAN GALVIN

Jul 15 2016 6:00AM

[COMFORT TRANSPORTATION PTE LTD]

Teamwork Garage Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 22/07/2019 10:52 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2592.85) - SKW8647E - Claim Handler: Zuhaidah Bte Samsuri

Approved:2592.85.

## Hsiao Tong (LKKAUTO)

---

**From:** Keith Lian <claims@teamworkgarage.com>  
**Sent:** Tuesday, 13 August 2019 11:34 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your ref: 1607-26 (SKW 8647E) \*Our ref:CC4/III16013993/Dpb3[ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON15/07/2016]

WITHOUT PREJUDICE

Dear sir ,

We refer to your offer stated below , it is acceptable.

Please let us have your most favourable DV soonest.

Thank you and have a nice day.

*Keith Lian*

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax:6844 2474

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 10 August 2019 11:07 AM  
**To:** [Keith Lian](#)  
**Subject:** RE: Your ref: 1607-26 (SKW 8647E) \*Our ref:CC4/III16013993/Dpb3[ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON15/07/2016]

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$2,590.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Keith Lian <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Sent:** Thursday, 18 July 2019 2:36 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your ref: 1607-26 (SKW 8647E) \*Our ref: CC4/III16013993/Dpb3[ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016]

WITHOUT PREJUDICE

Dear Hsiao Tong ,

We have attached the after paint photos in the attachment above.

Please let us have your most favourable offer soonest.

Thank you and have a nice day.

*Keith Lian*

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1

#01-24

Paya Ubi Industrial Park

Singapore 408934

Tel: 6844 2475

Fax: 6844 2474

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 6 July 2019 11:11 AM

**To:** 'claims' (<[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>)

**Subject:** RE: Your ref: 1607-26 (SKW 8647E) \*Our ref: CC4/III16013993/Dpb3[ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016]

Without Prejudice

Dear Sirs/Mdm,

We are seeking mandate approval from III.

Kindly advise if there is any after repair/ after paint photos for SKW 8647E (DOA: 15/07/2016). If so, kindly let us have a copy of the photos.

Thank you.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 25 June 2019 8:46 AM

**To:** 'claims' ([claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)) <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>

**Subject:** Your ref: 1607-26 (SKW 8647E) \*Our ref: CC4/III16013993/Dpb3 [ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016]

Your ref: **1607-26 (SKW 8647E)**

**Without Prejudice**

Our ref: CC4/III16013993/Dpb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SH 7511D(III) AND SKW 8647E ON 15/07/2016**

We refer to the above matter.

We are seeking mandate approval from III.

Kindly advise if there is any after repair/ after paint photos for SKW 8647E (DOA: 15/07/2016). If so, kindly let us have a copy of the photos.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Text size + -

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 3783G

### Vehicle Details

Vehicle No.: SKW8647E

Vehicle to be  
Exported: YesIntended De-  
registration Date: 15 Jul 2016

Vehicle Make: VOLKSWAGEN

Vehicle Model: SCIROCCO 1.4 TSI AT 1372Q5

Primary Colour: Red

Manufacturing Year: 2012

Engine No.: CTH005386

Chassis No.: WWZZZ13ZDV008523

Maximum Power  
Output: 118.0 kW (158 bhp)

Open Market Value: \$25,812.00

Original Registration  
Date: 20 May 2013First Registration  
Date: 20 May 2013

Transfer Count: 1

Actual ARF Paid: \$23,137.00

### Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility  
Expiry Date: 19 May 2023PARF Rebate  
Amount: \$17,352.00

### Intended COE Rebate Details

COE Expiry Date: 19 May 2023

COE Category: A - Car (1600cc &amp; below)

COE Period(Years): 10

QP Paid: \$62,999.00

COE Rebate  
Amount: \$43,117.00**Total Rebate  
Amount: \$60,469.00**

The information contained herein is correct as at 15 Jul 2016

OK

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.

Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution.

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NRC No. S8843783G

Date of issue  
25-05-2005

Address

APT BLK 423 JURONG WEST AVENUE 1  
#04-222  
SINGAPORE 640423

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS

PASS DATE

Class 3 Motor Cars  $\leq$  3000kg with  $\leq$  7 passengers, exclusive of the driver; and other motor vehicles  $\leq$  2500kg 04 Sep 2008

Licence No: S8843783G

NP 428A

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8843783G



Name

ANG WEE KIAN GAVIN  
(HONG WEIJIAN)

洪伟坚

Race

CHINESE

Date of birth

13-11-1988

Sex

M

Country of birth

SINGAPORE

S8843783G

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S8843783G

Name

ANG WEE KIAN GAVIN  
(HONG WEIJIAN)

Birth Date: 13 Nov 1988

Issue Date: 04 Sep 2008



0016483230

# SATISFACTION & DISCHARGE OF VEHICLE (AFTER REPAIR)

ANG WEE KIAN GAVIN

SKW8647E

I/We, \_\_\_\_\_ owner/driver\* of vehicle no. \_\_\_\_\_

declare that the repairs of my/our vehicle has been completed and to my/our satisfaction and I/we agree that I/We hereby irrevocable absolutely accept the settlement amount and the liability from the 3<sup>rd</sup> party on the repair costs and/or rental and/or loss of use which are final and that the sum of amount are to be release and payment to \_\_\_\_\_ for such repairs are in full

discharge of my/our claim in respect of the damages caused in the accident at/along  
TEAMWORK GARAGE PTE LTD  
CHANGI AIRPORT TERMINAL 3 PICK UP POINT B4 GATE 1

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Dated this 04 day of Aug (month) 20 16 (year)

Signature of owner/ \*driver (on behalf of owner vehicle) ..... ANG WEE KIAN GAVIN

Name of owner of vehicle / \*driver (on behalf of owner vehicle) ..... 58843783G

NRIC Number of owner/ \*driver (on behalf of owner vehicle).....

\* Please note that by signing of this document, the driver's signature will represent the decision/approval and on behalf of the owner which is final and irrevocable.

\* Any amendments make in this form will not be valid unless approved and endorsed by the management of the workshop.



Pte Ltd

TeamWork Garage Pte Ltd

53 Ubi Avenue 1 #01-23/24 Spore 408934

Paya Ubi Industrial Park

Tel : 6844 2475 Fax : 6844 2474

E-mail : claims@teamworkgarage.com

GST registered number : 201015366H

## PROFOMA INVOICE - PI-1687

ANG WEE KIAN GAVIN

53 Paya Ubi Industrial Park

#01-24

Singapore 408934

Date : 23-May-19

Vehicle number : SKW8647E

Make Model : VOLKSWAGEN SCIROCCO

Accident date : 15-Jul-16

Reference number : 1607-26

Description		Amount SGD\$
Inclusive of supplying parts, labour, panel beating and spray painting		
Lump sum repair	:	2250.00
7% GST	:	157.50
Grand total	:	2407.50
Singdollars: TWO THOUSAND FOUR HUNDRED SEVEN DOLLARS AND FIFTY CENTS ONLY		



Teamwork Garage Pte Ltd



**Teamwork Garage Pte Ltd**  
 53 Ubi Avenue 1 #01-23/24 Singapore 408934  
 Paya Ubi Industrial Park  
 Tel: 6844 2475 Fax: 6844 2474  
 Email: [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)  
 GST Register No: 201015366H

23<sup>rd</sup> May 2019

Our reference: 1607-26  
 Your reference: SH7511D

**India International Insurance Pte Ltd**

BY HAND

64 Cecil Street  
 #05-00 IOB Building  
 Singapore 409711

**Attn: Motor Claims Department**

Dear Sir / Madam,

Claimant : ANG WEE KIAN GAVIN  
 Address : BLK 423 JURONG WEST AVENUE 1 #04-222 S(640423)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 15/07/2016 along CHANGI AIRPORT TERMINAL 3 PICK UP POINT B4 GATE 1 involving our client's vehicle registration number SKW8647E and vehicle registrations number SH7511D driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 2, 407.50
Loss of Use ( \$180 x 5 days)	:	\$ 900.00
LTA Search Fee	:	\$ 5, 35
<b>Total</b>	<b>:</b>	<b>\$3, 312.85</b>

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report / Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) LTA search;
- e) Letter Of Authorisation;
- f) Profoma Invoice;
- g) Satisfaction & Discharge Of Vehicle Voucher;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



Teamwork Garage Pte Ltd

Encl.



LETTER OF AUTHORIZATION  
INDIA INTERNATIONAL INSURANCE &  
TEAMWORK GARAGE PTE LTD

To ..... (Third party insurance & Workshop)  
ANG WEE KIAN GAVIN

Claimant .....

Dear Sirs,

ANG WEE KIAN GAVIN owner of vehicle no. SKW8647E  
I/We, .....  
TEAMWORK GARAGE PTE LTD  
hereby authorize my/our repairer, .....

act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental  
and/or loss of use ("claim") for my/our vehicle no. SKW8647E that was damage pursuant  
to the accident which occurred at/along  
CHANGI AIRPORT TERMINAL 3 PICK UP POINT B4 GATE 1

SH7511D  
involving vehicle nos. ....

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation  
monies pertaining to the above mentioned accident due to me/us to my/our repairer/solicitors  
TEAMWORK GARAGE PTE LTD I/We hereby authorize you to forward and release  
all compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors  
TEAMWORK GARAGE PTE LTD pertaining to above said accident whom I/we  
authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s  
concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any  
of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement  
terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or  
other uninsured losses claim arising of the subject matter in the action.

Thank you.

Dated this 15 day of 07 (month) 2016 (year)

Signature of owner vehicle (claimant) .....  
ANG WEE KIAN GAVIN

Name of owner of vehicle (claimant) .....  
S8843783G

NRIC Number (claimant) .....

Any amendments made in this form will not be valid unless approved and endorsed by the management of the workshop

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT16071405  
Claimant Ref: SKW 8647E

This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in the action.

We/I, TEAMWORK GARAGE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,590.00 (Global Sum) (~~repair cost~~), S\$ \_\_\_\_\_ (~~loss of use/rental~~), S\$ \_\_\_\_\_ (~~search fee~~), vehicle no. SKW 8647E that was damaged pursuant to the accident which occurred on 15/07/2016 (date) at CHANGI AIRPORT T3 PICK UP POINT B4 GATE 1 (location) involving vehicle no. SH 7511D (insured vehicle). This is pursuant to the inspection conducted on 02/08/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANG WEE KIAN GAVIN ("the third party claimant") of vehicle no. SKW 8647E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKW 8647E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,590.00 to TEAMWORK GARAGE PTE LTD

Dated this 27 day of Aug 2019

CLAIMANT:

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

Signed by "the workshop" (with chop)



**TEAMWORK GARAGE PTE LTD**  
No. 53 Ubi Avenue 1, #01-24  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475 Fax: 6844 2474

WITNESS:

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



ABT

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**Bill To:**

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET #05-00 IOB BUILDING  
SINGAPORE 049711

## Tax Invoice

Invoice number : TI-6816

Date : 24/08/2019

Terms : C.O.D.

Vehicle number : SKW8647E

Make / Model : VOLKWAGEN

Description	Amount (S\$)
ACCIDENT INVOLVING SKW8647E / 5H7511D ON 15 JUL 2016 ALONG CHANGI AIRPORT TERMINAL 3 PICK UP POINT B4 GATE 1	
INCLUSIVE OF SUPPLYING PARTS, LABOUR, PANEL BEATING AND SPRAY PAINTING	
LUMP SUM REPAIR	\$2,250.00
Thank you for your business and have a nice day !	

Reference : 1607-26

\* Cheque payment should be issued in favour to TEAMWORK GARAGE PTE LTD

\*\* Please ensure that your vehicle is of good condition upon the point of collection.

E. & O. E

<b>Subtotal</b>	\$2,250.00
<b>Add: GST 7%</b>	\$157.50
<b>Total Inc GST 7%</b>	\$2,407.50
<b>Less: Deposit</b>	\$0.00
<b>Balance Due</b>	\$2,407.50



TEAMWORK GARAGE PTE LTD

CUSTOMER'S SIGNATURE



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Jul 2016 / 16:57:54

Receipt Date/Time : 15 Jul 2016 / 16:57:54

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-160715-001280

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SH7511D As at 15 Jul 2016/06:20:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SH7511D Enquiry Fee 20160715165709388729	5.00	0.35	5.35
<b>Sub-Total</b>		5.00	0.35	5.35
<b>Total Before Rounding</b>		5.00	0.35	5.35
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				5.35
Paid By				
	20160715165730630	Direct Debit: eNETS Debit (Internet Banking)		5.35
<b>Total</b>				5.35
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				5.35
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Aug 2016 <a href="#">Edit Reg</a>		27 Jul 2016 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$S\$2,250.00</b> <a href="#">Edit Estimates</a>	<b>\$S\$2,250.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Main Claimant: <b>ANG WEE KIAN GAVIN</b> , ID: S8843783G									
Vehicle Reg. No.: <b>SKW8647E</b>		Date of Loss: 15/07/2016 06:00 - :59 [37 Months and 25 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / MCT16071405</b>		Policy/Cover Note No.: <b>MCOM0015</b>							
Vehicle Reg. No. (Insured): <b>SH7511D</b>		Policy No. (Claimant): <b>508011541</b>							
		Excess:							
Repairer: <b>Teamwork Garage Pte Ltd (HQ)</b> 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park, 408934 Ubi - Tel: 6844 2475									
Handling Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>BRYAN TANI</b> ] ... [Final Rpt due 08/08/2016]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• III_SG (22/07/2019): Alert - Adj Mandate Approved (\$S\$2592.85) - SKW8647E - Claim Handler: Zuhaidah Bt...</li> <li>• III_SG (20/06/2019): Alert - Adj Mandate Maintained - SKW8647E - Claim Handler: Zuhaidah Bte Samsuri</li> <li>• III_SG (19/07/2017): Alert - Adj Mandate Approved (\$S\$0.00) - SKW8647E - Claim Handler: Zuhaidah Bte S...</li> <li>• III_SG (29/08/2016): Alert - Adj Mandate Approved (\$S\$0.00) - SKW8647E - Claim Handler: Zuhaidah Bte S...</li> <li>• III_SG (12/08/2016): Alert - Adj Mandate Maintained - SKW8647E - Claim Handler: Zuhaidah Bte Samsuri</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKW8647E (MCT16071405)  
[SH7511D]  
TP  
ANG WEE KIAN GAVIN  
Jul 15 2016 6:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Teamwork Garage Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	19/07/17 14:15	TP video	Load MP4	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/06/18 09:20	Rear View Left	Load JPG	<input checked="" type="checkbox"/>
2	20/06/18 09:20	General View Right	Load JPG	<input checked="" type="checkbox"/>
3	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
4	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
5	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
6	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
7	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
8	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
9	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
10	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
11	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
12	20/06/18 09:20	General View	Load JPG	<input checked="" type="checkbox"/>
13	20/06/18 09:20	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
14	20/06/18 09:20	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
15	20/06/18 09:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
16	20/06/18 09:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	20/06/18 09:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	20/06/18 09:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
19	20/06/18 09:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
20	20/06/18 09:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	20/06/18 09:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	20/07/19 13:25	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
23	20/07/19 13:25	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
24	20/07/19 13:25	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/07/16 11:54	EMAIL FROM III DD 27072016	Load PDF	
2	28/07/16 11:54	TP GIA REPORT	Load PDF	
3	08/08/16 15:13	TP ESTIMATE- MARKED	Load PDF	
4	08/08/16 16:41	OI GIA REPORT	Load PDF	
5	04/06/19 12:17	LTA SEARCH	Load PDF	
6	04/06/19 12:17	LOD	Load PDF	
7	17/10/19 13:53	WORKSHOP INVOICE	Load PDF	
8	17/10/19 13:53	AUTHORISATION TO ACT FORM	Load PDF	
9	17/10/19 13:53	DISCHARGE VOUCHER	Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	12/08/16 10:00	E-filed GIA report - SKW8647E with photos	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

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v

**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III16013993/DPB3Q2

Date: 17/10/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant: SKW8647E Insured Vehicle No: SH7511D  
 Vehicle No: SKW8647E  
 Date of Loss: 15/07/2016 Nature of Claim: TP Claim No: MCT16071405

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SKW8647E  
 Make & Model: VOLKSWAGEN SCIROCCO, 1.4 TSI (A) Engine No: CTH005386  
 Reg. Date: 20/05/2013 (Man. Year: 2012) Chassis No: WVVZZZ13ZDV008523  
 Colour: Red Odometer: 37979 km  
 Engine Capacity: 1390 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 235/35 R19 Rear Tyre Size: 235/35 R19  
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm  
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,291.80	2,035.87	1,255.93	38.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,560.00	830.00	730.00	46.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,851.80</b>	<b>2,865.87</b>	<b>1,985.93</b>	<b>40.93</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,250.00</b>		
(S\$)	4,851.80	2,250.00	2,601.80	53.63
<b>+ GST 7.00/7.00% (S\$)</b>	<b>339.63</b>	<b>157.50</b>	<b>182.13</b>	<b>53.63</b>
<b>Nett Amount (S\$)</b>	<b>5,191.43</b>	<b>2,407.50</b>	<b>2,783.93</b>	<b>53.63</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		<b>180.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>5.35</b>		
<b>Nett Liability (S\$)</b>		<b>2,592.85</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,590.00</b>		

## INSPECTION

Date of Assignment: 27/07/2016  
 Date Inspected: 02/08/2016 Inspected At: Teamwork Garage Pte Ltd (HQ)  
 53 Ubi Ave 1 #01-24, Paya Ubi Industrial Park  
 Singapore 408934

Estimated Period of Repair: 2.0 days

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**Adjuster:** BRYAN TANI**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2019)
<b>Parts:</b> 144	VOLKSWAGEN SCIROCCO 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKW8647E)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Holder Broken	1,590.30 F	*1,078.75 FL
2	2		*FRONT BUMPER RETAINER	Serviceable	80.60 F	*. FL
3	1		*FRONT RH HEADLAMP	Scratched	1,560.90 F	*1,150.00 FL
4	1		*SET FRONT BUMPER CLIP	Necessary	60.00 FS	*30.00 FS
F=Franchise part. S=SpcNett. L=ListItemDisc						
Sub Total (S\$)					3,291.80	2,258.75
- List Item Discount on L Items 0.00/10.00% (S\$)					0.00	222.88
Total Parts (S\$)					3,291.80	2,035.87

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK FRONT WIRING AND LIGHTING SYSTEM	New	60.00	30.00
2	DIAGNOIS CHECK AND CLEAR FUALT CODE	New	200.00	0.00
3	PANEL BEATING ON AFFECTED AREAS	New	800.00	400.00
4	SPRAY PAINTING ON AFFECTED AREAS	New	500.00	400.00
Gross Labour Cost (\$\$)			1,560.00	830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >