

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 1 September, 2016 11:00 AM
To: 'Joyce Heng'
Cc: Hsiao Tong (LKKAUTO); Zayyer (LKKAUTO); Vivian Lau (LKKAUTO); Admin A; Gwen Tan
Subject: RE: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016
Attachments: SJV 1326 U Accident Letter.docx
Categories: HMK

WITHOUT PREJUDICE

Your ref: VC009338

Dear Joyce,

We refer to your below email and the contents were duly noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Heng [mailto:joyce.heng@qbe.com]
Sent: Monday, 29 August, 2016 3:38 PM
To: Mei Kwan (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Zayyer (LKKAUTO); Vivian Lau (LKKAUTO); Admin A; Gwen Tan
Subject: RE: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016

Our Ref : VC009338

Dear Mei Kwan

We have been informed by our Insured that the accident was caused by a third party mechanic who was then servicing our Insured's vehicle. The mechanic had to test drive the vehicle to ensure that the servicing was properly executed but was involved in the accident.

Thus please direct the third party claim to RS Automotive Pte Ltd. Contact details of RS Automotive Pte Ltd can be found in the attached letter.

Regards

Joyce Heng
Senior Executive, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1186
Email: joyce.heng@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Heng
Sent: Thursday, 18 August, 2016 11:19 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Gwen Tan <gwen.tan@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016

Our Ref : VC009338

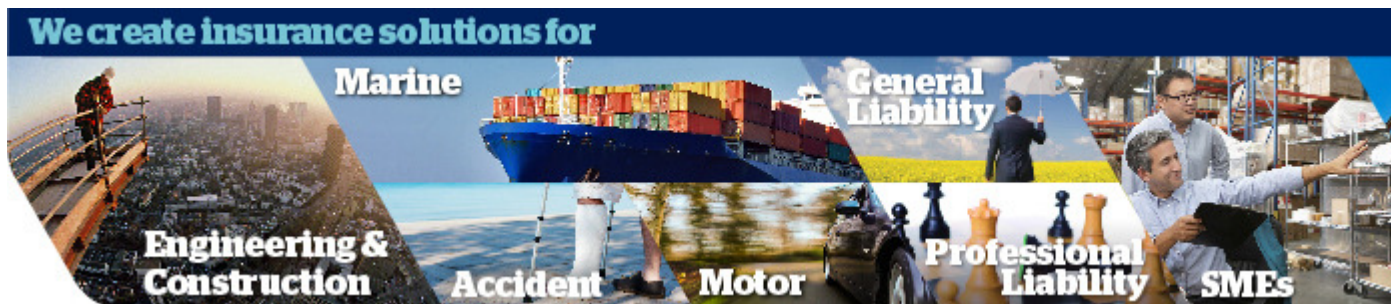
Dear Mei Kwan

Our Insured has yet to report. We had given a chaser and will reply once we hear from Insured.

Regards

Joyce Heng
 Senior Executive, Claims
 QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
 Phone: +65 6477 1186
 Email: joyce.heng@qbe.com
 Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 18 August, 2016 10:21 AM
To: Joyce Heng <joyce.heng@qbe.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Gwen Tan <gwen.tan@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016

Your ref: V0009749
LKK ref: CC6/QBE16013936/Aza3

Dear Joyce,

We refer to your below email.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Heng [<mailto:joyce.heng@qbe.com>]

Sent: Thursday, 4 August, 2016 11:14 AM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A; Gwen Tan

Subject: RE: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016

Our Ref : VC009338

Dear Mei Kwan

We have yet to hear from our Insured.

Regards

Joyce Heng
Senior Executive, Claims
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay #29-10 South Tower Singapore 048583

Direct: +65 6477 1186
Fax: +65 6533 3270
Email: joyce.heng@qbe.com
Visit us on the web at <http://www.qbe.com.sg>



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 4 August, 2016 11:12 AM

To: Joyce Heng <joyce.heng@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Gwen Tan <gwen.tan@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016

Your ref: V0009749

LKK ref: CC6/QBE16013936/Aza3

Dear Joyce,

We refer to your below email.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Heng [<mailto:joyce.heng@qbe.com>]

Sent: Wednesday, 27 July, 2016 3:34 PM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A; Gwen Tan

Subject: RE: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016

Our Ref : V0009749

Dear Mei Kwan

Thank you for your clarification on this.

Claim under our motor trade policy (V0009749). However, our Insured has yet to lodge an accident report. We will inform Insured to do so and reply to you.

Regards

Joyce Heng
Senior Executive, Claims
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay #29-10 South Tower Singapore 048583

Direct: +65 6477 1186
Fax: +65 6533 3270
Email: joyce.heng@qbe.com
Visit us on the web at <http://www.qbe.com.sg>



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 27 July, 2016 2:41 PM

To: Joyce Foo <joyce.foo@qbe.com>; Joyce Heng <joyce.heng@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJV1326U (OI : QBE - TBA) AND SJP3113K (TP : LKK REF - CC6/QBE16013936/Aza3) on 03.05.2016

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Kang Car Repairers Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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