

INS. CASE OWNER:

SASHE
TE

CC4/AXA160 13751, A2a3s2

LKK:
IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

28/3/16

Date / Time:

25/3/16

Registered in Merimen:

22/3/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJD 1656 L

Name of Insured:

LONDON CONSTRUCTION PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 21/03/16

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

THOMAS POH YONG SHARON

Driver Tel No.:

87771288

(V/L: YES / NO)

Claim No.:

C0392892

Policy No.:

GA100793

Make / Model:

HONDA FIT

Place of Accident:

ANNE AVENUE 6 TMS YCK

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGM 5062L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Info N cars



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/4/16

20/4/16

* liability unclear - to clarify.

11/9/16

called OIR spoke to Mr Sharon:
Inform about the claim. OIR said she
was driving on the Lane 3. TP was
driving in the Lane 2. Then collided
into her car by cutting Lane - no witness
no video.

31/6

she got own picture showing the
position of cars. connect to OIR.

08/10/16

email cashe to send back report to us. in order
for us to submit WP report.
the pass Admin to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

02/09/16

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

9/7/19

Surveyor:

ASSIGNMENT

20/10/06

From: _____ Date: 25/1/2016

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGM 5062L

at Workshop m/s Auto N Cars

of BIK 1 Kaki Bukit Ave 6 # 01-04

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGM 5062L Yr Regn: 2006, Oct

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Belth.

Make: Toyota c.c. 1296

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 165072 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: SCP921016762

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/55R15

R: 195/55R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Acelere Acelere

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 25/07/16

Survey held at Auto N Cars

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAXA.

L/S \$4900/-
? item L/S \$1750.

(Red = \$10714.55 / 69%).

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Preli. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jul 2016		25 Jul 2016 09:26 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	LONDON CONSTRUCTION, NRIC: 201003046H		
Main Claimant:	SITI AISHAH BINTE MOHD NAZARUDIN, NRIC: S8608660C		
Vehicle Reg. No.:	SGM5062L	Date of Loss:	21/07/2016 08:00 - :59
Claim Type:	TP / C0392892	Policy/Cover Note No.:	GA100793 (Comprehensive)
Vehicle Reg. No. (Insured):	SJD1656L	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Auto N Cars Services Pte Ltd (HQ) Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6555 2909		
Handling Insurer:	AXA Insurance Singapore Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Ernest Tay - 6880 4835]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/08/2016]		
Driver/Custodian (Insured):	THEY POH YOKE SHARON (), NRIC: S1795040A, Tel: +6587771288		
Adj Asg. Remarks:	LIABILITY UNCLEAR; PLEASE CLARIFY.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

25/7/2016 @ 10:55am
Data
vehicle in
Adrian



Co. Reg: 200922097K GST Reg.No: 200922097K
 Auto Bay @ Kaki Bukit Blk 1 Area "A" Kaki Bukit Ave 6 #01-04 (S) 417883
 • Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

Date : 25/07/2016

TO: AXA INSURANCE SINGAPORE PTE LTD
 8 Shenton Way
 #27-01 AXA Tower
 Singapore 068811

Total Pages : 2

Our Customer : Siti Aishah Binte Mohd Nazarudin

Vehicle No : SGM5062L

Model : Toyota Belta 1.3

Manufacture Year : 2006

Date of Accident : 21/07/2016

Total Estimate Repair Days : 12

Attn : Motor Claim Department
 Email : motor.survey@axa.com.sg

Re: Repair Estimate For Third Party Claim against : SJD1656L

No.	Item Descriptions	Qty	Unit Price	Amount	Remarks From Surveyor
A.	Spare Parts				
1	Rear bumper <i>new</i>	1	\$410.00	\$410.00	✓
2	Rear bumper RH retainer <i>new</i>	1	\$65.00	\$65.00	✓
3	Rear bumper LH retainer <i>new</i>	1	\$65.00	\$65.00	✓
4	Rear bumper clips <i>new</i>	1	\$6.40	\$6.40	✓
5	Rear bumper reinforcement <i>new</i>	1	\$350.00	\$350.00	+
6	Rear bumper parking sensor <i>new</i>	2	\$280.00	\$560.00	x.
7	Rear end panel <i>new</i>	1	\$610.00	\$610.00	+
8	LH rear fender <i>new</i>	1	\$790.00	\$790.00	✓
9	LH rear wheel housing <i>new</i>	1	\$1,100.00	\$1,100.00	x.
10	LH rear door assembly <i>new</i>	1	\$980.00	\$980.00	✓
11	LH rear door lock mechanism <i>new</i>	1	\$750.00	\$750.00	x
12	LH rear door weatherstrip <i>new</i>	1	\$260.00	\$260.00	x
13	LH rear door power window regulator <i>new</i>	1	\$150.00	\$150.00	+
14	LH rear door power window regulator motor <i>new</i>	1	\$360.00	\$360.00	x.
15	LH rear door outer handle <i>new</i>	1	\$130.00	\$130.00	x
16	LH rear door glass outer weatherstrip <i>new</i>	1	\$120.00	\$120.00	x
17	LH rear door fram sticker <i>new</i>	1	\$75.00	\$75.00	✓
18	LH rear fender glass sealant <i>new</i>	1	\$80.00	\$80.00	40
19	LH rear tyre <i>new</i>	1	\$690.00	\$690.00	✓
20	LH rear tyre rim <i>new</i>	1	\$1,100.00	\$1,100.00	✓
21	LH rear knuckle arm <i>new</i>	1	\$890.00	\$890.00	x.
22	LH rear wheel bearing hub <i>new</i>	1	\$788.00	\$788.00	?
23	LH rear lower arm <i>new</i>	1	\$590.00	\$590.00	x
24	LH rear control arm <i>new</i>	1	\$650.00	\$650.00	x.
25	LH rear door top and bottom hinge <i>new</i>	1	\$95.00	\$95.00	x
26	Rear windscreen sealant <i>new</i>	1	\$35.00	\$35.00	✓
27	Rear windscreen moulding <i>new</i>	1	\$250.00	\$250.00	120
28	Rear windscreen inner seal <i>new</i>	1	\$25.00	\$25.00	✓
29	Rear axle assembly <i>new</i>	1	\$1,900.00	\$1,900.00	?
30	Rear shock absorber <i>new</i>	1	\$280.00	\$280.00	?
31	RH rear fender <i>new</i>	1	\$1,100.00	\$1,100.00	✓
32	Fuel outer cover <i>new</i>	1	\$70.00	\$70.00	x
33	Body sealant <i>new</i>	3	\$25.00	\$75.00	x
34	RH taillamp clip <i>new</i>	1	\$80.00	\$80.00	✓
36	LH taillamp assembly <i>new</i>	1	\$420.00	\$420.00	x
	Sub Total			\$15,899.40	
	Less 25%			\$3,974.85	
	Sub Total 1			\$11,924.55	
B.	Labour				
1	To knock and straighten rear accident area, cut and weld damaged panel and realign the same <i>✓</i>			\$2,300.00	100
2	To putty and spray RH and LH rear fender, LH rear door, rear bumper, RH and LH side roof panel and end panel <i>✓</i>				7000
3	To remove and refit rear windscreen <i>✓</i>			\$120.00	100

Auto N Cars Services Pte Ltd

Co. Reg: 200922097K GST Reg.No: 200922097K

Auto Bay @ Kaki Bukit Blk 1 Area "A" Kaki Bukit Ave 6 #01-04 (S) 417883

• Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

4	To remove and refit interior fitting, trimmings, garnish, seat and other to enable repair	\$200.00	80
5	To drop petrol tank, pipes and hoses to facilitate bodywork repair. Final checking and testing	\$200.00	80
6	To do wheel alignment	\$120.00	80
7	To remove and refit LH rear door fitting, fixture and conduct water seepage and wind noise test	\$120.00	80
8	To drop rear axle and suspension assembly, remove and renew the necessary parts. Final checking and testing	\$450.00	350
9	To check wiring and all lighting	\$80.00	30
10	To rust roof the affected areas	\$100.00	80
Total Labour		\$3,690.00	
Total Repair Cost		\$15,614.55	
* The above quoted are exclusive of GST.			

16614.55

2/3 Adrian Lim
25/08/16.

96893735.

08 Days.

Yours faithfully,


Doris
f Auto N Cars Services Pte Ltd



Surveyor's Details	
Name	
Contact	
Survey Date	
Recommender	Authorize / Not Authorize
Before Paint	Yes / No
Signature	
DATE	Remark From MR CHOO
	Please arrange for survey asap

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ernest Tay

Date: 01 Sep 2016

Preliminary Advice

Insured Vehicle No	: SJD1656L	Accident Date	: 21/07/2016
TP Vehicle No	: SGM5062L	Assignment Date	: 25/07/2016
Make	: TOYOTA BELTA	Est. Duration of Repair	: 8 days
Date of Inspection	: 25/07/2016		
Inspection At	: Auto N Cars Services Pte Ltd (HQ) Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit Singapore 417883		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesO/S & N/S... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,614.55
Revised Amount	:S\$	6,166.05
Check Items (Estimated)	:S\$	2,226.00
Total	:S\$	8,392.05

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Cecilia Chong (LKK Auto)

From: GO Sashe <sashe.goms@axa.com.sg>
Sent: Monday, 8 July 2019 10:15 AM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: C0392892 (OUR REF: CC4/AXA16013751/Aga3) *** ACCIDENT INVOLVING SJD 1656L (OI) & SGM 5062L (TP) ON 21/07/2016 ***

Dear Cecilia

File reopened.

Thank you.

Regards



Sashe Go
Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Tel +65 6880 4762
www.axa.com.sg



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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Saturday, July 06, 2019 11:57 AM
To: GO Sashe <sashe.goms@axa.com.sg>
Subject: RE: YOUR REF: C0392892 (OUR REF: CC4/AXA16013751/Aga3) *** ACCIDENT INVOLVING SJD 1656L (OI) & SGM 5062L (TP) ON 21/07/2016 ***
Importance: High

Dear Sashe,

We refer to the email dd 25/06/2019.

We have yet to receive reply from you.

And the status in merimen is still close.

Kindly expedite so we able to close off the case after submitting WP reports.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 25 June 2019 9:22 AM

To: sashe.goms@axa.com.sg

Subject: YOUR REF: C0392892 (OUR REF: CC4/AXA16013751/Aga3) *** ACCIDENT INVOLVING SJD 1656L (OI) & SGM 5062L (TP) ON 21/07/2016 ***

Dear Sashe,

We refer to the above matter

We check with TP repairer that claimant did not come back for repair.

In view of above, we will submit the WP report to your good office.

Kindly send back our report via Merimen.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Date : 15/08/2016

Our Ref : 04330716TP-SGM5062L

To : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA TOWER
Singapore 068811

Attn : Officer In-Charge
Motor Claims Dept.

Dear Sir/Madam

ACCIDENT INVOLVING SGM5062L & SJD1656L ON 21/07/2016 ANG MO KIO AVE 6 TOWARDS LENTOR

We refer to the above accident. The accident was caused solely by the negligence of your insured and as a result, we had incurred the following Costs and Losses: -

Cash in lieu of repair (inc GST)	\$ 3,210.00
Loss of Use 10 days @ \$60per day	\$ 600.00
Claimed Amount	<u>\$ 3,810.00</u>

Enclosed are the supporting documents for your perusal:
Original Repair Bill: Proforma Invoice ANC0433/TP
GIA Report of SGM5062L
Certificate of Insurance

Please look into our client's claim soonest possible.

Yours faithfully



AUTO N CARS SERVICES PTE LTD



Co. Reg: 200922097K GST Reg. No: 200922097K

PROFORMA INV: ANC0433/TP

Date : 15/08/2016

Bill To :

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Our Customer

Name : SITI AISHAH BINTE MOHD NAZARUDIN
NRIC : S8608660C
Address : BLK 176 ANG MO KIO AVE 4 #02-733
SINGAPORE 560176

Vehicle No : SGM5062L
Date of Accident : 21/07/2016
Model : TOYOTA BELTA 1.3 (A)

No.	Item Descriptions	Qty	Unit Price	Amount
1	Cash in lieu of repair	1	-	\$3,000.00
SUB-TOTAL				\$3,000.00
GST 7%				\$210.00
TOTAL				\$3,210.00

For Auto N Cars Services Pte Ltd

* All cheque should be crossed and make payable to "Auto N Cars Services Pte Ltd"

Auto Bay @ Kaki Bukit Blk 1 Area "D" Kaki Bukit Ave 6 #01-90 (S) 417883
• Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

5 September 2016

LONDON CONSTRUCTION PTE LTD

100 Woodlands Industrial Park 3
Singapore 757837

Dear Sir/Madam,

OUR REF : CC4/AXA16013751/Aza3

YOUR REF : SJD 1656L

**ACCIDENT INVOLVING SJD 1656L AND SGM 5062L ALONG 21/07/2016 ON
21/07/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **AUTO N CARS SERVICES PTE LTD** acting on behalf of the owner of **SGM 5062L** against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties where both are accused of changing lanes, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to zayyer@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2409 or email us at zayer@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Zayer
LKK Auto Consultants Pte Ltd

Cc

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jul 2016		25 Jul 2016 09:26 Edit Adj Rpt	S\$4,900.00 Edit Estimates	S\$4,900.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LONDON CONSTRUCTION, Co. Reg. No.: 201003046H		
Main Claimant:	SITI AISHAH BINTE MOHD NAZARUDIN, ID: S8608660C		
Vehicle Reg. No.:	SGM5062L	Date of Loss:	21/07/2016 08:00 - :59 [117 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0392892	Policy/Cover Note No.:	GA100793 (Comprehensive)
Vehicle Reg. No. (Insured):	SJD1656L	Policy No. (Claimant):	GA030838/1
		Excess:	S\$0.00
Repairer:	Auto N Cars Services Pte Ltd (HQ) Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6555 2909		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by SASHE Go Mui Sang]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/08/2016]		
Driver/Custodian (Insured):	THEY POH YOKE SHARON (), NRIC: S1795040A, Tel: +6587771288 Email:		
Adj Asg. Remarks:	LIABILITY UNCLEAR; PLEASE CLARIFY.		

ASSOCIATED MAIL RECEIVED

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- AXA_SG (05/12/2017): Re: New doc added - C0392892/SGM5062L

ALL ASSOCIATED TASKS

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Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SGM5062L (C0392892)**
[SJD1656L]
TP
SITI AISHAH BINTE MOHD NAZARUDIN
Jul 21 2016 8:00AM
[LONDON CONSTRUCTION]
Auto N Cars Services Pte Ltd

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Assessment Reports

1 per page ▼ ☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/09/16 09:45	Adjuster Immediate Advice	Load HTM	<input checked="" type="checkbox"/>

Photos/Images

3 per page ▼ ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
3	08/03/18 18:24	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
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5	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
6	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
7	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
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31	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
32	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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34	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
35	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
36	08/03/18 18:24	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	22/07/16 13:38	email_abs	Load PDF	
2	22/07/16 13:38	SGM5062L gia report_abs	Load PDF	
3	22/07/16 13:38	SJD1656L gia report_abs	Load PDF	
4	22/07/16 13:38	SJG7931L gia report_abs	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/09/16 10:03	TP ESTIMATE	Load PDF	
2	11/07/19 13:52	LETTER TO OI	Load PDF	

Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16013751/AGA3S2
Date: 11/07/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Policy No: GA100793
 Claimant Vehicle No: SGM5062L Insured Vehicle No: SJD1656L
 Date of Loss: 21/07/2016 Nature of Claim: TP Claim No: C0392892

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGM5062L**
 Make & Model: TOYOTA BELTA, 1.3 (A) Engine No: HIDDEN
 Reg. Date: 20/10/2006 (Man. Year: 2006) Chassis No: SCP921016762
 Colour: Silver Odometer: 165072 km
 Engine Capacity: 1296 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/55R15 Rear Tyre Size: 195/55R15
 Front Left Side: ACELERE 6 mm Rear Left Side: ACELERE 6 mm
 Front Right Side: ACELERE 6 mm Rear Right Side: ACELERE 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,924.55	4,186.05	7,738.50	64.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,690.00	1,980.00	2,710.00	57.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,614.55	6,166.05	10,448.50	62.89
Approved Total (Overridden) (S\$)		4,900.00		
(S\$)	16,614.55	4,900.00	11,714.55	70.51
+ GST 7.00/7.00% (S\$)	1,163.02	343.00	820.02	70.51
Nett Amount (S\$)	17,777.57	5,243.00	12,534.57	70.51

INSPECTION

Date of Assignment: 25/07/2016
 Date Inspected: 25/07/2016 Inspected At: Auto N Cars Services Pte Ltd (HQ)
 Estimated Period of Repair: 8.0 days Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit
 Singapore 417883

Adjuster: ADRIAN LING

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$1,780.80 NETT)

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 11 Jul 2019)
Parts: 143	TOYOTA BELTA 1.3 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGM5062L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Deformed	410.00 FL	*410.00 FL
2	1		*REAR BUMPER RH RETAINER (CONSISTENT)	Necessary	65.00 FL	*65.00 FL
3	1		*REAR BUMPER LH RETAINER (CONSISTENT)	Necessary	65.00 FL	*65.00 FL
4	1		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	6.40 FL	*6.40 FL
5	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Not Necessary	350.00 FL	*- FL
6	2		*REAR BUMPER PARKING SENSOR (CONSISTENT)	Not Necessary	560.00 FL	*- FL
7	1		*REAR END PANEL (CONSISTENT)	Not Necessary	610.00 FL	*- FL
8	1		*LH REAR FENDER (CONSISTENT)	Dented	790.00 FL	*790.00 FL
9	1		*LH REAR WHEEL HOUSING (CONSISTENT)	Repair	1,100.00 FL	*- FL
10	1		*LH REAR DOOR ASSEMBLY (CONSISTENT)	Dented	980.00 FL	*980.00 FL
11	1		*LH REAR DOOR LOCK MECHANISM (CONSISTENT)	Not Necessary	750.00 FL	*- FL
12	1		*LH REAR DOOR WEATHERSTRIP (CONSISTENT)	Not Necessary	260.00 FL	*- FL
13	1		*LH REAR DOOR POWER WINDOW REGULATOR (CONSISTENT)	Not Necessary	150.00 FL	*- FL
14	1		*LH REAR DOOR POWER WINDOW REGULATOR MOTOR (CONSISTENT)	Not Necessary	360.00 FL	*- FL
15	1		*LH REAR DOOR OUTER HANDLE (CONSISTENT)	Not Necessary	130.00 FL	*- FL
16	1		*LH REAR DOOR GLASS OUTER WEATHERSTRIP (CONSISTENT)	Not Necessary	120.00 FL	*- FL
17	1		*LH REAR DOOR FRAM STICKER (CONSISTENT)	Necessary	75.00 FL	*75.00 FL
18	1		*LH REAR FENDER GLASS SEALANT (CONSISTENT)	Necessary	80.00 FL	*40.00 FL
19	1		*LH REAR TYRE (CONSISTENT)	Cut	690.00 FL	*690.00 FL
20	1		*LH REAR TYRE RIM (CONSISTENT)	Cut	1,100.00 FL	*1,100.00 FL
21	1		*LH REAR KNUCKLE ARM (CONSISTENT)	Not Necessary	890.00 FL	*- FL
22	1		*LH REAR WHEEL BEARING HUB (CONSISTENT)	*Check	788.00 FL	*- FL
23	1		*LH REAR LOWER ARM (CONSISTENT)	Not Necessary	590.00 FL	*- FL
24	1		*LH REAR CONTROL ARM (CONSISTENT)	Not Necessary	650.00 FL	*- FL
25	1		*LH REAR DOOR TOP AND BOTTOM HINGE (CONSISTENT)	Not Necessary	95.00 FL	*- FL
26	1		*REAR WINDSCREEN SEALANT (CONSISTENT)	Necessary	35.00 FL	*35.00 FL
27	1		*REAR WINDSCREEN MOULDING (CONSISTENT)	Necessary	250.00 FL	*120.00 FL
28	1		*REAR WINDSCREEN INNER SEAL (CONSISTENT)	Necessary	25.00 FL	*25.00 FL
29	1		*REAR AXLE ASSEMBLY (CONSISTENT)	*Check	1,900.00 FL	*- FL
30	1		*REAR SHOCK ABSORBER (CONSISTENT)	*Check	280.00 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
31	1		*RH REAR FENDER (CONSISTENT)	Dented	1,100.00 FL	*1,100.00 FL
32	1		*FUEL OUTER COVER (CONSISTENT)	Not Necessary	70.00 FL	*- FL
33	3		*BODY SEALANT (CONSISTENT)	Not Necessary	75.00 FL	*- FL
34	1		*RH TAILLAMP CLIP (CONSISTENT)	Necessary	80.00 FL	*80.00 FL
35	1		*LH TAILLAMP ASSEMBLY (CONSISTENT)	Not Necessary	420.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	15,899.40	5,581.40
- List Item Discount on L Items 25.00/25.00% (S\$)	3,974.85	1,395.35
Total Parts (S\$)	11,924.55	4,186.05

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCK AND STRAIGHTEN REAR ACCIDENT AREA, CUT AND WELD DAMAGED PANEL AND REALIGN THE SAME.	New	2,300.00	100.00
2	TO PUTTY AND SPRAY RH AND LH REAR FENDER, LH REAR DOOR, REAR BUMPER, RH AND LH SIDE ROOF PANEL AND END PANEL.	New	1,000.00	1,000.00
3	TO REMOVE AND REFIT REAR WINDSCREEN.	New	120.00	100.00
4	TO REMOVE AND REFIT INTERIOR FITTING, TRIMMINGS, GARNISH, SEAT AND OTHER TO ENABLE REPAIR.	New	200.00	80.00
5	TO DROP PETROL TANK, PIPES AND HOSES TO FACILITATE BODYWORK REPAIR, FINAL CHECKING AND TESTING.	New	200.00	80.00
6	TO DO WHEEL ALIGNMENT.	New	120.00	80.00
7	TO REMOVE AND REFIT LH REAR DOOR FITTING, FIXTURE AND CONDUCT WATER SEEPAGE AND WIND NOISE TEST.	New	120.00	80.00
8	TO DROP REAR AXLE AND SUSPENSION ASSEMBLY, REMOVE AND RENEW THE NECESSARY PARTS. FINAL CHECKING AND TESTING.	New	450.00	350.00
9	TO CHECK WIRING AND ALL LIGHTING.	New	80.00	30.00
10	TO RUST ROOF THE AFFECTED AREAS.	New	100.00	80.00
Gross Labour Cost (S\$)			4,690.00	1,980.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >