

From: Agnes Lim (LKKAuto) *
Sent: Friday, 23 September, 2016 2:53 PM
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA) <LeeGek@smrt.com.sg>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident on 15/7/2016 involving SHB 1156Y & SKT 1204L - AIG (Our Ref: TAX/07/16/2146/lg)

Dear Lee Gek,

Thank you for your email.

Please note that : -

LKK ref	Officer in charge
CC3/AIG16013480/K1yg3	Jas

To check availability of the case handler , you may contact the undersigned.

Best Regards,
Agnes Lim| Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA) [<mailto:LeeGek@smrt.com.sg>]
Sent: Friday, 23 September, 2016 2:49 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Subject: Re: Accident on 15/7/2016 involving SHB 1156Y & SKT 1204L - AIG (Our Ref: TAX/07/16/2146/lg)

Dear Jas,

We quantify our own losses as follows:-

Cost of repairs	\$35,400.00
Loss of rental	\$ 4,910.77 (\$146.59 x **33.5 days)
LTA search fee	\$ 5.00
Total	\$40,315.77

We attach the proof of rental, repair bill, laid-up report, police/GIA reports of our taxi, police investigation result and LTA search for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us hear from you soon.

** our taxi was towed to the traffic police compound after the accident and was only released to us on 18/7/16 at 3.01pm. We also attach the towing bill, notice to collect vehicle and letter of authorization as documentary proof.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG16013480/K1yg3

28 JULY 2016

LIOW ZEE PING
10 RIVERVALE LINK
#15-19
SINGAPORE 545044

Dear Sir/Madam,

ACCIDENT INVOLVING SKT 1204L & SHB 1156Y ON 15/07/2016

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jas Khine
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

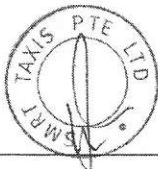
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1156Y (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1156Y that was damaged pursuant to the accident which occurred on 15/07/2016(date) along PIE TOWARDS TUAS(location) involving vehicle no/s SKT 1204L("the accident").

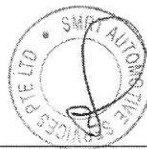
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 08 (day) of Nov (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$35,400.00 (Repair Cost), S\$3,738.05 (Loss of Rental/Use), S\$5.00 (Disbursement) for vehicle no. SHB 1156Y that was damaged pursuant to the accident which occurred on 15/07/2016 (date) along PIE TOWARDS TUAS (location) involving vehicle no/s SKT 1204L. This is pursuant to the inspection conducted on 19/07/2016 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 1156Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

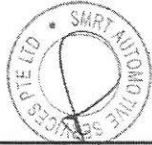
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 1156Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of Nov (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Lg
30 AUG 2016

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV160800864
Date : 29.08.2016
Vehicle No. : SHB1156Y
Your Ref No. : TAX/07/16/2146
Our Ref No. : 24083543
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 35,400.00
GRAND TOTAL					\$ 35,400.00

Remark :

Make/Model : CHRYSLER 300C
Accident Date : 15.07.2016

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/16/2146

From: SMRT Taxis Pte Ltd

Date: 23/09/2016

**ACCIDENT ON 15/07/2016 INVOLVING SHB 1156Y & SKT 1204L
ALONG PIE TOWARDS TUAS**

This is to confirm that the daily rental rate for SHB 1156Y is \$146.59 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD


for Manager

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	19 Jul 2016 / 08:16:18		
Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SKT1204L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20160719081618215461

Search Date / Time: 45 Jul 2016 17:45:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.
Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution
Copyright © 2016 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#)

Date : 19th Dec 2016

TO WHOM IT MAY CONCERN

RE: SHB 1156 Y

This is to certify that SMRT Automotive Service Pte Ltd had ordered rear L/H knuckle, tensioner link, camber link, for SHB 1156 Y through us on 29th July 2016 from oversea due to our stock was running out. The order processing time taken from overseas' supplier for about 2 weeks & had immediate ship to us by air on 15th August 2016.

For your information and necessary action.



Yours faithfully,

CHRYSLER JEEP AUTOMOTIVE OF SINGAPORE PTE LTD

CHRYSLER JEEP AUTOMOTIVE OF SINGAPORE PTE LTD

30 LENG KEE ROAD SINGAPORE 159100

Tel No.: +65 6479 3131

GST Reg No.: MR-8500364-4

Business Reg. No.: 198902095M

Tax Invoice

Date/Time : 12/08/16 / 5:57:23 PM

User ID : C02

Invoice Name & Address

SMRT AUTOMOTIVES SERVICES PTE LTD
60 WOODLANDS IND PARK E4
SINGAPORE 757705

Invoice PA005068
Customer No. W00044
Customer Name SMRT AUTOMOTIVES
Reg No./Reg Date /
Date / Mileage In 12/08/16 / 0
Date / Mileage Out / 0
Chassis No.
Model
Service Advisor

SHB 1156Y

Part No.	Description	Qty	Unit Price	Disc. %	Nett. Price
K04782587AD	REAR LH KNUCKLE- 300C	1		40	
K68045329AB	REAR TENSIONER LINK- 300C	1		40	
K68306531AA	REAR LH CAMBER LINK- 300C	1		40	
K05065221AD	REAR LH WHEELHOUSING- 300C	1		40	
K04805846AB	LICENCE PLATE LAMP- 300C	4		40	
K68241067AB	TPMS-JK 3.6 2015	1		40	

Total before Tax SGD
7% GST Amount SGD
Total Amount Incl. GST: SGD

Payment Due to CHRYSLER JEEP AUTOMOTIVE OF SINGAPORE PTE LTD	
Collected By:	
Name:	<u>Key Ching</u>
NRIC:	<u>S77868657</u>
Signature:	<u>[Signature] Dan</u>
Released By:	<u>13/08/2016</u>

This is a computer generated document, no signature is required. Thank you.

THANK YOU.




LETTER OF AUTHORISATION

I, Loh Peng Yam, NRIC No: S 7236079F

hereby authorized _____ NRIC No: _____

to collect my vehicle, registration no: SHB11564 on my behalf.

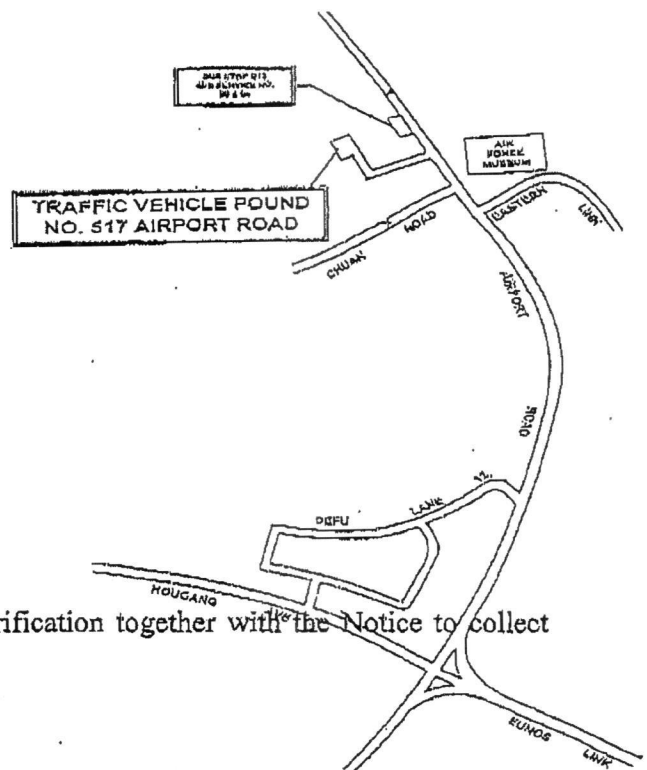
LOCATION MAP FOR TRAFFIC VEHICLE POUND


(Signature & Date)

Name of Owner / Next-of-kin:

NRIC No:

Contact No:



Note: Identification document must be produced for verification together with the Notice to collect vehicle (Part A) when collecting the vehicle

Notice to collect vehicle



NOTICE TO COLLECT VEHICLE

Part A

1) To be completed by Investigation Officer

Name Of Driver/Owner: LOH PENG YAM / SMRT TAXI LTD		NRIC/Fin No: S7236079F
Vehicle No: SHB1156Y	<input type="checkbox"/> No Inspection is required <input type="checkbox"/> Only after inspection (Please tick ✓)	
Date of Accident: 15/07/2016		
Time of Accident: 1843 hr	Place of Accident: PIE(TUAS) 25.4KM	

2) Take note that the vehicle **must be collected within 7 days from the date of this notice** or storage fee will be levied as follows:

Type of Vehicle	Storage Fee Per Day
Motor Cycle / Scooter	\$ 20/-
Motor Car	\$ 40/-
Motor vehicle other than the above	\$ 80/-

3) You have to make your own arrangement to have your vehicle removed at your own costs. If you are authorizing someone to collect your vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'

4) Please liaise with the duty officer of Traffic Vehicle Pound at **517, Airport Road, Singapore 539942, tel no 62807841** for collection of vehicle. The collection hours are as follows:

Monday	2.00 pm to 4.00 pm
Tuesday to Friday	9.00 am to 12.00 pm 2.00 pm to 4.00 pm

Yours faithfully

IO FAKHRUR RAZI

GIT D

CONTACT NO: 65476138

DATE: . 2016

Notice to collect vehicle

A FORCE FOR THE NATION

CASH SALE/WORK ORDER

No: A 24244



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Reg No: 200415052W

Date, 18/7/16

寶號
Messrs: S m R T車號
Vehicle No: SHB 1156 Y 車型
Model No: C 300由
From: Airport Rd (TP)到
To: W. L.其他
Remark: Acc / Winch up / 100 key時間
Time: 14:00-14:27-15:01 AMOUNT: \$ 1007

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人
Authorised by: [Signature] 收貨人
Received by: [Signature]