

CASE OWNER:

CC 4. / III 160

13189

LKK  
IDAC

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

URGENT

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS 722.25

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS 120.00

(\$ 60 x 4

days)

Loss of Income (LOI):

SS

(\$ - x -

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

5.35

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS 847.60

Global Sum SS:

840.00

## FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 840.00

Name 1:

Accord Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

COPY SENT

五、

Kenneth

GBA<sup>E</sup> 4996E Yr Recn: 12, 15

Vehicle: IN / OUT

O/S Prt

The U/C / Chassis frame / Body Structure affected due to collision.

19/7	File pass to Catherine
------	------------------------

US\$ 1350 (Red) 3212.93 70%

TOTAL

Lump Sum / I.B.I: (\$)

# ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2 A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

Finalize - Celia Tel: 6271 7433 Fax: 6274 5715 email: avclaims@mycarworkshop.com.sg

## Estimate

India International Insurance Pte Ltd  
64 Cecil St  
#04 #05 IOB Building  
Singapore 049711  
Attn: Motor Claims Department

*NOT Authorized*  
*61 Sep @ 1350h*  
*Resurvey After Repair*

Date: 14/07/2016  
Vehicle No: GBE4994E  
Veh Make/Model: Toyota Dyna 3.0 M  
YOM: 2015  
Chassis No.: KDY2318021872  
Date of Accident: 14/07/2016

No	Unit	Description	Amount \$
<u>List Items:-</u>			
1	1 pc	Front RH door assy	\$ 985.40 ✓
2	2 pcs	Front RH door hinges	\$ 160.00 X
3	1 pc	Front RH door checker	\$ 74.20 X
4	1 pc	Front RH door inner trim board	\$ 483.50 X
5	1 pc	Front RH door glass moulding	\$ 45.10 X
6	1 pc	Front RH door rubber beading	\$ 68.00 X
7	1 pc	Front RH door rear quarter panel	\$ 391.20 X
8	1 pc	Front RH wheel arch panel	\$ 653.00 X
9	1 pc	Front RH door arch rubber beading	\$ 43.10 ✓
10	1 pc	Front RH door wheel arch panel garnish	\$ 168.10 X
11	1 pc	Front RH door step board assy	\$ 416.10 ✓
12	1 pc	Front RH door marker lamp	\$ 56.20 ✓
			\$ 3,543.90
Less 25%			\$ 885.98
			\$ 2,657.93

<u>Special Net Items:-</u>			
1	1 pc	Front RH door 'ROC' sticker	\$ 35.00
			\$ 35.00

<u>Labour Charges:-</u>			
1		Spray Painting to All Affected Areas.	\$ 750.00
2		Labour Remove / Refix Accident Damages parts to knock , jack, cut weld and realign accident affected area.	\$ 800.00
3		To transfer front RH door mechanism & extra.	\$ 120.00
4		Anti Rust Treatment,	\$ 100.00
5		To Check Wiring System & Light.	\$ 100.00
			\$ 1,870.00

<u>U.K.K Auto Consultants hence notify the Repairer of the following:</u>			
• To resurvey before and after repair			\$ 4,562.93
• To display damaged part(s) during resurvey			\$ 319.40
• Parts prices are subject to confirmation			\$ 4,882.33
• Third party survey is on a "Without Prejudice" basis			
• No illegal modification(s) is allowed			
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company			

for Accord Auto Services Pte Ltd

Acknowledged by Repairer

Signature:

Date:

Page 1



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III16013109/Kzg3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 15-07-2016	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 4164J		Veh. Inspected	GBE 4994E
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	15/07/2016
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	14/07/2016		Inspection Date	18/07/2016
Survey held at	ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2 A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

Finalize - Celia Tel: 6271 7433 Fax: 6274 5715 email: avclaims@mycarworkshop.com.sg

## Estimate

India International Insurance Pte Ltd

64 Cecil St

#04 #05 IOB Building

Singapore 049711

Attn: Motor Claims Department

*NOT Mechanical  
L1 Sup B?  
Resurvey After Paint*

Date : 14/07/2016  
Vehicle No : GBE4994E  
Veh Make/Model: Toyota Dyna 3.0 M  
YOM: 2015  
Chassis No. : KDY2318021872  
Date of Accident: 14/07/2016

No	Unit	Description	Amount S
----	------	-------------	----------

### List Items:-

1	1 pc	Front RH door assy	S	By	985.40	✓
2	2 pcs	Front RH door hinges	S	R	160.00	X
3	1 pc	Front RH door checker	S	sn	74.20	X
4	1 pc	Front RH door inner trim board	S	sn	483.50	X
5	1 pc	Front RH door glass moulding	S	sn	45.10	X
6	1 pc	Front RH door rubber beading	S	sn	68.00	X
7	1 pc	Front RH door rear quarter panel	S	R	391.20	X
8	1 pc	Front RH wheel arch panel	S	R	653.00	X
9	1 pc	Front RH door arch rubber beading	S	D, I	43.10	✓
10	1 pc	Front RH door wheel arch panel garnish	S	sn	168.10	X
11	1 pc	Front RH door step board assy	S	sn	416.10	✓
12	1 pc	Front RH door marker lamp	S	sn	56.20	✓
			S		3,543.90	
			S	Less 25%	885.98	
			S		2,657.93	

### Special Nett Items:-

1	1 pc	Front RH door 'ROC' sticker	S	NA	35.00	25sn
			S		35.00	

### Labour Charges:-

1		Spray Painting to All Affected Areas.	S		750.00	360l
2		Labour Remove / Refix Accident Damages parts to knock , jack, cut weld and realign accident affected area.	S		800.00	400l
3		To transfer front RH door mechanism & extra.	S		120.00	60l
4		Anti Rust Treatment.	S		100.00	30l
5		To Check Wiring System & Light.	S		100.00	20l
			S		1,870.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

S	Sub-Total	4,562.93
S	7% GST	319.40
S	Total	4,882.33

for Accord Auto Services Pte Ltd

**Ashley Chong (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Thursday, 14 July, 2016 4:24 PM  
**To:** Accord Auto(Claims)  
**Cc:** Adeline Tham; Roger Yap; assignments; Sharon Tan - III  
**Subject:** RE: Accident Involved GBE4994E & SHA4164J(III) DOA: 14/07/2016  
**Attachments:** GBE4994E - GIA Report.pdf

Dear Sir/Mdm,

**This Pre-Repair Survey is on Without Prejudice Basis.**

THIRD PARTY VEHICLE NO : GBE4994E

III INSURED VEHICLE NO. : SHA4164J

DATE OF LOSS : 14.07.2016

14/7/2016 @ 4.25pm  
JESSY  
vehicle not in

We acknowledge receipt of your email dated 14.07.2016

Our insured has not reported the above accident to us.

**In compliance to Pre-Action Protocol for NIMA cases, we note that**

-You have agreed to the appointment of our surveyor.

Therefore, we have appointed our surveyor LKK Auto Consultants to conduct the pre-repair survey.

This claim is handled by Ms Sharon Tan

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

**\*\*Surveyor kindly upload this assignment to Merimen.**

Thank You.

Isabelle Tan  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel : 63476100, Ext-243, Fax : 62244174  
E-mail: isabelle@iii.com.sg

**From:** Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]  
**Sent:** Thursday, July 14, 2016 4:06 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Adeline Tham <adelinetham@iii.com.sg>; Roger Yap <Roger@iii.com.sg>  
**Subject:** Re: Accident Involved GBE4994E & SHA4164J(III) DOA: 14/07/2016

Dear all,

Kindly arrange LKK Auto Consultants Pte Ltd for PRS.

Thank you and have a nice day ☺.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile: (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

On 14 July 2016 at 15:23, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir/Mdm,

We acknowledge receipt of your email dated [14.07.2016] and the enclosures on [14.07.2016].

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Isabelle Tan

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel : 63476100, Ext-243, Fax : 62244174

E-mail: [isabelle@iii.com.sg](mailto:isabelle@iii.com.sg)

**From:** Accord Auto(Claims) [mailto:[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)]  
**Sent:** Thursday, July 14, 2016 3:09 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Re: Accident Involved GBE4994E & SHA4164J DOA: 14/07/2016

Hi,

Please see attached for GIA Report.

Thank you.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile: (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

On 14 July 2016 at 15:07, Accord Auto(Claims) <[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)> wrote:

Dear Officer in-charge,

Your insurer veh no: SHA4164J

Our client veh no: GBE4994E

Kindly assist arrange pre-repair survey for GBE4994E.

Vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you and have a nice day ☺.

Kind regards,  
Jessy Soe

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile: (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Print Sent Message

This mail is associated with :

**\*GBE4994E (MCT16070710)**  
**[SHA4164J]**  
TP  
SUMMER POND & LANDSCAPING PTE LTD  
Jul 14 2016 5:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Accord Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 18/10/2019 08:47 AM.  
**To** motorclaim@lkk.com.sg  
**CC** lli\_sg; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** <Seek Instruction> MCT16070710

Dear Sirs/Mdm,

Third party rejected our 50% offer and submitted a copy of scene photo to shows that our taxi had encroached into third party lane.

Kindly assist to upload a copy of insured video in Merimen for review. Thanks.

Hsiao Tong

## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	15 Jul 2016 10:17	<b>Clin Veh Model Changed</b>	(204184) TOYOTA DYNA 150 D 3.0 D (M).		[A] Agnes Lim Su Hoon
2	15 Jul 2016 10:17	<b>Clin Created</b>	Reg No: GBE4994E. Acct Date: 2016/07/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Allied World Assurance Company, Ltd (HQ). Workshop: Accord Auto Services Pte Ltd (HQ)		[A] Agnes Lim Su Hoon
3	15 Jul 2016 10:17	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):		[A] Agnes Lim Su Hoon
4	15 Jul 2016 10:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/07/26		[A] Agnes Lim Su Hoon
5	15 Jul 2016 10:17	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.		[A] Agnes Lim Su Hoon
6	15 Jul 2016 10:18	<b>Adj Adjuster Assigned</b>	[None] -> MA CHIN FOOK		[A] Agnes Lim Su Hoon
7	20 Jul 2016 14:46	<b>Adj Adjuster Assigned</b>	MA CHIN FOOK -> KENNETH KONG		[A] Agnes Lim Su Hoon
8	20 Jul 2016 14:49	<b>Adj Rpt Initiated</b>			[A] Agnes Lim Su Hoon
9	20 Jul 2016 14:49	<b>Clin Details Notified</b>			[A] Agnes Lim Su Hoon
10	25 Jul 2016 10:53	<b>Label Added</b>	(30653):Direct Settlement.		[A] Agnes Lim Su Hoon
11	02 Sep 2016 17:08	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Dear Sir, this is a case of conflicting version. We noted that video footage was installed in the taxi. Kindly assist us forward the video footage in order to assess the liability. thanks.		[A] ZAY YER LYNN
12	05 Sep 2016 17:21	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/07/26. Mandate Remarks: We are sending the AVF by post		[I] Sundari Nagarajan
13	05 Sep 2016 17:21	<b>Adj Mandate Set</b>	Approved:0.00:We are sending the AVF by post		[I] Sundari Nagarajan
14	11 Apr 2018 12:12	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY : 50% REMARKS:BOLA (NIL) BOTH OT AND TP TURNING. FOR YOUR APPR OVAL		[A] Lim Chin Siong Bevan
15	13 Apr 2018 08:37	<b>Adj Mandate Set</b>	Approved:0.00.		[I] NATALIE LEE
16	18 Oct 2019 08:46	<b>Adj Mandate Request</b>	Cur.Reg:0.00:Third party rejected our 50% offer and submitted a copy of scene photo to shows that our taxi had encroached into third party lane. Kindly assist to upload a copy of insured video in Merimen for review. Thanks.		[A] CHEW HSIAO TONG
17	18 Oct 2019 09:57	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2016/07/26. Mandate Remarks: IV video has been uploaded.		[I] Pooi Chin Han Daniel
18	18 Oct 2019 09:57	<b>Adj Mandate Set</b>	Maintained:IV video has been uploaded.		[I] Pooi Chin Han Daniel
19	19 Oct 2019 10:05	<b>Video Downloaded</b>	Downloaded Video - Accident IV		[A] CHEW HSIAO TONG
20	07 Dec 2019 14:01	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY : 50% REMARKS:IV video is inconclusive. Pls advise if we shall maintain 50/50 for this matter.		[A] CHEW HSIAO TONG
21	10 Dec 2019 11:55	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2016/07/26. Mandate Remarks: maintain		[I] Sundari Nagarajan
22	10 Dec 2019 11:55	<b>Adj Mandate Set</b>	Maintained:maintain		[I] Sundari Nagarajan

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1210647	20 Jul 2016 14:49:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	GBE4994E		10.70

				Pte Ltd	Pte Ltd (HQ)			
2317255	18 Oct 2019 09:51:10	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBE4994E	Pool Chin Han Daniel	xx.xx

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 2 January 2020 2:27 PM  
**To:** Accord Claims(AV)  
**Cc:** Admin A  
**Subject:** RE: GBE4994E DOA:14.7.2016 //LKK REF: CC4/III16013109/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we have our principal instruction to maintain offer at 50/50 as the scene photo is inconclusive.

Kindly re-consider our offer.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Wednesday, 16 October 2019 3:51 PM  
**To:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: GBE4994E DOA:14.7.2016

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/III16013109/Kpa3

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Wednesday, 16 October 2019 3:44 PM

**To:** Vivian Lau (LKKAuto)

**Cc:** Admin A

**Subject:** Re: GBE4994E DOA:14.7.2016

Dear Vivian,

Kindly advise us any update on this matter.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Wed, Sep 4, 2019 at 11:36 AM Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)> wrote:  
Morning Vivian,

We refer to your email ,however do not agree that your offer 50%.

Scene photos provided can proof that is your insured changing/ cut in our client lane and collided with our client.



Kindly review.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Tue, Sep 3, 2019 at 10:58 AM Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 4994E AND SHA 4164J ON 14/07/2016**

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, our principal maintain offer 50% to your client's claim.

Our surveyor have finalise COR at \$ 1,350.00( exclude gst) 4days. ( **Subject to insurance approval** )

In order to expedite the claim process, please forward all relevant documents for us to proceed on negotiate settlement.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Wednesday, 26 June, 2019 11:24 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: GBE4994E DOA:14.7.2016

Dear Vivian,

Kindly refer scene photos as attached file.

Provide photos is blur , however still can proof that is your insured changing/ cut in our client lane and collided with our client.

We do not agree settle at 50% 50%.

Kindly revert.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Tue, Jun 25, 2019 at 1:59 PM Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Celia,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Our surveyor have finalise COR at \$ 1,350.00( exclude gst) 4days. ( **Subject to insurance approval** )

In order to expedite the claim process, please forward all relevant documents for us to proceed on negotiate settlement.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [mailto:[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)]  
**Sent:** Tuesday, 25 June, 2019 1:18 PM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: GBE4994E DOA:14.7.2016

Dear Vivian,

We still in waiting on your reply. From officer in charge Zayyer (Email from 2017) then change officer in charge to Mr Bevan then no answer no reply.

Our last email to checking this claim on 24 Apr 2019 - Still no reply.

Until now received your email.

Kindly please update us the latest update.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Jun 24, 2019 at 5:50 PM Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Your ref: GBE 4994E

Our Ref: CC4/III16013109/Kwa3

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 4994E AND SHA 4164J ON 14/07/2016**

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s India International Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jia Le (LKK Auto)

**Sent:** Tuesday, 30 August, 2016 3:26 PM

**To:** [avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Subject:** RE: GBE4994E DOA:14.7.2016

Dear Celia,

Thank you for the email.

Our surveyor will look into the matter and revert back to you soonest.

Dear Kenneth,

Kindly assist to finalise. Our Ref: CC4/III16013109/Kzg3

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

---

**From:** Shiau Chan (LKKAuto)

**Sent:** Tuesday, 30 August, 2016 3:10 PM

**To:** [avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg); Zayer (LKKAuto) <[zayer@lkkauto.com](mailto:zayer@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: GBE4994E DOA:14.7.2016

Dear Celia,

Thank you for the email.

This case is handle by Zayer.

By the copy to Zayer,

FYNA. CC4/III16013109/Kzg3

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewse@lkkauto.com](mailto:siewse@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Tuesday, 30 August, 2016 3:06 PM

**To:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** GBE4994E DOA:14.7.2016

Hi Kenneth,

Kindly refer photos after paint and please finalise.

Thank you!

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Jul 2016 10:17	<b>Cim Veh Model Changed</b>	(204184) TOYOTA DYNA 150 D 3.0 D (M).	[A] Agnes Lim Su Hoon
2	15 Jul 2016 10:17	<b>Cim Created</b>	Reg No: GBE4994E, Acct Date: 2016/07/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Allied World Assurance Company, Ltd (HQ), Workshop: Accord Auto Services Pte Ltd (HQ)	[A] Agnes Lim Su Hoon
3	15 Jul 2016 10:17	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Agnes Lim Su Hoon
4	15 Jul 2016 10:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/07/26	[A] Agnes Lim Su Hoon
5	15 Jul 2016 10:17	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides,	[A] Agnes Lim Su Hoon
6	15 Jul 2016 10:18	<b>Adj Adjuster Assigned</b>	[None] -> MA CHIN FOOK	[A] Agnes Lim Su Hoon
7	20 Jul 2016 14:46	<b>Adj Adjuster Assigned</b>	MA CHIN FOOK -> KENNETH KONG	[A] Agnes Lim Su Hoon
8	20 Jul 2016 14:49	<b>Adj Rpt Initiated</b>		[A] Agnes Lim Su Hoon
9	20 Jul 2016 14:49	<b>Cim Details Notified</b>		[A] Agnes Lim Su Hoon
10	25 Jul 2016 10:53	<b>Label Added</b>	(30653):Direct Settlement.	[A] Agnes Lim Su Hoon
11	02 Sep 2016 17:08	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Dear Sir, this is a case of conflicting version. We noted that video footage was installed i n the taxi. Kindly assist us forward the video footage in order to assess the liability. thanks.	[A] ZAY YER LYNN
12	05 Sep 2016 17:21	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/07/26. Mandate Remarks: We are sending the AVF by post	[I] Sundari Nagarajan
13	05 Sep 2016 17:21	<b>Adj Mandate Set</b>	Approved:0.00:We are sending the AVF by post	[I] Sundari Nagarajan
14	11 Apr 2018 12:12	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY : 50% REMARKS:BOLA (NIL) BOTH OI AND TP TURNING. FOR YOUR APPROV AL	[A] Lim Chin Siong Bevan
15	13 Apr 2018 08:37	<b>Adj Mandate Set</b>	Approved:0.00.	[I] NATALIE LEE
16	18 Oct 2019 08:46	<b>Adj Mandate Request</b>	Cur.Reg:0.00:Third party rejected our 50% offer and submitted a copy of scene photo to shows that our tax i had encroached into third party lane. Kindly assist to upload a copy of insured video in Merimen for revie w. Thanks.	[A] CHEW HSIAO TONG
17	18 Oct 2019 09:57	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2016/07/26. Mandate Remarks: IV video has been uploaded.	[I] Pool Chin Han Daniel
18	18 Oct 2019 09:57	<b>Adj Mandate Set</b>	Maintained:IV video has been uploaded.	[I] Pool Chin Han Daniel
19	19 Oct 2019 10:05	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG
20	07 Dec 2019 14:01	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY : 50% REMARKS:IV video is inconclusive. Pls advise if we shall maintain 50/ 50 for this matter.	[A] CHEW HSIAO TONG
21	10 Dec 2019 11:55	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2016/07/26. Mandate Remarks: maintain	[I] Sundari Nagarajan
22	10 Dec 2019 11:55	<b>Adj Mandate Set</b>	Maintained:maintain	[I] Sundari Nagarajan
23	13 Jan 2020 09:37	<b>Adj Mandate Request</b>	Cur.Reg:967.60:PODS Liability: 50% *Quantum: [(a)CORw/GST: \$1,444.50 + (b)LOU(4days x \$120.00): \$480.00]@50% = \$962.25 + (c)LTA/GIA search fee: \$5.35 = Total: \$967.60 *Vehicle Model: Toyota Dyna (2982cc) *3 recommendation repair days + 1PRS = 4da	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

## Print Received Message

This mail is associated with :

**\*GBE4994E (MCT16070710)  
[SHA4164J]**

TP

SUMMER POND & LANDSCAPING PTE LTD

Jul 14 2016 5:00AM

[COMFORT TRANSPORTATION PTE LTD]

Accord Auto Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 13/01/2020 11:43 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$847.60) - GBE4994E - Claim Handler: Pooi Chin Han Daniel

Approved:847.60:Please offer \$60 per day for loss of use

## Hsiao Tong (LKKAuto)

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Monday, 17 February 2020 1:24 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: GBE4994E DOA:14.7.2016 //LKK REF: CC4/III16013109/Kpa3

Dear Hsiao Tong,

Agree.

Kindly let us have your DV.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Mon, Feb 17, 2020 at 10:33 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$840.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Wednesday, 22 January 2020 9:52 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: GBE4994E DOA:14.7.2016 //LKK REF: CC4/III16013109/Kpa3

Dear Hsiao Tong,

We would like to appeal amount global sum amount and counter propose \$1,000.00 (all in).

Kindly advise.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Wed, Jan 22, 2020 at 8:06 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Saturday, 11 January 2020 1:07 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: GBE4994E DOA:14.7.2016 //LKK REF: CC4/III16013109/Kpa3

Dear Hsiao Tong,

As request, kindly refer the attached file.

Original documents all submitted to your.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

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On Sat, Jan 11, 2020 at 12:12 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Further to your below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Saturday, 4 January 2020 12:23 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: GBE4994E DOA:14.7.2016 //LKK REF: CC4/III16013109/Kpa3

Dear Hsiao Tong,

Kindly let me have your offer @50%.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Thu, Jan 2, 2020 at 2:27 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we have our principal instruction to maintain offer at 50/50 as the scene photo is inconclusive.

Kindly re-consider our offer.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 16 October 2019 3:51 PM

**To:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: GBE4994E DOA:14.7.2016

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/III16013109/Kpa3

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Wednesday, 16 October 2019 3:44 PM

**To:** Vivian Lau (LKKAuto)

**Cc:** Admin A

**Subject:** Re: GBE4994E DOA:14.7.2016

Dear Vivian,

Kindly advise us any update on this matter.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Wed, Sep 4, 2019 at 11:36 AM Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)> wrote:

Morning Vivian,

We refer to your email ,however do not agree that your offer 50%.

Scene photos provided can proof that is your insured changing/ cut in our client lane and collided with our client.

Kindly review.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, Sep 3, 2019 at 10:58 AM Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 4994E AND SHA 4164J ON 14/07/2016**

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, our principal maintain offer 50% to your client's claim.

Our surveyor have finalise COR at \$ 1,350.00( exclude gst) 4days. ( **Subject to insurance approval** )

In order to expedite the claim process, please forward all relevant documents for us to proceed on negotiate settlement.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]  
**Sent:** Wednesday, 26 June, 2019 11:24 AM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: GBE4994E DOA:14.7.2016

Dear Vivian,

Kindly refer scene photos as attached file.

Provide photos is blur , however still can proof that is your insured changing/ cut in our client lane and collided with our client.

We do not agree settle at 50% 50%.

Kindly revert.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Tue, Jun 25, 2019 at 1:59 PM Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Celia,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Our surveyor have finalise COR at \$ 1,350.00( exclude gst) 4days. ( **Subject to insurance approval** )

In order to expedite the claim process, please forward all relevant documents for us to proceed on negotiate settlement.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

**From:** Accord Claims(AV) [mailto:[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)]  
**Sent:** Tuesday, 25 June, 2019 1:18 PM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: GBE4994E DOA:14.7.2016

Dear Vivian,

We still in waiting on your reply. From officer in charge Zayyer (Email from 2017) then change officer in charge to Mr Bevan then no answer no reply.

Our last email to checking this claim on 24 Apr 2019 - Still no reply.

Until now received your email.

Kindly please update us the latest update.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Jun 24, 2019 at 5:50 PM Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Your ref: GBE 4994E

Our Ref: CC4/III16013109/Kwa3

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 4994E AND SHA 4164J ON 14/07/2016**

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s India International Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jia Le (LKK Auto)  
**Sent:** Tuesday, 30 August, 2016 3:26 PM  
**To:** [avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** RE: GBE4994E DOA:14.7.2016

Dear Celia,

Thank you for the email.

Our surveyor will look into the matter and revert back to you soonest.

Dear Kenneth,

Kindly assist to finalise. Our Ref: CC4/III16013109/Kzg3

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 30 August, 2016 3:10 PM  
**To:** [avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg); Zayer (LKKAuto) <[zayer@lkkauto.com](mailto:zayer@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: GBE4994E DOA:14.7.2016

Dear Celia,

Thank you for the email.

This case is handle by Zayyer.

By the copy to Zayyer,

FYNA. CC4/III16013109/Kzg3

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) [<mailto:avclaims@mycarworkshop.com.sg>]

**Sent:** Tuesday, 30 August, 2016 3:06 PM

**To:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** GBE4994E DOA:14.7.2016

Hi Kenneth,

Kindly refer photos after paint and please finalise.

Thank you!

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Jul 2016 <a href="#">Edit Reg</a>		14 Jul 2016 00:00 <a href="#">Edit Adj Rpt</a>	\$51,350.00 <a href="#">Edit Estimates</a>	\$51,350.00 <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>


Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	SUMMER POND & LANDSCAPING PTE LTD, Co. Reg. No.: 200307000D								
Vehicle Reg. No.:	GBE4994E	Date of Loss:	14/07/2016 05:00 - :59 [6 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT16070710	Policy/Cover Note No.:	MCOM0016 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA4164J	Policy No. (Claimant):	AVFCSB0012331500						
		Excess:							
Repairer:	Accord Auto Services Pte Ltd (HQ) 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047 Ang Mo Kio - Tel: 64819517/85715140								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 26/07/2016]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (13/01/2020): Alert - Adj Mandate Approved (\$5847.60) - GBE4994E - Claim Handler: Pool Chin Ha...</li> <li>III_SG (10/12/2019): Alert - Adj Mandate Maintained - GBE4994E - Claim Handler: Pool Chin Han Daniel</li> <li>III_SG (18/10/2019): Alert - Adj Mandate Maintained - GBE4994E - Claim Handler: Pool Chin Han Daniel</li> <li>III_SG (13/04/2018): Alert - Adj Mandate Approved (\$0.00) - GBE4994E - Claim Handler: NATALIE LEE</li> <li>III_SG (05/09/2016): Alert - Adj Mandate Approved (\$0.00) - GBE4994E - Claim Handler: Bandiwadekar V...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									
























## Claim Documents










\*GBE4994E (MCT16070710)  
[SHA4164J]  
TP  
SUMMER POND & LANDSCAPING PTE LTD  
Jul 14 2016 5:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Accord Auto Services Pte Ltd


[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/10/19 09:51	Video - Accident IV	 Load MP4	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/07/16 14:50	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	20/07/16 14:50	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
3	20/07/16 14:50	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
4	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
5	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
6	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
7	20/07/16 14:51	General View Left	 Load JPG	<input checked="" type="checkbox"/>
8	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
9	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
10	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
11	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
12	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
13	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
14	20/07/16 14:51	General View	 Load JPG	<input checked="" type="checkbox"/>
15	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
16	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
17	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	24/06/19 17:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/07/16 10:21	ACKNOWLEDGEMENT EMAIL III DD 14072016	 Load PDF	
2	15/07/16 10:21	TP GIA REPORT	 Load PDF	
3	20/07/16 16:51	TP ESTIMATE - MARKED	 Load PDF	
4	18/10/19 08:43	Scene photo from third party_GBE4994E	 Load PDF	
5	13/01/20 09:38	LOD	 Load PDF	
6	13/01/20 09:38	Authorisation to Act	 Load PDF	
7	13/01/20 09:38	Workshop Invoice	 Load PDF	
8	13/01/20 09:38	LTA Search Fee	 Load PDF	
9	04/03/20 10:55	DISCHARGE VOUCHER	 Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	22/07/16 09:54	IV - Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST

Reset
Save
Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III16013109/KPA3Q2

Date: 04/03/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MC0M0016  
 Claimant: GBE4994E Insured Vehicle No: SHA4164J  
 Date of Loss: 14/07/2016 Nature of Claim: TP Claim No: MCT16070710

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GBE4994E  
 Make & Model: TOYOTA DYNA 150 D, 3.0 D (M) Engine No: 1KD2560673  
 Reg. Date: 28/12/2015 (Man. Year: 2015) Chassis No: KDY2318021872  
 Colour: Silver Odometer: 37070 km  
 Engine Capacity: 2982 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 175 R15X8 Rear Tyre Size: 155 R12X8 (D)  
 Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 2/2 mm  
 Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 2/2 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,692.92	838.52	1,854.40	68.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,870.00	870.00	1,000.00	53.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,562.92</b>	<b>1,708.52</b>	<b>2,854.40</b>	<b>62.56</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,350.00</b>		
(S\$)	4,562.92	1,350.00	3,212.92	70.41
<b>+ GST 7.00/7.00% (S\$)</b>	319.40	94.50	224.90	70.41
<b>Nett Amount (S\$)</b>	<b>4,882.32</b>	<b>1,444.50</b>	<b>3,437.82</b>	<b>70.41</b>
<b>+ Loss of Use (4.0 x S\$60.00/day) (S\$)</b>		240.00		
(S\$)		1,684.50		
<b>Liabile Amount (50.00%) (S\$)</b>		<b>842.25</b>		
<b>+ Doc/Search Fee (S\$)</b>		5.35		
<b>Nett Liability (S\$)</b>		<b>847.60</b>		
<b>Global Sum Settlement (S\$)</b>		<b>840.00</b>		

## INSPECTION

Date of Assignment: 14/07/2016

Date Inspected: 18/07/2016 Inspected At:

Accord Auto Services Pte Ltd (HQ)  
10 Ang Mo Kio Ind Park 2A #03-11,

AMK Auto Point  
Singapore 568047

Estimated Period of Repair: 3.0 days

---

**Adjuster:** KENNETH KONG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 01 Jun 2018)	
<b>Parts:</b>	N/A	TOYOTA DYNA 150 D 3.0 D (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBE4994E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RH DOOR ASSY	Bent	985.40 FL	*985.40 FL
2	2		*FRONT RH DOOR HINGES	Repair	160.00 FL	*- FL
3	1		*FRONT RH DOOR CHECKER	Serviceable	74.20 FL	*- FL
4	1		*FRONT RH DOOR INNER TRIM BOARD	Serviceable	483.50 FL	*- FL
5	1		*FRONT RH DOOR GLASS MOULDING	Serviceable	45.10 FL	*- FL
6	1		*FRONT RH DOOR RUBBER BEADING	Serviceable	68.00 FL	*- FL
7	1		*FRONT RH DOOR REAR QUARTER PANEL	Repair	391.20 FL	*- FL
8	1		*FRONT RH WHEEL ARCH PANEL	Repair	653.00 FL	*- FL
9	1		*FRONT RH DOOR ARCH RUBBER BEADING	Distorted	43.10 FL	*43.10 FL
10	1		*FRONT RH DOOR WHEEL ARCH PANEL GARNISH	Serviceable	168.10 FL	*- FL
11	1		*FRONT RH DOOR STEP BOARD ASSY	Serviceable	416.10 FL	*- FL
12	1		*FRONT RH DOOR MARKET LAMP	Broken	56.20 FL	*56.20 FL
13	1		*FRONT RH DOOR ROC STICKER	Necessary	35.00 FS	*25.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,578.90</b>	<b>1,109.70</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>885.98</b>	<b>271.18</b>
<b>Total Parts (\$\$)</b>	<b>2,692.92</b>	<b>838.52</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING TO ALL AFFECTED AREAS	New	750.00	360.00
2	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA	New	800.00	400.00
3	TO TRANSFER FRONT RH DOOR MECHANISM & EXTRA	New	120.00	60.00
4	ANTI RUST TREATMENT	New	100.00	30.00
5	TO CHECK WIRING SYSTEM & LIGHT	New	100.00	20.00
Gross Labour Cost (S\$)			<b>1,870.00</b>	<b>870.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >