

Agnes Lim (LKK Auto)

From: Admin-D (LKK Auto)
Sent: Thursday, 14 July, 2016 4:26 PM
To: 'Motor Claim - III'; Admin A
Cc: 'Adeline Tham'; 'Roger Yap'; assignments; 'Sharon Tan - III'
Subject: RE: Accident Involved GBE4994E & SHA4164J(III) DOA: 14/07/2016

Dear Isabelle,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Ashley Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 14 July, 2016 4:24 PM
To: Accord Auto(Claims)
Cc: Adeline Tham; Roger Yap; assignments; Sharon Tan - III
Subject: RE: Accident Involved GBE4994E & SHA4164J(III) DOA: 14/07/2016

Dear Sir/Mdm,

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO : GBE4994E

III INSURED VEHICLE NO. : SHA4164J

DATE OF LOSS : 14.07.2016

We acknowledge receipt of your email dated 14.07.2016

Our insured has not reported the above accident to us.

In compliance to Pre-Action Protocol for NIMA cases, we note that

-You have agreed to the appointment of our surveyor.

Therefore, we have appointed our surveyor **LKK Auto Consultants** to conduct the pre-repair survey.

This claim is handled by Ms Sharon Tan

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Isabelle Tan
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel : 63476100, Ext-243, Fax : 62244174
E-mail: isabelle@iii.com.sg

From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]
Sent: Thursday, July 14, 2016 4:06 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Adeline Tham <adelinetham@iii.com.sg>; Roger Yap <Roger@iii.com.sg>
Subject: Re: Accident Involved GBE4994E & SHA4164J(III) DOA: 14/07/2016

Dear all,

Kindly arrange LKK Auto Consultants Pte Ltd for PRS.

Thank you and have a nice day ☺.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile: (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

On 14 July 2016 at 15:23, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir/Mdm,

We acknowledge receipt of your email dated [14.07.2016] and the enclosures on [14.07.2016].

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Isabelle Tan

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel : 63476100, Ext-243, Fax : 62244174

E-mail: isabelle@iii.com.sg

From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: Thursday, July 14, 2016 3:09 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: Accident Involved GBE4994E & SHA4164J DOA: 14/07/2016

Hi,

Please see attached for GIA Report.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile: (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

On 14 July 2016 at 15:07, Accord Auto(Claims) <claims@mycarworkshop.com.sg> wrote:

Dear Officer in-charge,

Your insurer veh no: SHA4164J

Our client veh no: GBE4994E

Kindly assist arrange pre-repair survey for GBE4994E.

Vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you and have a nice day ☺.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile: (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K