Mei Kwan (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Friday, 15 July, 2016 3:12 PM

To: Mei Kwan (LKK Auto)

Cc: KKLau; Hsiao Tong; Vivian Lau; Zayyer; Admin A

Subject: RE: Direct Settlement - Accident Involving PA5439R (OI : EQI - DM16HO01485/JT)

AND SHB3883T (TP: LKK REF - CC3/EQI16013042/H1pa3) on 12.07.2016

Attachments: OI.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

Dear Mei Kwan

OI report as attached.

Please establish liability first before settlement.

Best Regards

Janet Tan

Claims Executive

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block,

MND Complex

Singapore 069110

6223 9433 (Tel)

6496 9032 (DID)

6223 4190 (Fax)

Website: www.eqinsurance.com.sg

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sender immediately and delete all copies of it.

From: Mei Kwan (LKK Auto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, July 15, 2016 11:22 AM

To: Janet Tan

Cc: KKLau; Hsiao Tong; Vivian Lau; Zayyer; Admin A

Subject: Direct Settlement - Accident Involving PA5439R (OI : EQI - TBA) AND SHB3883T (TP : LKK REF -

CC3/EQI16013042/H1pa3) on 12.07.2016

WITHOUT PREJUDICE

Dear Janet.

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 3883T at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)