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**Trans-cab Services Pte Ltd**

NO. 2 ANG MO KIO STREET 63 SINGAPORE 569111  
Tel No. : 6287 6666 Fax No. : 6281 14  
Co./GST Reg. No. 201019626G

Our Ref : AAD1605-217

Your Ref : GBA650U

Date : 14. September 2016

**LONPAC INSURANCE BERHAD**

Dear Sir / Madam,

**ACCIDENT INVOLVING SHD5980Y AND GBA650U ON 17/05/16 08:00 AM  
ALONG UPPER THOMSON ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1. Cost of Repair (inclusive of 7% GST):	\$	1,658.50
2. Loss of Rental for <u>3</u> days @ \$ <u>96.30</u> per day:	\$	288.90
3. Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4. LTA Search Fee:	\$	6.00
5. Survey Fee:	\$	0.00
TOTAL:	\$	2,103.40

We enclose a copy of the following documents for your consideration :-

- |                                    |                                    |
|------------------------------------|------------------------------------|
| A. GIA report lodged by our driver | D. Rental rate and mileage records |
| B. Certificate of Insurance        | E. Authorization To Act            |
| C. Original final repair bill      | F. LTA Search Fee                  |

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours faithfully,  
TRANS-CAB AUTO SERVICES PTE LTD

Jasmine Tan  
General Manager  
Tel No. : 6603 1250 (DID)  
Email address : jasminetan@transcab.com.sg

Note : Please email any further correspondence to claims@transcab.com.sg. (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5980Y and GBA650U along UPPER THOMSON ROAD on 17/05/16 08:00 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of May 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



## LONPAC INSURANCE BHD

CLAIM NO : 16/16/16/VC00/018805  
DATE : 08 MAY 2020

### DISCHARGE VOUCHER

I/We, M/s TRANS-CAB SERVICES PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBA 650U the sum of Singapore Dollar One Thousand and Fifty Only (\$1,050.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD 5980Y and GBA 650U on 17 MAY 2016 along UPPER THOMSON ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GLANCE AUTO PTE LTD AND/OR NGIAM ZHENG JIE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS-CAB AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



*pas*

.....  
Signature of vehicle owner/Date

*Amanda* 12/05/2020

.....  
Name of vehicle owner /Date

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>LONPAC INSURANCE BERHAD</b> GOLDHILL PLAZA #02-39 1 GOLDHILL PLAZA 308899 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1607-114 <b>DATE</b> : 16. July 2016 <b>REFERENCE N</b> : AAD1605-217 <b>TERMS</b> : <b>DUE DATE</b> : 16. July 2016 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5980Y;DOA 17.05.16(LUMP SUM-16)	1	1,658.50	1,658.50

Total SGD Excl. GST : 1,550.00

7% GST : 108.50

Total SGD Incl. GST : 1,658.50

**\*\*\*\* ONE THOUSAND SIX HUNDRED FIFTY EIGHT AND 50/100 SGD**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to change interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



得運私人有限公司

TRANS-CAB SERVICES PTE LTD

Co. Reg. No: 200303878K

17. May 2016

To Whom It May Concern

Dear Sir / Madam,

**Accident on 17/05/16 08:00 AM at UPPER THOMSON ROAD**

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5980Y. The taxi was hired to KOO HOK PENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.3 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

This is a computer generated print-out. No signature is required.

No. 58 Defu Lane 1, Singapore 539498  
Tel: 6287 6666 Fax: 6281 1400



**Enquire Vehicle & Owner Information ( Vehicle No. GBA650U As At 17 May 2016 / 08:00:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident  
Law Firm Case No.: TCS(CANDY)SHD5980Y

**Current Owner Details**

Owner ID Type: Company  
Owner ID: 201227960H  
Owner Name: GLANCE AUTO PTE. LIMITED  
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes  
Registered Block/House No.: 970  
Registered Street Name: GEYLANG ROAD  
Registered Unit No.: # 02 - 05B  
Registered Building Name: TRISTAR COMPLEX  
Registered Postal Code: 423492

**Current Vehicle Details**

Vehicle No.: GBA650U  
Make Description/Model: FIAT / DOBLO CARGO 1.9MJTD  
Insurance Company Name: LONPAC INSURANCE BHD



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Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
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## Jia Le (LKK Auto)

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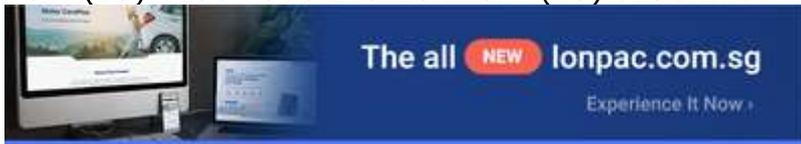
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 1 April 2020 1:59 PM  
**To:** Vic (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A; Jia Le (LKK Auto)  
**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018805 \*\*\* LKK  
REF: CC3/LPC16009279/Kda3q2-1 [External General]

### Lonpac External - General

Dear Vic

Please take note of our correct ref. and proceed to negotiate and settle at lowest possible sum since there are conflicting statements.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 27 November 2019 6:04 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 \*\*\* LKK REF: CC3/LPC16009279/Kda3q2-1 [External General]

Without Prejudice

Dear Li Li,

We refer further to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 10 July, 2019 11:21 AM

**To:** Jia Le (LKK Auto)

**Cc:** MT\_Claim\_SG; Vivian Lau (LKKAuto)

**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 \*\*\* LKK REF: CC3/LPC16009279/Kda3q2-1 [External General]

## **Lonpac External - General**

Dear Jia Le

Please hold as we need to seek clarification from our Insured.

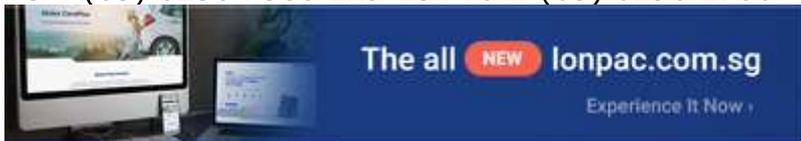
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Wednesday, 10 July, 2019 11:18 AM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Vivian Lau (LKKAuto)

**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 \*\*\* LKK REF: CC3/LPC16009279/Kda3q2-1 [External General]

Der Li Li,

Any updates for this case?

Third Party is chasing the status.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)

**Sent:** Wednesday, 12 June 2019 3:39 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Vivian Lau (LKKAuto); Cecilia Chong (LKK Auto); Vic (LKKAuto)

**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 \*\*\* LKK REF: CC3/LPC16009279/Kda3q2-1 [External General]

Dear Li Li,

Yes, third party repairer has just request for updates and provided the witness statement.

We have not spoken to the witness yet.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 12 June 2019 2:25 PM

**To:** Jia Le (LKK Auto)

**Cc:** MT\_Claim\_SG; Vivian Lau (LKKAuto); Cecilia Chong (LKK Auto); CS A Team

**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 \*\*\* LKK REF: CC3/LPC16009279/Kda3q2-1 [External General]

## **Lonpac External - General**

Dear Jia Le

Did the TP workshop follow-up on this case?

Did you verify with the witness? According to Insured, TP moved off from stationary position & collided to his vehicle.

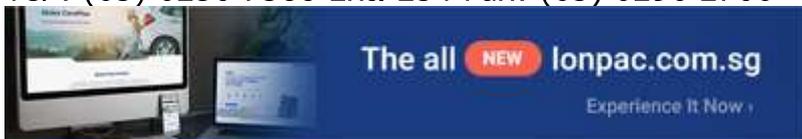
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Wednesday, 12 June, 2019 12:24 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Vivian Lau (LKKAuto); Cecilia Chong (LKK Auto); CS A Team  
**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 [External General] \*\*\* LKK REF: CC3/LPC16009279/Kda3q2-1

Lonpac Ref: **16/16/16/VC00/018707**  
LKK Ref: CC3/LPC16009279/Kda3q2-1

Dear Sirs/Madam,

We refer to the above matter.

We attached the third party witness statement for your reference.

Summary to offer to third party repairer, "**TRANS-CAB AUTO SERVICES PTE LTD**" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 11,193.86	\$ 1,658.50
2. Loss of Rental (3days x \$96.30)	\$ 288.90	\$ 288.90 (3days x \$96.30)
3. Loss of Income (3days x \$50)	\$ 150.00	\$ 150.00
4. LTA/ GIA Search Fee	\$ 6.00	\$ 6.00
<b>Total</b>	<b>\$ 11,638.76</b>	<b>\$ 2,103.40</b>

\*\*02days recommendation for repair + 1PRS = 3days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 11 June 2019 6:49 PM  
**To:** ONG LI LI; Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG; Vivian Lau (LKKAuto); Cecilia Chong (LKK Auto); CS A Team  
**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 [External General] \*\*\* LKK REF: CC3/LPC16009279/Kda3q2-1

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Li Li,

Thank you for your email.

Please note that: -

<b>LKK ref</b>	<b>Officer in charge</b>
----------------	--------------------------

Our respective case handler will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 11 June, 2019 5:34 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 [External General]

## **Lonpac External - General**

Dear Mei Kwan

Please let us know the case officer for this case.

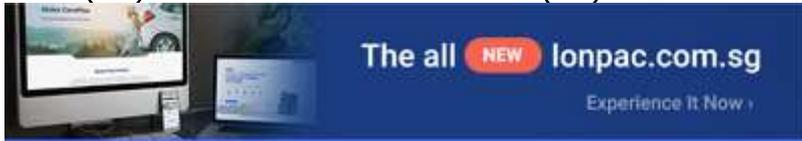
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** ONG LI LI

**Sent:** Monday, 11 March, 2019 4:38 PM

**To:** Mei Kwan (LKKAuto) ([Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)); Vivian Lau (LKKAuto) ([vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)); [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

**Cc:** MT\_Claim\_SG

**Subject:** Your Ref: cc3/LPC16009279/kWA3 Our Ref: 16/16/16/VC00/018707 [External General]

## **Lonpac External - General**

Dear Vivian/Thin Thin

Any update on this case?

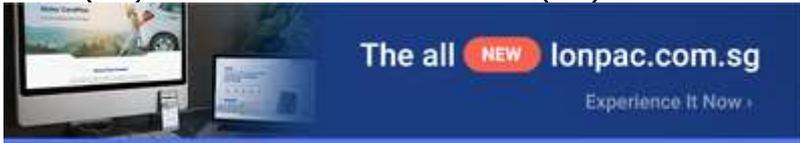
TPD claim SHD5980Y (DOA 03/05/16)

Insured vehicle GBA650U

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SHD 5980Y

INSPECTION





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

