

CC3 /LPC1600 9279 / Kw39

LKK:
IDAC:

INS. CASE OWNER:

KENNETH

ASSIGNMENT

DOI: 17-05-16

Date/Time: 17-05-16

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

GBA 650 U

Name of Insured :

ACE CAR RENTAL & LEASING

Insured Tel No. :

HP:

Excess Sec II :SS

Is driver the owner? (YES / NO)

(YES / NO)

D.O.A: 17-05-16

Nature of Accident :

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

15/16/16 VC20/018494

UPPER THOMSON ROAD

OI GIA REPORT: / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: 3 / NO)

SHD 5980Y



INSRS:

WSP: Trans-Cab

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time	STAGE	DATE / PIC
9/6/16	SHD 5980Y-X ; GBA 650U-X	
	Reproduated due to non-reporting.	
9/6/16	Email to workshop re: reproduce due to non-reporting.	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____ Confirm by: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Email Call

Repair Cost: S\$ _____ (_____ days) Reduction: _____ %

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : _____

Repair Cost: S\$ _____

Loss of Rental (LOR): S\$ _____ (_____ days)

Loss of Use (LOU): S\$ _____ (\$ x _____ days)

Loss of Income (LOI): S\$ _____ (\$ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$ _____

Medical: S\$ _____ (e.g. Tow/ Independent)

Disbursement: S\$ _____

Legal Cost: S\$ _____

Total: S\$ _____ **Global Sum S\$:** _____ Email Call

FINAL PAYMENT Date/Time: _____ Confirm with: _____

1) Claim status: Normal/Reject/Private Settle

2) Report Format: W/P

3) Survey fee: \$150.00

ASS. REC. BY:

REF: LPC /

ASSIGNMENT

Kenneth

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Trans Cob

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: S4D 59804 Yr Regn: 02 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota c.c. 1987

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 538658 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDGJ20W905003249

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front R/Bal. 4 mm

L/Bal. 4 mm

D.O.A. 17/5/16

Rear R/Bal. 3 mm

L/Bal. 3 mm

D.O.I. 17/5/16

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

01519
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>17/5</u>	<u>GIA & Est not ready</u>
<u>19/5</u>	<u>11 Day @ 15500 Pex</u>
<u>19/5</u>	<u>Fix part to Corbin</u>

(Red) = \$9643.86
86%

Date/Time, File Pass to? : Preli. Report
 : Final Report

Date/Time, File Return to? 1) _____
2) _____

Report Format : _____

Days Of Repair: _____
Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)

Survey Fee: _____
Transportation: _____
S + RS \$ _____
Photos _____
Others _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC3/LPC16009279/Kwa3	
100 BEACH ROAD #19-00 SHAW TOWERSINGAPORE 189702		Date : 19-05-2016	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBA 650U	Veh. Inspected	SHD 5980Y
Policy No.		Coverage (\$)	0.00
Claim No.	15/16/16/VC20/018494	Excess (\$)	0.00
Assign From		Assign Date	19/05/2016
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/05/2016	Inspection Date	17/05/2016
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/LPC16009279/Kwa3

Date: 19.05.2016

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 5980Y

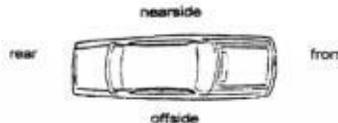
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17.05.2016 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	11,193.86
Revised Estimate Amount	: S\$	1,550.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

TRANS-CAB AUTO SERVICES PTE LTD
 NO.2 ANG MO KIO STREET 63 SINGAPORE 569111
 TEL NO.6287 6666 FAX NO.6257 1330
 CO/GST REG NO.201019626G
SHD 5980Y - LONPAC INS

Done 16/11/16 Not Authored **CANDY**
11 Sep @ 155cl

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD 5980Y - CANDY
JTDGJ20W905003249
TOYOTA
WISH 2.0 BI-FUEL
17.05.2016
LONPAC INS

PART		LIST
1	1 Front Bumper	\$ Bu 585.36 ✓
2	1 Front Bumper Lower Absorber	\$ Sn 130.00 X
3	1 Front Bumper Reinforcement	\$ R 318.11 X
4	1 Front Bumper Retainer RH	\$ Sn 74.50 ✓
5	1 Front Bumper Retainer LH	\$ Sn 74.50 X
6	1 Front Bumper Fog Lamp RH	\$ Sn 208.00 X
7	1 Front Fog Lamp Outer Chrome RH	\$ Sn 190.00 X
8	1 Front Bumper Fog Lamp Grille RH	\$ Sn 150.00 X
9	1 Front Headlamp RH	\$ Cu 672.00 ✓
10	1 Windscreen washer tank	\$ Sn 166.00 X
11	1 Radiator Grille	\$ Sn 462.48 X
12	1 Bonnet	\$ R 1,019.16 X
13	1 Bonnet Centre 'TOYOTA' Logo Badge	\$ nu 115.44 X
14	1 Bonnet hinge RH	\$ R 81.60 X
15	1 Bonnet hinge LH	\$ R 81.60 X
16	1 Front Fender RH	\$ Sn 837.60 X
17	1 Front Fender Liner RH	\$ Sn 369.14 X
18	1 Front Support Panel Assy	\$ R 1,222.32 X
19	1 Front door RH	\$ R 1,554.00 X
TOTAL		\$ 8,311.81
25%		\$ 2,077.95
		\$ 6,233.86

Special Nett

1 Set	Front Bumper Fastener Clip	\$ nu 50.00 ✓
1	CNG Sticker	\$ nu 30.00 155a
1 Set	Front fender Liner clip	\$ nu 30.00 X
1 Set	Rocker panel outer Garnish Clip	\$ nu 40.00 X
1	Door Sticker "TRANS-CAB"	\$ nu 80.00 X
1	Tyre FRT RH	\$ Sn 180.00 X
1	Tyre Rim FRT RH	\$ Sn 120.00 X

TRANS-CAB AUTO SERVICES PTE LTD
 NO.2 ANG MO KIO STREET 63 SINGAPORE 569111
 TEL NO.6287 6666 FAX NO.6257 1330
 CO/GST REG NO.201019626G
SHD 5980Y - LONPAC INS

CANDY

1	Front Fender Advertisement Sticker	\$	<i>nr</i> 250.00 X
1	Front Door Advertisement sticker	\$	<i>nr</i> 250.00 X

TOTAL	\$	1,030.00
TOTAL PARTS	\$	7,263.86

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	1,400.00 <i>400</i>
To Rust-Proofing Of The Affected Areas.	\$	170.00 <i>300</i>
To Check Electrical Lighting Concerned.	\$	120.00 <i>200</i>
Putty And Spray Painting Of The Affected	\$	1,350.00 <i>400</i>
To rust-proofing of the affected areas.	\$	<i>Renewal</i> 170.00 X
To remove and replace corporate sticker	\$	<i>nr</i> 330.00 X
To check steering geometry and computer wheel alignment	\$	<i>nr</i> 220.00 X
To transfer of tire, rim and on wheel balancing.	\$	<i>nr</i> 170.00 X

	\$	3,930.00
TOTAL	\$	11,193.86

REPAIR DAYS

5 DAYS

2 days

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Mei Kwan (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 2 June, 2016 5:40 PM
To: Mei Kwan (LKK Auto)
Cc: JOSELINE CHIA; LIONEL CHUA KOK KEONG
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16
Attachments: 02062016173738.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Hi Mei Kwan,

We have repudiated liability to our insured for breach under the Terms and Conditions of the Motor policy due to non reporting.

We attached a copy our repudiation letter for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 26 May, 2016 7:38 PM
To: GERALD POH WEE BIN
Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Your ref: 15/16/16/VC20/018494

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 9 May, 2016 11:22 AM
To: Mei Kwan (LKK Auto)
Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Mei Kwan,

We regret to advise that our insured has yet to report the accident.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 9 May, 2016 10:48 AM
To: GERALD POH WEE BIN
Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT; Jas Khine (LKK Auto); Vic; Admin A
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Your ref: 15/16/16/VC20/018494

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 15 April, 2016 8:51 AM
To: Mei Kwan (LKK Auto)
Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Hi Mei Kwan,

Our insured has not lodged a report and we have sent another reminder.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 14 April, 2016 7:14 PM
To: GERALD POH WEE BIN
Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT; Jas Khine (LKK Auto); Vic; Admin A
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Your ref: 15/16/16/VC20/018494

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 30 March, 2016 11:18 AM
To: Mei Kwan (LKK Auto)
Cc: LIONEL CHUA KOK KEONG
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Mei Kwan,

Our insured has yet to lodge a report and we have send another reminder.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 30 March, 2016 11:11 AM
To: GERALD POH WEE BIN
Cc: LIONEL CHUA KOK KEONG; Jas Khine (LKK Auto); Vic; Admin A
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 18 March, 2016 12:20 PM

To: Mei Kwan (LKK Auto)

Cc: LIONEL CHUA KOK KEONG

Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Mei Kwan,

Our insured has not lodged a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 18 March, 2016 11:29 AM

To: ERIC WOO JUN KIAT

Cc: GERALD POH WEE BIN; LIONEL CHUA KOK KEONG; Admin A; Jas Khine (LKK Auto); Vic

Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Eric,

We refer to the above matter.

We had inspected TP vehicle SHD 2340P at M/s Section Automotive Services.

Kindly verify validity of our insured's policy, and advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Our case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKK Auto)

Sent: Tuesday, 15 March, 2016 11:14 AM

To: 'ERIC WOO JUN KIAT'; assignments; Admin A

Cc: 'GERALD POH WEE BIN'; 'LIONEL CHUA KOK KEONG'

Subject: RE: Accident involving SDW241C & SHD2340P at Cross St on 12/3/16

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 15 March, 2016 10:37 AM

To: assignments@lkkauto.com

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; LIONEL CHUA KOK KEONG <lionelchua@lonpac.com>

Subject: Accident involving SDW241C & SHD2340P at Cross St on 12/3/16

Our ref: 15/16/16/VC20/018494

Dear Catherine,

We attach a copy of an email from Section Automotive Services for your attention.

Please proceed to conduct a survey of the vehicle on without prejudice.

Please note that our insured have not reported the accident to us.

We look forward to receiving your report soon.

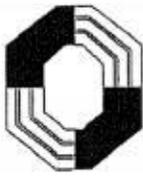
Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext. 252 | Fax: (65) 6296 2706



LONPAC INSURANCE BHD (S98FC5635C)

Our Ref: 15/16/16/VC20/018494

1 June 2016

M/s ACE Car Rental & Leasing
45 Macpherson Road
#B1-00 Sennett Estate
Singapore 348469

Dear Sirs/Madam

**ACCIDENT INVOLVING SHD4230P & SDW241C ALONG CROSS STREET ON
12.3.2016**

We refer to our reminder letters in the above captioned.

Since the hirer has yet to report the accident to us, we are repudiating all liabilities for breach under the Terms and Condition of the Motor policy due to non reporting.

In the event, if we are compelled by Legislation to settle any injury claims, we shall proceed to do so and seek reimbursement from you upon settlement.

Yours faithfully

GERALD POH
SENIOR EXECUTIVE
(CLAIMS)
Email: geraldpoh@lonpac.com

Cc Hund & Hobbes

Vivian Lau

From: Vivian Lau
Sent: Thursday, 9 June, 2016 1:59 PM
To: jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; 'tzeyong.lui'; 'claims@transcab.com.sg'
Cc: Zayyer; Hsiao Tong; Admin A
Subject: Your ref : SHD 5980Y ,Our ref : CC3/LPC16009279/Kwa3,ACCIDENT INVOLVING SHD 5980Y & GBA 650U ON 17/05/2016

WITHOUT PREJUDICE

Your ref : SHD 5980Y
Our ref : CC3/LPC16009279/Kwa3

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 5980Y & GBA 650U ON 17/05/2016

We refer to the above matter.

We were informed by our principal M/s Lonpac Insurance Bhd that they have repudiated claim for this accident due to insured non-reporting.

Please re-direct your client's claim to our insured for redress.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC3/LPC16009279/Kwa3q2	
100 BEACH ROAD #19-00 SHAW TOWERSINGAPORE 189702		Date : 09-06-2016	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBA 650U	Veh. Inspected	SHD 5980Y
Policy No.		Coverage (\$)	0.00
Claim No.	15/16/16/VC20/018494	Excess (\$)	0.00
Assign From		Assign Date	17/05/2016
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA WISH (A)	c.c	1987
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	JTDGJ20W905003249	Colour	WHITE/RED
Odometer	538658	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	4 mm
L/H Front Tyre	195/65 R15	FALKEN	4 mm
R/H Rear Tyre	195/65 R15	FALKEN	3 mm
L/H Rear Tyre	195/65 R15	FALKEN	3 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	17/05/2016	Inspection Date	17/05/2016
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 5980Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	BUCKLED	585.36	585.36
1	FRONT BUMPER LOWER ABSORBER	SERVICEABLE	130.00	-
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	318.11	-
1	FRONT BUMPER RETAINER RH	DISTORTED	74.50	74.50
1	FRONT BUMPER RETAINER LH	SERVICEABLE	74.50	-
1	FRONT BUMPER FOG LAMP RH	SERVICEABLE	208.00	-
1	FRONT FOG LAMP OUTER CHROME RH	SERVICEABLE	190.00	-
1	FRONT BUMPER FOG LAMP GRILLE RH	SERVICEABLE	150.00	-
1	FRONT HEADLAMP RH	CUT	672.00	672.00
1	WINDSCREEN WASHER TANK	SERVICEABLE	166.00	-
1	RADIATOR GRILLE	SERVICEABLE	462.48	-
1	BONNET	TO REPAIR SEE LABOUR	1,019.16	-
1	BONNET CENTRE 'TOYOTA' LOGO BADGE	NOT NECESSARY	115.44	-
1	BONNET HINGE RH	TO REPAIR SEE LABOUR	81.60	-
1	BONNET HINGE LH	TO REPAIR SEE LABOUR	81.60	-
1	FRONT FENDER RH	SERVICEABLE	837.60	-
1	FRONT FENDER LINER RH	SERVICEABLE	369.14	-
1	FRONT SUPPORT PANEL ASSY	TO REPAIR SEE LABOUR	1,222.32	-
1	FRONT DOOR RH	TO REPAIR SEE LABOUR	1,554.00	-
	LESS 25% DISCOUNT		-2,077.95	-332.97
			6,233.86	998.89
SPECIAL NETT ITEMS				
1	SET FRONT BUMPER FASTENER CLIP (SN)	NECESSARY	50.00	50.00
1	CNG STICKER (SN)	NECESSARY	30.00	15.00
1	SET FRONT FENDER LINER CLIP (SN)	NOT NECESSARY	30.00	-
1	SET FRONT PANEL OUTER GARNISH CLIP (SN)	NOT NECESSARY	40.00	-

Report Ref No. CC3/LPC16009279/Kwa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	DOOR STICKER 'TRANS-CAB' (SN)	NOT NECESSARY	80.00	-
1	TYRE FRT RH (SN)	SERVICEABLE	180.00	-
1	TYRE RIM FRT RH (SN)	SERVICEABLE	120.00	-
1	FRONT FENDER ADVERTISEMENT STICKER (SN)	NOT NECESSARY	250.00	-
1	FRONT DOOR ADVERTISEMENT STICKER (SN)	NOT NECESSARY	250.00	-
			1,030.00	65.00
	LABOUR			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT,BONNET,BONNET HINGE RH,BONNET HINGE LH,FRONT SUPPORT PANEL ASSY AND FRONT DOOR RH .		1,400.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		120.00	20.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED.		1,350.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	-
	TO REMOVE AND REPLACE CORPORATE STICKER .	NOT NECESSARY	330.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
			3,930.00	850.00
GRAND TOTAL			11,193.86	1,913.89
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITD PRE-ACCIDENT CONDITION)				1,550.00

Report Ref No. CC3/LPC16009279/Kwa3q2

KSC

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.