

Mei Kwan (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 2 June, 2016 5:40 PM
To: Mei Kwan (LKK Auto)
Cc: JOSELINE CHIA; LIONEL CHUA KOK KEONG
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16
Attachments: 02062016173738.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Hi Mei Kwan,

We have repudiated liability to our insured for breach under the Terms and Conditions of the Motor policy due to non reporting.

We attached a copy our repudiation letter for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 26 May, 2016 7:38 PM
To: GERALD POH WEE BIN
Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Your ref: 15/16/16/VC20/018494

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 9 May, 2016 11:22 AM

To: Mei Kwan (LKK Auto)

Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT

Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Mei Kwan,

We regret to advise that our insured has yet to report the accident.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 9 May, 2016 10:48 AM

To: GERALD POH WEE BIN

Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT; Jas Khine (LKK Auto); Vic; Admin A

Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Your ref: 15/16/16/VC20/018494

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 15 April, 2016 8:51 AM

To: Mei Kwan (LKK Auto)

Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT

Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Hi Mei Kwan,

Our insured has not lodged a report and we have sent another reminder.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 14 April, 2016 7:14 PM
To: GERALD POH WEE BIN
Cc: LIONEL CHUA KOK KEONG; ERIC WOO JUN KIAT; Jas Khine (LKK Auto); Vic; Admin A
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Your ref: 15/16/16/VC20/018494

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 30 March, 2016 11:18 AM
To: Mei Kwan (LKK Auto)
Cc: LIONEL CHUA KOK KEONG
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Mei Kwan,

Our insured has yet to lodge a report and we have send another reminder.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
100 Beach Road, #19-00 Shaw Tower, Singapore 189702
Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 30 March, 2016 11:11 AM
To: GERALD POH WEE BIN
Cc: LIONEL CHUA KOK KEONG; Jas Khine (LKK Auto); Vic; Admin A
Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Gerald,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 18 March, 2016 12:20 PM

To: Mei Kwan (LKK Auto)

Cc: LIONEL CHUA KOK KEONG

Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Mei Kwan,

Our insured has not lodged a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

From: Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 18 March, 2016 11:29 AM

To: ERIC WOO JUN KIAT

Cc: GERALD POH WEE BIN; LIONEL CHUA KOK KEONG; Admin A; Jas Khine (LKK Auto); Vic

Subject: RE: Accident involving SDW241C (OI - LPC REF: 15/16/16/VC20/018494) & SHD2340P (TP - LKK REF : CC4/LPC16004882/Fya3) at Cross St on 12/3/16

Dear Eric,

We refer to the above matter.

We had inspected TP vehicle SHD 2340P at M/s Section Automotive Services.

Kindly verify validity of our insured's policy, and advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Our case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKK Auto)

Sent: Tuesday, 15 March, 2016 11:14 AM

To: 'ERIC WOO JUN KIAT'; assignments; Admin A

Cc: 'GERALD POH WEE BIN'; 'LIONEL CHUA KOK KEONG'

Subject: RE: Accident involving SDW241C & SHD2340P at Cross St on 12/3/16

Dear Eric,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 15 March, 2016 10:37 AM

To: assignments@lkkauto.com

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; LIONEL CHUA KOK KEONG <lionelchua@lonpac.com>

Subject: Accident involving SDW241C & SHD2340P at Cross St on 12/3/16

Our ref: 15/16/16/VC20/018494

Dear Catherine,

We attach a copy of an email from Section Automotive Services for your attention.

Please proceed to conduct a survey of the vehicle on without prejudice.

Please note that our insured have not reported the accident to us.

We look forward to receiving your report soon.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext. 252 | Fax: (65) 6296 2706