

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 9 November 2018 12:42 PM
To: 'Claims Dept of CTI'
Cc: Irene Tay; Alfred Toh; Admin A
Subject: RE: Your ref : SNM16D02573C02/7/DS *Our ref : CC6/CTI16011823/M1pb3s2 [ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$9,350.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 November 2018 9:43 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Your ref : SNM16D02573C02/7/DS *Our ref : CC6/CTI16011823/M1pb3s2 [ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016]

LKK REF: CC6/CTI16011823/M1pb3s2

CTI REF: SNM16D02573C02/7 (SKG2573M)

Hi Hsiao Tong

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$9,380.35.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, November 03, 2018 10:44 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SNM16D02573C02/7/DS *Our ref : CC6/CTI16011823/M1pb3s2 [ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016]

Hi Sirs/Mdm,

We refer to our mandate request dated 01/10/2018.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 1 October 2018 10:45 AM
To: claimsdept@sg.cntaiping.com
Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Alfred Toh (alfred.toh@sg.cntaiping.com) <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Your ref : SNM16D02573C02/7/DS *Our ref : CC6/CTI16011823/M1pb3s2 [ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016]

Your ref : **SNM16D02573C02/7/DS**
Our ref : CC6/CT116011823/M1pb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**EM-1 Auto Pte Ltd**" at **\$9,380.35(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,866.87	\$ 8,025.00
2. Loss of Use (9days x \$150.00)	\$ 1,350.00	\$ 1,350.00 (9days x \$150.00)
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$13,222.22	<u>\$ 9,380.35</u>

**08 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: emlautopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

M/S YELLOW BUS SERVICES PTE LTD

Proforma Invoice : 18/PI00268/4638TP

Date : 13-Aug-2018

China Taiping Insurance (Singapore) Pte Ltd

Motor Claim Department

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Without Prejudice

Tel : 6389 6111

Fax No : 6222 1033

Date of Accident : 14-Jun-2016
Our Client's Vehicle Number : PA 6619G
Vehicle Make / Model : TOYOTA HIACE
Your Insurer : SKG 2537M

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended LKK Mr Ma)	7,500.00	525.00	8,025.00 SR
LTA Fee	5.00	0.35	5.35 SR
Loss of (Rental/Use) (9 days x \$ 150) 11 seater private hire bus	1,350.00		1,350.00 ES

SGD (Nine Thousand Three Hundred Eighty And Cents
Thirty-Five only)

GRAND TOTAL

9,380.35

Subject to 7% GST

525.35



Authorised Signature and Company Stamp

13/8 Team A / Claims



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTII6011823/M1pb3

01 JULY 2016

NG PENG CHIM
BLK 533 HOUGANG AVE 6
#03-321
SINGAPORE 530533

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 2537M AND PA 6619G ON 14/06/2016

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) PA6619G and SKG2537M,
ON 14/6/16 ALONG PTE (Junction) Near Clementi Ave 6

I, Yellow Bus Services P/L, NRIC No. / Company Reg. No.
200813143M of (address) _____

Postal Code _____, the registered owner (or authorised agent) of motor vehicle registration number
PA6619G hereby authorise your workshop EM-1 Auto Pte Ltd (Company/GST REG.No. : 201316380R)

Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Pte Ltd on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource, I will pay you a reasonable amount to reflect the additional period of time to shorten.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.

Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Pte Ltd or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Pte Ltd or the Repairer.

Signature: _____

Company Stamp:
(if applicable)



Name: _____

NRIC No: _____

Contact No: _____

Date: _____

Abdul Jamal Bin Said
569274512
98794800
14/6/16

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1541811500 Claim No : SNM16002573C02/7/DS

Claimant : YELLOW BUS SERVICES PTE LTD

Amount : S\$9,350.00
Singapore Dollars NINE THOUSAND THREE HUNDRED FIFTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : PA6619G
Insured Vehicle No. : SKG2537M

Date of Loss : 14/06/2016
Place of Accident : PIE (JURONG) NEAR CLEMENTI AVE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG PENG CHIM
Driver Name : NG PENG CHIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	9,350.00
TOTAL	S\$	9,350.00

Claimant Name : Yellow Bus Services Pte Ltd NRIC No : 200813143M

Signature :



Date :

21/12/18

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

TAX INVOICE

M/S YELLOW BUS SERVICES PTE LTD

Invoice No : 18/00286/4638TP

China Taiping Insurance (Singapore) Pte Ltd

Date : 07-Nov-2018

Motor Claim Department

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Tel No : 6389 6111

Fax No : 6222 1033

Date of Accident : 14-Jun-2016
Our Client's Vehicle Number : PA 6619G
Vehicle Make / Model : TOYOTA HIACE
Your Insurer : SKG 2537M

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended LKK Mr Ma)	7,500.00	525.00	8,025.00 SR

SGD (Eight Thousand Twenty-Five only)

GRAND TOTAL

8,025.00

Subject to 7% GST

525.00



Authorised Signature and Company Stamp



PA 6619 6

Text size + -



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Jun 2016 / 10:18:12

Receipt Date/Time : 15 Jun 2016 / 10:18:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-160615-000403

Previous Receipt No. :

S/N Item Description/**Business Transaction Reference No.**

Result of Insurance Enquiry - SKG2537M

As at 14 Jun 2016/07:50:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SKG2537M
Enquiry Fee
20160615101653311799

Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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5.00	0.35	5.35
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Sub-Total	5.00	0.35	5.35
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Total Before Rounding	5.00	0.35	5.35
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Rounding Difference			0.00
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Total Amount Payable			5.35
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Paid By

20160615101709505	Direct Debit: eNETS Debit (Internet Banking)	5.35
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Total			5.35
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Cash Change			0.00
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Tendered Amount			5.35
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Excess Refundable Amount			0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.