

15/5/2010

INS. CASE OWNER:

CC 6 / CTI1601

LKK:
IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

26/6/16
CHT

PA 66196 - X SKG 2537M - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

SS

8025.00

Loss of Rental (LOR):

SS

1350.00 x 9 days

Loss of Use (LOU):

SS

1350.00 x 9 days

Loss of Income (LOI):

SS

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

5.35

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

9380.35

Global Sum SS: 9350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

9350.00

Name 1:

EM-1 Auto Ple Uel

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

RECEIVED 03 JAN 2019

Surveyor:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s EWI

of _____

Insured: _____

Policy No. _____

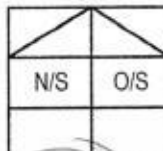
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No**CA / REV / REP. / 24 HRS**

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: DA66196 Yr Regn: NOV, 2015Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: TOY HACE c.c. 2982Colour: White A/C: Insured / Std / NI / NASp. Reading: 3538 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KDH 2010176942

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185 - 2R: 195/80/R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or B Stone**Front****Rear**R/Bal. 8 mm R/Bal. 8 mmL/Bal. 8 mm L/Bal. 8 mmD.O.A. 14/06/2016 D.O.I. 23/06/2016Survey held at 14.40Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45 \$ 750.00 (Repl 3590.53 / 324.1)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

____ S + RS ____ SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC6/CTI16011823/M1pb3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 27-06-2016	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKG 2537M	Veh. Inspected	PA 6619G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/06/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/06/2016	Inspection Date	23/06/2016	
Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CTII6011823/M1pb3

Date: 27.06.2016

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PA6619G

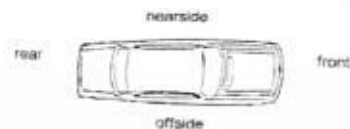
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.06.2016 at the premises of M/s Em-1 Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	13,490.53
Revised Estimate Amount	: S\$	7,573.15
"Check" Items Amount	: S\$	2,556.30
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 8 days

Yours faithfully,

MA CHIN FOOK
Licensed Appraiser

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number : PA 6619G
Vehicle Model : TOYOTA HIACE
Accident Date : 14.06.2016
Original Reg Date : 02.11.2015

Date : 23.06.2016
Chassis : KDH2010176942
TP Ins. CHINA

ESTIMATE

1	1 pc	Tailgate	✓	hA ✓	1,650.90
2	1 pc	Tailgate Badge	✓	hA ✓	62.00
3	1 pc	Tailgate Sticker HIACE	✓	hA ✓	56.00
4	1 pc	Tailgate Windscreen Inner Seal	✓	hA ✓	40 50.00
5	1 pc	Tailgate Inner Lock	✓	hA ✓	461.60
6	1 pc	Tailgate Auto Lock Actuator	✓	?	456.20
7	1 pc	Tailgate Lock Mechanism	X	arc X	235.10
8	1 pc	Tailgate Lock Catch	X	R. X	42.00
9	1 pc	Tailgate Weatherstrip	✓	dic -	381.90
10	1 pc	Tailgate Side Stopper (Male) LH	X	arc X	36.00
11	1 pc	Tailgate Side Stopper (Female) LH	X	arc X	39.00
12	2 pcs	Tailgate Side Rubber	hA ✓	32.00 ✓	64.00
13	2 pcs	Taillamps	avg ✓	297.20 ✓	594.40
14	2 pcs	Taillamps Inner Sealer	X	30.00 ?	60.00
15	2 set	Taillamps Clips	X	25.00 X	50.00
16	1 pc	Rear Corner Garnish LH	✓	dic ✓	161.00
17	1 set	Rear Corner Garnish Retainers LH	✓	dic ✓	30.00
18	1 pc	Rear Bumper	✓	dic ✓	423.50
19	1 pc	Rear Bumper Step Panel	✓	?	319.60
20	2 pcs	Rear Bumper Side Retainers	dic	69.20 ✓	138.40
21	4 pcs	Rear Bumper Stay	hA ✓ 2pc	18.00	72.00
22	1 set	Rear Bumper Clips	hA ✓	50.00	50.00
23	1 pc	End Panel (Inner)	✓	?	994.80
24	1 pc	End Panel (Outer)	✓	?	426.50
25	1 pc	End Panel Top Plate	✓	hA ✓	172.00
26	1 pc	Spare Tyre Carrier	✓	?	223.60
27	1 pc	Spare Tyre Carrier Bolt	✓	?	58.20
28	1 pc	Spare Tyre Carrier Nut	✓	?	69.50
29	1 pc	Rear Side Panel LH	✓	hA ✓	1,892.50
30	1 pc	Rear Side Panel Glass Inner Seal LH	✓	hA ✓	40 50.00

9,320.70

Less 25% 2,330.18

6,990.53

C/F 6,990.53

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle No : PA 6619G

B/F

6,990.53

Special Nett

1	1 pc	Tailgate Sticker 70km/h	✓	nk	✓	15.00
2	1 pc	Tailgate Sticker EMERGENCY DOOR	✓	nk	✓	25.00
3	1 pc	Rear Windscreen Sealant	✓	nk	✓	60.00
4	1 pc	Side Glass Sealant	✓	nk	✓	60.00
5	1 set	Body Panel Joint Sealer	✓	nk	✓	120.00

80

Labour charge

Panel Beating	1100	1,600.00	1100
Spray painting	1600	1,400.00	1600
Check Wiring	30	50.00	30
Anti rust	60	100.00	60
Remove and install rear winscreen.	120	140.00	120
Remove and install rear side panel glass.	120	140.00	120
Remove and install tailgate parts.	40	90.00	40
Remove and install carpet and seat.	100	150.00	100
Remove and install reverse camera.	80	150.00	80

\$ 11,090.53

N/A Authored
 N/A Repair
 A/A - P/A Photo
 23/6/2016 @ 14.52
 LK Auto WA
 8-wday 8

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number :	PA 6619G	Date :	23.06.2016
Vehicle Model :	TOYOTA HIACE	Chassis :	KDH2010176942
Accident Date :	14.06.2016	TP Ins.	CHINA
Original Reg Date :	02.11.2015		

SUPPLEMENTARY

Special Nett

✓?	3 pcs	Rear Seats (Last Roll)	✓	800.00	2,400.00	X NC
0?	bst. 1pc (600)? 1pc.					

1,650.90
62.00
56.00
40.00
461.60
456.20

381.90

64.00
594.40

161.00
30.00
423.50
319.60
138.40
36.00
40.00
994.80
426.50
172.00
223.60
58.20
69.50
1,892.50
40.00

15.00
25.00
60.00
60.00
80.00
SUPP 600.00
120.00
40.00
100.00
80.00
1,100.00
1,000.00
30.00
60.00
120.00

Mr Chidipala 2/5 #77w.u
18/7/18

Total List Price	\$	8,792.60
Discount		25%
List Price	\$	6,594.45
Total Nett Price	\$	-
Discount		25%
Nett Price	\$	-
Total Special Nett	\$	840.00
Total Labour	\$	2,650.00
Grand Total	\$	10,084.45
Discount 20%		20%
Lump Sum	\$	8,067.56

Columns	
A	List Price
C	Nett Price
D	Special Nett
E	Labour

File NO
4638

Vehicle No.
PA 6619G

Model
TOYOTA HIACE

200 8 days

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number :	PA 6619G	Date :	23.06.2016
Vehicle Model :	TOYOTA HIACE	Chassis :	KDH2010176942
Accident Date :	14.06.2016	TP Ins.	CHINA
Original Reg Date :	02.11.2015		

SUPPLEMENTARY

Special Nett

3 pcs	Rear Seats (Last Roll)	800.00	2,400.00
-------	------------------------	--------	----------

bt. 1pc. 600?

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number : PA 6619G
Vehicle Model : TOYOTA HIACE
Accident Date : 14.06.2016
Original Reg Date : 02.11.2015

Date : 23.06.2016
Chassis : KDH2010176942
TP Ins. CHINA

ESTIMATE

1	1 pc	Tailgate	WA ✓	1,650.90
2	1 pc	Tailgate Badge	WEE ✓	62.00
3	1 pc	Tailgate Sticker HIACE	WEE ✓	56.00
4	1 pc	Tailgate Windscreen Inner Seal	WEE ✓	50.00
5	1 pc	Tailgate Inner Lock	WA ✓	461.60
6	1 pc	Tailgate Auto Lock Actuator	?	456.20
7	1 pc	Tailgate Lock Mechanism	WEE ✓	235.10
8	1 pc	Tailgate Lock Catch	R. X	42.00
9	1 pc	Tailgate Weatherstrip	WEE ✓	381.90
10	1 pc	Tailgate Side Stopper (Male) LH	WEE X	36.00
11	1 pc	Tailgate Side Stopper (Female) LH	WEE X	39.00
12	2 pcs	Tailgate Side Rubber	WEE 32.00 ✓	64.00
13	2 pcs	Taillamps	WEE 297.20 ✓	594.40
14	2 pcs	Taillamps Inner Sealer	30.00 ?	60.00
15	2 set	Taillamps Clips	25.00 X	50.00
16	1 pc	Rear Corner Garnish LH	WEE ✓	161.00
17	1 set	Rear Corner Garnish Retainers LH	WEE ✓	30.00
18	1 pc	Rear Bumper	WEE ✓	423.50
19	1 pc	Rear Bumper Step Panel	?	319.60
20	2 pcs	Rear Bumper Side Retainers	WEE 69.20 ✓	138.40
21	4 pcs	Rear Bumper Stay	WEE 2pc 18.00	72.00
22	1 set	Rear Bumper Clips	WEE ✓	50.00
23	1 pc	End Panel (Inner)	?	994.80
24	1 pc	End Panel (Outer)	?	426.50
25	1 pc	End Panel Top Plate	WEE ✓	172.00
26	1 pc	Spare Tyre Carrier	?	223.60
27	1 pc	Spare Tyre Carrier Bolt	?	58.20
28	1 pc	Spare Tyre Carrier Nut	?	69.50
29	1 pc	Rear Side Panel LH	WEE ✓	1,892.50
30	1 pc	Rear Side Panel Glass Inner Seal LH	WEE ✓	50.00

9,320.70

Less 25% 2,330.18

6,990.53

C/F 6,990.53

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle No : PA 6619G

B/F

6,990.53

Special Nett

1	1 pc	Tailgate Sticker 70km/h	NA	✓	15.00
2	1 pc	Tailgate Sticker EMERGENCY DOOR	NA	✓	25.00
3	1 pc	Rear Windscreen Sealant	NA	✓	60.00
4	1 pc	Side Glass Sealant	NA	✓	60.00
5	1 set	Body Panel Joint Sealer	NA	✓	120.00

Labour charge

Panel Beating		1,600.00	1100
Spray painting		1,400.00	1000
Check Wiring		50.00	30
Anti rust		100.00	60
Remove and install rear winscreen.		140.00	120
Remove and install rear side panel glass.		140.00	120
Remove and install tailgate parts.		90.00	40
Remove and install carpet and seat.		150.00	100
Remove and install reverse camera.		150.00	80
		\$ 11,090.53	

Not Authorized
HSD Repair
After PA Photo
23/6/2016 @ 14.52
Lee Auto WA
8-10 days

Shu Pei (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 28 June, 2016 10:49 AM
To: Shu Pei (LKK Auto); Admin A; Zayyer; Hsiao Tong; Vivian Lau
Cc: Hwang Shiang Yi; KKLau; Alfred Toh; Chee So Chow; Olivia Lau
Subject: RE: Direct Settlement - Accident Involving SKG2537M (SNM16D02573C02/7) and PA6619G (TP : LKK REF - CC6/CTI16011823/M1pb3) on 14.06.2016
Attachments: MCCA16071732-SKG2537M.pdf

Without Prejudice

LKK REF - CC6/CTI16011823/M1pb3
CTI REF - SNM16D02573C02/7/DS

Dear Shu Pei/Hsiao Tong

We thank you for your email pertaining to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

Our Shiang Yi shall be in-charge for this claim.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

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From: Shu Pei (LKK Auto) [mailto:shupeil@lkkauto.com]
Sent: Monday, June 27, 2016 6:36 PM
To: Hwang Shiang Yi
Cc: Alfred Toh; Claims Dept of CTI; KKLau; Admin A; Zayyer; Hsiao Tong; Vivian Lau
Subject: Direct Settlement - Accident Involving SKG2537M (SNM16D02573C02/7) and PA6619G (TP : LKK REF - CC6/CTI16011823/M1pb3) on 14.06.2016

WITHOUT PREJUDICE

Dear Shiang Yi,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle PA 6619G at M/s EM-1 Auto Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Friday, 10 August 2018 11:52 AM
To: Hsiao Tong (LKKAuto)
Subject: PA 6619G - TOYOTA HIACE - TP - CHINA

WITHOUT PREJUDICE

Dear Hsiao Tong,

Agree 7,500 / 8 days

Thanks & Best Regards,

Nicole, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 14 August 2018 10:20 AM
To: em1autopteltd@gmail.com
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: FW: LOD - PA 6619G DOA 14.06.2016
Attachments: 6619-13082018144212.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/CTI16011823/M1pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Monday, 13 August 2018 2:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - PA 6619G DOA 14.06.2016

WITHOUT PREJUDICE

Dear Sir /Madam,

Please find the attached LOD.

COR \$ 8,025.00

LTA \$ 5.35

LOU \$ 1,350.00

Total: \$ 9,380.35

Kindly arrange for settlement.

Thanks & Best Regards,

Nicole, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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Hsiao Tong (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 November 2018 9:43 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh
Subject: RE: Your ref : SNM16D02573C02/7/DS *Our ref : CC6/CTI16011823/M1pb3s2
[ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016]

LKK REF: CC6/CTI16011823/M1pb3s2

CTI REF: SNM16D02573C02/7 (SKG2573M)

Hi Hsiao Tong

We refer to your emails pertaining to the above matter.

You may proceed to resolve the property damage claim at \$9,380.35.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, November 03, 2018 10:44 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Your ref : SNM16D02573C02/7/DS *Our ref : CC6/CTI16011823/M1pb3s2 [ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016]

Hi Sirs/Mdm,

We refer to our mandate request dated 01/10/2018.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 1 October 2018 10:45 AM

To: claimsdept@sg.cntaiping.com

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Alfred Toh (alfred.toh@sg.cntaiping.com)

<alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Your ref : SNM16D02573C02/7/DS *Our ref : CC6/CTI16011823/M1pb3s2 [ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016]

Your ref : **SNM16D02573C02/7/DS**

Our ref : CC6/CTI16011823/M1pb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SKG 2537M(OI) & PA 6619G(TP) ON 14/06/2016

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**EM-1 Auto Pte Ltd**" at **\$9,380.35(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,866.87	\$ 8,025.00
2. Loss of Use (9days x \$150.00)	\$ 1,350.00	\$ 1,350.00 (9days x \$150.00)
3. LTA/ GIA Search Fee	\$ 5.35	\$ 5.35
Total	\$13,222.22	<u>\$ 9,380.35</u>

**08 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Wednesday, 7 November 2018 10:33 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: LOD - PA 6619G DOA 14.06.2016 *LKK REF: CC6/CTI16011823/M1pb3s2

WITHOUT PREJUDICE

Dear Hsiao Tong,

We agree on your offer \$ 9,350.

Kindly arrange DV to us.

Thanks & Best Regards,

Nicole, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Wed, 7 Nov 2018 at 08:29, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$9,350.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 14 August 2018 10:20 AM

To: em1autopteltd@gmail.com

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: LOD - PA 6619G DOA 14.06.2016

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/CTI16011823/M1pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chia Sin Muk <em1autopteltd@gmail.com>

Sent: Monday, 13 August 2018 2:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - PA 6619G DOA 14.06.2016

WITHOUT PREJUDICE

Dear Sir /Madam,

Please find the attached LOD.

COR \$ 8,025.00

LTA \$ 5.35

LOU \$ 1,350.00

Total: \$ 9,380.35

Kindly arrange for settlement.

Thanks & Best Regards,

Nicole, on behalf of,
Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC6/CTI16011823/M1pb3s2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 07-01-2019	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKG 2537M	Veh. Inspected	PA 6619G
Policy No.	DMPCSN1541811500	Coverage (\$)	0.00
Claim No.	SNM16D02573C02/7/DS	Excess (\$)	0.00
Assign From		Assign Date	23/06/2016
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HIACE	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KDH2010176942	Colour	WHITE
Odometer	39538	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/80R15	BRIDGESTONE	8 mm
L/H Front Tyre	195/80R15	BRIDGESTONE	8 mm
R/H Rear Tyre	195/80R15	BRIDGESTONE	8 mm
L/H Rear Tyre	195/80R15	BRIDGESTONE	8 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	14/06/2016	Inspection Date	23/06/2016
Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 6619G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	TAILGATE	BENT	1,650.90	1,650.90
1	TAILGATE BADGE	NECESSARY	62.00	62.00
1	TAILGATE STICKER HIACE	NECESSARY	56.00	56.00
1	TAILGATE WINDSCREEN INNER SEAL	NECESSARY	50.00	40.00
1	TAILGATE INNER LOCK	BENT	461.60	461.60
1	TAILGATE AUTO LOCK ACTUATOR	SHORTED	456.20	456.20
1	TALGATE LOCK MECHANISM	SERVICEABLE	235.10	-
1	TAILGATE LOCK CATCH	TO REPAIR SEE LABOUR	42.00	-
1	TAILGATE WEATHERSTRIP	DISTORTED	381.90	381.90
1	TAILGATE SIDE STOPPER (MALE) LH	SERVICEABLE	36.00	-
1	TAILGATE SIDE STOPPER (FEMALE) LH	SERVICEABLE	39.00	-
2	TAILGATE SIDE RUBBER @ \$32.00	NECESSARY	64.00	64.00
2	TAILLAMPS @ \$297.20	CRACKED	594.40	594.40
2	TAILLAMPS INNER SEALER @ \$30.00	NOT NECESSARY	60.00	-
2	SET TAILLAMPS CLIPS @ \$25.00	NOT NECESSARY	50.00	-
1	REAR CORNER GARNISH LH	DISTORTED	161.00	161.00
1	SET REAR CORNER GARNISH RETAINER LH	DISTORTED	30.00	30.00
1	REAR BUMPER	DEFORMED	423.50	423.50
1	REAR BUMPER STEP PANEL	BUCKLED	319.60	319.60
2	REAR BUMPER SIDE RETAINERS @ \$69.20	DISTORTED	138.40	138.40
4	REAR BUMPER STAY @ \$18.00	BENT 2PCS ONLY	72.00	36.00
1	SET REAR BUMPER CLIPS	NECESSARY	50.00	40.00
1	END PANEL (INNER)	BUCKLED	994.80	994.80
1	END PANEL (OUTER)	BUCKLED	426.50	426.50
1	END PANEL TOP PLATE	BENT	172.00	172.00
1	SPARE TYRE CARRIER	DISTORTED	223.60	223.60
1	SPARE TYRE CARRIER BOLT	DAMAGED	58.20	58.20
1	SPARE TYRE CARRIER NUT	DAMAGED	69.50	69.50
1	REAR SIDE PANEL LH	BENT	1,892.50	1,892.50
1	REAR SIDE PANEL GLASS INNER SEAL LH	NECESSARY	50.00	40.00

Report Ref No. CC6/CTI16011823/M1pb3s2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 25% DISCOUNT		-2,330.17	-2,198.15
			6,990.53	6,594.45
	<u>SPECIAL NETT ITEMS</u>			
1	TAILGATE STICKER 70KM/H (SN)	NECESSARY	15.00	15.00
1	TAILGATE STICKER EMERGENCY DOOR (SN)	NECESSARY	25.00	25.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	60.00	60.00
1	SIDE GLASS SEALANT (SN)	NECESSARY	60.00	60.00
1	SET BODY PANEL JOINT SEALER (SN)	NECESSARY	120.00	80.00
			280.00	240.00
	<u>LABOUR</u>			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF TAILGATE LOCK CATCH.		1,600.00	1,100.00
	SPRAY PAINTING.		1,400.00	1,000.00
	CHECK WIRING.		50.00	30.00
	ANTI RUST.		100.00	60.00
	REMOVE AND INSTALL REAR WINDSCREEN.		140.00	120.00
	REMOVE AND INSTALL REAR SIDE PANEL GLASS.		140.00	120.00
	REMOVE AND INSTALL TAILGATE PARTS.		90.00	40.00
	REMOVE AND INSTALL CARPET AND SEAT.		150.00	100.00
	REMOVE AND INSTALL REVERSE CAMERA.		150.00	80.00
			3,820.00	2,650.00
GRAND TOTAL			11,090.53	9,484.45
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				7,500.00

Report Ref No. CC6/CTI16011823/M1pb3s2

MA CHIN FOOK

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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