

INS. CASE OWNER:

CC3 / AXA160 11578

Kp03

LKK:

IDAC:

Surveyor:

KcmmtH

DOI:

21.6.16

Date / Time:

21.06.16

Registered in Merimen:

22.6.16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 8086 S

Name of Insured:

ONH YEN PENG

Insured Tel No.:

HP: 98333933

Excess Sec II :SS

D.O.A: 18/06/16

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

K704020/1

Policy No.:

MUM COOPER

Make / Model:

Place of Accident:

KPE TUNNEL TMS TPE

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHD 5483R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans-cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

22/6/16  
clt

SHD 5483R. 163/164/165/166/167/168/169/170/171/172/173/174/175/176/177/178/179/180/181/182/183/184/185/186/187/188/189/190/191/192/193/194/195/196/197/198/199/200/201/202/203/204/205/206/207/208/209/210/211/212/213/214/215/216/217/218/219/220/221/222/223/224/225/226/227/228/229/230/231/232/233/234/235/236/237/238/239/240/241/242/243/244/245/246/247/248/249/250/251/252/253/254/255/256/257/258/259/260/261/262/263/264/265/266/267/268/269/270/271/272/273/274/275/276/277/278/279/280/281/282/283/284/285/286/287/288/289/290/291/292/293/294/295/296/297/298/299/300/301/302/303/304/305/306/307/308/309/310/311/312/313/314/315/316/317/318/319/320/321/322/323/324/325/326/327/328/329/330/331/332/333/334/335/336/337/338/339/340/341/342/343/344/345/346/347/348/349/350/351/352/353/354/355/356/357/358/359/360/361/362/363/364/365/366/367/368/369/370/371/372/373/374/375/376/377/378/379/380/381/382/383/384/385/386/387/388/389/390/391/392/393/394/395/396/397/398/399/400/401/402/403/404/405/406/407/408/409/410/411/412/413/414/415/416/417/418/419/420/421/422/423/424/425/426/427/428/429/430/431/432/433/434/435/436/437/438/439/440/441/442/443/444/445/446/447/448/449/450/451/452/453/454/455/456/457/458/459/460/461/462/463/464/465/466/467/468/469/470/471/472/473/474/475/476/477/478/479/480/481/482/483/484/485/486/487/488/489/490/491/492/493/494/495/496/497/498/499/500/501/502/503/504/505/506/507/508/509/510/511/512/513/514/515/516/517/518/519/520/521/522/523/524/525/526/527/528/529/530/531/532/533/534/535/536/537/538/539/540/541/542/543/544/545/546/547/548/549/550/551/552/553/554/555/556/557/558/559/560/561/562/563/564/565/566/567/568/569/570/571/572/573/574/575/576/577/578/579/580/581/582/583/584/585/586/587/588/589/590/591/592/593/594/595/596/597/598/599/600/601/602/603/604/605/606/607/608/609/610/611/612/613/614/615/616/617/618/619/620/621/622/623/624/625/626/627/628/629/630/631/632/633/634/635/636/637/638/639/640/641/642/643/644/645/646/647/648/649/650/651/652/653/654/655/656/657/658/659/660/661/662/663/664/665/666/667/668/669/670/671/672/673/674/675/676/677/678/679/680/681/682/683/684/685/686/687/688/689/690/691/692/693/694/695/696/697/698/699/700/701/702/703/704/705/706/707/708/709/710/711/712/713/714/715/716/717/718/719/720/721/722/723/724/725/726/727/728/729/730/731/732/733/734/735/736/737/738/739/740/741/742/743/744/745/746/747/748/749/750/751/752/753/754/755/756/757/758/759/760/761/762/763/764/765/766/767/768/769/770/771/772/773/774/775/776/777/778/779/780/781/782/783/784/785/786/787/788/789/790/791/792/793/794/795/796/797/798/799/800/801/802/803/804/805/806/807/808/809/810/811/812/813/814/815/816/817/818/819/820/821/822/823/824/825/826/827/828/829/830/831/832/833/834/835/836/837/838/839/840/841/842/843/844/845/846/847/848/849/850/851/852/853/854/855/856/857/858/859/860/861/862/863/864/865/866/867/868/869/870/871/872/873/874/875/876/877/878/879/880/881/882/883/884/885/886/887/888/889/890/891/892/893/894/895/896/897/898/899/900/901/902/903/904/905/906/907/908/909/910/911/912/913/914/915/916/917/918/919/920/921/922/923/924/925/926/927/928/929/930/931/932/933/934/935/936/937/938/939/940/941/942/943/944/945/946/947/948/949/950/951/952/953/954/955/956/957/958/959/960/961/962/963/964/965/966/967/968/969/970/971/972/973/974/975/976/977/978/979/980/981/982/983/984/985/986/987/988/989/990/991/992/993/994/995/996/997/998/999/1000/1001/1002/1003/1004/1005/1006/1007/1008/1009/1010/1011/1012/1013/1014/1015/1016/1017/1018/1019/1020/1021/1022/1023/1024/1025/1026/1027/1028/1029/1030/1031/1032/1033/1034/1035/1036/1037/1038/1039/1040/1041/1042/1043/1044/1045/1046/1047/1048/1049/1050/1051/1052/1053/1054/1055/1056/1057/1058/1059/1060/1061/1062/1063/1064/1065/1066/1067/1068/1069/1070/1071/1072/1073/1074/1075/1076/1077/1078/1079/1080/1081/1082/1083/1084/1085/1086/1087/1088/1089/1090/1091/1092/1093/1094/1095/1096/1097/1098/1099/1100/1101/1102/1103/1104/1105/1106/1107/1108/1109/1110/1111/1112/1113/1114/1115/1116/1117/1118/1119/1120/1121/1122/1123/1124/1125/1126/1127/1128/1129/1130/1131/1132/1133/1134/1135/1136/1137/1138/1139/1140/1141/1142/1143/1144/1145/1146/1147/1148/1149/1150/1151/1152/1153/1154/1155/1156/1157/1158/1159/1160/1161/1162/1163/1164/1165/1166/1167/1168/1169/1170/1171/1172/1173/1174/1175/1176/1177/1178/1179/1180/1181/1182/1183/1184/1185/1186/1187/1188/1189/1190/1191/1192/1193/1194/1195/1196/1197/1198/1199/1200/1201/1202/1203/1204/1205/1206/1207/1208/1209/1210/1211/1212/1213/1214/1215/1216/1217/1218/1219/1220/1221/1222/1223/1224/1225/1226/1227/1228/1229/1230/1231/1232/1233/1234/1235/1236/1237/1238/1239/1240/1241/1242/1243/1244/1245/1246/1247/1248/1249/1250/1251/1252/1253/1254/1255/1256/1257/1258/1259/1260/1261/1262/1263/1264/1265/1266/1267/1268/1269/1270/1271/1272/1273/1274/1275/1276/1277/1278/1279/1280/1281/1282/1283/1284/1285/1286/1287/1288/1289/1290/1291/1292/1293/1294/1295/1296/1297/1298/1299/1300/1301/1302/1303/1304/1305/1306/1307/1308/1309/1310/1311/1312/1313/1314/1315/1316/1317/1318/1319/1320/1321/1322/1323/1324/1325/1326/1327/1328/1329/13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30/2331/2332/2333/2334/2335/2336/2337/2338/2339/2

ASS. REC. BY:

REF: ALA/Kenneth**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Trans Cab

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

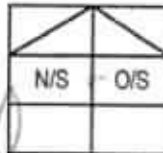
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: S140 5483R Yr Regn: 07.10Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Wish c.c. 1882Colour White/Red A/C: Insured / Std / NI / NASp. Reading 716630 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDGT20W505002423Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

R/Bal. 6 mmL/Bal. 6 mmD.O.A. 18/6/16

Survey held at \_\_\_\_\_

Rear

R/Bal. 6 mmL/Bal. 6 mmD.O.I. 21/6/16

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rec

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

22/6 1/1 Sup @ 1000k Panel  
in File pass to Catherine

US \$ 1000 (Reol. \$ 8465.87/89%)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC3/AXA16011578/Kpa3		
8 SHENTON WAY #27-01SINGAPORE 068811		Date : 22-06-2016		
		Code : AXA2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKJ 8086S	Veh. Inspected	SHD 5483R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/06/2016	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	18/06/2016	Inspection Date	21/06/2016	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Tan Kwee May

Date: 22 Jun 2016

## Preliminary Advice

Insured Vehicle No	: SKJ8086S	Accident Date	: 18/06/2016
TP Vehicle No	: SHD5483R	Assignment Date	: 22/06/2016
Make	: TOYOTA WISH	Est. Duration of Repair	: 2 days
Date of Inspection	: 21.06.2016		
Inspection At	: Trans-cab Auto Services Pte Ltd NO. 2ANG MO KIO, ST 63 Singapore 569111		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....N/S rear... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,465.87
Revised Amount	:S\$	1,000.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,000.00

Lump Sum Repair :S\$

### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

**Si ID 5483R - AXA**

Candy

*Not Notified*  
*11 Sep 81000*

Vehicle No.:	SHD 5483R - Candy
Chassis No.:	JTDGJ20W505002423
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 2.0 BI-FUEL
Date of Accident :	18.06.16
Third Party Insurer :	AXA

**PART****LIST**

1	1	Rear fender LH	\$	<i>12</i>	1,216.32	<i>X</i>
2	1	Rear fender inner cowling LH	\$	<i>5m</i>	278.52	<i>X</i>
3	1	Tail lamp LH	\$	<i>5m</i>	595.72	<i>X</i>
4	1	Tailgate reflector LH	\$	<i>5m</i>	128.40	<i>X</i>
5	1	Rear bumper	\$	<i>Bm</i>	585.36	<i>✓</i>
6	1	Rear bumper side retainer LH	\$	<i>0.1</i>	68.76	<i>✓</i>
7	1	Rear bumper reflectors LH	\$	<i>5m</i>	66.00	<i>X</i>
8	1	Rear bumper stay LH	\$	<i>m</i>	82.08	<i>X</i>

<b>TOTAL</b>	<b>\$</b>	<b>3,021.16</b>
<b>25%</b>	<b>\$</b>	<b>755.29</b>
	<b>\$</b>	<b>2,265.87</b>

**Special Nett**

1	1 Set	Rear Bumper Fastener Clip	\$	<i>mm</i>	30.00	<i>✓</i>
2	1 Set	Rear Bumper Parking Sensor	\$	<i>5m</i>	300.00	<i>X</i>
3	1	CNG Sticker	\$	<i>mm</i>	30.00	<i>15m</i>
4	1 Set	Rear fender Liner clip	\$	<i>mm</i>	30.00	<i>X</i>
5	1	Tyre RR LH	\$	<i>5m</i>	180.00	<i>X</i>
6	1	Tyre Rim RR LH	\$	<i>mm</i>	120.00	<i>X</i>

<b>TOTAL</b>	<b>\$</b>	<b>690.00</b>
<b>TOTAL PARTS</b>	<b>\$</b>	<b>2,955.87</b>

Panel Beating, Knocking And Straightening The  
Necessary Portion, Remove And Renewal Of  
Parts, Adjust And Realign The Same

\$ 2,800.00 *3000*

Putty And Spray Painting Of The Affected  
Portion.

\$ 2,700.00 *4000*

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.2 ANG MO KIO ST 63 SINGAPORE 569111

TEL NO.6287 6666 FAX NO.6257 1330

CO/GST REG NO.201019626G

**SHD 5483R - AXA****Candy**

To Rust-Proofing Of The Affected Areas.	\$	170.00 X
To Check Electrical Lighting Concerned.	\$	120.00 15/
To transfer of tire, rim and on wheel balancing.	\$	170.00 X
To Remove And Refit Rear 1/4 Glass And To Facilitate Bodywork Repair.	\$	380.00 X
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	170.00 X
	\$	6,510.00
<b>TOTAL</b>	\$	<b>9,465.87</b>

**REPAIR DAYS****10 DAYS***2 days*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Hsiao Tong (LKKAuto)

---

**From:** tzeyong.lui <tzeyong.lui@transcab.com.sg>  
**Sent:** Friday, 24 June, 2016 2:37 PM  
**To:** Hsiao Tong  
**Cc:** jasminetan@transcab.com.sg; zhewei.kek@transcab.com.sg; claims@transcab.com.sg  
**Subject:** RE: <Request for Evidence> ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016  
**Attachments:** SHD5483R 18.06.2016 - Witness Statement.pdf

Dear Hsiao Tong,

Our TCS Ref:- **AAD1606-232**

At the moment we do not have the video footage for the above captioned accident; however we attach the witness statement for your perusal & investigation.

Thank you & Best Regards,

Lui Tze Yong  
TRANS-CAB AUTO SERVICES PTE LTD  
(Accounts)  
[tzeyong.lui@transcab.com.sg](mailto:tzeyong.lui@transcab.com.sg)  
Tel:-66031265 Ext.232

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**From:** Hsiao Tong [mailto:chewht@lkkauto.com]  
**Sent:** Friday, June 24, 2016 11:19 AM  
**To:** jasminetan@transcab.com.sg; 'Zhe Wei' (zhewei.kek@transcab.com.sg); tzeyong.lui (tzeyong.lui@transcab.com.sg); claims@transcab.com.sg  
**Subject:** <Request for Evidence> ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016

Your ref: **SHD 5483R** **Without Prejudice**  
Our ref: CC3/AXA16011578/Kpa3

Dear Sir,

**ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016**

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that both vehicles side-swipe each other. Kindly refer to the attached statement for your easy reference.

We would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

## STATEMENT OF A WITNESS TO AN ACCIDENT

NAME OF WITNESS : THOMAS LEE  
NRIC/FIN/PASSPORT NO: S8233007J  
ADDRESS : 333A Anchorvale Link  
SE 541333  
CONTACT NUMBER : 927466886  
EMAIL ADDRESS : lee weipeng@yahoo.com

BRIEF FACTS: A motor accident has taken place on 18/6/2016 at about 16:45 pm  
along/location of KPE TOWARDS CHANGI AIRPORT  
between vehicle SND 5483R and vehicle SKT 8065. I am an eye-witness/passenger in  
the taxi and I wish to recount its happening as follows

The taxi was on lane 1 during the accident.  
While the taxi was travelling on lane 1 & keeping  
on the lane, I felt the taxi was struck by another  
vehicle from behind.

I affirmed the above statement true and correct.



Name: THOMAS LEE WEI QIAN  
NRIC/FIN: S8233007J

Date: 23/6/16



## Hsiao Tong (LKKAuto)

---

**From:** Sasa <oyenpeng@yahoo.com>  
**Sent:** Friday, 24 June, 2016 11:23 PM  
**To:** Hsiao Tong  
**Subject:** Re: ACCIDENT INVOLVING SKJ 8086S AND SHD 5483R ON 18/06/2016

Dear Ms Chew

Please find the photo as attached for your necessary action.

Do not hesitate to contact me if you need further clarification. Thank you.

Yours sincerely  
Ong Yen Peng

On 24 Jun 2016, at 11:15 AM, Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Our Ref: CC3/AXA16011578/Kpa3

Dear Ms Ong,

### **ACCIDENT INVOLVING SKJ 8086S AND SHD 5483R ON 18/06/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Trans-cab Auto Services Pte Ltd acting on behalf of the owner of SHD 5483R against your motor insurance policy.

As spoken earlier, kindly let us have your photos of SHD 5483R for our necessary action.

We are currently looking into the matter and will revert to you in due course.

Best Regards,

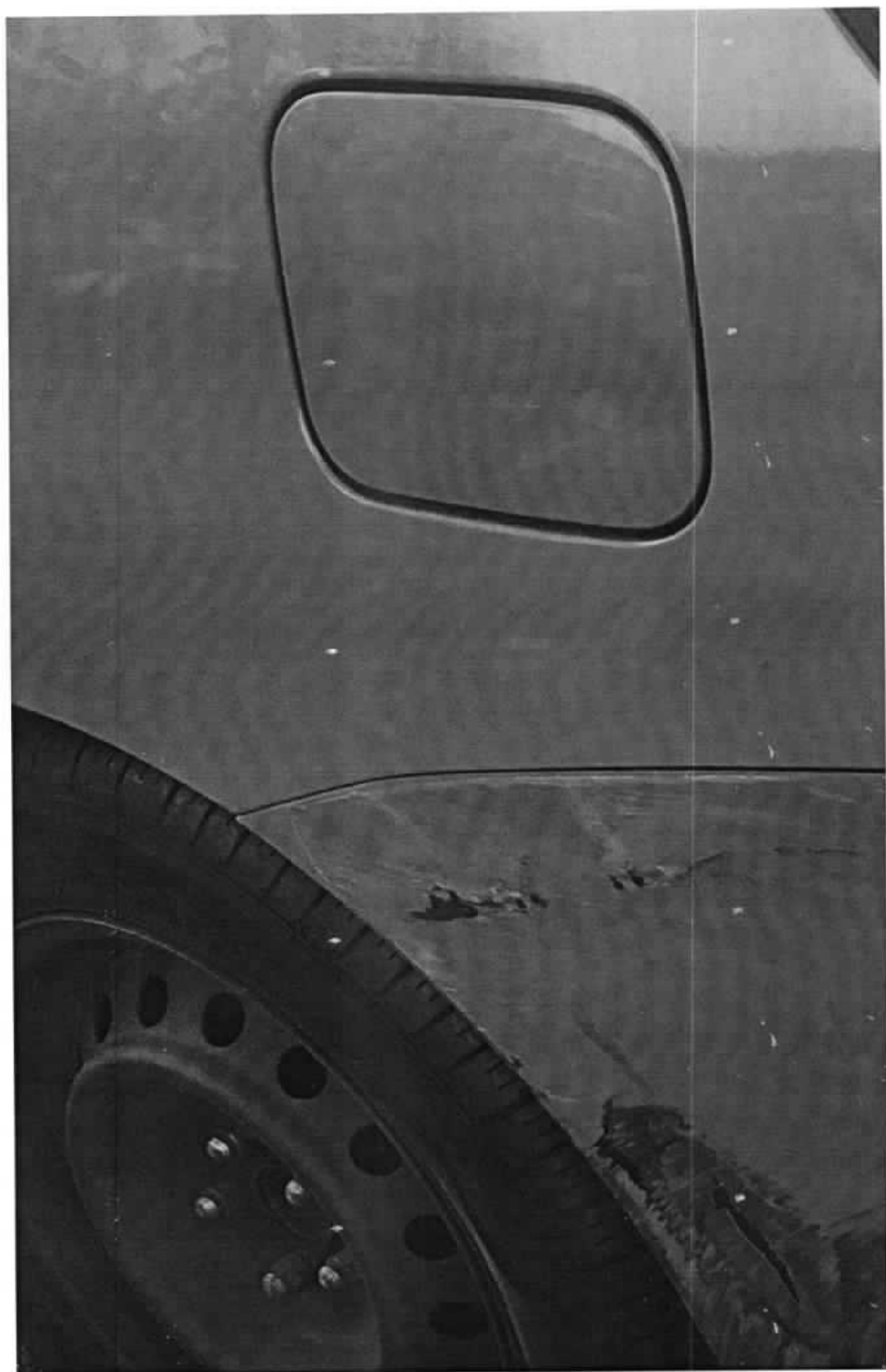
**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)









## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 11 March, 2017 12:19 PM  
**To:** 'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); tzeyong.lui (tzeyong.lui@transcab.com.sg); claims@transcab.com.sg  
**Subject:** RE: <Request for Evidence>ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016  
**Attachments:** SHD5483R 18.06.2016 - Witness Statement.pdf

Without Prejudice

Dear Sirs,

We refer to the above matter.

We are prepared to offer **50%** towards your client claim as both vehicles side-swipe against each other.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** tzeyong.lui [mailto:[tzeyong.lui@transcab.com.sg](mailto:tzeyong.lui@transcab.com.sg)]  
**Sent:** Friday, 24 June, 2016 2:37 PM  
**To:** Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); [zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg); [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** RE: <Request for Evidence>ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016

Dear Hsiao Tong,

Our TCS Ref:- **AAD1606-232**

At the moment we do not have the video footage for the above captioned accident; however we attach the witness statement for your perusal & investigation.

Thank you & Best Regards,

Lui Tze Yong  
TRANS-CAB AUTO SERVICES PTE LTD  
(Accounts)  
[tzeyong.lui@transcab.com.sg](mailto:tzeyong.lui@transcab.com.sg)  
Tel: 66031265 Ext.232

---

**From:** Hsiao Tong [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Friday, June 24, 2016 11:19 AM  
**To:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); 'Zhe Wei' ([zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)); tzeyong.lui

(tzeyong.lui@transcab.com.sg); claims@transcab.com.sg

**Subject:** <Request for Evidence>ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016

Your ref: **SHD 5483R**

**Without Prejudice**

Our ref: CC3/AXA16011578/Kpa3

Dear Sir,

**ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016**

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that both vehicles side-swipe each other. Kindly refer to the attached statement for your easy reference.

We would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Thursday, 12 October, 2017 4:01 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** 'Jasmine Tan'; 'Zhe Wei'; claims@transcab.com.sg; CS A Team; Admin A; Kenneth Kong (LKKAuto); Thin Thin (LKKAuto)  
**Subject:** RE: Third Party Claim against AXA - 50% (AAD1606-232--Involving SKJ8086S & SHD5483R on 18.06.16)  
**Attachments:** SHD5483R 18.06.2016 - Witness Statement.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong

We do not agreed to your 50% in liability, hereby enclosed the witness statement for your re-consideration.

### Brief Details.

On 18/06/16 at about 1445hrs, I was driving along KPE towards Changi Airport on the first lane when suddenly I felt an impact from the rear of my vehicle.

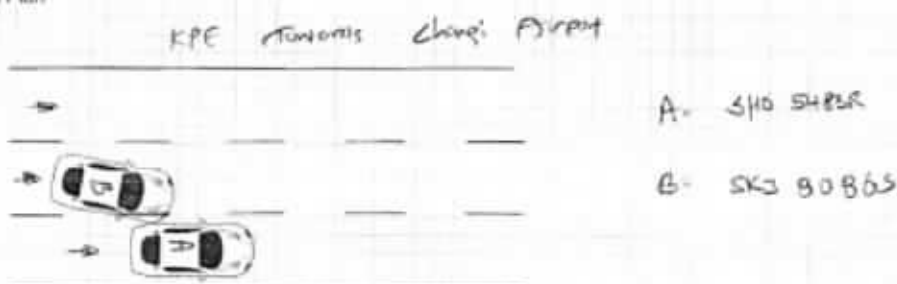
I then stopped my vehicle and discovered that one vehicle SKJ8086S had hit onto the rear left of my vehicle, I checked on my vehicle and discovered that my rear left bumper is damaged. I also wish to state that no one was injured at that point of time, no government property was damaged.

On the same day at about 2000hrs, I felt pain at my left shoulder however did not see a doctor as I felt the pain was bearable.

On 20/06/16 at about 1100hrs, the pain on my shoulder was starting to get worse as such I decided to consult a doctor and was subsequently given 3 days of medical certificate.

I am lodging this report for record purpose and insurance claims.

Sketch Plan



Thank You  
Best Regards,  
Ng Wai Yin  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)





**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message concerning deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]

**Sent:** Wednesday, October 11, 2017 9:05 AM

**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'Zhe Wei' (<[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)> <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Third Party Claim against AXA - 50%

**Without Prejudice**

Hi Jasmine,

We refer to the above matter.

We would like to discuss the cases(liability unclear) in the next round table meeting.

We enclosed here with the list (Third Party Claim against AXA) and our insured's accident report for your easy reference.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## STATEMENT OF A WITNESS TO AN ACCIDENT

NAME OF WITNESS : THOMAS LEE  
NRIC/FIN/PASSPORT NO: S8233007J  
ADDRESS : 333A Anchorvale Link  
SE 541333  
CONTACT NUMBER : 927666886  
EMAIL ADDRESS : Lee weipeng@yahoo.com

BRIEF FACTS: A motor accident has taken place on 18/6/2016 at about 16:45 PM  
along/location of KPE TOWARDS CHANGI AIRPORT  
between vehicle SND 5683R and vehicle SKT 8065. I am an eye-witness/passenger in  
the taxi and I wish to recount its happening as follows

The taxi was on lane 1 during the accident.  
While the taxi was travelling on lane 1 & keeping  
on the lane, I felt the taxi was struck by another  
vehicle from behind.

I affirmed the above statement true and correct.



Name: THOMAS LEE WEI QIAN  
NRIC/FIN: S8233007J

Date: 23/6/16.

## Print Sent Message

This mail is associated with :

**\*SHD5483R (C0388764)**  
**[SKJ8086S]**

TP  
TRANS-CAB SERVICES PTE LTD  
Jun 18 2016 2:00PM  
[ONG, YEN PENG]  
Trans-cab Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 11/08/2018 12:18 PM.  
**To** cynthia.loh@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com  
**Subject** <Seek Mandate> C0388764/ GA104020/1

Hi,

We refer to the above matter.

Liability: 50%. Both parties had given conflict of version. NO video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle and aware NCD issue.

We seek your mandate up to \$684.80(all-in). IA with mandate had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	22 Jun 2016 16:03	<b>Cim Veh Model Changed</b>	(202437) TOYOTA WISH 2.0 BI-FUEL (A).	[I] Srinivas Sammeta
2	22 Jun 2016 16:03	<b>Cim Created</b>	Reg No: SHD5483R. Policy No: GA104020. Acct Date: 2016/06/18. Claim Type: TP. Insurer: AXA Insurance Singapore Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (). Ins.Status => Incoming Claim	[I] Srinivas Sammeta
3	22 Jun 2016 16:54	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Tan Kwee May
4	22 Jun 2016 16:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/07/01	[I] Tan Kwee May
5	22 Jun 2016 16:54	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[I] Tan Kwee May
6	22 Jun 2016 16:56	<b>Assignment 1st Accessed</b>		[A] Ashley Chong Chin Yan
7	22 Jun 2016 18:00	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	22 Jun 2016 18:01	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2016/07/01	[A] HOW MEI KWAN
9	11 Aug 2018 12:18	<b>Adj Mandate Request</b>	Cur.Req:684.80;Liability: 50%. Both parties had given conflict of version, NO video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate up to \$684.80(all-in). IA with man	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None



Go

### ACTIVITY

[24/06/2016 11:08] CHEW HSIAO TONG:

Called OI, Ms Ong. Confirm accident. She cannot clearly remember how the accident happend. She mentioned that both vehicles side-swipe each other. Her car video is faulty. Inform TP claim. She think that she is not fully liable. Agreed to let insurance handle the matter

### Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc. Type	Acc. Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1190411	22/06/2016 18:01	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5483R		10.70



Auto  
Consultants  
Pte Ltd

Company Registration No: 199607198R

21 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11.08.2018

### Survey Details:

Date of loss	18.06.2016
Date of appointment	21.06.2016
Date of survey	21.06.2016
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 5483R
Make and Model	Toyota Wish (1987cc)
Date of registration	30.07.2010
Excess	
Market Value	
Parf/COE Rebate	
Nett Loss	

### Repair details:

Initial Estimate	\$	9,465.87
------------------	----	----------

### Proposed/Revised repair cost:

Parts	\$	535.59
Check items (estimate)	NIL	
Labour	\$	715.00
Supplementary	NIL	
<b>Total</b>	<b>\$</b>	<b>1,250.59</b>
<b>Lump Sum(if applicable)</b>	<b>\$</b>	<b>1,000.00</b>

Number of days for repair	<u>2</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607196R

31 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 11.08.2018

**Remarks:**

*No video/ evidence from both parties. Side swipe.*

**Mandate:**

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 1,070.00	
Loss of use	NIL	
Loss of rental	\$ 288.90	(3days x \$96.30)
Loss of income	NIL	
	\$ 1,358.90	
@ 50%	\$ 679.45	
LTA/GIA search fees	\$ 5.35	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 684.80</b>	

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jun 2016 16:03	<b>Clim Veh Model Changed</b>	(202437) TOYOTA WISH 2.0 BI-FUEL (A).	[I] Srinivas Sammeta
2	22 Jun 2016 16:03	<b>Clim Created</b>	Reg No: SHD5483R. Policy No: GA104020. Acct Date: 2016/06/18. Claim Type: TP. Insurer: AXA Insurance Singapore Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (). Ins.Status => Incoming Claim	[I] Srinivas Sammeta
3	22 Jun 2016 16:54	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Tan Kwee May
4	22 Jun 2016 16:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/07/01	[I] Tan Kwee May
5	22 Jun 2016 16:54	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[I] Tan Kwee May
6	22 Jun 2016 16:56	<b>Assignment 1st Accessed</b>		[A] Ashley Chong Chin Yan
7	22 Jun 2016 18:00	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	22 Jun 2016 18:01	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2016/07/01	[A] HOW MEI KWAN
9	11 Aug 2018 12:18	<b>Adj Mandate Request</b>	Cur.Req:684.80;Liability: 50%. Both parties had given conflict of version. NO video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate up to \$684.80(all-in). IA with man	[A] CHEW HSIAO TONG
10	11 Sep 2018 21:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/07/01	[I] Stacey Ng
11	11 Sep 2018 21:27	<b>Adj Mandate Set</b>	Approved:684.80.	[I] Stacey Ng

Date From



Date To



Audit Type None



Go

### ACTIVITY

[24/06/2016 11:08] CHEW HSIAO TONG:

Called OI, Ms Ong. Confirm accident. She cannot clearly remember how the accident happend. She mentioned that both vehicles side-swipe each other. Her car video is faulty. Inform TP claim. She think that she is not fully liable. Agreed to let insurance handle the matter

### Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc. Type	Acc. Name	Co. Name (Branch)	Ref 1	Ref 2	Amount
1190411	22/06/2016 18:01	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5483R		10.70

## Print Received Message

This mail is associated with :

**\*SHD5483R (C0388764)**  
**[SKJ8086S]**

TP  
TRANS-CAB SERVICES PTE LTD  
Jun 18 2016 2:00PM  
[ONG, YEN PENG]  
Trans-cab Auto Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 11/09/2018 21:27 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$684.80) - SHD5483R - Claim Handler: Stacey Ng

Approved:684.80.



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 18 September 2018 9:56 AM  
**To:** 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg  
**Subject:** Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

Your Ref: **AAD1606 -232 (SHD 5483R)**  
Our Ref: CC3/AXA16011578/Kpa3

Without Prejudice

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016**

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of **\$680.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Sent Message

This mail is associated with :

**\*SHD5483R (C0388764)  
[SKJ8086S]**

TP

TRANS-CAB SERVICES PTE LTD

Jun 18 2016 2:00PM

[ONG, YEN PENG]

Trans-cab Auto Services Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 13/04/2019 09:26 AM.  
**To** stacey.ng@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** RE: <Seek Mandate> C0388764/ GA104020/1

Hi Stacey,

We have offered 50% to third party. However they would like to know the liability for injury settlement for thier consideration.

In view of this, kindly advise the liability for injury settlement.

Thank you.

Hsiao Tong

<-- Original Message -->

**From:** LKK\_HQ  
**To:** cynthia.loh@axa.com.sg  
**CC:** AXA\_SG; chewht@lkkauto.com  
**Sent On:** 11/08/2018 12:18 PM  
**Subject:** C0388764/ GA104020/1

Hi,

We refer to the above matter.

Liability: 50%. Both parties had given conflict of version. NO video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle and aware NCD issue.

We seek your mandate up to \$684.80(all-in). IA with mandate had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

## Print Received Message

This mail is associated with :

**\*SHD5483R (C0388764)  
[SKJ8086S]**

TP  
TRANS-CAB SERVICES PTE LTD  
Jun 18 2016 2:00PM  
[ONG, YEN PENG]  
Trans-cab Auto Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 13/05/2019 14:22 PM.  
**To** LKK\_HQ; chewht@lkkauto.com; admin-a@lkkauto.com  
**CC** AXA\_SG  
**Subject** RE: <Seek Mandate> C0388764/ GA104020/1



Dear LKK

Injury was settled with amicable all-in offer, no liability.

Please expediate on this matter.

Thank you.

Regards  
Sashe

<-- Original Message -->

From: LKK\_HQ  
To: stacey.ng@axa.com.sg  
CC: AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
Sent On: 23/04/2019 08:51 PM  
Subject: RE: C0388764/ GA104020/1

REMINDER

Hi Stacey,

We have offered 50% to third party. However they would like to know the liability for injury settlement for thier consideration.

In view of this, kindly advise the liabilty for injury settlement.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK\_HQ  
To: stacey.ng@axa.com.sg  
CC: AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
Sent On: 13/04/2019 09:26 AM  
Subject: RE: C0388764/ GA104020/1

Hi Stacey,

We have offered 50% to third party. However they would like to know the liability for injury settlement for thier consideration.

In view of this, kindly advise the liabilty for injury settlement.

## Hsiao Tong (LKKAUTO)

---

**From:** Jasmine Tan <jasminetan@transcab.com.sg>  
**Sent:** Tuesday, 21 May 2019 7:20 PM  
**To:** Hsiao Tong (LKKAUTO); 'Ng Wai Yin'  
**Cc:** Kenneth Kong (LKKAUTO); Admin A; claims@transcab.com.sg  
**Subject:** RE: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

### Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you  
Best Regards  
Jasmine Tan



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Direct Line : (65) 6603 1250  
Website: www.transcab.com.sg

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---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 18 May 2019 8:36 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims@transcab.com.sg  
**Subject:** RE: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

### Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

According to AXA, Injury was settled with amicable all-in offer, no liability.

Kindly consider our offer at a global sum \$680.00(all-in) in order not to prolong the matter.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Wednesday, 15 May 2019 3:53 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

WITHOUT PREJUDICE

Dear Hsiao Tong

Any updates on the liability for the injury settlement?

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 23 April, 2019 9:38 PM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** Re: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

Without Prejudice

Dear Sirs/Mdm,

We are pending reply/ response from AXA.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Tuesday, 23 April 2019 11:49 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Kenneth Kong (LKKAuto); Admin A; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** RE: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

WITHOUT PREJUDICE

Dear Hsiao Tong

May I know what is the liability for the injury settlement?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

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---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Monday, 1 April, 2019 4:32 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** 'Kenneth Kong (LKKAuto)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

WITHOUT PREJUDICE

Dear Hsiao Tong

May I know what is the liability for the injury settlement?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

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---

**From:** Jasmine Tan [<mailto:jasminetan@transcab.com.sg>]

**Sent:** Monday, 25 March, 2019 9:05 AM

**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'Zhe Wei' <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Cc:** 'Kenneth Kong (LKKAUTO)' <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

Without Prejudice

Dear Hsiao Tong

I understand that the driver is claiming for his personal injury. Can we know what is the liability for the injury settlement?

Thank you  
Best Regards  
Jasmine Tan

**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Direct Line : (65) 6603 1250  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)



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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 18 March 2019 10:11 PM

**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'Zhe Wei' <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; [zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg); [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Cc:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

Without Prejudice

Dear Sirs/Mdm,

May we have your reply to our offer dated 18/09/2018. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by 01/04/2019.

We will then proceed to close our file without any further consideration.

We reserve our rights to bring up this correspondence to the attention of the Court at the appropriate juncture when dealing with the merits of the claim, interest and cost.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 29 January 2019 12:22 PM  
**To:** 'jasminetan@transcab.com.sg'; Ng Wai Yin; 'Zhe Wei' ([zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)); 'claims@transcab.com.sg'  
**Cc:** Kenneth Kong (LKKAuto); Admin A  
**Subject:** RE: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

Without Prejudice

Hi Wai Yin,

We refer to our email dated 18 Sep 2018.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler



**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 21 November 2018 3:31 PM

**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'Zhe Wei' (<[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)> <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** RE: Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

Without Prejudice

Hi Wai Yin,

We refer to our email dated 18 Sep 2018.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 18 September 2018 9:56 AM

**To:** 'jasminetan@transcab.com.sg' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'Zhe Wei' (<[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)> <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** Your Ref: AAD1606 -232 (SHD 5483R) \*Our Ref: CC3/AXA16011578/Kpa3 [ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016]

Your Ref: **AAD1606 -232 (SHD 5483R)**

Without Prejudice

Our Ref: CC3/AXA16011578/Kpa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKJ 8086S(AXA) & SHD 5483R ON 18/06/2016**

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of **\$680.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

TO : Hsiao Teng

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1606-232

Your Ref : SKJ8086S

Date : 02.July 2018

**AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5483R AND SKJ8086S ON 18/06/16 02:45 PM ALONG KPE TOWARDS AIRPORT**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,070.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.30</u> per day	\$	288.90
3.	Loss of Income for <u>      </u> days @ \$ <u>      </u> per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	1,364.90

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

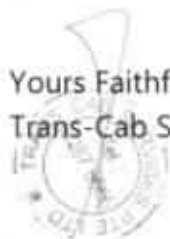
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5483R and SKJ8086S along KPE TOWARDS AIRPORT on 18/06/16 02:45 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 2 (day) of July 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 JUNE 2016

**ONG YEN PENG (WANG YANPING)**  
APT BLK 62 EDGEDALE PLAINS  
#13-24  
SINGAPORE 828730

Dear Sir/ Mdm

**OUR REF : CC3/AXA16011578/Kpa3**  
**YOUR REF : GA104020/1 (SKJ 8086S)**  
**ACCIDENT INVOLVING SKJ 8086S AND SHD 5483R ALONG/AT KPE TUNNEL**  
**TOWARDS TPE ON 18/06/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Trans-cab Auto Services Pte Ltd acting on behalf of the owner of SHD 5483R against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Singapore Pte Ltd  
(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5483R and SKJ8086S along KPE TOWARDS AIRPORT on 18/06/16 02:45 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 2 (day) of July 2018

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan  
General Manager





## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKJ 8066S (Insd veh)	Model: Toyota Wish (1987cc)
	SHD 5483R (TP veh)	
Date of Accident/ Time:	18/06/2018	

Repair Estimate	: \$	10,128.48	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	680.00	

Payee Name : TRANS-CAB AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered? [x] YES [ ] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: <del>Yes</del> No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: _____ (%)	Assessed Liability (*): <u>50</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp  
Name of Representative: Jasmine Tan  
Date: - 7 JUN 2019

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: NG WA VIN  
Date: 17 JUN 2019

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor/representative:  
Date: 10/6/19



**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>AXA INSURANCE (S) PTE LTD</b> 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1607-237 <b>DATE</b> : 29. July 2016 <b>REFERENCE NO</b> : AAD1606-232 <b>TERMS</b> : <b>DUE DATE</b> : 29. July 2016 <b>PAGE</b> : 1
---	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5483R;DOA 18.06.16(LUMP SUM-16)	1	1,070.00	1,070.00

**Total SGD Excl. GST :** 1,000.00  
**7% GST :** 70.00  
**Total SGD Incl. GST :** 1,070.00

**\*\*\*\* ONE THOUSAND SEVENTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

02 July, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 18/06/16 02:45 PM at KPE TOWARDS AIRPORT

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5483R. The taxi was hired to TOH YIT GUAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate ~~\$68.48~~<sup>\$63.30</sup> per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18-06-2016

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1606-232	<b>Accident Date</b> 18-06-2016
20/6/2016 15:15	22/6/2016 16:15	SHDS483R

**Yours Faithfully,****Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

**Enquire Vehicle & Owner Information ( Vehicle No. SKJ8086S As At 18 Jun 2016 / 14:45:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(CANDY)SHD5483R

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S7508658Z

Owner Name: ONG YEN PENG

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 62

Registered Street Name: EDGEDALE PLAINS

Registered Unit No.: # 13 - 24

Registered Building Name: -

Registered Postal Code: 828730

**Current Vehicle Details**

Vehicle No.: SKJ8086S

Make Description/Model: MINI / COOPER S 1.6L A/T ABS D/AB TC 2DR HID

Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD



Please read through the [Privacy Statement](#), [Terms of Use](#) and [Disclaimer](#).  
Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 8.0 SP3 and above. 1024 X 768 resolution  
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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

B1 Proceed Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jun 2016		22 Jun 2016 16:54 <a href="#">Edit Adj Rpt</a>	<b>S\$1,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>ONG, YEN PENG</b> , ID: S7508658Z, Tel: +6598333933, Email: OYENPENG@YAHOO.COM									
Main Claimant: <b>TRANS-CAB SERVICES PTE LTD</b> , Co. Reg. No.: 200303878K									
Vehicle Reg. No.:	<b>SHD5483R</b>	Date of Loss:	18/06/2016 14:00 - :59 [70 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / C0388764</b>	Policy/Cover Note No.:	GA104020 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SKJ8086S</b>	Policy No. (Claimant):	VPX/P1680520						
		Excess:	S\$0.00						
Repairer:	<b>Trans-cab Auto Services Pte Ltd (Ang Mo Kio)</b> 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Stacey Ng</b> - 6880 4351]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 01/07/2016]</b>								
Driver/Custodian (Insured):	ONG, YEN PENG (), NRIC: S7508658Z, Tel: +6598333933 Email: OYENPENG@YAHOO.COM								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (13/05/2019): RE: &lt;Seek Mandate&gt; C0388764/ GA104020/1</li> <li>AXA_SG (11/09/2018): Alert - Adj Mandate Approved (S\$684.80) - SHD5483R - Claim Handler: Stacey Ng</li> <li>AXA_SG (29/05/2018): FILE REVIEW - C0388764</li> <li>AXA_SG (25/08/2017): Any updates on this case?</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD5483R (C0388764)  
[SKJ8086S]  
TP  
TRANS-CAB SERVICES PTE LTD  
Jun 18 2016 2:00PM  
[ONG, YEN PENG]  
Trans-cab Auto Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

(Draft)

Third Party Express Settlement – Payment Breakdown

1

Edit

Assessment Reports

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

22/06/16 18:01

Adjuster Immediate Advice

1

Load HTML

Documentation

1 per page

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Finalized On

AXA Insurance Pte Ltd (HQ)

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22/06/16 16:04

CO CLAIMANT TP EMAIL\_ABS

1

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22/06/16 16:04

SHD5483R TP GIA REPORT\_ABS

1

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3

22/06/16 16:04

SKJ8086S INSD GIA REPORT\_ABS

1

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4

22/06/16 16:04

TP ESTIMATE - MARKED\_ABS

1

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5

22/06/16 16:04

TP POLICE REPORT\_ABS

1

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No

Relabel/Reorder

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

22/06/16 18:03

LKK INSPECTION Photos

1

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2

24/06/16 14:33

LETTER TO OI

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11/08/18 12:16

LTA

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11/08/18 12:16

Immediate Advice (with mandate) dd 110818

1

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5

25/06/19 10:12

WORKSHOP INVOICE

1

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6

25/06/19 10:12

AUTHORISATION TO ACT FORM

1

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7

25/06/19 10:12

PAYMENT BREAKDOWN\_EXPRESS SETTLEMENT FORM

1

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8

25/06/19 10:12

RENTAL MILEAGE

1

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9

25/06/19 10:12

RENTAL RECEIPT

1

Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM \_\_\_\_\_

Vehicle No:	SKJ8086S (Insd veh)	Model:	TOYOTA WISH 2.0 BI-FUEL (A)
	SHD5483R (TP veh)		
Date of Accident:	18/06/2016		

Global Sum Settlement	:	[ X ]	Yes	[ ]	No
Repair Estimate	:	\$	10,128.48		
Final Repair Cost	:	\$	535.00		
Loss of Token Sum	:	\$			days at \$0.00 per day
Rental (if any)	:	\$	144.45	3	days
LTA / GIA Search Fee	:	\$	5.35		
Others:	:	\$	0.00		
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	680.00		
Is Third Party Workshop GIA Registered? [ X ] YES [ ] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> :			Agreed Liability _____(%)		
B) For <u>GIA Registered Workshop</u> :			BOLA Applicable: <u>Yes</u> / No BOLA Scenario No: _____		
			<u>NIL</u>		
BOLA Liability: _____(%)			Assessed Liability (*): <u>50</u> _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					
_____					

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	€	680.00
2)		€	
3)		€	
4)		€	

25 Jun  
2019

Date \_\_\_\_\_

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AXA1601157B/KPA3Q2  
Date: 25/06/2019

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No: GA104020
<b>Claimant Vehicle No :</b> SHD5483R	<b>Insured Vehicle No :</b> SKJ8086S
Date of Loss: 18/06/2016	Nature of Claim: TP Claim No: C0388764

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SHD5483R</b>	
Make & Model:	TOYOTA WISH, 2.0 BI-FUEL (A)	Engine No: 3ZRA484437
Reg. Date:	30/07/2010 (Man. Year: 2010)	Chassis No: JTDGJ20W505002423
Colour:	Red/White	Odometer: 716630 km
Engine Capacity:	1987 cc	
Market Value/New Car Price:	N/A	
Sum Insured (S\$):	<b>Market Value/New Car Price</b>	

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 6 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,955.87	535.59	2,420.28	81.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,510.00	715.00	5,795.00	89.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,465.87</b>	<b>1,250.59</b>	<b>8,215.28</b>	<b>86.79</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,000.00</b>		
(S\$)	9,465.87	1,000.00	8,465.87	89.44
<b>+ GST 7.00/7.00% (S\$)</b>	662.61	70.00	592.61	89.44
<b>Nett Amount (S\$)</b>	<b>10,128.48</b>	<b>1,070.00</b>	<b>9,058.48</b>	<b>89.44</b>
<b>+ Car Rental (3.0 x S\$96.30/day) (S\$)</b>		288.90		
(S\$)		1,358.90		
<b>Liabe Amount (50.00%) (S\$)</b>		<b>679.45</b>		
<b>+ Doc/Search Fee (S\$)</b>		5.35		
<b>Nett Liability (S\$)</b>		<b>684.80</b>		
<b>Global Sum Settlement (S\$)</b>		<b>680.00</b>		

### INSPECTION



Date of Assignment: 22/06/2016  
Date Inspected: 21/06/2016 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)  
2, Ang Mo Kio Street 63  
Singapore 569111  
Estimated Period of Repair: 2.0 days

---

**Adjuster:** KENNETH KONG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 22 Jun 2019)
<b>Parts:</b> M1-MPV	TOYOTA WISH 2.0 BI-FUEL (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SHD5483R)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER LH (CONSISTENT)	Repair	1,216.32 FL	*- FL
2	1		*REAR FENDER INNER COWLING LH (CONSISTENT)	Serviceable	278.52 FL	*- FL
3	1		*TAIL LAMP LH (CONSISTENT)	Serviceable	595.72 FL	*- FL
4	1		*TAILGATE REFLECTOR LH (CONSISTENT)	Serviceable	128.40 FL	*- FL
5	1		*REAR BUMPER (CONSISTENT)	Buckled	585.36 FL	*585.36 FL
6	1		*REAR BUMPER SIDE RETAINER LH (CONSISTENT)	Distorted	68.76 FL	*68.76 FL
7	1		*REAR BUMPER REFLECTOR LH (CONSISTENT)	Serviceable	66.00 FL	*- FL
8	1		*REAR BUMPER STAY LH (CONSISTENT)	Serviceable	82.08 FL	*- FL
9	1		*SET REAR BUMPER FASTENER CLIP (CONSISTENT)	Necessary	30.00 FS	*30.00 FS
10	1		*SET REAR BUMPER PARKING SENSOR (CONSISTENT)	Serviceable	300.00 FS	*- FS
11	1		*CNG STICKER (CONSISTENT)	Necessary	30.00 FS	*15.00 FS
12	1		*SET REAR FENDER LINER CLIP (CONSISTENT)	Not Necessary	30.00 FS	*- FS
13	1		*TYRE RR LH (CONSISTENT)	Serviceable	180.00 FS	*- FS
14	1		*TYRE RIM RR LH (CONSISTENT)	Serviceable	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>3,711.16</b>	<b>699.12</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>755.29</b>	<b>163.53</b>
<b>Total Parts (\$\$)</b>	<b>2,955.87</b>	<b>535.59</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	2,800.00	300.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,700.00	400.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
4	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	120.00	15.00
5	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
6	TO REMOVE AND REFIT REAR 1/4 GLASS AND TO FACILITATE BODYWORK REPAIR	New	380.00	0.00
7	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
Gross Labour Cost (\$\$)			6,510.00	715.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >