

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 19 July, 2019 9:26 AM
To: Ler, Bernard-JQ
Cc: Khoo, Kay-Eng; Admin A; Vic (LKKAuto)
Subject: Your Ref: 3507965076SG_RE: Plsss review Re: Accident on 17/5/2016 involving SHB 5441Y & SFW 708A (your insured) Our Ref: TAX/05/16/2140/lg
Attachments: img-718174649-0001.pdf; RE: Our Ref: 3507965076SG003; Your Ref: CC3/AIG16009330/K1mb3; RE: [AIG]: URGENT / LAST ATTEMPT - pls review Re: Accident on 17/5/2016 involving SHB 5441Y & SFW 708A - AIG (Our Ref: TAX/05/16/2140/lg) | 3507965076SG-003; LETTER TO OI.pdf; Email to OI dd 090719.pdf

Dear Bernard,

We refer further to the below email.

As per instructions on 19/03/2019 as per attached email, we had called Insured several times but to no avail. As such, we had sent out another letter and email to Insured on 09/07/2019. However, till date, we did not receive any feedback from Insured.

Please advise if we will proceed to settle the TP claim as per TP counter proposal and/or for your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]

Sent: Friday, 19 July, 2019 9:12 AM

To: Ler, Bernard-JQ

Cc: Vic (LKKAuto)

Subject: Plsss review Re: Accident on 17/5/2016 involving SHB 5441Y & SFW 708A (your insured) Our Ref: TAX/05/16/2140/lg

Dear Bernard,

We refer to our appeal of 18/1/2019 (copy attached).

We put on records that we are prepared to accept a global sum of \$4,500.00 if the matter is settled at this stage.

Please let us know by **26th July 2019** if you are agreeable to settle as proposed, otherwise we shall have no option but to let the Court decides the quantum.

Please review the matter so as to save costs. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

