

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 13 September, 2019 10:07 AM
To: Vic (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW4965K (OI : SNM16D02147C02/5(cml) and SHD9781D (TP : LKK REF - CC3/CTI16009312/Khb3) on 17.05.2016
Attachments: LETTER TO OI.pdf; INSURED CLAIM AGAINST TP SUCCESSFUL.pdf; 20190913095553.pdf

LKK REF - CC3/CTI16009312/Khb3
CTPIS REF – SNM16D02147C02/5(cml)

Dear Vic

We refer to your email of 11 September 2019 pertaining to the above matter.

Please proceed to reject the third party property damage claim and offer 20% liability, if necessary.

p.s *Insured's claim against TP 85% successful*

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 11 September, 2019 8:51 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW4965K (OI : SNM16D02147/C02) and SHD9781D (TP : LKK REF - CC3/CTI16009312/Khb3) on 17.05.2016

CTI REF – SNM16D02147/C02
LKK REF – CC3/CTI16009312/Khb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GW 4965K (OI) AND SHD 9781D (TP) ON 17/05/2016

We refer to the above matter.

This is a conflicting version. It was reported by Insured Driver that TP vehicle cut into his lane, while TP driver reported that he was stationary queuing to enter the hotel lobby when hit behind by the Insured vehicle. Both parties do not have concrete evidence to support their claim. No PIR available as per TP repairer.

We had spoken to the Insured Driver Mr Woong before and was informed of the TP claim and NCD issues. A letter was also sent out to the Insured company. No feedback received till date.

As such, in view of no concrete evidence and both vehicles were turning at the junction, liability may be equally shared.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 19,639.55	\$ 6,115.51
Loss of Rental (\$128.40 x 9 days)	\$ 1,155.60	\$ 1,027.20 (\$128.40 x 8 days)
Subtotal		\$ 7,142.71
50%		\$ 3,571.35
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 20,801.15	\$ 3,577.35

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	2 days
TOTAL	8 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Disk Yao <disk.yao@sg.cntaiping.com>
Sent: Friday, 20 May 2016 2:56 PM
To: Shu Pei (LKK Auto) <shupeil@lkkauto.com>
Cc: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GW4965K (OI : SNM16D02147/C02) and SHD9781D (TP : LKK REF - CC3/CTI16009312/Kzb3) on 17.05.2016

Dear Shu Pei,

Please refer to the attached.

Regards,
Disk Yao, ACII
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Shu Pei (LKK Auto) [<mailto:shupeil@lkkauto.com>]
Sent: Friday, May 20, 2016 1:55 PM
To: Smyth Woo
Cc: Hwang Shiang Yi; Alfred Toh; Claims Dept of CTI; KKLau; Admin A; Zayyer; Hsiao Tong; Vivian Lau
Subject: Direct Settlement - Accident Involving GW4965K (OI : CTI - TBA) and SHD9781D (TP : LKK REF - CC3/CTI16009312/Kzb3) on 17.05.2016

WITHOUT PREJUDICE

Dear Smyth,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 9781D at M/s Trans-cab Auto Services Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Police report
- Estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zayyer and he can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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