

Surveyor:

ASSIGNMENT

Form: _____ Date: 10/1/2016

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKR5263A

at Workshop m/s: TwinCar Automotive

of 2nd time due 2 4.01.17 m/s hub

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: 30 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKR5263A - Yr Regn: 2015 / Feb

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Elantra cc 1591

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 18638 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHDH41CMFU432929.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 19/05/16.

Survey held at TwinCar.

Des. of Damages: Frt / Rear / Q/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIG.

45: → 4,500 (233: → 6,228.80 58%)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____) \$ + RS. \$☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG16009281/Aua3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 19-05-2016	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh. SKD 5969X	Veh. Inspected	SKR 5263A
	Policy No.	Coverage (\$)	0.00
	Claim No.	Excess (\$)	0.00
	Assign From	Assign Date	19/05/2016
2. Vehicle Particulars & Condition			
	Make & Model	c.c	0
	Engine No. HIDDEN	Year of Reg.	
	Chassis No.	Colour	
	Odometer	Steering	
	Brakes	Modification	
	General		
3. Conditions of Tyres			
	Size	Make	Balance
	R/H Front Tyre		mm
	L/H Front Tyre		mm
	R/H Rear Tyre		mm
	L/H Rear Tyre		mm
4. Description of Damages			
5. General Information			
	Accident Date 18/05/2016	Inspection Date	19/05/2016
	Survey held at TWINCAR AUTOMOTIVE PTE LTD 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TwinCar AUTOMOTIVE PTE LTD

*Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

ASOKARAJAN S/O ANAMALAI

BLK 225 BUKIT BATOK CENTRAL #09-73

SINGAPORE 650225

Contact : 81807635

TP All
Xiao Tong

ESTIMATE

Repair Code : CLM13298

Date in : 18/05/2016

Vehicle Num. : SKR5263A

Model : HYUNDAI ELANTRA 1.6 AT ABS D/AB 2WD 4DR

Chassis/Eng# : KMHDH41CMFU432929/G4FGFU178809

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
REAR BUMPER <i>reld</i>	1	459.00	459.00 ✓
REAR BUMPER LOWER DIFFUSER <i>new</i>	1	250.00	250.00 ✓
REAR BUMPER REFLECTOR L/R <i>new</i>	2	35.00	70.00 ✓
REAR BUMPER RH INNER SHIELD 'VERTICAL'	1	57.00	57.00 ✓
REAR BUMPER RH INNER SHIELD 'VERTICAL' CLIPS <i>3 new</i>	3	6.50	19.50 ✓
REAR BUMPER RH INNER SIDE SHIELD <i>com</i>	1	55.00	55.00 ✓
REAR BUMPER RH INNER SIDE SHIELD CLIPS <i>new</i>	8	6.50	52.00 <i>20</i>
REAR BUMPER RH MUDFLAP <i>new</i>	1	24.00	24.00 ✓
REAR BUMPER SIDE RETAINER L/R <i>RH new</i>	2	26.00	52.00 <i>26</i>
REAR RH FENDER <i>Distorted</i>	1	1768.00	1,768.00 ✓
REAR RH FENDER INNER AIR VENT <i>Cracked</i>	1	32.00	32.00 ✓
REAR RH FENDER INNER PANEL <i>Repis</i>	1	1406.00	1,406.00 ✓
REAR RH FENDER INNER SHIELD <i>new</i>	1	57.00	57.00 ✓
REAR RH FENDER INNER UPHOLSTERY TRIM <i>new</i>	1	167.00	167.00 ✓
REAR RH FENDER QUARTER GARNISH <i>3 new</i>	1	79.00	79.00 ✓
REAR RH FENDER QUARTER GARNISH CLIPS <i>new</i>	2	6.50	13.00 ✓
REAR RH TAILLAMP <i>Cracked</i>	1	362.00	362.00 ✓
REAR RH TAILLAMP CLIPS <i>new</i>	2	6.50	13.00 ✓

*** This is a computer-generated document which requires no signature.***

TwinCar AUTOMOTIVE PTE LTD

• Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

ASOKARAJAN S/O ANAMALAI

BLK 225 BUKIT BATOK CENTRAL #09-73

SINGAPORE 650225

Contact : 81807635

ESTIMATE

Repair Code : CLM13298

Date in : 18/05/2016

Vehicle Num. : SKR5263A

Model : HYUNDAI ELANTRA 1.6 AT ABS D/AB 2WD 4DR

Chassis/Eng# : KMHDH41CMFU432929/G4FGFU178809

REAR RH TAILLAMP INNER PANEL <i>2 per m</i>	1	171.00	171.00 ✓
REAR RH WHEEL 16" SPORT RIM CAP	1	114.00	114.00 ✓
REAR SUSPENSION AXLE <i>per m</i>	1	1188.00	1,188.00 ✓
REAR SUSPENSION RH COIL SPRING <i>per m</i>	1	216.00	216.00 ✓
REAR SUSPENSION RH SHOCK ABSORBER <i>per m</i>	1	239.00	239.00 ✓
REAR SUSPENSION RH WHEEL BEARING <i>per m</i>	1	352.00	352.00 ✓
REAR WHEEL RH 16" SPORT RIM 'ORIGINAL' <i>set</i>	1	891.00	891.00 ✓
REAR WINDSCREEN MOULDING <i>m</i>	1	128	128 ✓
Subtotal before discount			8,148.50
Percentage discount 20%			1,629.70
Sub-total 1			6,518.80
REAR BUMPER CLIPS - SET <i>set</i>	1	30.00	30.00 ✓
REAR RH FENDER INNER SHIELD CLIPS - SET <i>set</i>	1	30.00	30.00 ✓
REAR RH FENDER INNER UPHOLSTERY TRIM CLIPS - SET <i>NEL</i>	1	30.00	30.00 ✓
REAR WHEEL RH 205/55R16 91H TYRE <i>per m</i>	1	480.00	480.00 ✓
REAR WINDSCREEN SEALANT <i>flow</i>	1	100.00	100.00 ✓

*** This is a computer-generated document which requires no signature.***

TwinCar AUTOMOTIVE PTE LTD

• Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

ASOKARAJAN S/O ANAMALAI
BLK 225 BUKIT BATOK CENTRAL #09-73
SINGAPORE 650225

Contact : 81807635

ESTIMATE

Repair Code : CLM13298

Date in : 18/05/2016

Vehicle Num. : SKR5263A

Model : HYUNDAI ELANTRA 1.6 AT ABS D/AB 2WD 4DR

Chassis/Eng# : KMHDH41CMFU432929/G4FGFU178809

Subtotal before discount	670.00
Percentage discount 0%	0.00
Sub-total 2	670.00
Parts-total	7,188.80

LABOUR

To remove, reinstall electrical wiring harness, check lighting and rewire for parking sensor.	150.00 80
To remove and refit rear windscreen(to FR)	150.00 120
To remove, change rear suspension parts, axle carriage, absorber, lower arm, top arm, trailing arm, knuckle arm, wheel bearing, bearing hub and etc.	550.00 150
To road test driving, check and resetting wheel alignments system.	180.00 20
To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet. (to FR)	140.00 80
To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.	1,000.00 800
To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.	1,250.00 800
To apply anti-rust chemical on repaired and replaced panel.	120.00 80
Labour Total	3,540.00
Parts & Labour Total	10,728.80

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*** This is a computer-generated document which requires no signature.***

page 3

total 5624.8
h/s A.S.K
050mp

A.S.K

06hys



Logout

- Pre repair inspection request - SKR5263A VS SKD5969X (OI) DOA 18/05/2016

From: MingYao.Lee@aig.com

To: assignments@ikkauto.com, admin-aig@ikkauto.com

Cc: Kristelli.Lopez@chartisinsurance.com, Andy-SY.Fong@aig.com, Lily.Tan@aig.com, KahYin.Leong@aig.com, Konaseelan.Denaseelan@aig.com, Bernard.JiQian.Lee@aig.com, I

Sent: Thursday, 19 May, 2016 9:38:20 AM

Attachments: 18052016184322-0001.pdf 18052016152847-0001.pdf

Hi,

Please refer to the enclosed request from **TWINCAR AUTOMOTIVE PTE LTD**

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assign Adrian Ling as Single Joint Expert as requested.

Thank you.

Best Regards,

Lee Ming Yao @ George

AIG

Excess Claims Adjuster II

Claims Operations | AIG Shared Services

Level 7, Menara Worldwide, 198 Jalan Bukit Bintang, 50100 Kuala Lumpur, Malaysia.

MingYao.Lee@aig.com | www.aig.com

19/5/2016 @ 9.41 AM
Mr. Neo
vehicle in
Adrian

IMPORTANT NOTICE:

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TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit Autohub
2 Kaki Bukit Ave 2, #01-17
Singapore 417921
Tel No. : +65 6744 0510 / 6842 0051 Fax No. : +65 6741 0510
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

Our Ref: **SKR 5263 A**
Your ref: **SKD 5969 X**

18 May 2016

AIG ASIA PACIFIC INSURANCE PTE. LTD.
NO: 78 SHENTON WAY
#07-16 CHARTIS BUILDING
SINGAPORE 079120
Attn: Motor Claims Department

BY FAX 6835-7416 & EMAIL :
MingYao.Lee@AIG.com

Dear Sir/Madam,

NAME OF CLAIMANT : ASOKARAJAN S/O ANAMALAI
VEHICLE NUMBER : SKR 5263 A
YOUR INSURED VEHICLE NUMBER : SKD 5969 X
ACCIDENT ON 18 May 2016 ALONG MANDAI ROAD TOWARDS YISHUN AFTER BKE EXIT
AT ABOUT 09:10 HOURS

We refer to your email dated 18 May 2016 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **ADRIAN LING** of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

TWINCAR AUTOMOTIVE PTE LTD
Kaki Bukit Autohub
2 Kaki Bukit Avenue 2
#01-17
Singapore 417921
8482 0051 (Mr. Winson Ng)
9857 5300 (Mr. Neo)

Contact Person:

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



Twincar Automotive Pte Ltd

FOR SURVEYOR:

Please initial here after completion of pre-repair inspection. Thank you!
Appointed surveyor :

(Name & Signature) :

Date & Time of Inspection:

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 16 January 2020 12:03 PM
To: Sabrina (N-51); Mei Kwan (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SKR 5263A AND SKD 5969X ON 18/05/2016

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sarina,

We refer to the email below.

Our principal have review the matter and still maintain final offer of 50% settlement at G/S \$3,300 (all in).

Kindly advise your client to reconsider and let us have your acceptance.

*****Please note that our principal have settle your client BI claim at 50%, Therefore our offer to your client's claims is fair and reasonable.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Sabrina (N-51) <sabrina@n51.com.sg>
Sent: Thursday, 16 January 2020 11:07 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SKR 5263A AND SKD 5969X ON 18/05/2016

Dear Asher,

We refer to the above subject matter.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: 5363106307SG
Our Ref: CC4/AIG16009281/Aua3

22 SEPTEMBER 2016

AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way #08-16
Singapore 079120

Attn: Mr Tee

Dear Sir/Madam,

ACCIDENT INVOLVING SKD 5969X (OI) & SKR 5263A (TP) ON 18/05/2016

We refer to the above matter.

Enclosed here with the video footage from third party for your perusal.

Please call us if you have further queries.

Yours faithfully

Syaf
Claims Section
DID: 6749 5792
Fax: 6741 4108
E-mail: NurSyafiqah@lkkauto.com

Asher Sng (LKKAUTO)

From: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Sent: Friday, 8 November 2019 10:26 AM
To: Asher Sng (LKKAUTO)
Cc: Gavallu, Nishalini; Lim, Sheng Yang; Parthiban, Theerthan
Subject: RE: Pending Adjuster Survey in Merimen LKK *** LKK REF: CC4/AIG16009281/Aea3

Hi Asher,

We still stand by our decision of 50-50 liability.

Thank You.

Regards,

Mariah Huibrechts
AIG
Senior Claims Examiner II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1002211
NurMariahHuibrechts.MohdRizal@aig.com | www.AIG.com

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 06 November, 2019 4:05 PM
To: Mohd Rizal, Nur Mariah Huibrechts
Cc: Gavallu, Nishalini; Lim, Sheng Yang; Parthiban, Theerthan
Subject: [EXTERNAL] RE: Pending Adjuster Survey in Merimen LKK *** LKK REF: CC4/AIG16009281/Aea3

This message is from an external sender; be cautious with links and attachments.

Hi Mariah,

We refer to the above matter.

We have offer to third party 50% settlement however third party disagreed and propose 100% settlement.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 9 September 2019 12:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Gavallu, Nishalini <Nishalini.Gavallu@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Pending Adjuster Survey in Merimen LKK *** LKK REF: CC4/AIG16009281/Aea3

Hi Mariah,

We refer to the email earlier.

We are still pending for third party acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 31, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 9 September 2019 11:46 AM

To: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Gavallu, Nishalini <Nishalini.Gavallu@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Pending Adjuster Survey in Merimen LKK *** LKK REF: CC4/AIG16009281/Aea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohd Rizal, Nur Mariah Huibrechts

Sent: Mon, 9 Sep 2019 02:04:07 +0000

To: shupel@lkkauto.com

Cc: Admin A, assignments@lkkauto.com, Gavallu, Nishalini, Lim, Sheng Yang, Parthiban, Theerthan

Subject: RE: Pending Adjuster Survey in Merimen LKK

Dear Person In Charge,

Please assist to update us on the claim status below.

No.	Claim Type	Claim Number	Status in Merimen	LKK ref	Rem
1	Third Party	5363106307SG	Pending Adjuster survey		

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1002211

NurMariahHuibrechts.MohdRizal@aig.com | www.AIG.com

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Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 16 January, 2020 2:36 PM
To: Lim, Sheng Yang; Asher Sng (LKKAUTO)
Cc: Admin-D (LKKAUTO); assignments; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan
Subject: RE: Claim Status Enquiry // AIG REF: 5363106307SG

Dear Sheng Yang,

Noted with thanks.

“Wishing you a Happy and Prosperous Lunar New Year”



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sheng Yang <ShengYang.Lim@aig.com>
Sent: Thursday, 16 January, 2020 2:33 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Subject: RE: Claim Status Enquiry // AIG REF: 5363106307SG

Hi Mei Kwan,

We'd reviewed TP video footage.

Please proceed to accept TP proposed settlement at \$4000 (all in).

Thank you.

Best Regards,

Lim Sheng Yang

AIG

Senior Claim Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1012101

ShengYang.Lim@aig.com | www.AIG.com

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 16 January, 2020 12:09 PM
To: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Parthiban, Theerthan

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 May 2016 Edit Reg		19 May 2016 00:00 Edit Adj Rpt	S\$4,500.00 Edit Estimates	S\$4,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Tan Kay Hock, ID: S0050839Z		
Main Claimant:	ASOKARAJAN S/O ANAMALAI, ID: S1842760E		
Vehicle Reg. No.:	SKR5263A	Date of Loss:	18/05/2016 09:00 - :59 [15 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5363106307SG	Policy/Cover Note No.:	2100283481 Coverage: 20/12/2015 - 19/12/2016
Vehicle Reg. No. (Insured):	SKD5969X	Policy No. (Claimant):	5070046824-01
		Excess:	
Repairer:	Twincar Automotive Pte Ltd (Kaki Bukit) BLK 2 KAKI BUKIT, #01-17/18 KAKI BUKIT AUTOHUB, 417921 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Sivaguru Raja, Jeevan Raj] jeevansivagum@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/05/2016]		

ASSOCIATED MAIL RECEIVED

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There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKR5263A (5363106307SG)
[SKD5969X]
TP
ASOKARAJAN S/O ANAMALAI
May 18 2016 9:00AM
[Tan Kay Hock]
Twincar Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video															1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	27/05/19 10:55	TP AVF											Load MP4				
Letters/Correspondences															1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	{Draft}	Third Party Express Settlement - Payment Breakdown											Edit				
Assessment Reports															1 per page		☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print				
1	20/05/16 10:05	Accident Statement From: SC - Reg. No: SKD5969X, Claimant: TAN KAY HOCK											Load HTM				
Photos/Images															3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	20/05/16 09:50	Chassis Number											Load JPG				
2	20/05/16 09:51	General View											Load JPG				
3	20/05/16 09:51	General View											Load JPG				
4	20/05/16 09:51	General View											Load JPG				
5	20/05/16 09:51	General View											Load JPG				
6	20/05/16 09:51	General View											Load JPG				
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18	20/05/16 09:51	General View											Load JPG				
19	20/05/16 09:51	General View											Load JPG				
20	20/05/16 09:51	General View											Load JPG				
Documentation															1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	19/05/16 17:03	EMAIL FROM AIG DD 190516											Load PDF				
2	19/05/16 17:03	NOTIFICATION FROM WORKSHOP											Load PDF				
3	19/05/16 17:03	TP GIA REPORT											Load PDF				
4	23/11/18 15:11	EMAIL FROM AIG.											Load PDF				
5	17/04/19 10:23	TP ESTIMATE_MARKED.											Load PDF				
6	23/12/19 16:48	EMAIL TO AIG DD 101219											Load PDF				
7	16/01/20 15:02	Release Voucher											Load PDF				
8	30/01/20 09:34	WORKSHOP INVOICE											Load PDF				
9	30/01/20 09:34	AUTHORISATION TO ACT FORM											Load PDF				
10	30/01/20 09:34	RENTAL RECEIPT											Load PDF				
11	30/01/20 09:34	LTA SEARCH											Load PDF				
12	30/01/20 09:34	TOWING FEE											Load PDF				

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
13	30/01/20 09:34	LOD		Load PDF
14	30/01/20 09:34	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKD5969X (Insd veh)	Model:	HYUNDAI ELANTRA 1.6 (A)
	SKR5263A (TP veh)		
Date of Accident:	18/05/2016		

Global Sum Settlement	:	☒ [X] Yes	☐ [] No
Repair Estimate	:	\$	11,553.43
Final Repair Cost	:	\$	4,000.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	7 days
LTA / GIA Search Fee	:	\$	
Others: Towing Fee	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,000.00
Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 70 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Twincar Automotive Pte Ltd	:	\$ 4,000.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

30 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG16009281/AEA3Q2

Date: 30/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100283481
Claimant
Vehicle No : SKR5263A **Insured Vehicle No :** SKD5969X
Date of Loss: 18/05/2016 **Nature of Claim:** TP **Claim No:** 5363106307SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKR5263A
 Make & Model: HYUNDAI ELANTRA, 1.6 (A) Engine No: G4FGFU178809
 Reg. Date: 13/02/2015 (Man. Year: 2015) Chassis No: KMHDH41CMFU432929
 Colour: Blue Odometer: 18638 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
 Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,257.60	3,434.80	3,822.80	52.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,540.00	2,190.00	1,350.00	38.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,797.60	5,624.80	5,172.80	47.91
Approved Total (Overridden) (S\$)		4,500.00		
(S\$)	10,797.60	4,500.00	6,297.60	58.32
+ GST 7.00/7.00% (S\$)	755.83	315.00	440.83	58.32
Nett Amount (S\$)	11,553.43	4,815.00	6,738.43	58.32
+ Car Rental (7.0 x S\$100.00/day) (S\$)		700.00		
(S\$)		5,515.00		
Liabe Amount (70.00%) (S\$)		3,860.50		
+ Doc/Search Fee (S\$)		5.35		
+ Other Costs (S\$)		100.00		
Nett Liability (S\$)		3,965.85		
Global Sum Settlement (S\$)		4,000.00		

INSPECTION

Date of Assignment: 19/05/2016
 Date Inspected: 19/05/2016 Inspected At:

Twincar Automotive Pte Ltd (Kaki
Bukit)
BLK 2 KAKI BUKIT, #01-17/18 KAKI
BUKIT AUTOHUB
Singapore 417921

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	459.00 FL	*459.00 FL
2	1		*REAR BUMPER LOWER DIFFUSER	Not Necessary	250.00 FL	*- FL
3	2		*REAR BUMPER REFLECTOR L/R	Not Necessary	70.00 FL	*- FL
4	1		*REAR BUMPER RH INNER SHIELD VERTICAL	Not Necessary	57.00 FL	*- FL
5	3		*REAR BUMPER RH INNER SHIELD VERTICALCLIPS	Not Necessary	19.50 FL	*- FL
6	1		*REAR BUMPER RH INNER SIDE SHIELD	Torn	55.00 FL	*55.00 FL
7	8		*REAR BUMPER RH INNER SIDE SHIELD CLIPS	Necessary	52.00 FL	*20.00 FL
8	1		*REAR BUMPER RH MUDFLAP	Not Necessary	24.00 FL	*- FL
9	1		*REAR BUMPER SIDE RETAINER L/R	O/S Necessary	52.00 FL	*26.00 FL
10	1		*REAR RH FENDER	Distorted	1,768.00 FL	*1,768.00 FL
11	1		*REAR RH FENDER INNER AIR VENT	Cracked	32.00 FL	*32.00 FL
12	1		*REAR RH FENDER INNER PANEL	Repair	1,406.00 FL	*- FL
13	1		*REAR RH FENDER INNER SHIELD	Not Necessary	57.00 FL	*- FL
14	1		*REAR RH FENDER INNER UPHOLSTERY TRIM	Not Necessary	167.00 FL	*- FL
15	1		*REAR RH FENDER QUARTER GARNISH	Not Necessary	79.00 FL	*- FL
16	2		*REAR RH FENDER QUARTER GARNISH CLIPS	Not Necessary	13.00 FL	*- FL
17	1		*REAR RH TAILLAMP	Cracked	362.00 FL	*362.00 FL
18	2		*REAR RH TAILLAMP CLIPS	Necessary	13.00 FL	*13.00 FL
19	1		*REAR RH TAILLAMP INNER PANEL	Not Necessary	171.00 FL	*- FL
20	1		*REAR RH WHEEL 16 SPORT RIM CAP	Not Necessary	114.00 FL	*- FL
21	1		*REAR SUSPENSION AXLE	Not Necessary	1,188.00 FL	*- FL
22	1		*REAR SUSPENSION RH COIL SPRING	Not Necessary	216.00 FL	*- FL
23	1		*REAR SUSPENSION RH SHOCK ABSORBER	Not Necessary	239.00 FL	*- FL
24	1		*REAR SUSPENSION RH WHEEL BEARING	Damaged	352.00 FL	*352.00 FL
25	1		*REAR WHEEL RH 16 SPORT RIM ORIGINAL	Cut	891.00 FL	*891.00 FL
26	1		*REAR WINDSCREEN MOULDING	Necessary	128.00 FL	*128.00 FL
27	1		*SET REAR BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
28	1		*REAR RH FENDER INNER SHIELD CLIPS	Necessary	30.00 FS	*30.00 FS
29	1		*SET REAR RH FENDER INNER UPHOLSTERY TRIM CLIPS	Necessary	30.00 FS	*30.00 FS
30	1		*REAR WHEEL RH 205/55R16 91H TYRE	Not Necessary	480.00 FS	*- FS
31	1		*REAR WINDSCREEN SEALANT	Necessary	100.00 FS	*60.00 FS
					Sub Total (\$\$)	8,904.50 4,256.00
					- List Item Discount on L Items 20.00/20.00% (\$\$)	1,646.90 821.20
					Total Parts (\$\$)	7,257.60 3,434.80

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,REINSTALL ELECTRICAL WIRING HARNESS ,CHECK LIGHTING AND REWIRE FOR PAKRING SENSOR	New	150.00	80.00
2	TO REMOVE AND REFIT REAR WINDSCREEN (TO FR)	New	150.00	120.00
3	TO REMOVE,CHARGE REAR SUSPENSION PARTS ,AXLE CARRIAGE ,ABSORBER ,LOWER ARM ,TOP ARM ,TRAILING ARM,KNOCK ARM ,WHEEL BEARING ,BEARING HUB AND ETC	New	550.00	150.00
4	TO ROAD TEST DRIVING ,CHECK AND RESETTNG WHEEL ALIGNMENT SYSTEM	New	180.00	80.00
5	TO REMOVE, REINSTALL ROOF TOP TRIM UPHOLSTERY ,CUSHION SEAT ,TRIM GARNISH ,TRIM LINER CARPET (TO FR)	New	140.00	80.00
6	TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT	New	1,000.00	800.00
7	TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR ,RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE ,BODY ALIGNMENT AND DAMAGED CONSISTENT TO THE ACCIDENT	New	1,250.00	800.00
8	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL	New	120.00	80.00
Gross Labour Cost (\$\$)			3,540.00	2,190.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >