

Agnes Lim (LKKAUTO)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Wednesday, 1 March, 2017 9:51 AM
To: Agnes Lim (LKKAUTO)
Cc: Jas Khine (LKKAUTO); Thin Thin (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - DM16/1067-WY) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016
Attachments: SAS2165503.PDF

Dear Agnes,

We refer to your email below.

Please find attached OI's report.

Liability unclear.

Kindly obtain TP's video footage for us to review on liability.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Agnes Lim (LKKAUTO) [mailto:AgnesLim@lkkauto.com]
Sent: Wednesday, March 1, 2017 9:32 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - DM16/1067-WY) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Wei Yin,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Tuesday, 24 January, 2017 8:28 AM

To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - DM16/1067-WY) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Agnes,

We refer to your email below.

Insured had yet to report the accident.

We shall send him a reminder.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

DID 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 | www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Monday, January 23, 2017 5:34 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - DM16/1067-WY) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Wei Yin,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Wednesday, 14 December, 2016 10:25 AM

To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - DM16/1067-WY) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Agnes,

Insured had yet to report the accident.

Thank you

Warmest Regards,

Tan Wei Yin

Claims Executive

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,

MND Complex

Singapore 069110

6223 9433 (Tel)

6496 9034 (DID)

6223 4190 (Fax)

Website: www.eqinsurance.com.sg

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From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Thursday, November 24, 2016 4:19 PM

To: Elaine Cheong

Cc: Tan Wei Yin; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - DM16/1067-WY) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Monday, 24 October, 2016 11:02 AM

To: Agnes Lim (LKKAuto) <AgnesLim@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - DM16/1067-WY) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Agnes,

Accident not reported yet.

Regards,

Elaine Cheong

Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,

MND Complex,

Singapore 069110

DID : 6500 6772

Tel : 6223 9433

Fax: 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Agnes Lim (LKKAuto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Friday, October 21, 2016 11:27 AM

To: Elaine Cheong

Cc: KKLau; Jas Khine (LKKAuto); Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKKAuto)

Sent: Thursday, 22 September, 2016 11:10 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKKAuto)

Sent: Wednesday, 24 August, 2016 8:53 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKKAuto)
Sent: Tuesday, 26 July, 2016 2:11 PM
To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKK Auto)
Sent: Tuesday, 12 July, 2016 10:17 AM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKK Auto) <jaskhine@lkkauto.com>; Vic <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKK Auto)
Sent: Monday, 13 June, 2016 7:16 PM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKK Auto) <jaskhine@lkkauto.com>; Vic <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Tuesday, 24 May, 2016 5:55 PM

To: Agnes Lim (LKK Auto) <AgnesLim@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKK Auto) <jaskhine@lkkauto.com>; Vic <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Agnes,

Our insured have not reported the accident to us yet.

Regards,

Elaine Cheong

Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,

MND Complex,

Singapore 069110

DID : 6500 6772

Tel : 6223 9433

Fax: 6223 4190

www.eqinsurance.com.sg

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From: Agnes Lim (LKK Auto) [<mailto:AgnesLim@lkkauto.com>]

Sent: Tuesday, May 24, 2016 1:23 PM

To: Elaine Cheong

Cc: KKLau; Jas Khine (LKK Auto); Vic; Admin A

Subject: RE: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Agnes Lim (LKK Auto)

Sent: Monday, 16 May, 2016 4:05 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Jas Khine (LKK Auto) <jaskhine@lkkauto.com>; Vic <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD7214J (OI : EQI - TBA) AND SMB3164B (TP : LKK REF - CC3/EQI16008921/K1yg3) on 10.05.2016

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SMB 3164B at SMRT Automotive Services Pte Ltd (AMK) - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)