

INS. CASE OWNER:

CCF / LPC160

LKK:  
IDAC:

Surveyor:

DOI:

Date / Time:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

10

(Agreed / Assessed) BOLA S/N No.:

N/L

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC16008583/T1zg3	
100 BEACH ROAD #19-00 SHAW TOWERS SINGAPORE 189702			Date : 10-05-2016	
			Code : LPC2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLA 8090P	Veh. Inspected	SKE 6234X	
Policy No.	Z16VP05009574	Coverage (\$)	0.00	
Claim No.	16/16/16/VP05/018943	Excess (\$)	0.00	
Assign From		Assign Date	10/05/2016	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	28/06/2016	Inspection Date	11/07/2016	
Survey held at	MOON AUTO PTE LTD 48 TOH GUAN ROAD EAST #02-125 ENTERPRISE HUB SINGAPORE 608586			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Surveyor:

Tanglin

REF: LPE

# ASSIGNMENT

From:

Date: 11-07-2016

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKE 6234X

at Workshop m/s Moon Auto

of 118 Ton Guan Rd Post # 02-125

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

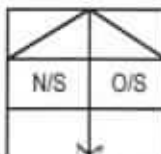
(Client's Record)

Make of Veh: BOBO - 6515 2388

(Policy Condition)

1pm owner waiting

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SKE6234X Yr Regn: 2012, March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf c.c 1390

Colour: Red. A/C: Insured / Std / NI / NA

Sp.Reading: 91585. T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVVZZZ/KZCW09865

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A.

D.O.I.

Survey held at Moon Auto. 11/7/16 @ 1300

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

L/S \$1,600

R (\$2,595.19/627)

Date/Time, File Pass to?



Prel. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC4/LPC16008583/T1zg3

Date: 12.07.2016

The Motor Claims Department  
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SKE6234X**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.07.2016 at the premises of M/s Moon Auto Pte Ltd - Bukit Batok have the following to report:-

Workshop Estimate Amount	: S\$	4,195.19
Revised Estimate Amount	: S\$	1,821.19
"Check" Items Amount	: S\$	1,464.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

MOHD. TAUFIKH  
Licensed Appraiser



# MOON AUTO PTE LTD

Blk 48 Toh Guan Road East #02-125 Enterprise Hub Singapore 608586

Tel: 6515 2338

6515 2388

Fax: 6314 1615

Email: info@moonauto.com.sg

www.moonauto.com.sg

M/S: LONPAC INSURANCE BHD

100 BEACH ROAD

#19-00 SHAW TOWER

SINGAPORE 189702

TEL: 6250 7388

FAX: 6296 3767

ATTN: Motor Claim Department \ MR. ERIC

Estimate No: EST1510618

Date: 27 Jun 2016

Policy No: P27463449 DMA

Veh Reg No: SKE6234X

Make/Model: VOLKSWAGEN NEW GOLF 1.4 TSI AT 5K14Q5

Chassis No: WVWZZZ1KZCW189865

Engine No: CAV374055

Reg. Date: 21/03/2012

Your Ref No: SKE6234X

Claim Type: Third Party

Accident Date: 28/06/2016

## Estimate Repair Cost to Vehicle No :SKE6234X

Description	Quantity	List Price	Amount
		SS	SS
<b>Special Net:</b>			
1 REAR BUMPER CLIPS	1 SET	70.00	70.00
2 REAR BUMPER LOWER GARNISH CLIPS	1 SET	70.00	70.00
3 REAR REVERSE SENSOR	2 SETS	399.54	799.08
4 REAR NO PLATE	1 PC	45.00	45.00
		584.54	584.54
<b>List Price:</b>			
5 REAR BUMPER	1 PC	1,036.77	1,036.77
6 REAR BUMPER BEAM	1 PC	477.33	477.33
7 REAR BUMPER LOWER GARNISH	1 PC	367.77	367.77
8 REAR BUMPER RIGHT RETAINER	1 PC	60.35	60.35
9 REAR BUMPER LEFT RETAINER	1 PC	60.35	60.35
10 REAR BUMPER RIGHT BRACKET	1 PC	59.71	59.71
11 REAR BUMPER LEFT BRACKET	1 PC	59.71	59.71
12 REAR NUMBER PLATE LAMP	2 SETS	98.66	197.32
		2,220.65	2,220.65
<b>Labour Charges:</b>			
13 TO REMOVE & FIT REAR BUMPER, NUMBER PLATE, NUMBER PLATE LAMPS	1	450.00	450.00
14 TO UNDERCOAT	1	180.00	180.00
15 TO SPRAY PAINT REAR BUMPER	1	480.00	480.00
16 TO REMOVE & FIT REVERSE SENSOR	1	280.00	280.00
		1,390.00	1,390.00
<b>Total</b>			SS 4,195.19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND ONE HUNDRED NINETY FIVE AND CENTS NINETEEN ONLY

Taufik 97493749

wp  
2 days

Lumpsum

Resurvey After paint

taufik@lkkauto.com

For MOON AUTO PTE. LTD.

AUTHORISED SIGNATURE

**Ashley Chong (LKK Auto)**

---

**From:** ERIC WOO JUN KIAT <ericwoo@lonpac.com>  
**Sent:** Tuesday, 5 July, 2016 3:45 PM  
**To:** assignments@lkkauto.com  
**Cc:** Ashley Chong (LKK Auto); GERALD POH WEE BIN; LIONEL CHUA KOK KEONG  
**Subject:** Our Ref: 16/16/16/VP05/018943 Accident involving SLA 8090P & SKE 6234X along PIE (Lornie rd) lane 2 on 20/6/16  
**Attachments:** 05072016154132.pdf

Dear Catherine,

Kindly refer to attachment.

Please proceed to appoint Mohamad Taufikh to conduct a survey of the vehicle no: SKE 6234X on without prejudice.

We look forward to receiving your report soon.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
100 Beach Road, #19-00 Shaw Tower, Singapore 189702  
Tel: (65) 6250 7388 Ext.252 | Fax: (65) 6296 2706

5/7/2016 @ 4:05pm  
Ginnie  
vehicle not in

## Joy Irene (LKKAuto)

---

**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 14 December 2018 4:46 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** Admin A  
**Subject:** Our Ref: 16/16/16/VP05/018943 Accident involving SLA 8090P & SKE 6234X along PIE (Lornie rd) lane 2 on 20/6/16 \*\*\*LKK REF:CC4/LPC16008583/T1zg3

Dear Gerald,

This is a 4 vehicle chain collision accident involving foreign registered vehicle. Our insured vehicle was 2<sup>nd</sup> in line.

Bola not applicable.

We have assessed to contribute 10% and have informed TP to redirect their claim to the last vehicle.

Please be informed that there is no further development of this claim since our last e-mail to TP M/s Moon Auto Pte Ltd on 05/12/2016.

We will now proceed to submit our report on wp.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 12 July, 2016 6:09 PM  
**To:** Agnes Lim (LKK Auto)  
**Cc:** LIONEL CHUA KOK KEONG ; ERIC WOO JUN KIAT  
**Subject:** RE: Our Ref: 16/16/16/VP05/018943 Accident involving SLA 8090P & SKE 6234X along PIE (Lornie rd) lane 2 on 20/6/16 \*\*\*LKK REF:CC4/LPC16008583/T1zg3

Dear Agnes,

We attached a copy of our insured 's report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
100 Beach Road, #19-00 Shaw Tower, Singapore 189702

## **Zayyer (LKKAuto)**

---

**From:** Zayyer (LKKAuto)  
**Sent:** Monday, 5 December, 2016 9:31 AM  
**To:** 'info@moonauto.com.sg'  
**Cc:** Admin A; Taufikh (LKKAuto)  
**Subject:** RE: Date of accident on 28/6/2016 involving vehicle SLA 8090P & SKE 6234X

### **WITHOUT PREJUDICE**

Dear Sir / Madam,

#### **Date of accident on 28/6/2016 involving vehicle SLA 8090P & SKE 6234X**

We refer to the above matter.

Kindly be informed that this is a chain collision involved in the accident. The sequence is as follow SGK 7589G>JPC 5888> SLA 8090P> SKE 6234X.

However, as Malaysia vehicle was involved in this scenario, BOLA is not applied.

As such, liability is just contribution. Therefore, we are prepared to offer you 10% of liability and for remaining 90%, kindly redirect your claim to the last vehicle insurance

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC16008583/T1ja3q2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 20-12-2018		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLA 8090P	Veh. Inspected	SKE 6234X	
Policy No.	Z16VP05009574	Coverage (\$)	0.00	
Claim No.	16/16/16/VP05/018943	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	11/07/2016	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	VOLKSWAGEN GOLF	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WWWZZZ1KZCW189865	Colour	RED	
Odometer	91583	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45 R17	MICHELIN	6 mm	
L/H Front Tyre	225/45 R17	MICHELIN	6 mm	
R/H Rear Tyre	225/45 R17	MICHELIN	6 mm	
L/H Rear Tyre	225/45 R17	MICHELIN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	28/06/2016	Inspection Date	11/07/2016	
Survey held at	MOON AUTO PTE LTD 48 TOH GUAN ROAD EAST #02-125 ENTERPRISE HUB SINGAPORE 608586			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKE 6234X**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	DEFORMED	1,036.77	1,036.77
1	REAR BUMPER BEAM	NOT NECESSARY	477.33	-
1	REAR BUMPER LOWER GARNISH	NOT NECESSARY	367.77	-
1	REAR BUMPER RIGHT RETAINER	NECESSARY	60.35	26.40
1	REAR BUMPER LEFT RETAINER	NECESSARY	60.35	26.40
1	REAR BUMPER RIGHT BRACKET	NECESSARY	59.71	59.71
1	REAR BUMPER LEFT BRACKET	NECESSARY	59.71	59.71
2	SETS REAR BUMPER PLATE LAMP	NOT NECESSARY	98.66	-
			2,220.65	1,208.99
<b><u>SPECIAL NETT ITEMS</u></b>				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	70.00	30.00
1	SET REAR BUMPER LOWER GARNISH CLIPS (SN)	NECESSARY	70.00	70.00
2	SETS REAR REVERSE SENSOR (SN)	NOT WORKING	399.54	200.00
1	REAR NO PLATE (SN)	BENT	45.00	45.00
			584.54	345.00
<b><u>LABOUR</u></b>				
TO REMOVE & FIT REAR BUMPER ,NUMBER PLATE ,NUMBER PLATE LAMPS .		NOT NECESSARY	450.00	250.00
TO UNDERCOAT .			180.00	-
TO SPRAY PAINT REAR BUMPER .			480.00	200.00
TO REMOVE & FIT REVERSE SENSOR .			280.00	30.00
			1,390.00	480.00
<b>GRAND TOTAL</b>			<b>4,195.19</b>	<b>2,033.99</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,600.00</b>

Report Ref No. CC4/LPC16008583/T1ja3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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