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FINAL PAYMENT	Date/Time:	Confirm with:	2 0	Email Call	
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REF: AA ASS. REC. BY: enneth ASSIGNMENT SHD 8623CYr Regn: 07, 12 From: Veh No: Date: Estimated Cost: Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxl / Prime Mover / OD/TP/WS/TP RES/OD RES/EVA/INV/MV Truck / Trailer or To Inspect Vehicle No: Make: at Workshop m/s Colour Insured / Std / NI / NA Sp.Reading T/Radio: Insured / Std / NI / NA Insured: Eng/No: KUILAKSRJBB 086313 Policy No. C/No: Claims No. Gen. Cond: Good / Fair / Poor / Burnt Sum Insured: Steering: Inorder / Jammed / Leaked / Burnt or Excess: (Client's Record) Brake: Inorder / Jammed / Leaked / Burnt or Make of Veh: Modi: Nil / S/Rim / STD A/Rim or Tyre Size: (Policy Condition) Remark: The veh had commenced its N/S O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / repair at the time of inspection. TOYO / YOKO or Bal. or Market Value: Front Rear Consistent?: Yes or No IDAC Accident Rport: R/Bal. R/Bal. mm Consistent?: Yes or No GIA / PR Seen: L/Bal. L/Bal. Est. Repairs: Res.: Yes or No D.O.A. D.O.I. Lum Sum: 3 Val.: Yes or No Survey held at Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or CA / REV / REP. / 24 HRS Vehicle: IN / OUT Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction \$ 720 a Sax Cheel & Data/Time, File Pass to? Prell. Report Days Of Repair: Final Report Resurvey No. of Trip: Survey Fee: Date/Time, File Return to? Transportation: Add Fee: : Site Insp (\$ 2) S+RS. SI Interview (\$ Photos Report Format: Tech. Invs (\$ Others. Lump Sum / I.B.I: (\$ Weekend (\$ TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	tionale Des Experts En Autor	nodile	
AX/	INSURANCE SIN	GAPORE PTE LTD	Ref : CC3/AXA1600	8117/Kpa3	
8 SHENTON WAY #27-01SINGAPORE 068811		Date: 04-05-2016 Code: AXA2			
1.		Policy Particula	rs :- THIRD PARTY CLA	IM	
	Insured Veh.	SKL 3130U	Veh. Inspected	SHD 9623C	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	04/05/2016	
2.		Vehicle Pa	rticulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	*)	Steering Modification		
	Brakes				
	General				
3.		Cond	litions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descrip	otion of Damages		
5.		Gene	ral Information		
	Accident Date	29/04/2016	Inspection Date	29/04/2016	
	Survey held at	TRANS-CAB AUTO SERVICE	S PTE LTD		
		NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a.			Remarks		

### TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111 TEL NO.6287 6666 FAX NO.6257 1330 CO/GST REG NO.201019626G

SHD 9623C - AXA

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

1000 Ashorks

SHD 9623C - Candy

KL1LA69RJBB096315

CHEVROLET

CHEVROLET EPICA 2.0

29.04.16

. . . . .

		Third Party Insurer:	AXA	
		PART		LIST
1	1	Front Fender RH	\$	₹ 837.60 X
2	1	Front Fender Liner RH	\$	47.00 <
3	1	Front Door RH	\$	√ 1,133.00 X
4	1	Front Door Guide RH Chrome Moulding	\$	√ 60.00 X
5	1	Front Door Outer Handle RH	\$	125.00 ⊀
6	1	Front Side View Mirror RH	\$	J~ 939.00 ₹
7	1	Side Rocker Panel Garnish RH	\$	J ≥ 236.40 ×
8	1	Rear Door RH	\$	/ 1,133.00 X
9	1	Rear Door Guide RH Chrome Moulding	\$	for 60.00 L
10	1	Rear Door Outer Handle RH	\$	€~ 125.00 X
11	1	Rear Fender RH	\$	7,145.00      √
12	1	Rear Bumper	\$	1,202.00 〈
13	1	Rear Bumper Side Retainer RH	\$	€ 68.76 X
14	1	Rear Bumper Reflectors RH	\$	<i>№</i> 119.74 ×
		TOTAL	. \$	7,231.50
		10%	6 \$	723.15
			\$	6,508.35
		Specical Nett		
1	1 Set	Front Fender Liner Clip RH	\$	Na 30.00 X
2	1	Door Sticker "Trans-cab" RH	\$	45 80.00 665NI-
3	1	Door Sticker "6555-3333" RH	\$	Me 80.00 6 apre-
4	1set	Side Rocker Panel Garnish Clip RH	\$	~ 60.00 X
5	1Set	Rear Bumper Fastener Clip	\$	an 35.00 x
		0.00000		

TOTAL \$

TOTAL PARTS \$

285.00

6,793.35

### Candy

# TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST 63 SINGAPORE 569111 TEL NO.6287 6666 FAX NO.6257 1330 CO/GST REG NO.201019626G

SHD 9623C - AXA

Over All Total	\$	13,413.35
TOTAL		6,620.00
To transfer of tire, rim and on wheel balancing.	\$	170.00 X
To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test.	\$	~~ 170.00 K
To transfer of door fittings, attachment and perform water seepage test.	\$	170.00 X
To check steering geometry and computer wheel alignment	\$	An 220.00 X
To Check Electrical Lighting Concerned.	\$	Na 170.00 X
Putty and Spray Painting Of The Affected Portion.	\$	2,700.00 4
To Rust-Proofing Of The Affected Areas.	5	~~ 220.00 X
Parts, Adjust And Realign The Same	\$	2,800.00
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of		0.

REPAIR DAYS

10 DAYS

LKK Auto Consultants hence notify

the Repairer of the following:

To resurvey before/after spray painting

- To display damages part(s) during resurvey.
- . Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Singapore Government

Feedback | Contact Info

Text size +

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Company

Owner ID:

3878K

Vehicle Details

Vehicle No.:

SHD9623C

Vehicle to be

Yes

Exported: Intended De-

registration Date:

29 Apr 2016

Vehicle Make:

CHEVROLET

Vehicle Model:

EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO

Primary Colour:

Manufacturing Year: 2011

Z20S1455780K

Engine No.: Chassis No.:

KL1LA69RJBB096315

Maximum Power

110.0 kW (147 bhp)

Open Market Value: \$14,475.00

Original Registration 27 Jul 2012 Date:

First Registration

Date:

Output:

27 Jul 2012

Transfer Count:

Actual ARF Paid:

\$14,475.00

### Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility

Expiry Date:

26 Jul 2020

PARF Rebate Amount

\$10,856.00

### Intended COE Rebate Details

COE Expiry Date:

26 Jul 2020

COE Category:

A - Car (1600cc & below)

COE Period(Years): 8

QP Paid:

\$47,203.00

COE Rebate Amount:

\$25,013.00

**Total Rebate** 

Amount:

\$35,869.00

### Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be deregistered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 29 Apr 2016

# **Print Sent Message**

This mail is associated with :

\*SHD9623C (C0382158)
[SKL3130U]
TP
TRANS-CAB SERVICES PTE LTD
Apr 29 2016 9:00AM
[CHIN KIN FUNG]
Trans-cab Auto Services Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 25/05/2016 17:33 PM.

To CC Subject kweemay.tan@axa.com.sg chewht@lkkauto.com; AXA\_SG <Reguest for OI Video> C0382158

Dear Kwee May,

We refer to the above matter.

We were informed by OI that he had submitted his video footage to your good office.

We would like to request a copy of the video footage for our necessary action.

Thank you.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK\_HQ

To: kweemay.tan@axa.com.sg

CC: AXA\_SG; vivianlau@lkkauto.com; chewht@lkkauto.com; zayyer@lkkauto.com; admin-

a@lkkauto.com

Sent On: 18/05/2016 10:23 PM

Subject: Direct Settlement - Accident Involving SKL3130U (OI: AXA - C0382158) and SHD9623C

(TP: LKK REF - CC3/AXA16008117/Kpa3) on 29.04.2016

Dear Kwee May,

We refer to the above matter.

As per instruction, we will obtain video footage from our insured.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards, Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Print Received Message

This mail is associated with:

\*SHD9623C (C0382158) [SKL3130U]

TRANS-CAB SERVICES PTE LTD Apr 29 2016 9:00AM [CHIN KIN FUNG] Trans-cab Auto Services Pte Ltd

From

AXA Insurance Singapore Pte Ltd (HQ) (AXA\_SG), sent on 26/05/2016 13:50 PM.

To CC rash.rasheed@axa.com.sg; LKK\_HQ chewht@lkkauto.com; AXA\_SG

Subject

Re: <Request for OI Video> C0382158



redefining / insurance



Dear Hsiao Tong

We have yet to receive the video.

Dear Rashidah

If you have receive the video, please inform us.

Thank you.

Rdgs

KweeMay

<-- Original Message -->

From: LKK\_HQ

To: kweemay.tan@axa.com.sg CC: chewht@lkkauto.com; AXA\_SG Sent On: 25/05/2016 05:33 PM

Subject: C0382158

Dear Kwee May,

We refer to the above matter.

We were informed by OI that he had submitted his video footage to your good office.

We would like to request a copy of the video footage for our necessary action.

Thank you.

Hsiao Tong

LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: LKK\_HQ

To: kweemay.tan@axa.com.sg

Merimen e-Claims Page 2 of 2

CC: AXA\_SG; vivianlau@lkkauto.com; chewht@lkkauto.com; zayyer@lkkauto.com; admin-

a@lkkauto.com

Sent On: 18/05/2016 10:23 PM

Subject: Direct Settlement - Accident Involving SKL3130U (OI: AXA - C0382158) and SHD9623C

(TP: LKK REF - CC3/AXA16008117/Kpa3) on 29.04.2016

Dear Kwee May,

We refer to the above matter.

As per instruction, we will obtain video footage from our insured.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards, Mei Kwan | Admin LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### Hsiao Tong (LKKAuto)

From:

kweemay.tan@axa.com.sg

Sent:

Friday, 9 September, 2016 4:09 PM

To:

Hsiao Tong (LKKAuto)

Subject:

<Video> C0382158 - SKL3130U (INSD) C/W SHD9623C 29.4:16

### You have received 1 secure file from kweemay.tan@axa.com.sg.

Use the secure link below to download.

Hi Hsiao Tong Attach the video for your perusal

### Secure File Downloads:

Available until: 09 October 2016

Click link to download:

CH0 20160429 093712.MOV

28.35 MB, Fingerprint: 9b27a03f049c689ee3b713753180ff40 (What is this?)

You have received attachment link(s) within this email sent via Accellion Secure File Transfer. To retrieve the attachment(s), please click on the link(s). To learn how your company can benefit from Accellion Secure File Transfer, please visit http://www.accellion.com

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### Hsiao Tong (LKKAuto)

From:

Do-Not-Reply <do-not-reply@merimen.com>

Sent:

Friday, 13 January, 2017 10:40 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Uregent - please provide update.

This mail is associated with: \*SHD9623C (C0382158)

> [SKL3130U] TP

TRANS-CAB SERVICES PTE LTD Apr 29 2016 9:00AM [CHIN KIN FUNG]

Trans-cab Auto Services Pte Ltd

Dear Hsiao Tong

We spoke today.

Please give our insured a call with regards to the TP claim and give him an update on the TP COR, LOR and LOI.

If he is agreeable to settle TP.

Please manage the case with care.

Thanks

Rdgs

Kwee May

<-- Original Message -->

From: AXA\_SG To: LKK\_HQ CC: AXA\_SG

Sent On: 12/01/2017 10:45 AM

Subject: Uregent - please provide update.

efining / insurance



AXA INSURANCE PTE I 8 Shenton Way, #24-0: Singapore 068811 Customer Centre #B1-

**2** (65) 6880 4888

昌 (65) 6338 2522

www.axa.com.sg

GST Reg No.: 199903! Co. Reg No.: 1999035

le an update if you have spoken to insured and the status of the case.

ne a call with regards to this case.

[ This mail is sent from a mailer account - do not reply to this email address ]

Sent by : Tan Kwee May (AXA Insurance Pte Ltd)

# **Print Received Message**

This mail is associated with:

\*SHD9623C (C0382158) [SKL3130U]

TRANS-CAB SERVICES PTE LTD Apr 29 2016 9:00AM [CHIN KIN FUNG]

Trans-cab Auto Services Pte Ltd

From

AXA Insurance Singapore Pte Ltd (HQ) (AXA\_SG), sent on 27/12/2016 16:17 PM.

To

LKK\_HQ; sur@lkkauto.com;assignments@lkkauto.com

CC

Subject

Urgent - On hold for all settlement



Please put on hold for TP settlement. Insured is against all settlement.

Thank you

Rdgs

Kwee May

### Hsiao Tong (LKKAuto)

From:

Tan Kwee May <kweemay.tan@axa.com.sg>

Sent:

Tuesday, 4 October, 2016 9:34 AM

To:

Hsiao Tong (LKKAuto) Vivian Lau (LKKAuto)

Subject:

FW: Accident pictures and video for my SKL3130U | GA003150 | C0382158

Dear Hsiao Tong

COMPLEXIS ON DAMAGE

Please refer to insured's concern. Please assist to contact insured to address his concern.

Thank you.

Regards
Kwee May TAN
Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower, Singapore 068811
kweemay.tan@axa.com.sq
Website: www.axa.com.sg

BASED ON OUR REPEATED OBSERVATION ON THE VIDEO.

IT IS QUITE PASSIBLE THAT THERE WAS A SLIGHT CONTACT BETWEEN.

2 VEHICLES, OUR OLD DID NOT FEEL, THE IMPACT AS HIS VEHICLE.

IS HEAVY AND BIG IN SIZE IN ADDITION THAT'S SPEED OURS ALL

CUITE FAST.

BEHEATHTEL. M.

CUITE FAST, BENEATH THE THE GRAZED LINE ON THE RIGHT REAR FOR LOOK, IS LIKELY CAUSED BY THE SLIGHT CONTACT WITH 91'S LEFT FRONT

"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."

BUMPER END WHICH SEEMS TO BE DUT OF ALIENMENT SLIGHTLY.

From: Hannah Arguilla

Customer Care 1800 880 4741

Sent: Monday, October 03, 2016 10:14 AM

To: Tan Kwee May <kweemay.tan@axa.com.sg>

KNULLI LET US HAVE %'S FURTHER COMPLENT IF ANY

TO ENABLE US TO LOOK INTO TIP'S CLAIM FURTHER .

Subject: FW: Accident pictures and video for my SKL3130U | GA003150 | C0382158

Dear Kwee May.

Kindly note on the content of the email as insured is disputing the claim amount that TP is claiming. For your kind necessary assessment.

Thank you,

Han Arguilla
Executive – Claims Service Team
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower, Singapore 068811

Email: cst@axa.com.sg

Tel: 1800-8804888 (Within Singapore) / (65) 68804888 (International)

Fax: (65) 6880 4283 Website: www.axa.com.sg

We are all born to protect, but for me it's a calling.

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redefining / insurance



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Any insulting of the content of disconnection, either whole in guidal, it probabled. If you are not the literated recovers of the message, please notify.

From: Claims Service Team

Sent: Monday, October 03, 2016 10:13 AM

To: 'alvinkfchin@yahoo.com'

Subject: FW: Accident pictures and video for my SKL3130U | GA003150 | C0382158

Dear Alvin.

Thank you for your email.

We wish to inform that the claim is still pending for our assessment.

We will forward the content of your email to our claim handler for necessary handling.

With Regards,

Han Arguilla
Executive – Claims Service Team
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower, Singapore 068811

Email: cst@axa.com.sg

Tel: 1800-8804888 (Within Singapore) / (65) 68804888 (International)

Fax: (65) 6880 4283 Website: www.axa.com.sg

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MA

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From: Yahoo [mailto:alvinkfchin@yahoo.com] Sent: Monday, September 26, 2016 11:42 AM

To: Claims Service Team

Cc: Admin@chessa.com.sg; evelynchng@chessa.com.sg; Claims Service Team

Subject: Re: Accident pictures and video for my SKL3130U | GA003150

AXA.

In case you didn't even see the pictures.

See attached picture.

You paid \$9000 for the sticker. And the best part was I even use my own car polish to removed the black dirt in front the taxi driver.



I want to see the other party claim pictures. And all the claimed documents.

I'm going to email to AXA top management. I'm sure they will love to know why their team release \$9000 for dirt )without any dent and can be remove from polish cream??? And is only a stick

By the way, AXA is my client. This getting very interesting now. I love this man.

Sent from my iPhone

On Sep 26, 2016, at 1:21 PM, Yahoo <alvinkfchin@vahoo.com> wrote:

### Hi AXA.

I just found out AXA released the claim to the other party on the above case! Why? And worse you release full amounts they claimed and don't even inform me! This is totally a scam. I'm not paying any extra becasue AXA didn't put effort to investigate and double check with me before you allow they party claim again me and you. Please see check my report again! And look and the pictures. And the stupid taxi driver even claimed medical and MC. This is totally a scam between insurance company. \$9000 on the taxi without any dent???

I respray a Porches and even a Ferrari won't cost more than \$5000.

I'm not in town now. I will be back this Wednesday. I will make a police report when I back.

AXA better give me a good reasons why this above claims was released before inform me. before I blow it big in the social media. I will submit this to CASE and press.

Sent from my iPhone

On Jun 7, 2016, at 11:09 AM, Claims Service Team <cst@axa.com.sg> wrote:

Dear Mr Chin,

Thank you for your email.

We will follow up with Hasrun Nizam from Asian Adjusters LLP.

### With Regards,

### Roderic Yuen

Executive - Claims Service Team Customer Care Department 1800-880 4741 cst@axa.com.sg

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

Website: www.axa.com.sg

### <image001.png>

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."



Please consider the environment before printing this email

From: Chin Alvin [mailto:alvinkfchin@yahoo.com]

Sent: Friday, June 03, 2016 11:09 AM
To: Claims Service Team <cst@axa.com.sg>

Subject: Re: Accident pictures and video for my SKL3130U | GA003150

Why not?

Is Zip file, you need to unzip the files.

By the way, I already pass same copy to Hasrun Nizam from Asian Adjusters LLP

From: Claims Service Team < cst@axa.com.sg>

To: Chin Alvin <a li>alvinkfchin@yahoo.com</a>>
Sent: Thursday, 2 June 2016, 12:07

Subject: RE: Accident pictures and video for my SKL3130U | GA003150

Dear Alvin,

Thank you for your email.

We are unable to open the attachment on your email.

We appreciate if you can save the video clip in a CD and mail to us for our assessment.

With Regards,

Han Arguilla

Executive - Claims Service Team AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower, Singapore 068811

Email: cst@axa.com.sg

Tel: 1800-8804888 (Within Singapore) / (65) 68804888 (International)

Fax: (65) 6880 4283 Website: www.axa.com.sg

Please consider the environment before printing this message:

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From: Chin Alvin [mailto:alvinkfchin@yahoo.com]

Sent: Tuesday, May 31, 2016 6:45 PM

To: Claims Service Team

Subject: Accident pictures and video for my SKL3130U

Hi.

To whom it may concern,

I just found out AXA didn't download the files I sent, Please download the pictures and video zip files for my accident case before the expiry date again.

# Pictures and Video for AXA .zip

Chip Alvis allured from Deophes

Alvin Chin Owner of SKL3130U

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# Print Sent Message

This mail is associated with:

\*SHD9623C (C0382158) [SKL3130U]

TP.

TRANS-CAB SERVICES PTE LTD Apr 29 2016 9:00AM [CHIN KIN FUNG] Trans-cab Auto Services Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 19/01/2017 16:44 PM.

To

kweemay.tan@axa.com.sg

CC Subject AXA\_SG; chewht@lkkauto.com; vicalpeh@lkkauto.com Re: Reminder - please provide update [C0382158]

Dear Kwee May,

For an update.

We have spoken to our insured, Mr Chin and informed him that the recommended cost of repair is \$720(before GST). We have yet settle the PD claim.

During our tele-conversation with him, he confirmed that there was slight contact but no damages to both vehicles. Our insured is not happy with AXA settlement of \$9,000.00. He will escalate the matter, to challenge third party driver, doctor, workshop, etc. OI will not pay a single cent for this accident.

As spoken earlier, OI wanted us to send him an email for our tele-conversation today and we will copy you in the loop.

Thank you.

Hsiao Tong

LKK Auto Consultants Pte Ltd

DID: 6742 3197

<-- Original Message -->

From: AXA SG

To: LKK\_HQ; chewht@lkkauto.com; AXA\_SG

Sent On: 19/01/2017 08:44 AM

Subject: Re: Reminder - please provide update

Hi Hsiao Tong

May I have your updates?

Thanks

Rdgs

Kwee May

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ; AXA\_SG; chewht@lkkauto.com

Sent On: 13/01/2017 10:31 AM

Subject: Re: Uregent - please provide update.

Dear Hsiao Tong

We spoke today.

Please give our insured a call with regards to the TP claim and give him an update on the TP COR, LOR and LOI.

If he is agreeable to settle TP.

Please manage the case with care.

Thanks

Rdgs

Kwee May

### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 31 October, 2016 3:56 PM

To:

'Tan Kwee May'; Claims Service Team (cst@axa.com.sg)

Cc:

Vivian Lau (LKKAuto)

Subject:

RE: Accident pictures and video for my SKL3130U | GA003150 | C0382158

Dear Kwee May / Hannah.

Apologies for the delay.

We reviewed the contents of OI Mr. Alvin's earlier emails, and found that his concerns pertains to a \$9000+ claim that has already been paid out.

On our records, the COR for property damage was <u>finalized at \$720.00</u> (after downwards adjustment from <u>cost of claim \$13.413.35</u>) by our surveyor, and our file is not closed yet.

On our end, we also have never disclosed the cost of claim to Mr. Alvin.

You may wish to check if there are other claims pertaining to the same accident instead.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4168 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kwee May [mailto:kweemay.tan@axa.com.sg]

Sent: Tuesday, 4 October, 2016 9:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: FW: Accident pictures and video for my SKL3130U | GA003150 | C0382158

Dear Hsiao Tong

Please refer to insured's concern. Please assist to contact insured to address his concern. Thank you.

Regards Kwee May TAN Motor Claims

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 AXA Tower, Singapore 068811

kweemay.tan@axa.com.sq Website: www.axa.com.sg Customer Care 1800 880 4741

<sup>&</sup>quot;This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."

### Vic (LKKAuto)

From:

Yahoo <alvinkfchin@yahoo.com>

Sent:

Thursday, 19 January, 2017 9:09 PM

To:

Vic (LKKAuto)

Cc:

Admin A; Hsiao Tong (LKKAuto); Tan Kwee May

Subject:

Re: YOUR REF: SKL 3130U\_ACCIDENT INVOLVING SKL 3130U AND SHD 9623C

ALONG OUTRAM ROAD TOWARDS CANTONMENT ROAD ON 29.04.2016

Hi Vic,

First and foremost, thank you so much for your call.

After talking to you and with this very helpful informations.

I received all different version of excuses from AXA and the Taxi's insurance company.

I'm sure many people is going to have coffee at CPIB very soon.

Since I given AXA the deadline is end of this month. I will wait for AXA to reply me.

Thank you so much.

Have a fruitful and blessed weeks ahead.

Alvin Chin

Sent from my iPhone

On 19 Jan 2017, at 6:26 PM, Vic (LKKAuto) < vicalpeh@lkkauto.com > wrote:

### TO: MR CHIN KIN FUNG ALVIN

Dear Sir,

OUR REF

: CC3/AXA16008117/Kpa3

YOUR REF

: SKL 3130U

ACCIDENT INVOLVING SKL 3130U AND SHD 9623C ALONG OUTRAM ROAD TOWARDS CANTONMENT ROAD ON 29.04.2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim (Property Damage) against your policy.

We also refer to our telephone conversation earlier.

As spoken, please be informed that the finalized cost of repair to the claimant's vehicle after inspection is \$720.00 (before gst). Please be informed that we are still pending for the claim documents from the third party and no settlement has been done yet.

If you need any clarification, please do not hesitate to contact us.

Thank you.

"Wishing you a Happiness and Prosperity New Year"

# **Print Sent Message**

This mail is associated with:

\*SHD9623C (C0382158) [SKL3130U] TP

TRANS-CAB SERVICES PTE LTD Apr 29 2016 9:00AM [CHIN KIN FUNG]

Trans-cab Auto Services Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 21/03/2019 16:29 PM.

To

sawtheng.khor@axa.com.sg

CC

AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Subject

<Mandate IA> C0382158

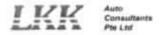
Dear Saw Theng,

We refer to our discussion on 18/03/2019, we will proceed settlement with third party.

We seek your mandate at \$1,115.75(all-in). Mandate IA had been uploaded.

Kindly let us have your approval/instruction.

Hsiao Tong



31 UHI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, NINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd

### Date: 21/03/2019

# **Survey Details:**

Date of loss	29.04.2016
Date of appointment	29.04.2016
Date of survey	29.04.2019
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

# Vehicle Details:

Claim Type:	Third party	
Vehicle number	SHD 9623C	
Make and Model	Chevrolet Epica (1991cc)	
Date of registration	Jul-12	
Excess	NIL	
Market Value/ Book Value		
Parf/COE Rebate		
Nett Value/ ERV		

# Repair details:

٠,		
	Initial Estimate	\$ 13,413.35

# Proposed/Revised repair cost:

Parts	\$ 120.00
Check items (estimate)	NIL
Labour	\$ 600.00
Supplementary	NIL
Total	\$ 720.00
Lump Sum(if applicable)	

Number of days for repair	<u>1.5</u>
---------------------------	------------



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

# Remarks:

# Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 770.40	
Loss of use	NIL	
Loss of rental	\$ 240.00	(2days x \$120.00)
Loss of income	\$ 100.00	(2days x \$50.00)
LTA/GIA search fees	\$ 5.35	
Others	NIL	
Proposed Total	\$ 1,115.75	

# **Print Received Message**

This mail is associated with:

\*SHD9623C (C0382158) [SKL3130U] TP TRANS-CAB SERVICES PTE LTD Apr 29 2016 9:00AM [CHIN KIN FUNG] Trans-cab Auto Services Pte Ltd

From

AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 29/04/2019 11:05 AM.

To

Subject

Alert - Adj Mandate Approved (S\$1115.75) - SHD9623C - Claim Handler: Khor Saw Theng

Approved:1115.75.

### Hsiao Tong (LKKAuto)

From: Jasmine Tan <jasminetan@transcab.com.sg>

Sent: Tuesday, 21 May 2019 7:00 PM

To: Hsiao Tong (LKKAuto); 'Ng Wai Yin'

Cc: claims@transcab.com.sg; Admin A; Kenneth Kong (LKKAuto)

Subject: RE: Your Ref: SHD 9623C; AAD1604-337 \*Our Ref: CC3/AXA16008117/Kpa3

[ACCIDENT INVOLVING SKL 3130U(AXA) & SHD 9623C ON 29/04/2016]

### Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you Best Regards Jasmine Tan



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line :(65) 6603 1250 Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 21 May 2019 4:14 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; Kenneth Kong

(LKKAuto) < KennethKong@lkkauto.com>

Subject: RE: Your Ref: SHD 9623C; AAD1604-337 \*Our Ref: CC3/AXA16008117/Kpa3 [ACCIDENT INVOLVING SKL

3130U(AXA) & SHD 9623C ON 29/04/2016]

### Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement at a global sum of \$990.00(all-in).

Please confirm acceptance.

\*\*LOI had been settled under injury.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 13 May 2019 5:24 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; Kenneth Kong

(LKKAuto) < KennethKong@lkkauto.com>

Subject: FW: Your Ref: SHD 9623C; AAD1604-337 \*Our Ref: CC3/AXA16008117/Kpa3 [ACCIDENT INVOLVING SKL

3130U(AXA) & SHD 9623C ON 29/04/2016]

### WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is our LOD for your action.

Original hard copy will pass to Kenneth bring back your office.

Hope to receive your offer soon.

Thank You Best Regards, Na Wai Yin Finance Department TEL: 6603 1265 Ext.308

\*\*\* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 1 May, 2019 3:13 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>;

claims@transcab.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: Your Ref: SHD 9623C \*Our Ref: CC3/AXA16008117/Kpa3 [ACCIDENT INVOLVING SKL 3130U(AXA) & SHD 9623C ON 29/04/2016]

Your Ref: SHD 9623C

Without Prejudice

Our Ref: CC3/AXA16008117/Kpa3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SKL 3130U(AXA) & SHD 9623C ON 29/04/2016

We refer to the above matter.

We would like to request a copy of your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) for our necessary action.

Attached here with a copy of surveyor marked estimate for your easy reference.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been checked for viruses by AVG antivirus software.

www.avg.com

### Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1604-337

Your Ref

: SKL3130U

Date

: 07.May 2019

### **AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

# ACCIDENT INVOLVING SHD9623C AND SKL3130U ON 29/04/16 09:30 AM ALONG OUTRAM ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 770.40
2.	Loss of Rental for days @ \$_108.67 per day	\$ 648.42
3.	Loss of Income for days @ \$\$0.00 per day	\$ 300.00
4.	LTA Search Fee	\$ 6.00
5.	Survey Fee	\$ 0.00
	Total	\$ 1,724.82

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

### Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Thursday, 19 January, 2017 6:27 PM

To:

alvinkfchin@yahoo.com

Cc: Subject: Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto); Tan Kwee May

YOUR REF: SKL 3130U\_ACCIDENT INVOLVING SKL 3130U AND SHD 9623C ALONG

OUTRAM ROAD TOWARDS CANTONMENT ROAD ON 29.04.2016

### TO: MR CHIN KIN FUNG ALVIN

Dear Sir,

**OUR REF** 

: CC3/AXA16008117/Kpa3

YOUR REF

: SKL 3130U

ACCIDENT INVOLVING SKL 3130U AND SHD 9623C ALONG OUTRAM ROAD TOWARDS CANTONMENT ROAD ON 29.04.2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim (Property Damage) against your policy.

We also refer to our telephone conversation earlier.

As spoken, please be informed that the finalized cost of repair to the claimant's vehicle after inspection is \$720.00 (before gst). Please be informed that we are still pending for the claim documents from the third party and no settlement has been done yet.

If you need any clarification, please do not hesitate to contact us.

Thank you.

# "Wishing you a Happiness and Prosperity New Year"

Best Regards,

Vic Alpeh | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

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### Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

### **Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9623C and SKL3130U along OUTRAM ROAD on 29/04/16 09:30 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 7 (day) of May 2019

Yours Faithfully Trans-Cab Services Pte Ltd

Jasmine Tan General Manager



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle N	No:	_	SKL 3130U (Inst veh SHD 9623C (TP veh)	Model: Chevrolet Epica (1991cc)
Date of Accident/Time:		29/04/2016		- 10.00000 100 100 100 100 100 100 100 10
				9
Repair Et	stimate	:5	14,32.27	
Final Rep	pair Cost	:5		
Loss of U	ise	:5		days at 5 per day
Rental (if	fany)	:5		days at 5 per day
LTA / GIA	A Search Fee	:5		
Others:		:5		
		:5		
Final Set	tiement Sum (Global Sum)	:5	990.00	
Payce N	ame : Trans-cab Auto Service	es Pte		
Is Third !	Party Workshop GIA Registere	d7	[X] YES [ ] NO	()Cindly indicate below)
A)	For Non GIA Registere	d Work	shop: Agree	d Dability(94
6)	For GIA Registered Wo	rkshop	DI BOLA	Applicable: Yes/44e BDLA Scenario No: 15
	BOLA Liability: 100	[%	Asset	sed Liability (*):(%)
	* Assessed Liability to I	ie filled	only for chain collisions and	for cases where BOLA does not apply.

### NOTE:

Bemarks:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / Invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver fortfeasor) for any and all losses (past/present/future) arising from this accident.

ity of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp Name of Representative ... Jasmine Tan Name of Representative 2019

Signature of Witness / Workshop stamp (if applicable) Name of Witness NG WAT YIN

CSC

57 HILL 209

Signature of AXA's surveyor representative:

Date:

yeyor /Representative: Name of AXA's su

AXA insurance Pte Ltd (Company Reg. No.: 199963512M) 8 Shenton Way 824-01 AXA Tower Singapore 068811 AXA Customer Centre #01-21/22 Telephone: +65 6860 4888 - axa.com.sg

### Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

# Tax Invoice / Debit Note

TO:			
AXA INSURANCE PTE LTD	INVOICE NO.	: INV1905-032	
8 SHENTON WAY,#27-01	DATE	: 13. May 2019	
AXA TOWER	REFERENCE NO	: AAD1604-337	
068811 SINGAPORE	TERMS	1	
	DUE DATE	: 13. May 2019	
ATTENTION:	PAGE	:1	

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9623C; DOA 29.04.16 (LUMP SUM-19)	1	770.40	770.40

Total SGD Excl. GST: 720.00 7% GST: 50.40 Total SGD Incl. GST: 770.40

\*\*\*\* SEVEN HUNDRED SEVENTY AND FORTY SGD ONLY \*\*\*\*

<sup>1)</sup> All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd".

<sup>2)</sup> Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

### Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6281 1400 Co./GST Reg. No. 200303878K

07 May, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 29/04/16 09:30 AM at OUTRAM ROAD

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
  registered owner of the taxi bearing vehicle registration no. SHD9623C. The taxi was hired to ONG WEE
  LOONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the
  aforementioned accident at a rental rate SIGS-07 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

### Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

29-04-2016

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1604-337		Accident Date	29-04-2016
29/4/2016 13:30	4/5/2016 08:30	5HD9623C		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

4/29/2016

Text size +

### Enquire Vehicle & Owner Information ( Vehicle No. SKL3130U As At 29 Apr 2016 / 09:30:00 )

Vehicle Hub

Law Firm Search Details

Search Reason:

Insurance claim in relation to traffic accident.

Law Firm Case No .:

TCS(CANDY)SHD9623C

**Current Owner Details** 

Owner ID Type:

Singapore NRIC

Owner ID:

S1709833J

Owner Name:

CHIN KIN FUNG

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House

Registered Street Name:

ST. MICHAEL'S ROAD

Registered Unit No.:

# 12 - 04

Registered Building Name: -

Registered Postal Code:

328008

**Current Vehicle Details** 

Vehicle No.:

SKL3130U

Make Description/Model:

B.M.W. / X3 2.5SI

Insurance Company Name: AXA INSURANCE SINGAPORE PTE LTD

Land Transport Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.

Please do not use the Back or Forward buttons on your browser as this may after the results of the transactions.

Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution

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Merimen e-Claims Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Main		Status	Ins Auth'ed St	Submitted	Ad	Adj Rpt	Adj Assigned	Est Submitted	lotified	Case 1
CLAIM SUBFOLDER DETAILS Insured: CHIN KIN FUNG, ID: S17098333, Tel: +6597933289, Email: alvinkfchin@yahoo.com  Main Claimant: TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K  Vehicle Reg. No.: SHD9623C  Claim Type: TP / C0382158  Policy/Cover Note No.: GAD03150 (Comprehensive)  Vehicle Reg. No. (Insured): Excess: S\$0.00  Repairer: Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666  Handling Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288  AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288  LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by KENNETH KONG] [Final Rpt due 16/05/Driver/Custer]  Cliniured): CHIN KIN FUNG (50 / Male) , NRIC: S17098333, Tel: +6597933289 Email: alvinkfchin@yahoo.com  Please get video footage from our insured. TP damage inconsistent - DO NO Settle TP  ASSOCIATED MAIL RECEIVED  View All Compose  AXA_SG (29/04/2019): Alert - Adj Mandate Approved (S\$1115.75) - SHD9623C - Claim Handler: Khor Saw Th  AXA_SG (19/01/2017): Re: Uregent - please provide update.	NEADSEE.	Pending for Report	Pi R	20.00	00 5\$	S\$720.	05 May 2016 11:33	est sourments		
Insured: CHIN KIN FUNG, ID: S17098333, Tel: +6597933289, Email: alvinkfchin@yahoo.com  Main TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K  Vehicle Reg. No.:  SHD9623C  Date of Loss: 29/04/2016 09:00 - :59 [45 Months and 2 Days From LTA Reg Date (Mote No.: Policy/Cover Note No.: GA003150 (Comprehensive))  Vehicle Reg. No. (Insured):  SKL3130U  Policy No. (Claimant):  Excess: S50.00  Repairer: Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666  Handling Insurer:  AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 [Handled by Khor Saw Theng - 6880 4754]  Claimant's Insurer:  AXA Insurance Pte Ltd (HQ) - Tel: 6256-3561 [Handled by KENNETH KONG] [Final Rpt due 16/05/Driver/Custo dian (Insured):  ACHIN KIN FUNG (50 / Male) , NRIC: S17098333, Tel: +6597933289 Email: alvinkfchin@yahoo.com  CHIN KIN FUNG (50 / Male) , NRIC: S17098333, Tel: +6597933289 Email: alvinkfchin@yahoo.com  Please get video footage from our insured. TP damage inconsistent - DO NO Settle TP  ASSOCIATED MAIL RECEIVED  View All Compose  AXA_SG (19/01/2017): Re: Reminder - please provide update  AXA_SG (19/01/2017): Re: Reminder - please provide update  AXA_SG (13/01/2017): Re: Uregent - please provide update  AXA_SG (13/01/2017): Re: Uregent - please provide update	Show Ali		Documents		Jaim Details		eference	Re	ain	
Main Claimant: TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K  Vehicle Reg. No.:  TP / C0382158  SHD9623C  Date of Loss: [45 Months and 2 Days From LTA Reg Date (Months and 2 Days From LTA Reg Date (Months Reg. No.: Mote No.: GA003150 (Comprehensive))  Vehicle Reg. No. (Insured):  SKL3130U  Repairer: Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666  Handling Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 [Handled by Khor Saw Theng - 6880 4754]  Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288  Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by KENNETH KONG] [Final Rpt due 16/05/Driver/Custo dian (Insured): Adj Asp. Remarks: Please get video footage from our insured. TP damage inconsistent - DO NO Settle TP  ASSOCIATED MAIL RECEIVED  View All Compose  AXA_SG (29/04/2019): Alert - Adj Mandate Approved (\$\$1115.75) - SHD9623C - Claim Handler: Khor Saw Th  AXA_SG (13/01/2017): Re: Reminder - please provide update.			by insurer]	[Created b				TAILS	FOLDER DE	CLAIM SUB
TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K  Vehicle Reg. No.:  SHD9623C  Date of Loss: 29/04/2016 09:00 - :59 [45 Months and 2 Days From LTA Reg Date (Months and 2 Days From LTA Reg Date			com	hin@yahoo.	Email: alvink	97933289,	098333, Tel: +65	FUNG, ID: S17	CHIN KIN	Insured:
No.:  Claim Type: TP / C0382158 Policy/Cover Note No.:  Vehicle Reg. No. (Insured):  SKL3130U Policy No. (Claimant):  (Insured):  Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666  Handling Insurer:  Claimant's Insurance Pte Ltd (HQ) - Tel: 6338 7288 [Handled by Khor Saw Theng - 6880 4754]  AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288  AKA Insurance Pte Ltd (HQ) - Tel: 6256-3561 [Handled by KENNETH KONG] [Final Rpt due 16/05/Driver/Custo dian  Chin Kin Fung (50 / Male) , NRIC: S17098333, Tel: +6597933289 Email: alvinix/chin@yahoo.com  Chin Kin Fung (50 / Male) , NRIC: S17098333, Tel: +6597933289 Email: alvinix/chin@yahoo.com  Please get video footage from our insured. TP damage inconsistent - DO NO Settle TP  ASSOCIATED MAIL RECEIVED  AXA_SG (29/04/2019): Alert - Adj Mandate Approved (S\$1115.75) - SHD9623C - Claim Handler: Khor Saw Th  AXA_SG (19/01/2017): Re: Reminder - please provide update.  AXA_SG (13/01/2017): Re: Uregent - please provide update.				:	3878K	No.: 20030	ELTD, Co. Reg.	AB SERVICES PT	TRANS-CA	
Vehicle Reg. No. (Insured):  SKL3130U  SKL3130U  Policy No. (Claimant):  Excess: S\$0.00  Repairer:  Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666  Handling Insurer:  AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 [Handled by Khor Saw Theng - 6880 4754]  Claimant's Insurer:  AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288  Adjuster:  LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by KENNETH KONG] [Final Rpt due 16/05/Driver/Custo dian CHIN KIN FUNG (S0 / Male) , NRIC: S17098333, Tel: +6597933289 Email: alvinkfchin@yahoo.com  CHIN KIN FUNG (S0 / Male) , NRIC: S17098333, Tel: +6597933289 Email: alvinkfchin@yahoo.com  Please get video footage from our insured. TP damage inconsistent - DO NO Settle TP  ASSOCIATED MAIL RECEIVED  AXA_SG (29/04/2019): Alert - Adj Mandate Approved (S\$1115.75) - SHD9623C - Claim Handler: Khor Saw Th  AXA_SG (13/01/2017): Re: Reminder - please provide update  AXA_SG (13/01/2017): Re: Uregent - please provide update  AXA_SG (13/01/2017): Re: Uregent - please provide update	Man Yr)]	Reg Date (M			Date of Loss:			3C	SHD962	
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No results.

Merimen e-Claims Page 1 of 2

### Claim Documents

\*SHD9623C (C0382158)
[SKL3130U]
TP
TRANS-CAB SERVICES PTE LTD
Apr 29 2016 9:00AM
[CHIN KIN FUNG]
Trans-cab Auto Services Pte Ltd

Let	ters/Corresponder	nces	1 per	page 🔻	V
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	30/05/18 16:04	Internal - Email Correspondence	0	Load PDF	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
	- Internation				
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1	05/05/16 17:03	Adjuster Immediate Advice	0	Load HTM	
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1	04/05/16 16:55	Email_ABS	0	Load PDF	
2	04/05/16 16:55	SHD9623C TP Estimate_AB5	0	Load PDF	
3	04/05/16 16:55	SHD9623C TP GIA Report_ABS	0	Load PDF	
4	04/05/16 16:55	SKL3130U INSD GIA Report_ABS	0	Load PDF	
5	26/05/16 13:51	BI - investigation - To get Video from PH	0	Load TIF	
6	10/06/16 14:50	Pend video (BI)	0	Load TIF	
7	13/07/16 16:58	P video	0	Load TIF	
8	09/09/16 14:31	Video saved in EDM	0	Load TIF	
9	09/09/16 14:35	Video sent to LKK	0	Load TIF	
10	09/09/16 16:18	LKK receipt	0	Load TIF	
11	04/10/16 09:20	PH to CST on TP COR	0	Load TIF	
12	04/10/16 09:22	To CST	0	Load TIF	
13	04/10/16 09:44	TO CST on PH enquiry	0	Load TIF	
14	04/10/16 10:05	To LKK to address PH query	0	Load TIF	
15	27/12/16 16:19	BI informed insd is against all settlements.	0	Load TIF	
16	12/01/17 10:46	From CST - PH geury	0	Load TIF	
17	12/01/17 10:47	CST to PH	0	Load TIF	
18	13/01/17 10:19	BI to CST - reply to PH	0	Load TIF	
19	19/01/17 08:48	CST - draft letter to PH (BI)	0	Load DOCK	
20	19/01/17 08:48	CST - Email (BI)	O	Load TIF	
21	20/01/17 09:36	LKK email to PH - informing him of TP claim amt	0	Load TIF	
22	20/01/17 09:39	BI Letter to PH	0	Load PDF	
23	20/01/17 09:39	Internal Corrp	0	Load TIF	
24	20/01/17 11:40	Internal - to BI on PH reply	O	Load TIF	
25	20/01/17 11:42	internal Corrp to BI on PH reply (TPPD)	Ø.	Load TIF	
26	20/01/17 15:48	Internal corrp on PH's comment	0	Load TIF	
27	31/01/17 15:48	PH to BI on breakdown	0	Load TIF	
28	02/02/17 13:16	BI - reply to PH thru CST	0	Load TIF	
29	13/02/17 08:43	Internal (BI) - Draft reply - Complaint = C0382158	0	Load TIF	
10	14/02/17 10:39	BI CST Corrp	0	Load TIF	
31	30/05/18 16:13	BI_ASIAN INVESTIGATION REPORT	0	Load PDF	
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/09/16 08:39	LKK Survey Photos	0	Load PDF	
2	19/01/17 18:29	EMAIL TO OI	0	Load PDF	
i	21/03/19 16:25	MANDATE IA DD 210319	0	Load PDF	

Merimen e-Claims Page 2 of 2

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4	25/06/19 10:23	WORKSHOP INVOICE	0	Load PDF	1
5	25/06/19 10:23	AUTHORISATION TO ACT FORM	0	Load PDF	
6	25/06/19 10:23	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	0	Load PDF	
7	25/06/19 10:23	RENTAL RECEIPT	0	Load PDF	1
8	25/06/19 10:23	RENTAL MILEAGE	0	Load POF	
9	25/06/19 10:23	LTA SEARCH	0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset 5	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE:	TO	RF	COMPL	FTFD	RY	SHIR	VEYO	p
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LKK Auto Consultants Pte Ltd

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# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:		SKL3130U (Insd veh)			Model:	CH	CHEVROLET EPICA 2.0 (A)	
		SHD96	323C (TP veh)					
Date	of Accident:	29/04/2	2016					
_								
Globa	ai Sum Settlem	nent :	[X] Yes		[ ] No			
Repa	ir Estimate			: \$	14,352.28			
Final	Repair Cost			: \$	770.40			
Loss	of Token Sum	(		: \$			days at \$0.00 per day	
Renta	al (if any)			: \$	216.14	2	days	
LTA /	GIA Search F	ee		: \$	5.35			
Other	15:			: \$	0.00			
				: \$				
Final	Settlement Su	m (Globa	al Sum)	: \$	990.00			
Is Th		kshop G	IA Registered	?	X ] YES [	1	NO (Kindly indicate	
A) F	or Non GIA R	egistere	d Workshop:		Agreed Liability _		(%)	
77.	For GIA Regist		orkshop: 00(%)		_15_		e BOLA Scenario No:	
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Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

Date

### LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AXA16008117/KPA3Q2

Date:

25/06/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA003150

Claimant Vehicle No:

SHD9623C

Insured Vehicle No:

SKL3130U

Date of Loss:

29/04/2016

Nature of Claim:

TP

Claim No:

C0382158

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHD9623C

Make & Model:

CHEVROLET EPICA, 2.0 (A) 27/07/2012 (Man. Year: 2011) Engine No: Chassis No:

Odometer:

Z20S1455780K

280261 km

KL1LA69RJBB096315

Reg. Date: Colour

White/Red

Engine Capacity:

1991 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

Yes

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side:

Falken 7 mm

Rear Left Side:

Falken 6 mm

Front Right Side:

Falken 7 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,793.35	120.00	6,673.35	98.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,620.00	600.00	6,020.00	90.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,413.35	720.00	12,693.35	94.63
+ GST 7.00/7.00% (S\$)	938.93	50.40	888.53	94.63
Nett Amount (S\$)	14,352.28	770.40	13,581.88	94.63
+ Car Rental (2.0 x	S\$108.07/day) (S\$)	216.14		
+ 0	oc/Search Fee (S\$)	5.35		
	Nett Liability (S\$)	991.89		
Global S	um Settlement (S\$)	990.00		

INSPECTION

Date of Assignment:

05/05/2016

Date Inspected:

29/04/2016 Inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo

2, Ang Mo Kio Street 63 Singapore 569111

Estimated Period of Repair: 1.5 days

Adjuster: KENNETH KONG Manager: CHEW HSIAO TONG

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NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

Adjuster Report Page 3 of 4

# REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 22 Jun 2019)
Parts:	143	CHEVROLET EPICA 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SHD9623C)
Validity:		es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info:	: Items/values r	ot in reference catalogue are prefixed with an asterisk *.

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER RH (CONSISTENT)	Repair	837.60 FL	*-FL
2	1		*FRONT FENDER LINER RH (CONSISTENT)	Serviceable	47.00 FL	*-FL
3	1		*FRONT DOOR RH (CONSISTENT)	Repair	1,133.00 FL	*-FL
4	1		*FRONT DOOR GUIDE RH CHROME MOULDING (CONSISTENT)	Serviceable	60.00 FL	*-FL
5	1		*FRONT DOOR OUTER HANDLE RH (CONSISTENT)	Serviceable	125.00 FL	*-FL
6	1		*FRONT SIDE VIEW MIRROR RH (CONSISTENT)	Serviceable	939.00 FL	*-FL
7	1		*SIDE ROCKER PANEL GARNISH RH (CONSISTENT)	Serviceable	236.40 FL	*-FL
8	1		*REAR DOOR RH (CONSISTENT)	Repair	1,133.00 FL	*-FL
9	1		*REAR DOOR GUIDE RH CHROME MOULDING (CONSISTENT)	Serviceable	60.00 FL	*-FL
10	1		*REAR DOOR OUTER HANDLE RH (CONSISTENT)	Serviceable	125.00 FL	*-FL
11	1		*REAR FENDER RH (CONSISTENT)	Repair	1,145.00 FL	*-FL
12	1		*REAR BUMPER (CONSISTENT)	Serviceable	1,202.00 FL	*-FL
13	1		*REAR BUMPER SIDE RETAINER RH (CONSISTENT)	Serviceable	68.76 FL	*-FL
14	1		*REAR BUMPER REFLECTOR RH (CONSISTENT)	Serviceable	119.74 FL	*-FL
15	1		*SET FRONT FENDER LINER CLIP RH (CONSISTENT)	Not Necessary	30.00FS	*-FS
16	1		*DOOR STICKER TRANS-CAB RH (CONSISTENT)	Necessary	80.00 FS	*60.00 FS
17	1		*DOOR STICKER 6555-3333 RH (CONSISTENT)	Necessary	80.00 FS	*60.00 FS
18	1		*SET SIDE ROCKER PANEL GARNISH CLIP RH (CONSISTENT)	Not Necessary	60.00FS	*-FS
19	1		*SET REAR BUMPER FASTENER CLIP (CONSISTENT)	Not Necessary	35.00 FS	*-FS
F=Fra	nchise	part. 5=S	pcNett. L=ListItemDisc.	56 G	CUCHIPONI-COL.	SILIPANOSAS
			- List Item Discount on L Items 1	Sub Total (S\$)		120.00
			723.15	0.00		
				Total Parts (S\$)	6,793.35	120.00

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME	New	2,800.00	200.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	220.00	0.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,700.00	400.00
4	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO TRANSFER OF DOOR FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
7	TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
8	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
	Gross Labour Cost (SS		6,620.00	600.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >