	F .				
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INS. CASE OWNE	R			7	
P	W-LF'		IGNMENT	1 20	11/14
Surveyor:	10-01	DOI:	25 4/10	Date / Time :	4/1
			12 0	Registered in Merimen:	
Pre-assign / CCI	J/FTE	01-707		S TOWN TOWN	
Insured Vehicle N	in XB	86307	Claim No.	. DMIL (887- E	
-		olpings P.L		. DINCPHALLE-0	10.02
Name of Insured	WVV 7 TO	askind a ker	Policy No.		W) U5
Insured Tel No.		HP:	Make / Model	: MITERBISHI	
Excess Sec II :SS	115	DOA: 20 4 16	Place of Accid	ent: CHANG CONST	RD THOS
Is driver the owner	17 (YES / NO.)			MILL	ML PR
		1 10 1 10 10 10 10 10 10 10 10 10 10 10		(Q.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	- 46h
	me/Age: #7#MWZ	OU MANO DOWN		RT: YES / NO ; TP GIA REPOR	
	INO: 98835714	(V/L: VES/ NO)	Insured Liabili	ty: % Final? Yes	/ No
X6 35	Y-7M				
			-		
INSRS: C		NSRS:	INSRS:	INSRS	k:
WSP:	D (1 -	VSP:	WSP: Tel:	WSP:	
Liability: PIV	CIN D D	iability:	Liability:	Linbili	ity:
RMKS:	(M 4/)	MKS:	RMKS:	RMKS	
Date/ Time			I Second		
VIII	XE YEYN -	x ye yeo w		STAGE	DATE / PIC
9810	110 7 121161 7	L 1 203 1 14		Non-Reporting ltr (1st):	03117110
120				Non-Reporting ltr (2nd):	
1.4				Non-Reporting ltr (Final): Notification ltr (if non-pickup):	157W 11/5
1005% (= 5-30pm)	SECURE TO ONE A	TE CONTINUED ACCIDENTE DIETY	DID DEAD THINKS	Call Ol:) SWOON
1990594 (2 57 30011)		AS AND PIK TO HE INFORMS		After call ltr to Ol:	1115
		HUMBER AMOUNT NED ISSUES.		Documentation Check List: Ha	ndler Typist
				Notification ltr (if non-pickup)	
Costili & Cartan	BOOKS TO HIS DAY	sine class.		After call ltr to OI:	
				Authorisation To Act:	
33/4/1	PILE PRIS TO TY	PIT TO TYPE EDUCT-		Release Voucher	
		H		Final Repair Bill: Car Rental Invoice:	
216119	19. VI. 1	urtum	4.3570	Towing Invoice	
7111	- Italy	41 4000		LTA / GIA :	
				Medical Bill:	
				PIR:	
				Mandate/Reject Instruction:	
				LOD	
				Payment Breakdown Form:	
ELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
				Others:	
NALIZATION	Date/Time:	Confirm with:		Confirm by: 助角	
	00.00,00022	(25 days) Reduction:	39 %	Email	Calf
NAL SETTLEMENT	Date/Time:	Confirm with		Email Call	
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ss of Income (LOI):	S\$ - (\$	x days)		53 8000	
R only LOU only	7	LOR+LOI [Tick onl	ly one]		
A/LTA Search	S\$5.55				
edical:	SS -			1) Claim status: Normal/Reject/	Private Settle (
sbursement:	SS 4 106 66	(e.g. Tow/ Indep	pendent)	2) Report Format: W	1
gal Cost	SS -			3) Survey fee: \$3W	/W
tal:	SS 25, 412.01	Global Sum SS:			
NAL PAYMENT	Date/Time:	Confirm with:		Email Call	
yee 1:	SS	Name 1:			
yee 2: (Strike if N.A.)	SS	Name 2:			
ayee 3: (Strike if N.A.)	SS	Name 3:			

Quyeuss:	
7	ASSIGNMENT
From: Date: 35/4/2016	Veh No: XE2727M Yr Regn: JULI 14
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Corry / Taxi / Prime Mover /
OD /TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: WIT FUSO 0.0 11967
at Workshop m/s CT D440	Colour CREY GREEN AC: Insured / Std / NI / NA
of Blk 16 Sin May Ind Est # 0191	Sp.Reading 39195 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/No: FYST 3 JA (001)
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Injorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
6:	Tyre Size: F: NIDEO TE 315 80 R 22 5
(Policy Condition)	R: 295/80/2225
A Line of Control of the Control of	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. S mm R/Bal. S mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 8 mm L/Bal. mm
Est. Repairs: 25 days Res.: Yes or No	D.O.A. D.O.I. 25/4/2016
Lum Sum: % 3 Val.: Yes or No	Survey held at 1 6-30
	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS WATER Vehicle: IN / C	
Date:Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision
Date / Time Action / Instruction	0
25/4/16 NO PILA, estimate u	for xmy.
R/5: +320,000	45
PROF 141-179.93 39%	
PP # 6317.92	Clean # 29941N 4840
111 4 2211 12	7019
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
i) : Final Report	Resurvey No. of Trip: Survey Fee:
Data/Time, File Return to?	Transportation:
Add F	
	: Interview (\$) Photos
Report Format :	: Tech. Invs (\$) Others
Lump Sum / I.B.I: (\$: Weekend (\$)
	TOTAL



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation In	ternationale Des Experts En Autom			
Q INSURANCE COMP	PANY LTD	Ref : CC4/EQI160075	503/M1jb3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date: 25-04-2016 Code: EQI			
	Policy Parti	culars :- THIRD PARTY CLAI	М		
Insured Veh.	XB 8630J	Veh. Inspected	XE 2727M		
Policy No.		Coverage (\$)	0.00		
Claim No.		Excess (\$)	0.00		
Assign From		Assign Date	25/04/2016		
2.	Vehicl	e Particulars & Condition			
Make & Model		c.c	0		
Engine No.	HIDDEN	Year of Reg.			
Chassis No.		Colour	Colour		
Odometer	2	Steering	Steering		
Brakes		Modification	Modification		
General					
3.		Conditions of Tyres			
	Size	Make	Balance		
R/H Front Tyre			mm		
L/H Front Tyre			mm		
R/H Rear Tyre			mm		
L/H Rear Tyre			mm		
4.	D	escription of Damages			
5.		General Information	25/04/2016		
Accident Date	20/04/2016	Inspection Date	25/04/2016		
Survey held at	CT AUTO PTE LTD BLK 16 SIN MING IND #01-91 SINGAPORE 5				
5a.		Remarks			
ANTHE INSPECTI	ON WAS CONDUCTED O	ON A"WITHOUT PREJUDICE" BA TIONS, WE HAVE NOT AUTHOR	SIS. ISED REPAIRS.		

CT AUTO PTE LTD

16 Sin Ming Industrial Estate Sector A, #01-83, Singapore 575674 Tel: 64563008 Fax: 64599942 Email: admin@ctauto.com.sg Business Registration No. 201420132H GST Registration No. 201420132H

ESTIMATE

Date:

26/4/2016

DOA:

20/4/2016

Vehicle No: XE2727M

SIN	1 Qty			Parts Price	Surveyor
1	- 1	Rear R/H Tail Lamp (R/A	S	455.00	
2	- 1	Rear R/H Tail Lamp Bracket	S	142.40	
5	- 1	Rear R/H MudGuard	S	1,768.80	
6	1	Rear R/H MudGuard MudFlap	\$	177.70	
		TO STATE OF THE PROPERTY OF TH	\$	2,543.90	
		Less 25%	\$	635.98	
			\$	1,907.93	
		Special Nett Items			
1		Sundries R	s	300.00	./
2	1	Rear Tail Gate	S	8,000.00	AWO. U
3	4	Rear Lock Catch	S	800.00	TILLIGING
4	1	Rear Water Tank Complete (with LTA Cert)	S	180 000 00	£ 430W 00
5		Rear Engine Pump with Bracket and Water Pump (with LTA Cert)			1
	1		\$	80,000.00	
6	2	Rear Engine Pump Bracket Tail Lamp	\$	672.00	_
7	2	Rear Trunk	\$	15,000.00	K
8	2	Rear Trunk Absorber	\$	24,000.00	X
9	4	Rear No. Plate	\$	50.00	30,00
			\$	308,822.00	
		Total parts	\$	310,729.93	
	S/N	Labour Description		Amount	Amount
	-	Labour for panel beating, cut, weld, straighten and replace rear			
	1	damaged parts.	\$		4960-00
	2	To putty and spray painting rear portion. (Inclusive of Tank)	\$	10,000.00	GUUD LU
		To remove and install rear water tank to facilitate the repairs			MAR
	3	(Including Welding & Cranks).	\$	41200100	× m
	4	To apply anti rust proofing to affected area.	\$	1,000.00	5W.W
		Total labour :	\$	24,000.00	
		Total parts :	\$	310,729.93	
		Total labour :	\$	24,000.00	
		Total repair cost : (Before GST)			

COIL PINS TOX 20 # 729000



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XE 2727M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Cost Price (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS				
1	REAR R/H TAIL LAMP	CRACKED	455.00		455.00
1	REAR R/H TAIL LAMP BRACKET	BENT	142.40		142.40
1	REAR R/H MUDGUARD	BENT	1,768.80		1,768.80
1	REAR R/H MUDGUARD MUDFLAP	DISTORTED	177.70		177.70
	LESS 25% DISCOUNT		-635.98		-635.98
			1,907.92	-	1,907.92
	SPECIAL NETT ITEMS				
1	SUNDRIES (SN)	TO REPAIR SEE LABOUR	300.00		
1	REAR TAIL GATE (SN)	BENT	8,000.00		7,000.00
4	REAR LOCK CATCH (SN)	BENT	800.00	-	800.00
1	REAR TRUNK (SN)	TO REPAIR SEE LABOUR	15,000.00	-	
2	REAR TRUNK ABSORBER (SN)	TO REPAIR SEE LABOUR	24,000.00	-	
1	REAR NO.PLATE (SN)	BENT	50.00	-	30.00
			48,150.00		7,830.00
1	REAR WATER TANK COMPLETE (WITH LTA CERT) (WCP))	BENT / CRACKED	180,000.00		42,000.00
1	REAR ENGINE PUMP WITH BRACKET AND WATER PUMP (WITH LTA CERT) (WCP) }	CRACKED	80,000.00		
2	REAR ENGINE PUMP BRACKET TAIL LAMP (WCP))	BENT	672.00		
	LESS DEPRECIATION 10% OF \$42,000.00				-4,200.00
	COST PLUS 10% ON \$37,800.00				3,780.00
			260,672.00	-	41,580.00
	LABOUR				
	LABOUR FOR PANEL BEATING ,CUT,WELD ,STRAIGHTEN AND REPLACE REAR DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF SUNDRIES,REAR TRUNK AND REAR TRUNK ABSORBER.		5,000.00		4,500.00
	TO PUTTY AND SPRAY PAINTING REAR PORTION (INCLUSIVE OF TANK).		10,000.00		6,000.00

Report Ref No. CC4/EQI16007503/M1eb3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Cost Price (\$)	Our Adjusted (\$)
	TO REMOVE AND INSTALL REAR WATER TANK TO FACILITATE THE REPAIRS (INCLUDING WELDING & CRANKS).	NOT NECESSARY	35,000.00		
	TO APPLY ANTI RUST PROOFING TO AFFECTED AREA.		1,000.00		500.00
			51,000.00		11,000.00
	GRAND TOTAL		361,729.92		62,317.92

	RECOMMENDED COST OF REPAIR SUM	62,317.92
_		

Report Ref No. CC4/EQI16007503/M1eb3q2

MA CHIN FOOK

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or fort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

CT AUTO PTE LTD

16 Sin Ming Industrial Estate Sector A, #01-83, Singapore 575674
Tel: 64563008 Fax: 64599942 Email: admin@ctauto.com.sg
Business Registration No. 201420132H
GST Registration No. 201420132H

ESTIMATE

Date:

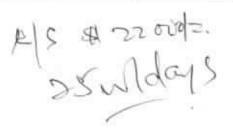
26/4/2016

DOA:

20/4/2016

Vehicle No: XE2727M

S/N	Qty	Item Description		Parts Price	Surveyor
1	1	Rear R/H Tail Lamp	\$	455.00	2 CNO
2	1	Rear R/H Tail Lamp Bracket	\$	142.40	- 10 t
5	- 1	Rear R/H MudGuard	\$	1,768.80	h7
6	1	Rear R/H MudGuard MudFlap	\$	177.70	- dig
			\$	2,543.90	
		Less 25%	\$	635.98	
			\$	1,907.93	
		Special Nett Items			
1		Sundries	\$	300.00	A Comment of the second of
2	1	Rear Tail Gate	\$	8.000.00	A CON
3	4	Rear Lock Catch	\$	800.00	
4	1	Rear Water Tank Complete (with LTA Cert)	\$	180,000.00	120K.
5	1	Rear Engine Pump with Bracket and Water Pump (with LTA Cer	t) s	80,000.00	50K CN
6	2	Rear Engine Pump Bracket Tail Lamp	\$	672.00	- 104
7	1	Rear Trunk	\$	15,000.00	70
8	2	Rear Trunk Absorber	\$	24,000 00	7. 1
9	1	Rear No. Plate	\$	50:00	BU TH
			\$	308,822.00	
		Total parts	\$	310,729.93	
	S/N	Labour Description		Amount	Amount
	1	Labour for panel beating, cut, weld, straighten and replace rear damaged parts.	s	5,000.00	4200
	2	To putty and spray painting rear portion. (Inclusive of Tank)	S	10,000.00	
	-	To remove and install rear water tank to facilitate the repairs		10,040.00	1.5
	3	(Including Welding & Cranks).	S	35,000.00	30000
	4	To apply anti rust proofing to affected area.	S	1,000-00	
	-140	Total labour :	\$	51,000.00	
		Total parts	\$	310,729.93	
		Total labour :	\$	51,000.00	
		Total repair cost : (Before GST)	\$	361,729.93	



Catherine Chong (LKK Auto)

From:

Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Friday, 22 April, 2016 5:22 PM

Sent:

To: Subject: assignments FW: Request for Pre-Repair Inspection - XE2727M

Our ref

XB8630J

TP veh

XE2727M

Policy No.

DMCPHQ16-000703

Dear All,

Mr

Please proceed to survey the TP vehicle.

Our insured has yet to report the accident.

Regards,

Elaine Cheong Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110 DID: 6500 6772

Tel: 6223 9433 Fax: 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Emellene Teng [mailto:admin@ctauto.com.sg]

Sent: Friday, April 22, 2016 12:17 PM

To: Elaine Cheong

Subject: Request for Pre-Repair Inspection - XE2727M

Our Ref: XE2727M

To: The owner and/or driver of XB8630J 3rd party

c/o EQ Insurance

cc: EQ Insurance

Shu Pei (LKK Auto)

From:

Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Sent:

Friday, 6 May, 2016 1:20 PM

To:

Shu Pei (LKK Auto)

Cc:

Admin A; Joy Irene (LKK Auto); Thin Thin

Subject:

RE: Request for Pre-Repair Inspection - XE2727M ***LKK REF:CC4/EQI16007503/M1jb3

(EQ VEH: XB8630J) / CLAIM REF: DM16/887-EC)

Attachments:

OI - XB8630J.PDF

Dear Shu Pei,

As requested, attached a copy of our insured's GIA report for your perusal.

Regards,

Elaine Cheong

Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110 DID: 6500 6772

Tel: 6223 9433 Fax: 6223 4190

www.eginsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKK Auto) [mailto:shupei@lkkauto.com]

Sent: Thursday, May 05, 2016 4:30 PM

To: Elaine Cheong

Cc: Admin A; Joy Irene (LKK Auto); Thin Thin

Subject: RE: Request for Pre-Repair Inspection - XE2727M ***LKK REF:CC4/EQI16007503/M1jb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle XE 2727M at M/s CT Auto Pte Ltd.

Enclosed for your perusal is:

TP's GIA report

TP's Police report Addendum

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKK Auto)

Sent: Monday, 25 April, 2016 9:06 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for Pre-Repair Inspection - XE2727M

Dear Elaine,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [mailto:elaine.cheong@eqinsurance.com.sg]

Sent: Friday, 22 April, 2016 5:22 PM

25

To: assignments < assignments@lkkauto.com>

Subject: FW: Request for Pre-Repair Inspection - XE2727M

Our ref

XB8630J

TP veh

XE2727M

Policy No.

DMCPHQ16-000703

Dear All,

Please proceed to survey the TP vehicle.

Our insured has yet to report the accident.

Regards,

Elaine Cheong Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

DID: 6500 6772 Tel: 6223 9433 Fax: 6223 4190

www.eginsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Emellene Teng [mailto:admin@ctauto.com.sg]

Sent: Friday, April 22, 2016 12:17 PM

To: Elaine Cheong

Subject: Request for Pre-Repair Inspection - XE2727M

Our Ref: XE2727M

To: The owner and/or driver of XB8630J 3rd party

c/o EQ Insurance

cc: EQ Insurance

Dear Sir/Madam,

Accident Involving XE2727M & XB8630J on 14/4/2016 along Sims Way towards PIE (Tuas)

With reference to the above, we hereby give EQ Insurance 2 days' notice to conduct a pre-repair inspection notice of vehicle XE2727M at our premise.

Please arrange for your surveyor to inspect the vehicle at:

Block 16 Sin Ming Industrial Estate Sector A #01-91

Singapore 575674

Mobile No.: 9737 0733

If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Please let us know which surveyor will be attending this survey so that we can arrange the exact location (as the location is off limits to outsiders).

Please advise on liability for this case.

Best Regards, Emellene Teng CT Auto PTE LTD

Office: 6456-3008 Fax: 6459-9942

Please like our Facebook page at: https://www.facebook.com/leongautogroup

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 22 November, 2017 5:12 PM

To:

'Annabel Tan'; Janet Tan

Cc:

Vic (LKKAuto)

Subject:

RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Attachments:

LKK Resurvey Photo.pdf; LKK Survey Photo.pdf; XE2727M - Vicom Inspection.pdf; XE2727M - Chemical Liquid Invoice.pdf; XE2727M - Rental Agreement.pdf; XE2727M - Time Card.pdf; LKK Adjustment.pdf; LKK Inspection.pdf; XE2727M -

LOD.PDF

Your ref: DM16H000887

Our ref: CC4/EQI16007503/M1eb3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " CT AUTO PTE LTD" at \$251,912.01 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised		
1. Cost of Repairs (with GST)	\$ 387,051.01	\$ 235,400.00		
2. Loss of Use (31days x \$450)	\$ 13,950.00	\$ 12,400.00 (31days x \$400)		
3. LTA Search Fee	\$ 5.35	\$ 5.35		
4. Disbursement	\$ 4,106.66	\$ 4,106.66		
Total	\$ 405,113.02	\$ 251,912.01		

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersna@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Annabel Tan [mailto:annabel.tan@eqinsurance.com.sg]

Sent: Friday, 14 July, 2017 4:27 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>

Hsiao Tong (LKKAuto)

From:

Janet Tan < janet.tan@eginsurance.com.sg>

Sent:

Friday, 30 August 2019 4:54 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Olivia Lau (LKKAuto); KKLau; Bryan Ang (LKKAuto)

Subject:

RE: Our ref: DM16HO00887/JT- [MANDATE]: Accident involving XB8630J (EQ) &

XE2727M on 20 April 2016

Okay. Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, August 30, 2019 4:50 PM

To: Janet Tan < janet.tan@eqinsurance.com.sg>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>; Bryan Ang (LKKAuto)

bryanang@lkkauto.com>

Subject: RE: Our ref: DM16HO00887/JT- [MANDATE]: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

HI Janet,

We refer to the above matter.

We are presently doing file review. We will proceed to submit our WP report to your good office since the matter is now handled by EQ's lawyer United Legal Alliance.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan < janet.tan@eginsurance.com.sg>

Sent: Tuesday, 27 March 2018 4:13 PM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Ronald Cheng < ronald.cheng@eqinsurance.com.sg; Asher Sng (LKKAuto) < AsherSng@lkkauto.com; Hsiao Tong (LKKAuto) < chewht@lkkauto.com; KKLau < kklau@lkkauto.com; Bryan Ang (LKKAuto) < bryanang@lkkauto.com> Subject: Our ref: DM16HO00887/JT- [MANDATE]: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Dear Oliver,

Please proceed to negotiate settlement up to \$85,000.00 (all-in).

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



@___

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From: Olivia Lau (LKKAuto) [mailto:olivialau@lkkauto.com]

Sent: Tuesday, February 6, 2018 5:48 PM

To: Janet Tan < janet.tan@eqinsurance.com.sg>

Cc: Ronald Cheng < ronald.cheng@eqinsurance.com.sg; Asher Sng (LKKAuto) < AsherSng@lkkauto.com; Hsiao Tong (LKKAuto) < chewht@lkkauto.com; KKLau < kklau@lkkauto.com; Bryan Ang (LKKAuto) < bryanang@lkkauto.com; Subject: RE: [MANDATE]: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

MANDATE - REMINDER

Dear Janet,

We are following up on our mandate request below of 23 January.

Please advise if we can proceed to offer as per our recommendation.

Thank you.

Best Regards.

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



From: Olivia Lau (LKKAuto)

Sent: Tuesday, 23 January, 2018 3:13 PM

To: 'Janet Tan' < janet.tan@eginsurance.com.sg>

Cc: 'ronald.cheng@eqinsurance.com.sg' <<u>ronald.cheng@eqinsurance.com.sg</u>>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Bryan Ang (LKKAuto)

<bryanang@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: [MANDATE]: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

MANDATE

Your ref: DM16HO00887

Our ref: CC4/EQI16007503/M1eb3

Dear Janet,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability. We have clarified with insured <u>BLL'S HOLDINGS PTE LTD</u> the nature of the accident and it is aware that its NCD (if any) would be affected. Insured had also provided PIR where Traffic Police had initiated action against the insured's employee driver for "Careless Driving under Rule 29 RTR". (PIR is enclosed)

A. The breakdown of TP's claim is as follows:-

	Amount Claim		
1. Cost of Repairs (with GST)	\$ 387,051.01		
2. Loss of Use (31days x \$450)	\$	13,950.00	
3. LTA Search Fee	\$	5.35	
4. Disbursement	\$	4,106.66	
Total	\$	405,113.02	

As TP's damages involved a 20,000L water tank, we had obtained a direct quotation from a local supplier of such water tanks (email with tank supplier 'Wong Fong Engineering Works' is enclosed).

The water pump and the installation cost of water tank were also covered in the supplier's quotation. In our opinion, based on our research, we suggest to offer as follows, factoring in a reasonable 10% depreciation of the amount and reasonable 10% mark up on the cost.

B. Our computation summary is as follows: -

Amount Revised

1. Cost of Repairs (with GST)	\$ 66,680.17
2. Loss of Use (31days x \$450)	\$ 12,400.00 (31days x \$400) (No Benchmark)
3. LTA Search Fee	\$ 5.35
4. Disbursement	\$ 4,106.66
Total	\$ 83,192.18

For your information, claimant did not provide any <u>reasonable</u> documents to support the justification of their amount claimed, in particular, amounts for the water tank and the various related job/work relating to the restoration of the TP vehicle to its pre-accident condition.

Enclosed here with all the relevant documents for your perusal.

Based on the above, please advise if we can proceed to offer TP repairer " CT AUTO PTE LTD" at \$83,192.18 (all-in).

Thank you.

Best Regards.

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: Asher Sng (LKKAuto)

Sent: Wednesday, 6 December 2017 4:40 PM

To: Annabel Tan <annabel.tan@eginsurance.com.sg>

Cc: Janet Tan < <u>ianet.tan@eqinsurance.com.sg</u>>; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; Bryan Ang (LKKAuto) < <u>bryanang@lkkauto.com</u>>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Annabel,

We refer to the above matter.

Enclosed a copy of the Preliminary Advice for your perusal.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933) From: Annabel Tan [mailto:annabel.tan@eqinsurance.com.sg]

Sent: Friday, 14 July, 2017 4:27 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Shu Pei (LKKAuto) < shupei@lkkauto.com > Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com >; Ma C.F (LKKAuto) < MaCF@lkkauto.com >

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Asher,

Please follow up with TP repairer and request them to expedite. Many thanks.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eginsurance.com.sg



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you've got a friend

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, July 14, 2017 4:23 PM
To: Annabel Tan; Shu Pei (LKKAuto)
Cc: Thin Thin (LKKAuto); Ma C.F (LKKAuto)

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Annabel.

We refer to the email below.

We still pending finalize from third party repairer.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933) From: Annabel Tan [mailto:annabel.tan@eqinsurance.com.sg]

Sent: Friday, 14 July, 2017 4:24 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Shu Pei (LKKAuto) < shupei@lkkauto.com >

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com >; Ma C.F (LKKAuto) < MaCF@lkkauto.com >; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

OUR REF

: DM16HO00887 (FILE REVIEW) : CC4/EQ116007503/M1JB3

Dear Asher,

It has been 07 months since our last chaser, please revert on status and advise the delay, thank you.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, December 28, 2016 2:29 PM

To: Shu Pei (LKKAuto); Annabel Tan

Cc: Thin Thin (LKKAuto); Ma C.F (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Accident involving XB86303 (EQ) & XE2727M on 20 April 2016

Hi Annabel,

We refer to the email below.

We still pending finalize from third party repairer.

Thank You.

"Wishes you a Happy New Year 2017"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 28 December, 2016 12:33 PM
To: Annabel Tan range-com.sg>

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Dear Annabel,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Asher,

For your information and necessary action please.

Thank you.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Happy New Year 2017"

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Annabel Tan [mailto:annabel.tan@eginsurance.com.sg]

Sent: Wednesday, 28 December, 2016 11:20 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

OUR REF

: DM16HO00887 (FILE REVIEW)

YOUR REF

: CC4/EQI16007503/M1JB3

Dear Shu Pei,

We refer to the above mentioned matter.

As we are conducting our file review, please let us have the status of the TP Direct Settlement with CT Auto. Thank you.

Regards,

Anna<u>bel</u> Tan

Assistant Manager, Claims

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

DID: 6496 9115 Tel: 6223 9433 Fax: 6223 4190

www.eqinsurance.com.sg

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Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 30 August 2019 4:50 PM

To:

Janet Tan

Cc:

Olivia Lau (LKKAuto); KKLau; Bryan Ang (LKKAuto)

Subject:

RE: Our ref: DM16HO00887/JT- [MANDATE]: Accident involving X88630J (EQ) &

XE2727M on 20 April 2016

HI Janet,

We refer to the above matter.

We are presently doing file review. We will proceed to submit our WP report to your good office since the matter is now handled by EQ's lawyer United Legal Alliance.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan < janet.tan@eqinsurance.com.sg>

Sent: Tuesday, 27 March 2018 4:13 PM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Ronald Cheng Cc: Ronald Cheng CompartCc: Ronald Cheng Compart<pre

Dear Oliver,

Please proceed to negotiate settlement up to \$85,000.00 (all-in).

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Olivia Lau (LKKAuto) [mailto:olivialau@lkkauto.com]

Sent: Tuesday, February 6, 2018 5:48 PM

To: Janet Tan < janet.tan@eginsurance.com.sg>

Cc: Ronald Cheng < ronald.cheng@eqinsurance.com.sg; Asher Sng (LKKAuto) < AsherSng@lkkauto.com; Hsiao Tong (LKKAuto) < chewht@lkkauto.com; KKLau < kklau@lkkauto.com; Bryan Ang (LKKAuto) < bryanang@lkkauto.com>

Subject: RE: [MANDATE]: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

MANDATE - REMINDER

Dear Janet,

We are following up on our mandate request below of 23 January.

Please advise if we can proceed to offer as per our recommendation.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: Olivia Lau (LKKAuto)

Sent: Tuesday, 23 January, 2018 3:13 PM

To: 'Janet Tan' < janet.tan@eginsurance.com.sg>

Cc: 'ronald.cheng@eqinsurance.com.sg' <<u>ronald.cheng@eqinsurance.com.sg</u>>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Bryan Ang (LKKAuto)

<bryanang@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: [MANDATE]: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

MANDATE

Your ref: DM16HO00887

Our ref: CC4/EQI16007503/M1eb3

Dear Janet,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability. We have clarified with insured <u>BLL'S HOLDINGS PTE LTD</u> the nature of the accident and it is aware that its NCD (if any) would be affected. Insured had also provided PIR where Traffic Police had initiated action against the insured's employee driver for "Careless Driving under Rule 29 RTR". (PIR is enclosed)

A. The breakdown of TP's claim is as follows:-

	Amount Claimed
1. Cost of Repairs (with GST)	\$ 387,051.01
2. Loss of Use (31days x \$450)	\$ 13,950.00
3. LTA Search Fee	\$ 5.35
4. Disbursement	\$ 4,106.66
Total	\$ 405,113.02

As TP's damages involved a 20,000L water tank, we had obtained a direct quotation from a local supplier of such water tanks (email with tank supplier 'Wong Fong Engineering Works' is enclosed).

The water pump and the installation cost of water tank were also covered in the supplier's quotation. In our opinion, based on our research, we suggest to offer as follows, factoring in a reasonable 10% depreciation of the amount and reasonable 10% mark up on the cost.

B. Our computation summary is as follows: -

	Amount Revised		
1. Cost of Repairs (with GST)	\$ 6	66,680.17	
2. Loss of Use (31days x \$450)	\$:	12,400.00 (31days x \$400) (No Benchmark)	
3. LTA Search Fee	\$	5.35	
4. Disbursement	\$	4,106.66	
Total	\$ 1	83,192.18	

For your information, claimant did not provide any <u>reasonable</u> documents to support the justification of their amount claimed, in particular, amounts for the water tank and the various related job/work relating to the restoration of the TP vehicle to its pre-accident condition.

Enclosed here with all the relevant documents for your perusal.

Based on the above, please advise if we can proceed to offer TP repairer " CT AUTO PTE LTD" at \$83,192.18 (all-in).

Thank you.

Best Regards.

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | emaît: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: Asher Sng (LKKAuto)

Sent: Wednesday, 6 December 2017 4:40 PM

To: Annabel Tan <annabel.tan@eqinsurance.com.sg>

Cc: Janet Tan < <u>janet.tan@eqinsurance.com.sg</u>>; Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u>>; Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; Bryan Ang (LKKAuto) < <u>bryanang@lkkauto.com</u>>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Annabel.

We refer to the above matter.

Enclosed a copy of the Preliminary Advice for your perusal.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubl Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Annabel Tan [mailto:annabel.tan@eginsurance.com.sg]

Sent: Friday, 14 July, 2017 4:27 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >; Shu Pei (LKKAuto) < shupei@lkkauto.com > Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com >; Ma C.F (LKKAuto) < MaCF@lkkauto.com >

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Asher,

Please follow up with TP repairer and request them to expedite. Many thanks.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, July 14, 2017 4:23 PM To: Annabel Tan; Shu Pei (LKKAuto)

Cc: Thin Thin (LKKAuto); Ma C.F (LKKAuto)

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Annabel,

We refer to the email below.

We still pending finalize from third party repairer.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 8lk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Annabel Tan [mailto:annabel.tan@eginsurance.com.sg]

Sent: Friday, 14 July, 2017 4:24 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; Shu Pei (LKKAuto) < shupei@lkkauto.com >

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Ma C.F (LKKAuto) < MaCF@lkkauto.com; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

OUR REF

: DM16HO00887 (FILE REVIEW) : CC4/EQ116007503/M1JB3

Dear Asher,

It has been 07 months since our last chaser, please revert on status and advise the delay, thank you.

Regards,

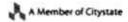
Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eginsurance.com.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, December 28, 2016 2:29 PM

To: Shu Pei (LKKAuto); Annabel Tan

Cc: Thin Thin (LKKAuto); Ma C.F (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Annabel,

We refer to the email below.

We still pending finalize from third party repairer.

Thank You.

"Wishes you a Happy New Year 2017"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 28 December, 2016 12:33 PM
To: Annabel Tan annabel.tan@eqinsurance.com.sg

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Dear Annabel.

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Asher,

For your information and necessary action please.

Thank you.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Happy New Year 2017"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

From: Annabel Tan [mailto:annabel.tan@eqinsurance.com.sg]

Sent: Wednesday, 28 December, 2016 11:20 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

OUR REF

: DM16HO00887 (FILE REVIEW)

YOUR REF

: CC4/EQI16007503/M1JB3

Dear Shu Pei,

We refer to the above mentioned matter.

As we are conducting our file review, please let us have the status of the TP Direct Settlement with CT Auto. Thank you.

Regards,

Anna<u>bel</u> Tan Assistant Manager, Claims

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

DID: 6496 9115 Tel: 6223 9433 Fax: 6223 4190

www.eqinsurance.com.sg

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	rnationale Des Experts En Auton	nobile
EQ IN	SURANCE COM	PANY LTD	Ref : CC4/EQI16007	503/M1pb3q2
#17-0	XWELL ROAD 0 TOWER BLOCI COMPLEXSING		Date : 18-09-2019	
1.		Policy Particu	lars :- THIRD PARTY CLA	IM
	Insured Veh.	XB 8630J	Veh. Inspected	XE 2727M
	Policy No.	DMCPHQ16-000703	Coverage (\$)	0.00
	Claim No.	DM16HO00887/JT	Excess (\$)	0.00
	Assign From	ELAINE	Assign Date	25/04/2016
2.	1 2 62 8	Vehicle F	Particulars & Condition	
	Make & Model	MITSUBISHI FUSO	c.c	11967
	Engine No.	HIDDEN	Year of Reg.	2014
	Chassis No.	FV51SJA10011	Colour	GREY/GRREN
	Odometer	79193	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	315/80 R22.5	INDFORCE	8 mm
	L/H Front Tyre	315/80 R22.5	INDFORCE	8 mm
	R/H Rear Tyre	295/80 R22.5	INDFORCE	8 mm
	L/H Rear Tyre	295/80 R22.5	INDFORCE	8 mm
4.			ription of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT TH	E REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Ge	neral Information	KENERO MILL
	Accident Date	20/04/2016	Inspection Date	25/04/2016
	Survey held at	CT AUTO PTE LTD		×
	De Transferie	BLK 16 SIN MING IND EST #01-91 SINGAPORE 5756		
5a.	HILLS BY HE		Remarks	
	A)THE INSPECTION	ON WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
	D/III TIES DI IET II I		102 110 12110 110 110 110 110	

ESTIMATED NORMAL PERIOD FOR REPAIR:

25 Working Days



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XE 2727M

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR R/H TAIL LAMP	CRACKED	455.00	455.0
1	REAR R/H TAIL LAMP BRACKET	BENT	142.40	142.4
1	REAR R/H MUDGUARD	BENT	1,768.80	1,768.8
1	REAR R/H MUDGUARD MUDFLAP	DISTORTED	177.70	177.7
	LESS 25% DISCOUNT		-635.98	-635.9
	SPECIAL NETT ITEMS		1,907.92	1,907.9
	Concession and the concession of the concession	TO DEDAID OFF	300.00	
-1	SUNDRIES (SN)	TO REPAIR SEE LABOUR	300,00	
1	REAR TAIL GATE (SN)	BENT	8,000.00	7,000.0
4	REAR LOCK CATCH (SN)	BENT	800.00	800.0
1	REAR TRUNK (SN)	TO REPAIR SEE LABOUR	15,000.00	
2	REAR TRUNK ABSORBER (SN)	TO REPAIR SEE LABOUR	24,000.00	
1	REAR NO.PLATE (SN)	BENT	50.00	30.0
	IN 154		48,150.00	7,830.0
.1	REAR WATER TANK COMPLETE (WITH LTA CERT) (WCP) }	BENT/CRACKED	180,000.00	42,000.0
1	REAR ENGINE PUMP WITH BRACKET AND WATER PUMP (WITH LTA CERT) (WCP) }	CRACKED	80,000.00	
2	REAR ENGINE PUMP BRACKET TAIL LAMP (WCP))	BENT	672.00	
	LESS DEPRECIATION 10% OF \$42,000.00			-4,200.0
	COST PLUS 10% ON \$37,800.00		-	3,780.0
			260,672.00	41,580.0
	LABOUR			
	LABOUR FOR PANEL BEATING ,CUT,WELD ,STRAIGHTEN AND REPLACE REAR DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF SUNDRIES,REAR TRUNK AND REAR TRUNK ABSORBER .		5,000.00	4,500.0
	TO PUTTY AND SPRAY PAINTING REAR PORTION (INCLUSIVE OF TANK).		10,000.00	6,000.0

Report Ref No. CC4/EQI16007503/M1pb3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TO REMOVE AND INSTALL REAR WATER TANK TO FACILITATE THE REPAIRS (INCLUDING WELDING & CRANKS).	NOT NECESSARY	35,000.00	
	TO APPLY ANTI RUST PROOFING TO AFFECTED AREA.		1,000.00	500.00
			51,000.00	11,000.00
	GRAND TOTAL		361,729.92	62,317.92

RECOMMENDED COST OF REPAIRS	62,317.92
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Report Ref No. CC4/EQI16007503/M1pb3q2

MA CHIN FOOK

Automotive Assessor

Amail

HO LEONG CHUAN

Automotive Assessor

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