Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 6 December, 2017 4:40 PM

To: 'Annabel Tan'

Cc: Janet Tan; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A; Bryan Ang (LKKAuto)

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Attachments: Preliminary Advice.pdf

Hi Annabel,

We refer to the above matter.

Enclosed a copy of the Preliminary Advice for your perusal.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Annabel Tan [mailto:annabel.tan@eginsurance.com.sg]

Sent: Friday, 14 July, 2017 4:27 PM

To: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u>> **Cc:** Thin Thin (LKKAuto) < <u>thinthin@lkkauto.com</u>>; Ma C.F (LKKAuto) < <u>MaCF@lkkauto.com</u>>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Asher,

Please follow up with TP repairer and request them to expedite.

Many thanks.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg





From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Friday, July 14, 2017 4:23 PM **To:** Annabel Tan; Shu Pei (LKKAuto)

Cc: Thin Thin (LKKAuto); Ma C.F (LKKAuto)

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Annabel,

We refer to the email below.

We still pending finalize from third party repairer.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Annabel Tan [mailto:annabel.tan@eqinsurance.com.sg]

Sent: Friday, 14 July, 2017 4:24 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Shu Pei (LKKAuto) < shupei@lkkauto.com>

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Ma C.F (LKKAuto) < MaCF@lkkauto.com; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

OUR REF : DM16HO00887 (FILE REVIEW)
YOUR REF : CC4/EQI16007503/M1JB3

Dear Asher,

It has been 07 months since our last chaser, please revert on status and advise the delay, thank you.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, December 28, 2016 2:29 PM

To: Shu Pei (LKKAuto); Annabel Tan

Cc: Thin Thin (LKKAuto); Ma C.F (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Hi Annabel,

We refer to the email below.

We still pending finalize from third party repairer.

Thank You.

"Wishes you a Happy New Year 2017"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 28 December, 2016 12:33 PM **To:** Annabel Tan <annabel.tan@eginsurance.com.sg>

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

Dear Annabel,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Asher,

For your information and necessary action please.

Thank you.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Happy New Year 2017"

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Annabel Tan [mailto:annabel.tan@eqinsurance.com.sg]

Sent: Wednesday, 28 December, 2016 11:20 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Accident involving XB8630J (EQ) & XE2727M on 20 April 2016

OUR REF : DM16HO00887 (FILE REVIEW)
YOUR REF : CC4/EQI16007503/M1JB3

Dear Shu Pei,

We refer to the above mentioned matter.

As we are conducting our file review, please let us have the status of the TP Direct Settlement with CT Auto. Thank you.

Regards,

Annabel Tan Assistant Manager, Claims

EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

DID: 6496 9115 Tel: 6223 9433 Fax: 6223 4190

www.eqinsurance.com.sg

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