

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 18 July, 2018 2:57 PM
To: Tan, Wilson-KL; Dally Amri, Mimi Zarina
Cc: PRDSG.DFILE; Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016 *** LKK REF: CC6/AIG16007420/Uha3
Attachments: #0916202469SG004#041,027# YR REF: SK111E Accident Date: 19 April 2016 (Mdm Phua Seok Eng)

Dear Wilson,

Thank you for the attached email and the contents were noted.

Dear Mi Mi,

As Insured had given clearance to settle the TP claim, we will proceed accordingly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Wilson-KL [mailto:Wilson-KL.Tan@aig.com]

Sent: Wednesday, 18 July, 2018 2:45 PM

To: Vic (LKKAUTO); Dally Amri, Mimi Zarina

Cc: PRDSG.DFILE; Admin A; Hsiao Tong (LKKAUTO)

Subject: RE: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016 *** LKK REF: CC6/AIG16007420/Uha3

Dear all

Is the attached email helpful to resolve this matter?

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, July 18, 2018 2:41 PM
To: Dally Amri, Mimi Zarina
Cc: PRDSG.DFILE; Admin A; Hsiao Tong (LKKAUTO); Tan, Wilson-KL; Vic (LKKAUTO)
Subject: RE: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016 *** LKK REF: CC6/AIG16007420/Uha3

Dear Mi Mi,

We refer to your below email.

We have not received any feedback from Insured since our last email to him dated 20/07/2016 as attached.

There was also no update from Insured's lawyer as the TPBI claim was settled. Please refer to the attached email.

Till date, there was no update by both Insured and his lawyer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]
Sent: Wednesday, 18 July, 2018 1:19 PM
To: Vic (LKKAUTO)
Cc: PRDSG.DFILE; Admin A; Hsiao Tong (LKKAUTO); Tan, Wilson-KL
Subject: RE: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016 *** LKK REF: CC6/AIG16007420/Uha3

Dear Vic

I aware that you have send the Letter to OI.

Can I check with you, if you had made a further conversation with insured on third party claim settlement.
Is there any feedback from insured of third party claim?

Thank you.

Regards,

Mimi Zarina @ Mimi
AIG

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, July 17, 2018 5:21 PM

To: Dally Amri, Mimi Zarina

Cc: PRDSG.DFILE; Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Tan, Wilson-KL

Subject: RE: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016 *** LKK REF: CC6/AIG16007420/Uha3

Dear Mi Mi,

We refer further to our below email.

We understand that the BI claim was already settle at a global sum basis. As such, for PD claim, we will also proceed to settle at best.

Kindly let us know should there be any issue, or else we will proceed accordingly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)

Sent: Wednesday, 27 June, 2018 10:02 AM

To: Dally Amri, Mimi Zarina

Cc: PRDSG.DFILE; Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)

Subject: RE: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016 *** LKK REF: CC6/AIG16007420/Uha3

Dear Mi Mi,

We refer to your below email.

Please be informed that we are still pending for the BI claim update from your side (see attached email).

Kindly assist to check and confirm as TP claimant do not accept our proposed 50/50 liability on PD settlement.

Otherwise, please advise further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 27 June, 2018 9:58 AM

To: Dally Amri, Mimi Zarina; Vic (LKKAuto)

Cc: PRDSG.DFILE; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016 *** LKK REF: CC6/AIG16007420/Uha3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG16007420/Uha3	Vic – 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]

Sent: Wednesday, 27 June, 2018 9:30 AM

To: Admin A <admin-a@lkkauto.com>

Cc: PRDSG.DFILE <PRDSG.DFILE@aig.com>

Subject: #0916202469SG003#027#PD claim_SKC1562S DOA; 19/04/2016

Dear LKK

We would like to acquire progress and updates of this case as it is still not close for quite some time.

Thank you.

Regards,

Mimi Zarina @ Mimi

AIG

Express Claims Adjuster

Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

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