

INS CASE OWNER:

CC 3 / CTI1600

7387, K1/3n2 LKK: IDAC

ASSIGNMENT

Surveyor:

Edvin

DOI:

2/4/16

Date / Time:

22/4/16

Registered in Meritmen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBA 1054J

Claim No.:

511110171702/4/16E05

Name of Insured:

KAI LI TRADING PTE LTD

Policy No.:

DMCISN1405541602

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

20/4/16

Place of Accident:

FERNVALE LINK

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KANDHASAMY BALU

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

72954571

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SHB 229C



INSRS: WSP: Tel: Liability: RMKS:

SMART



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

68662297

Date/Time	STAGE	DATE / PIC
22/4/16	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	22/4/16
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
REPAIR COST	SS 3,250.00	4 days	Reduction: 68 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 02/07/16	Confirm with: LEE GOK	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 50 (Assessed)	BOLA S/N No.:	N/A	If NO or B 28, Ass. Lin:
Repair Cost	SS 1,625.00			
Loss of Rental (LOR)	SS 222.93	(55 days)	117.43	
Loss of Use (LOU)	SS -	(5 x days)		
Loss of Income (LOI)	SS 137.50	(5.50 x 55 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>				[Tick only one]
GIA/LTA Search	SS 5			
Medical	SS -			
Disbursement	SS -	(e.g. Tow/ Independent)		1) Claim status: Normal/Reject/Private Settle
Legal Cost	SS -			2) Report Format:
Total	SS 4,175.86	SS 2,090.43	Global Sum SS: 2,090.00	3) Survey fee: \$100.00
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 2,050.00	Name 1: SHURT TAXI PTE LTD		
Payee 2 (Strike if N.A.)	SS -	Name 2: -		
Payee 3 (Strike if N.A.)	SS -	Name 3: -		



Your ref: To Be Advised
Our ref: CC3/CTI16007387/K1yb3

Date: 22.04.2016

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

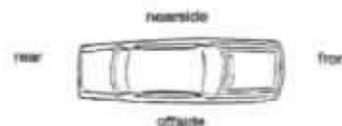
SHB229C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21.04.2016 at the premises of M/s SMRT Automotive Services Pte Ltd – Woodlands and have the following to report:-

Workshop Estimate Amount	: S\$	<u>10,337.07</u>
Revised Estimate Amount	: S\$	<u>3,647.40</u>
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Body



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 4 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI16007387/K1yb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 22-04-2016		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBA 1054J	Veh. Inspected	SHB 229C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/04/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/04/2016	Inspection Date	21/04/2016	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB229C
Ref. No : TAX/04/16/2198
Reg. Date : 20/02/2013
Vehicle Type : TAXI
Make : CHEVROLET EPICA 2.0 VCDI
Model : EPICA-2.0
Name of Driver : MICKEL ANG KIM HUAT
Type of Accident : SIDE SWIPE
Date / Time of Accident : 20/04/2016 08:20:00 AM
Accident Reported Date / Time : 20/04/2016 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024081156
Special Instruction to ARC,if any :
GBA1054J - CHINA TAIPING - LKK
Prepared Date : 20/04/2016 01:52:23 PM



*After Repair photo
Lump Sum Repair*

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB137799

Mileage

: 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,183.00	0.00
Total Spray Painting Charges	: 2,070.00	0.00
Total Material Charges	: 6,204.07	6,204.07
Other Charges	: 880.00	0.00
TOTAL	: 10,337.07	0.00
Lum Sum Total	: 10,350.00	0.00
No. of Repair Days	: 7.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 20/04/2016 05:49:07 PM	01/01/1900 12:00:00 AM

F

4 Pags.

Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/04/2016 05:48:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 4/20/2016 5:50:01 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1,183.00	0.00
Total Labour	1,183.00	0.00 600

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	0.00 X
TO RESPRAY FRONT DOOR LH	378.00	0.00
TO RESPRAY VIEW MIRROR	180.00	0.00
TO RESPRAY REAR DOOR LH	378.00	0.00
TO RESPRAY REAR FENDER LH	378.00	0.00
TO REPSRAY REAR BUMPER	378.00	0.00
Total Spray Painting & Panel Beating	2,070.00	0.00 850

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 20
TO APPLY RUST-PROOFING ON AFFECTED AREA	300.00	0.00 40
TO REMOVE / REFIT SEAT	120.00	0.00 X
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00 X
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00	0.00 1x0
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 20
Total Other Costs	880.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96636324	FRONT	6504580	PANEL FRT FENDER LH	1	606.00	10.00	545.40	Replace	Replace <input checked="" type="checkbox"/>	No
96635577	DOOR	6504596	PANEL LH FRONT DOOR	1	2,020.00	10.00	1,818.00	Replace	Replace <input checked="" type="checkbox"/>	No
	DOOR		SMRT LOGO DOOR	1	60.00	0.00	60.00	Replace	Replace <input checked="" type="checkbox"/>	No
96635885	DOOR		HANDLE DOOR INNER LH	1	105.00	10.00	94.50	Replace	Replace <input checked="" type="checkbox"/>	No
			HANDLE DOOR OUTER LH	1	60.00	10.00	54.00	Replace	Replace <input checked="" type="checkbox"/>	No
	DOOR		REGULATOR W/GLASS FRT LH	1	84.58	10.00	76.12	Replace	Replace <input checked="" type="checkbox"/>	No
			MOTOR POWER WINDOW LH	1	284.97	10.00	256.47	Replace	Replace <input checked="" type="checkbox"/>	No
	DOOR		LATCH FRT DOOR LH	1	212.00	10.00	190.80	Replace	Replace <input checked="" type="checkbox"/>	No
96635655	DOOR	6504603	PANEL LH REAR DOOR	1	1,863.00	10.00	1,676.70	Replace	Replace <input checked="" type="checkbox"/>	No
	COMMON		STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace <input checked="" type="checkbox"/>	No
96632799	LEFT	6504637	FENDER LH REAR	1	1,191.00	10.00	1,071.90	Replace	Replace <input checked="" type="checkbox"/>	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <input checked="" type="checkbox"/>	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <input checked="" type="checkbox"/>	No
			BUMPER REAR FASCIA	1	1,004.00	10.00	903.60	Replace	Replace <input checked="" type="checkbox"/>	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace <input checked="" type="checkbox"/>	No
96632652	REAR	6504619	MOLDING WINDSCREEN REAR	1	45.00	10.00	40.50	Replace	Replace <input checked="" type="checkbox"/>	No
	COMMON		SEALANT W/SCREEN	2	37.00	0.00	74.00	Replace	Replace <input checked="" type="checkbox"/>	No
	COMMON	6505044	MIRROR LH	1	844.00	10.00	759.60	Replace	Replace <input checked="" type="checkbox"/>	No
TOTAL MATERIALS								7,755.10	7,755.09	
TOTAL MATERIALS(Discounted)								6,204.07	6,204.07	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Kal-2 11/11/16
11 21/4/16

25-4-16 / 16:01
26-4-16 / 11:01

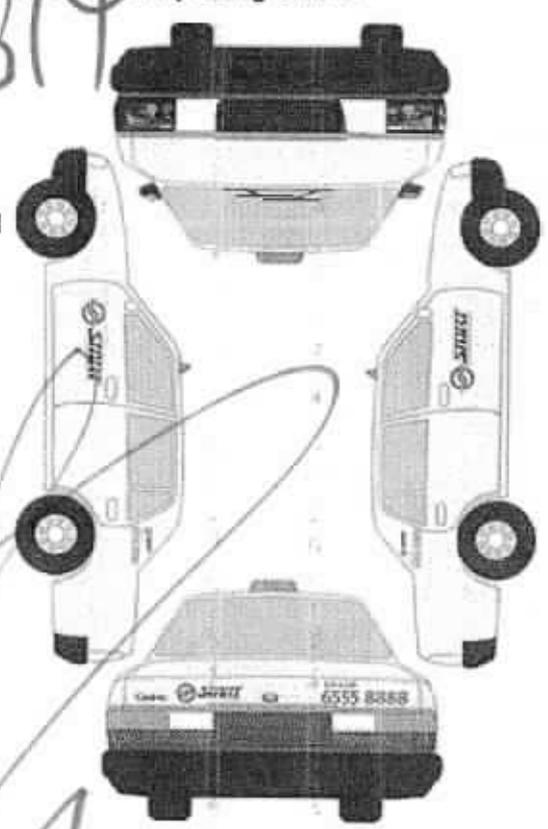
21-4-16 / 11:01

SMRT Accident Vehicle Repair Estimates

2014

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB229C
 Ref. No : TAX/04/16/2198
 Reg. Date : 20/02/2013
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : MICKEL ANG KIM HUAT
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 20/04/2016 08:20:00 AM
 Accident Reported Date / Time : 20/04/2016 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : *Kalvin*
 Vehicle is Towed Back? : No ✓
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024081156
 Special Instruction to ARC,if any :
 GBA1054J - CHINA TAIPING - LKK
 AFTER REPAIR PHOTO , FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR KALVIN (LKK) /
 Email: kalvinang@lkkauto.com
 LUMPSUM REPAIR
 Prepared Date : 20/04/2016 01:52:23 PM



13-30 25/4/16 PASS

1 1/4 1 1/4
 362673
 362757

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 25-4-16

Vehicle Return Time: 11-50 AM

SMRT staff sign:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB137799

Mileage : 0

Work Shcp :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,183.00	600.00
Total Spray Painting Charges	: 2,070.00	850.00
Total Material Charges	: 1,573.92	1,573.92
Other Charges	: 880.00	230.00
TOTAL	: 5,706.92	3,253.92
Lum Sum Total	: 5,700.00	3,250.00
No. of Repair Days	: 7.00	4.00
Prepared / Adjusted By	:	KALVIN (LKK)
Arc / Surveyor Sing Off Date	: 20/04/2016 05:49:07 PM	21/04/2016 11:01:49 AM

F

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 20/04/2016 05:48:43 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1605-0135

Invoice No :

Quotation Date : 6/5

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 4/20/2016 5:50:01 PM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	1,183.00	600.00
Total Labour	1,183.00	600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	0.00
TO RESPRAY FRONT DOOR LH	378.00	200.00
TO RESPRAY VIEW MIRROR	180.00	50.00
TO RESPRAY REAR DOOR LH	378.00	200.00
TO RESPRAY REAR FENDER LH	378.00	200.00
TO REPSRAY REAR BUMPER	378.00	200.00
Total Spray Painting & Panel Beating	2,070.00	850.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	300.00	40.00
TO REMOVE / REFIT SEAT	120.00	0.00
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00	140.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20.00
Total Other Costs	880.00	230.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96636324	FRONT	6504580	PANEL FRT FENDER LH	0	606.00	10.00	0.00	Replace	Not given	No X
96635577	DOOR	6504596	PANEL LH FRONT DOOR	1	2,020.00	10.00	1,818.00	Replace	Replace	No ✓
	DOOR		SMRT LOGO DOOR	1	60.00	0.00	60.00	Replace	Replace	No
96635885	DOOR		HANDLE DOOR INNER LH	0	105.00	10.00	0.00	Replace	Not given	No X
			HANDLE DOOR OUTER LH	1	60.00	100.00	0.00	Replace	Repair	No R
	DOOR		REGULATOR W/GLASS FRT LH	0	84.58	10.00	0.00	Replace	Not given	No X
			MOTOR POWER WINDOW LH	0	284.97	10.00	0.00	Replace	Not given	No X
	DOOR		LATCH FRT DOOR LH	0	212.00	10.00	0.00	Replace	Not given	No X
96635655	DOOR	6504603	PANEL LH REAR DOOR	0	1,863.00	100.00	0.00	Replace	Repair	No R
	COMMON		STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace	No
96632799	LEFT	6504637	FENDER LH REAR	1	1,191.00	100.00	0.00	Replace	Repair	No R
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No
			BUMPER REAR FASCIA	1	1,004.00	100.00	0.00	Replace	Repair	No R
	REAR		BRACKET RR BUMPER SIDE LH	0	49.00	10.00	0.00	Replace	Not given	No X
96632652	REAR	6504619	MOLDING WINDSCREEN REAR	0	45.00	10.00	0.00	Replace	Not given	No X
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No X
	COMMON	6505044	MIRROR LH	1	844.00	100.00	0.00	Replace	Repair	No R
TOTAL MATERIALS								1,967.40	1,967.40	
TOTAL MATERIALS(Discounted)								1,573.92	1,573.92	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

1967.40
 - 202
 + 1573.92
 + 600.00
 + 1080.00

 3253.92

45 \$3250/-
 12687.95
 9/15/16

Shu Pei (LKK Auto)

From: Jason Tea <jason.tea@sg.cntaiping.com>
Sent: Friday, 22 April, 2016 3:24 PM
To: Jas Khine (LKK Auto)
Cc: Claims Dept of CTI; KKLau; Shu Pei (LKK Auto); Vic; Admin A
Subject: RE: Direct Settlement - Accident Involving GBA1054J (OI : SNM16D01717C02/4/LKKDS) and SHB229C (TP : LKK REF - CC3/CTI16007387/K1yb3) on 20.04.2016

Resend with correct ref: number

Regards

Jason Tea
Executive
Motor Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6171
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
jason.tea@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Jason Tea
Sent: Friday, April 22, 2016 3:19 PM
To: Jas Khine (LKK Auto)
Cc: Alfred Toh; Hwang Shiang Yi; Claims Dept of CTI; KKLau; 'Shu Pei (LKK Auto)'; Vic; Admin A
Subject: RE: Direct Settlement - Accident Involving GBA1054J (OI : SNM16D1409C02/4/LKKDS) and SHB229C (TP : LKK REF - CC3/CTI16007387/K1yb3) on 20.04.2016

Dear Jas,

We refer to your email dated 22/04/2016.

Refer to attached for our Insured SAS statement and our Letter to Insured.

Note: Kindly ask for TP in-vehicle video footage. Liability not clear.

Regards

Jason Tea
Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6171
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
jason.tea@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKK Auto) [<mailto:shupeei@lkkauto.com>]
Sent: Friday, April 22, 2016 12:55 PM
To: Jason Tea
Cc: Alfred Toh; Hwang Shiang Yi; Claims Dept of CTI; KKLau; Jas Khine (LKK Auto); Vic; Admin A
Subject: Direct Settlement - Accident Involving GBA1054J (OI : CAI - TBA) and SHB229C (TP : LKK REF - CC3/CTI16007387/K1yb3) on 20.04.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 229C at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>



Our Reference : SNM16D01717C02/4/LKKDS

Date : 22 April 2016

KAI LI TRADING PTE LTD
623 ALJUNIED ROAD
#06-05
SINGAPORE 389835

Dear Mdm,

**ACCIDENT INVOLVING GBA1054J & SHB229C ON 20 APRIL 2016 ALONG
FERNVALE LINK**

We refer to the abovementioned accident.

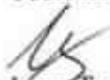
Please be advised that the third party vehicle SHB229C is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Regards

Yours truly,


Jason Tea

Fax: 6224 7175/6224 7478
Motor Division
Claims Department

cc. LKK Auto Consultants Pte Ltd
Attn : JAS
Ref : CC3/CTI16007387/K1yb3
Contact no: 68412928
via email address : jaskhine@lkkauto.com

Agent : AN0144A INXIPRE N SOLUTIONS
via Facsimile : 62956107

Bevan Lim (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>
Sent: Friday, 20 April 2018 6:38 PM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016 Our Ref: TAX/04/16/2198/lg
Attachments: DSC_0423.JPG; DSC_0436.JPG
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Bevan,

We attach the scene photos for your perusal. Video footage is not available.

From the damages sustained to your insured's vehicle, it is patently clear that your insured had swerved right when our taxi was passing by.

The single lane is wide enough to accommodate 2 vehicles to move abreast safely (as proven from the scene photo) hence the accident would not have occurred if your insured had remained stationary until our taxi had completely passed through.

In view of the above, your offer of \$2,050.00 is unacceptable.

Purely for the sake of an amicable settlement, we are prepared to accept a global sum of \$3,600.00 (all in).

Please reconsider your offer. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 20/04/2018 17:21
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Vic (LKKAuto); Admin A; Bevan Lim (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

Dear Lee Gek

Please assist, thanks.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency

Direct Line +65 6866 2797 | Direct Fax + 65 6368 7421 | eileenbay@smrt.com.sg

60 Woodlands Industrial Park E4

Singapore 757705



From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]

Sent: 20 April 2018 15:44

To: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <eileenbay@smrt.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

Your Ref: **TAX/04/16/2198/EB**

Without Prejudice

Our Ref: CC3/CT116007387/K1mb3

Dear Sirs/Madam

Accident involving Vehicle GBA 1054J & SHB 229C ON 20/04/2016

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

For a quick and amicable settlement, we offer to settle global sum at **SS 2,050.00**

Kindly confirm acceptance

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA) <eileenbay@smrt.com.sg>
Sent: Thursday, 7 July 2016 4:02:36 PM
To: Jas Khine (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

WITHOUT PREJUDICE

Dear Jas

Kindly refer to enclosed scene photos.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
Direct line +65 6866 2797 | Direct fax +65 6368 7421 | eileenbay@smrt.com.sg
60 Woodlands Industrial Park E4
Singapore 757705



Moving People, Enhancing Lives

From: Jas Khine (LKK Auto) [<mailto:jaskhine@lkkauto.com>]
Sent: Thursday, 7 July, 2016 2:33 PM
To: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA) <eileenbay@smrt.com.sg>
Subject: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

WITHOUT PREJUDICE

Your Ref: TAX/04/16/2198/EB
Our Ref : CC3/CTI16007387/K1yb3

Dear Eileen,

ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

Further to the below matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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RE: ACCIDENT INVOLVING GBA 1054J & SHB 229C ON 20/04/2016

JK

Jas Khine (LKK Auto) <jaskhine@lkkauto.com>

Thu 28/4/2016 11:37 AM

To: KAI LI <kailitrading@gmail.com> ↗

📧 ↻ Reply all | ▾

Sent Items

Dear Ms Alice,

Noted with received.

We will further review the matter and keep you update the outcome.

Thank you.

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KAI LI [mailto:kailitrading@gmail.com]

Sent: Thursday, 28 April, 2016 11:32 AM

To: Jas Khine (LKK Auto)

Subject: Re: ACCIDENT INVOLVING GBA 1054J & SHB 229C ON 20/04/2016

Dear Jas,

Please find attached picture.

Thank you

Alice Chan

6746 9984

On Thu, Apr 28, 2016 at 10:15 AM, Jas Khine (LKK Auto) <jaskhine@lkkauto.com> wrote:

Your Ref: GBA 1054J

Our Ref: CC3/CTH16007387/K1yb3

Dear Ms Alice,

ACCIDENT INVOLVING GBA 1054J & SHB 229C ON 20/04/2016

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Report Remarks Entry - CC3/CTH6007387/K1mb3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> SHB 229C ; GBA 1054J	LSP	22/4/2016 9:47:41 AM
<input type="checkbox"/> EST : \$10337.07 --- SUR : AWK --- WKSP : SMRT AUTOMOTIVE SERVICES PTE LTD	LSP	22/4/2016 9:48:10 AM
<input type="checkbox"/> Dear Jas, We refer to your email dated 22/04/2016. Refer to attached for our Insured SAS statement and our Letter to Insured. Note: Kindly ask for TP in-vehicle video footage. Liability not clear. Regards Jason Tea	LSP	22/4/2016 3:38:18 PM
<input type="checkbox"/> FILE PASS TO JAS	LSP	22/4/2016 3:38:47 PM
<input type="checkbox"/> SPOKEN WITH OID...HE SAID TP HIT HIS STATIONARY VEH...TP REPORTED THAT OI MOVED OUT FROM STATIONARY POSITION AND COLLISION OCCURRED....OID SAID ALL PHOTO ALDY PASS TO COMPANY...INFORMED HIM WE WILL SEND OFFICIAL LETTER TO COMPANY	KPW	27/4/2016 5:46:19 PM
<input type="checkbox"/> CONFLICT OF VERSION...BOLA NIL...LIAB 50/50	KPW	27/4/2016 5:46:34 PM
<input type="checkbox"/> SENT OFFICIAL LETTER AS WELL...ALDY REC'D SCENE PHOTOS FROM OI COMPANY VIA EMAIL	KPW	29/4/2016 10:09:32 AM
<input type="checkbox"/> DISCUSSED WITH MR YEW...BASED ON SCENE PHOTOS AND BASED ON DAMAGED PROFILE...OI VERSION IS MORE CREDIBLE AS TP VEH ONLY SUSTAINED ONLY BRUSHED MARK...THERE IS NO DENT...IF OI MOVE OUT DEFINATELY SHOULD HAVE A DENT ON TP VEH....	KPW	3/5/2016 4:02:29 PM
<input type="checkbox"/> EMAIL TO EILEEN AND REQUEST EVIDENCE	KPW	7/7/2016 2:29:42 PM
<input type="checkbox"/> SCENE PHOTOS COULD NOT PROVE OUR INSURED MOVING OUT ...TO OFFER TP 50/50	KPW	20/3/2018 5:39:04 PM
<input type="checkbox"/> FILE TRANSFER TO BEVAN FROM JAS	KPW	20/3/2018 5:39:13 PM
<input type="checkbox"/> We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal. Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.	LCS	20/4/2018 3:34:35 PM
<input type="checkbox"/> For a quick and amicable settlement, we offer to settle global sum at S\$ 2,050.00	LCS	20/4/2018 3:34:42 PM
<input type="checkbox"/> COR: \$3250 LOR : \$645.87 (5.5days x \$117.43) LOI: \$275.00 (5.5 days x \$50) TOTAL:\$4,170.87 @50% \$2085.44 LTA SEARCH: \$5.00 TOTAL \$2,090.44 GLOBAL SUM: \$2050.00	LCS	20/4/2018 3:38:23 PM

Olivia Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 20 April, 2018 6:38 PM
To: Bevan Lim (LKK Auto)
Cc: Vic (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016
Attachments: TAX/04/16/2198/1g
DSC_0423.JPG; DSC_0436.JPG

Dear Bevan,
We attach the same photos for your perusal. Video footage is not available.
From the damages sustained to your insured's vehicle, it is patently clear that your insured had swerved right when our taxi was passing by.

The single lane is wide enough to accommodate 2 vehicles to move abreast safely (as proven from the scene photo) hence the accident would not have occurred if your insured had remained stationary until our taxi had completely passed through.

In view of the above, your offer of \$2,050.00 is unacceptable.
Purely for the sake of an amicable settlement, we are prepared to accept a global sum of \$3,000.00 (all in).
Please reconsider your offer. Thanks.

Regards,
Tan Lee Gek (DID: 6566 2067)
Claims Department
SMRT Automotive Services Pte Ltd.



From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 20/04/2018 17:21
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Vic (LKKAuto); Admin A; Bevan Lim (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

Dear Tan Gek
Please assist, thanks.
Thanks and regards,

Eileen Bay
Claims and Insurance Agency
Direct Line +65 6866 2797 | Direct Fax + 65 6366 7423 | eileenbay@smrt.com.sg
60 Woodlands Industrial Park E4
Singapore 757705



From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: 20 April 2018 15:44
To: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <eileenbay@smrt.com.sg>
Cc: Vic (LKKAuto) <vic@lkk@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

Your Ref: **TAX/04/16/2198/EB** Without Prejudice
Our Ref: CCB/CIT/16007387/K/1mb3

Dear Sin/Msodam,
Accident involving Vehicle GBA 1054J & SHB 229C ON 20/04/2016

We refer to the above matter.
We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.
Strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation and not prejudicing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

For a quick and amicable settlement, we offer to settle global sum at **S\$ 2,050.00**.
Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,
Bevan Lim | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6748-4274 | email: BevanLim@lkkauto.com | fax: 6741-4106
116 St. Peter's Industrial Park, 116 Avenue 1, #02-03 | 50,408033

LKK *Save the Words - Post only when necessary.*

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA) <eileenbay@smrt.com.sg>
Sent: Thursday, 7 July 2016 4:02:36 PM
To: Jas Khine (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SHB 229C & GBA 1054J ON 20/04/2016

WITHOUT PREJUDICE
Dear Jas





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI16007387/K1hb3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 11-07-2019	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBA 1054J	Veh. Inspected	SHB 229C
Policy No.	DMCVSN1405541602	Coverage (\$)	0.00
Claim No.	SNM16D01717C02/4/LKKDS	Excess (\$)	0.00
Assign From		Assign Date	21/04/2016
2. Vehicle Particulars & Condition			
Make & Model	CHEVROLET EPICA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	KL1LA69RJBB137799	Colour	MAROON
Odometer	362673	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/65 R15	FALKEN	7 mm
L/H Front Tyre	205/65 R15	FALKEN	7 mm
R/H Rear Tyre	205/65 R15	FALKEN	7 mm
L/H Rear Tyre	205/65 R15	FALKEN	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	20/04/2016	Inspection Date	21/04/2016
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 229C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	PANEL LH FRONT DOOR (DISC 10%)	DENTED	2,020.00	1,818.00
1	SMRT LOGO DOOR (SN)	NECESSARY	60.00	60.00
1	STICKER DECAL 6555 8888 (DOOR) (SN)	NECESSARY	60.00	60.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	PANEL FRT FENDER LH	SERVICEABLE	606.00	-
1	HANDLE DOOR INNER LH	SERVICEABLE	105.00	-
1	REGULATOR W/GLASS FRT LH	SERVICEABLE	84.58	-
1	MOTOR POWER WINDOW LH	SERVICEABLE	284.97	-
1	LATCH FRT DOOR LH	SERVICEABLE	212.00	-
1	BRACKET RR BUMPER SIDE LH	SERVICEABLE	49.00	-
1	MOLDING WINDSCREEN REAR	NOT NECESSARY	45.00	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	HANDLE DOOR OUTER LH	TO REPAIR SEE LABOUR	60.00	-
1	PANEL LH REAR DOOR	TO REPAIR SEE LABOUR	1,863.00	-
1	FENDER LH REAR	TO REPAIR SEE LABOUR	1,191.00	-
1	BUMPER REAR FASCIA	TO REPAIR SEE LABOUR	1,004.00	-
1	MIRROR LH	TO REPAIR SEE LABOUR	844.00	-
1	SHIELD REAR BUMPER (SN)	NECESSARY	140.00	140.00
			8,694.95	2,107.40
LABOUR				
PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF HANDLE DOOR OUTER LH,PANEL LH REAR DOOR,FENDER LH REAR,BUMPER REAR FASCIA AND MIRROR LH .			1,183.00	600.00
SPRAY PAINT .			2,070.00	850.00
TO CHECK WIRING AND SYSTEM FUNCTION .			80.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			300.00	40.00

Report Ref No. CC3/CTI16007387/K1hb3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE/REFIT SEAT.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIX REAR WINDSCREEN .	NOT NECESSARY	120.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
			3,993.00	1,540.00
GRAND TOTAL			12,687.95	3,647.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,250.00

Report Ref No. CC3/CT116007387/K1hb3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.