

Vic (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 24 September, 2019 11:37 AM
To: Vic (LKKAUTO)
Cc: jasminetan@transcab.com.sg; 'claims'; Admin A
Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16
***LKK REF:CC3/LPC16007212/Kha3
Attachments: AAD1604-184 - DV.pdf

WITHOUT PREJUDICE

Dear Vic

Attach duly signed DV and for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your payment soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 18 September, 2019 9:20 AM
To: Jasmine Tan <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; claims@transcab.com.sg; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kha3

Without Prejudice

Dear Jasmine,

We refer to your below email.

Our principal confirmed that BI claim was settled at 50% on 2016.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Jasmine Tan [<mailto:jasminetan@transcab.com.sg>]

Sent: Wednesday, 18 September, 2019 8:44 AM

To: Vic (LKKAuto); 'Ng Wai Yin'

Cc: Admin A; claims@transcab.com.sg

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK

REF:CC3/LPC16007212/Kha3

Without Prejudice

Dear Vic

Kindly advise on the liability for the injury settlement.

Thank you

Best Regards

Jasmine Tan



TRANS-CAB SERVICES PTE LTD

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Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line :(65) 6603 1250

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 17 September 2019 1:18 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK

REF:CC3/LPC16007212/Kha3

Without Prejudice

Dear Wai Yin,

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of liability, in view of conflicting versions and without evidence from both parties, we propose a 50/50 settlement on a global sum of **\$1,050.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and **forward back to us (LKK) the original signed hard copy** for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Su Li (LKK Auto)

Sent: Monday, 26 August, 2019 3:55 PM

To: 'claims'; Vic (LKKAuto)

Cc: Admin A; CS A Team

Subject: FW: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK

REF:CC3/LPC16007212/Kza3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Hi Vic,

FYNA, our ref CC3/LPC16007212/Kha3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims [<mailto:claims@transcab.com.sg>]

Sent: Monday, 26 August 2019 3:02 PM

To: Admin A; CS A Team

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg

Subject: FW: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Without Prejudice

Dear Sir/Mdm

Please refer to our Ms Jasmine email sent on 2nd May 2019.

We understand that our driver have claim Personal injuries through his own lawyer

Kindly advice on the liability for the injury settlement.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Thursday, 18 July, 2019 1:36 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Subject: FW: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Without Prejudice

Dear Sir/Mdm

Please refer to our Ms Jasmine email sent on 2nd May 2019.

Kindly advice on the liability for the injury settlement.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: claims [<mailto:claims@transcab.com.sg>]
Sent: Friday, 3 May, 2019 3:36 PM
To: 'Admin A' <admin-a@lkkauto.com>
Cc: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg; 'Jasmine Tan' <jasminetan@transcab.com.sg>
Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

WITHOUT PREJUDICE

Dear Sir/Mdm

Please refer to attached LOD.

Original hardcopy to be mailed to you by post.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: Jasmine Tan [<mailto:jasminetan@transcab.com.sg>]
Sent: Thursday, 2 May, 2019 4:57 PM
To: 'calvin.er' <calvin.er@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Without Prejudice

Dear Claims Handler

Kindly advise on the liability for the injury settlement.

Thank you
Best Regards
Jasmine Tan



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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, 14 September 2018 2:10 PM
To: calvin.er <calvin.er@transcab.com.sg>
Cc: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>
Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Without Prejudice,

Dear Calvin Er,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we have our principal instruction to offer 50% to your client's claim.

Kindly let us have your acceptance for liability and provide us LOD for our necessary action.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: calvin.er <calvin.er@transcab.com.sg>
Sent: Friday, 14 September 2018 1:39 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Cc: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Dear Thin Thin,

Could you forward us the offer for this case?

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

Sent: Friday, 14 September, 2018 1:38 PM

To: calvin.er <calvin.er@transcab.com.sg>; 'Jasmine Tan' <jasminetan@transcab.com.sg>

Cc: claims@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Hi Calvin Er,

This is a case of conflicting version and is pending for acceptance form your good office.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: calvin.er <calvin.er@transcab.com.sg>

Sent: Friday, 14 September 2018 1:19 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

WITHOUT PREJUDICE

Dear Sir/Mdm

Could you provide us with an update on the latest claim settlement for this case?

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Tuesday, 27 February, 2018 1:27 PM
To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'cs-a@lkkauto.com' <cs-a@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>
Subject: FW: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

WITHOUT PREJUDICE

Dear Sir/Madam

Any settlement for this case?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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From: Zayyer (LKKAuto) [<mailto:zayyer@lkkauto.com>]
Sent: Friday, 25 August, 2017 9:12 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Dear Ng Wai Yin,

Refer to the email below.

This matter is pending bulk settlement with your office.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Wednesday, 23 August, 2017 2:07 PM

To: Zayer (LKKAuto) <zayer@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>

Subject: FW: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

WITHOUT PREJUDICE

Dear Zayer

Please refer to the below case, any update?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308



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No. 2 Ang Mo Kio Street 63, Singapore 569111

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Monday, June 12, 2017 5:32 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: mt_claim@lonpac.com; Zayer (LKKAuto) <zayer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Winnie Foo (LKKAuto) <QA-A@lkkauto.com>

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16 ***LKK
REF:CC3/LPC16007212/Kza3

Dear Wai Yin,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Zayyer,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Monday, 12 June, 2017 5:29 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: mt_claim@lonpac.com

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16

WITHOUT PREJUDICE

Dear Gerald

Noted with thanks.

Dear LKK Officer in Charge

May I know the latest claim settlement?

Thank You

Best Regards,

Wai Yin

Finance Department

TEL: 6603 1265 Ext.308



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No. 2 Ang Mo Kio Street 63, Singapore 569111

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, June 12, 2017 5:24 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16

WITHOUT PREJUDICE

Our Ref : 15/16/16/VP05/018648

Dear Wai Yin,

Please check with LKK for the claim status.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Monday, 12 June, 2017 5:20 PM

To: GERALD POH WEE BIN

Cc: 'Jasmine Tan'; claims@transcab.com.sg

Subject: TCS REF: AAD1604-184--Accident involving SJF9908Y & SHB7912S on 16.04.16

WITHOUT PREJUDICE

Dear Gerald

Please refer to the below, Can we check on the claim settlement on the captioned matter?

| TCS Ref. No. | TCS Vehicle No. | 3rd Party Vehicle No. | Accident Date | Place of Accident |
|--------------|-----------------|-----------------------|-------------------|-------------------------------------|
| AAD1604-184 | SHB7912S | SJF9908Y | 16-04-16 12:20 | BLK 102 YISHUN AVENUE 5 CAR PARK |

Thank You

Best Regards,

Wai Yin

Finance Department

TEL: 6603 1265 Ext.308



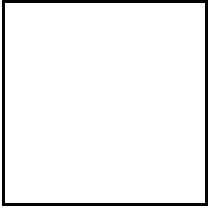
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