

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Apr 2016 14:12	Clim Veh Model Changed	(203141) HYUNDAI I40 1.7 D CRDi (A).	[A] Agnes Lim Su Hoon
2	15 Apr 2016 14:12	Clim Created	Reg No: SHA6006U. Acct Date: 2016/04/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: First Capital Insurance Ltd (HQ). Workshop: Chunni Motor Work Pte Ltd (HQ)	[A] Agnes Lim Su Hoon
3	15 Apr 2016 14:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Agnes Lim Su Hoon
4	15 Apr 2016 14:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/04/26	[A] Agnes Lim Su Hoon
5	15 Apr 2016 14:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Agnes Lim Su Hoon
6	15 Apr 2016 14:13	Adj Adjuster Assigned	[None] -> MA CHIN FOOK	[A] Agnes Lim Su Hoon
7	15 Apr 2016 14:14	Adj Rpt Initiated		[A] Agnes Lim Su Hoon
8	15 Apr 2016 14:14	Clim Details Notified		[A] Agnes Lim Su Hoon
9	18 Apr 2016 09:07	Label Added	(30653):Direct Settlement.	[A] Agnes Lim Su Hoon
10	18 Apr 2016 10:15	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% Remarks : BOLA 5	[A] VIVIAN LAU PEI FENG
11	18 Apr 2016 15:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2016/04/26	[I] Mike Neo Wei Min
12	18 Apr 2016 15:30	Adj Mandate Set	Approved:0.00.	[I] Mike Neo Wei Min
13	24 Aug 2016 10:33	Adj Mandate Request	Cur Req:55652.25:Dear Bandiwadekar Vaishali Manohar We advise our recommendation as follows: (a) Liability : 100% (b) Quantum COR :\$ 51,360.00 LOU/Rental :\$ 4,290.25 (LOR-\$ 32	[A] VIVIAN LAU PEI FENG
14	29 Aug 2016 09:31	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: Please forward photographs of the taxi as damages appears to be on the high side.	[I] Lalitha Krishnan
15	29 Aug 2016 09:31	Adj Mandate Set	Maintained:Please forward photographs of the taxi as damages appears to be on the high side.	[I] Lalitha Krishnan
16	29 Aug 2016 14:37	Adj Mandate Request	Cur Req:55652.25:Dear Lilitha We advise our recommendation as follows: (a) Liability : 100% (b) Quantum : COR (+GST) :\$ 51,360.00 LOU/Rental :\$ 4,290.25 (LOR-\$ 3290.25 (\$ 131.61 x25day) L	[A] VIVIAN LAU PEI FENG
17	09 Sep 2016 10:33	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: Please forward photographs of the taxi as damages appears to be on the high side. We note that the repair cost and other damages appears to be rather on the high side. Kindly let us have market	[I] Lalitha Krishnan
18	09 Sep 2016 10:33	Adj Mandate Set	Maintained:Please forward photographs of the taxi as damages appears to be on the high side. We note that the repair cost and other damages appears to be rather on the high side. Kindly let us have market value of the taxi and year of model	[I] Lalitha Krishnan
19	10 Oct 2017 12:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: Please forward photographs of the taxi as damages appears to be on the high side. We note that the repair cost and other damages appears to be rather on the high side. Kindly let us have market	[I] Lalitha Krishnan
20	10 Oct 2017 12:35	Adj Mandate Set	Approved:0.00:Please forward photographs of the taxi as damages appears to be on the high side. We note that the repair cost and other damages appears to be rather on the high side. Kindly let us have market value of the taxi and year of model. pl	[I] Lalitha Krishnan
21	18 Oct 2018 11:39	Adj Mandate Request	Cur Req:55652.25:Dear Lalitha, (Summary) Estimated Nett Value Estimated Book Value 76,844.88 Less Adjusted LTA Rebate 53,346.25 Estimated Net Value 23,498.63 (a) Liability : 100% (b) (b) Quantum	[A] VIVIAN LAU PEI FENG
22	21 Nov 2018 14:20	Adj Mandate Set	Maintained.	[I] Lalitha Krishnan
23	24 Jan 2019 09:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: please let us know the Pre-Accident Market Value of the vehicle and COE/Parf, Book value urgently	[I] Lalitha Krishnan
24	24 Jan 2019 09:51	Adj Mandate Set	Approved:0.00:please let us know the Pre-Accident Market Value of the vehicle and COE/Parf, Book value urgently	[I] Lalitha Krishnan
25	01 Aug 2019 14:56	Adj Mandate Request	Cur Req:36390.25:Dear Lalitha, (Summary) Estimated Nett Value Estimated Book Value 76,844.88 Less Adjusted LTA Rebate 53,346.25 Estimated Net Value 23,498.63 we have review the COR and BV of the taxis and re negotiate with T	[A] VIVIAN LAU PEI FENG
26	01 Aug 2019 15:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: Why and on what basis should be offer \$30,000 when ERL is \$23,498.63?	[I] Lalitha Krishnan

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No.	On	Audit	Remarks	By
27	01 Aug 2019 15:20	Adj Mandate Set	Maintained:Why and on what basis should be offer \$30,000 when ERL is \$23,498.63?	[I] Lalitha Krishnan
28	18 Oct 2019 17:37	Adj Mandate Request	Cur.Req:29330.25:No offer was sent to third party. We are seeking mandate from your good office in order for us to offer to third party. In view of the ERL, we seek your mandate as follows: - 1.) Cost of Repair(w/ GST):\$25,038.00 (\$23,400.00 + 7%	[A] CHEW HSIAO TONG
29	23 Oct 2019 14:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: Please let us have the market value/book value and COE rebate	[I] Lalitha Krishnan
30	23 Oct 2019 14:29	Adj Mandate Set	Maintained:Please let us have the market value/book value and COE rebate	[I] Lalitha Krishnan
31	26 Oct 2019 11:13	Adj Mandate Request	Cur.Req:29330.25:As requested: Book Value: \$76,844.88(est) less LTA Rebate: \$53,346.25(est) = Nett Value :\$23,498.63(est)	[A] CHEW HSIAO TONG
32	31 Oct 2019 08:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: If Net value is \$23,498.63 why are you requesting 29330.25	[I] Lalitha Krishnan
33	31 Oct 2019 08:54	Adj Mandate Set	Maintained:If Net value is \$23,498.63 why are you requesting 29330.25	[I] Lalitha Krishnan
34	04 Nov 2019 10:07	Adj Mandate Request	Cur.Req:29330.25:Hi,Kindly refer to my email dated 04/11/2019.	[A] CHEW HSIAO TONG
35	06 Nov 2019 09:02	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: replacement for the gear box/mounting and the electric power steering. It is seen that only the RH drive shaft was affected.Why the gear box was jammed. cause for jamming? Electric power steering	[I] Lalitha Krishnan
36	06 Nov 2019 09:02	Adj Mandate Set	Maintained:replacement for the gear box/mounting and the electric power steering. It is seen that only the RH drive shaft was affected.Why the gear box was jammed. cause for jamming? Electric power steering to be shorted was rare in such circumstance	[I] Lalitha Krishnan
37	27 Aug 2020 09:03	Adj Mandate Request	Cur.Req:29330.25:Hi, Survey was done by our ex-colleague. Case has been reviewed by our senior survey or and it is recommended to remove the electric steering and gear box. Kindly let us have your mandate. Thanks.	[A] CHEW HSIAO TONG
38	01 Sep 2020 08:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: please upload your final survey report in order for us to revert	[I] Lalitha Krishnan
39	01 Sep 2020 08:43	Adj Mandate Set	Maintained:please upload your final survey report in order for us to revert	[I] Lalitha Krishnan
40	03 Sep 2020 09:03	Adj Mandate Request	Cur.Req:29330.25:Hi, LKK Survey Report uploaded in Merimen as requested. Kindly advise mandate after review the matter. Thanks.	[A] CHEW HSIAO TONG
41	04 Sep 2020 09:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2016/04/26. Mandate Remarks: please upload your final survey report in order for us to revert	[I] Mekavathanan Sarangapani
42	04 Sep 2020 09:43	Adj Mandate Set	Approved:29330.25:please upload your final survey report in order for us to revert	[I] Mekavathanan Sarangapani

Date From Date To Audit Type

ACTIVITY

[01/08/2019 14:57] VIVIAN LAU PEI FENG:
Dear Lalitha,
(Summary) Estimated Nett Value
Estimated Book Value 76,844.88
Less Adjusted LTA Rebate 53,346.25
Estimated Net Value 23,498.63
we have review the COR and BV of the taxis and re negotiate with TP repairer Chunni n the COR, reminding them on the economical repair limit.
for the taxi, the repair limit is \$23,498.63 at the time of loss. repairer requesting \$30,000.00
We advise our recommendation as follows:
(a) Liability : 100%
(b) Quantum
COR :\$ 32,100.00
LOU/Rental :\$ 4,290.25 (LOR-\$ 3290.25 (\$ 131.61 x25days) LOU-\$ 1000.00 (\$40.00 X 25 Days)
LTA Search Fee :\$ NIL
Total :\$ 36390.25
Veh Model : HYUNDAI I40
(c) Remarks : Surveyor recommend 25 days
Please revert with your approval / mandate / instructions, if any. The relevant documents are attached.
[29/08/2016 14:37] VIVIAN LAU PEI FENG:
seek mandate via merimen
[24/08/2016 10:33] VIVIAN LAU PEI FENG:
seek mandate via merimen
[18/04/2016 16:11] VIVIAN LAU PEI FENG:
liability clear via merimen
[18/04/2016 10:15] VIVIAN LAU PEI FENG:
Seek liability via merimnen

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1137095	15 Apr 2016 14:14:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA6006U		10.70

