

Hsiao Tong (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Wednesday, 8 July 2020 3:16 PM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'
Cc: Admin A; 'claims'
Subject: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line :(65) 6603 1250
Website: www.transcab.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 21 April 2020 10:01 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$37,000.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 14 April 2020 8:56 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

Without Prejudice

Dear Sirs/mdm,

We are pending for mandate/ instruction from AXA.

We will follow up and get back to you.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 14 April 2020 8:46 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: FW: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

Without Prejudice

Dear Hsiao Tong

Are there any offer making to us?

Enclosed is the amended LOD + invoice and purchase invoice for your action.

Net Book Value : 91,931.52

Hope can receive the offer as soon as possible.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Tuesday, 14 January, 2020 8:28 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

Without Prejudice

Dear Hsiao Tong

Net Book Value : \$ 91,931.52

Enclosed is the purchase invoice for your action.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 13 January, 2020 8:23 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: jasminetan@transcab.com.sg; 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are seeking mandate from AXA on this matter. As per AXA instruction, we would like to request a copy of purchase invoice / book value of your taxi(SHD274K) as of DOA for our necessary action.

*Repair Cost: **P/P \$33,523.03 (before GST).**

Appreciate an early reply.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

“Wishing you a Happy and Prosperous New Year”



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 21 October 2019 4:16 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: jasminetan@transcab.com.sg; 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC3/AXA16006755/Kpa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Monday, 21 October 2019 3:07 PM

To: Admin A; CS A Team

Cc: jasminetan@transcab.com.sg; 'claims'

Subject: FW: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

WITHOUT PREJUDICE

Dear Sir/ Mdm

We noted that Ms. Vivian no longer working with your good company anymore.

As such, kindly assist on the above case.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Wednesday, 4 September, 2019 1:40 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

WITHOUT PREJUDICE

Dear Vivian

Amount confirmed \$ 33,523.03 (before GST).

Please see the attachment for amended LOD + invoice.

Original hard copy will pass to Kenneth's bring back your office.

Hope to receive your offer soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** *Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg



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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Tuesday, 3 September, 2019 3:08 PM
To: 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; zhewei.kek@transcab.com.sg; Jasmine Tan <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your Ref: AAD1604-096,Our Ref: CC3/AXA16006755/Kwa3,ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: AAD1604-096
Our Ref: CC3/AXA16006755/Kwa3

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 274K & SJR 7186M ON 09/04/2016

We refer to the above matter

Our surveyor have finalise COR at \$ 33,523.03(exclude gst) 9 days. (**Subject to insurance approval**)

In order to expedite the claim process, please forward all relevant documents for us to proceed on negotiate settlement.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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