

INS. CASE OWNER:

CC 6 / AXA1600 6100 / Fpb39

LKK:

IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

NIL

Repair Cost:

S\$

8693.75

Loss of Rental (LOR):

S\$

561.75

( 7 days) ¥ # 150.00

Loss of Use (LOU):

S\$

-

(S

x

days)

Loss of Income (LOI):

S\$

-

(S

x

days)

LOR only ☒ LOU only ☐

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

9257.90

Global Sum S\$:

8500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

8500.00

Name 1:

Mina Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile   |   |                           |   |  |
|---|---|---------------------------|---|--|
| AXA INSURANCE SINGAPORE PTE LTD   |   | Ref : CC6/AXA16006100/pb3 |   |  |
| 8 SHENTON WAY #27-01 SINGAPORE 068811   |   | Date : 05-04-2016         |  |  |
|   |   | Code : AXA2               |   |  |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>   |   |                           |   |  |
| Insured Veh.  | SFL 2828G   | Veh. Inspected            | SKV 9288G   |  |
| Policy No.  |   | Coverage (\$)             | 0.00  |  |
| Claim No.   |   | Excess (\$)               | 0.00  |  |
| Assign From   |   | Assign Date               | 05/04/2016  |  |
| <b>2. Vehicle Particulars &amp; Condition</b>   |   |                           |   |  |
| Make & Model  |   | c.c                       | 0   |  |
| Engine No.  | HIDDEN  | Year of Reg.              |   |  |
| Chassis No.   |   | Colour                    |   |  |
| Odometer  |   | Steering                  |   |  |
| Brakes  |   | Modification              |   |  |
| General   |   |                           |   |  |
| <b>3. Conditions of Tyres</b>   |   |                           |   |  |
|   | Size  | Make                      | Balance   |  |
| R/H Front Tyre  |   |                           | mm  |  |
| L/H Front Tyre  |   |                           | mm  |  |
| R/H Rear Tyre   |   |                           | mm  |  |
| L/H Rear Tyre   |   |                           | mm  |  |
| <b>4. Description of Damages</b>  |   |                           |   |  |
|   |   |                           |   |  |
| <b>5. General Information</b>   |   |                           |   |  |
| Accident Date   | 03/04/2016  | Inspection Date           |   |  |
| Survey held at  | MOVA AUTOMOTIVE PTE LTD<br>BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08<br>SINGAPORE 159722 |                           |   |  |
| <b>5a. Remarks</b>  |   |                           |   |  |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |   |                           |   |  |



**Main Office :** No. 22, Jalan Klang, Singapore 150419  
Tel: 6476 3333 Fax: 6271 5891

**Service Centre :** Block 1008, Bukit Merah Lane 3,  
#01-04/06/08/116, Singapore 159722  
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 6314  
www.mova.com.sg  
GST Reg. No: M2-0066864-2

**Mova Spray Cer**  
2K Oven Spray P

**Power-M Autom**  
Specialise in Car  
Car Audio & Hi-Fi

**Hilton Car Rent**  
Hilton Auto Trac  
Dealing in New/U

**TP INSURER:** AXA Insurance Singapore Pte Ltd (HQ)  
**UNKNOWN**  
0  
Singapore 0

**Claimant Insurer:** NTUC Income Insurance Co-operative Ltd

10/5/16 Finalised with Keong  
L/s \$16250, Repair days 6

### PARTICULARS OF CLAIM

Claim Type: THIRD PARTY

Policy No: 0

Vehicle Reg. SKV9288G

No.:

Party At UNKNOWN

Fault:

Driver (TP): TAN HEE MENG

Make/Model: AUDI A6, 1.8 TMU (A)

Vehicle BLACK

Colour:

Engine No: CDN385068

Odometer: 0 KM

Ref. No:

Date of Loss: 03/04/2016

Driveable?

Driver (Insured): UNKNOWN

Vehicle Reg. Date: 28/02/2014

Chassis No: WAUZZZ4GXEN067656

Paint Type:

Total Loss? NO

Est. Duration 7

of Repair

(day)

Description of REFER TO GIA RPT

Accident/Loss

Remarks: VEHICLE NOT IN WORKSHOP

Present MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)

Location:

| COST OF CLAIMS            | Amount           |
|---------------------------|------------------|
| Parts                     | 20,273.30        |
| Miscellaneous Items       | 0.00             |
| Labour                    | 2,210.00         |
| Paintwork Labour          | 0.00             |
| Towing                    | 0.00             |
| <b>Gross Total (\$\$)</b> | <b>22,483.30</b> |
| <b>+ GST 7.00% (\$\$)</b> | <b>1,573.83</b>  |

|                   |                  |
|-------------------|------------------|
| Nett Amount (S\$) | <u>24,057.13</u> |
|-------------------|------------------|

This claim is handled by: **KEONG**

*Generated using Merimen e-Claims Internet Estimation & Adjusting System*

**REPAIR DETAILS****Reference**

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 04 Apr 2016)

Parts: 143

AUDI A6 1.8 TMU (A) (Catalogue: Merimen Singapore 1.0)

Labour: Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKV9288G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

| No. | Qty | Part No. | Particulars                                   | %Disc | %Depr | Amount         |
|-----|-----|----------|---|-------|-------|----------------|
| 1   | 1   |          | *BONNET / BH                                  | 0.00  | 0.00  | *4,180.00 F    |
| 2   | 1   |          | *BONNET CATCH BXNN                            | 0.00  | 0.00  | *116.00 FX     |
| 3   | 1   |          | *FRONT GRILLE / CRA                           | 0.00  | 0.00  | *1,059.00 F    |
| 4   | 1   |          | *FRONT GRILLE LOGO / ncl                      | 0.00  | 0.00  | *97.00 F       |
| 5   | 1   |          | *FRONT GRILLE TOP COVER / PL                  | 0.00  | 0.00  | *189.00 F      |
| 6   | 1   |          | *FRONT GRILLE TOP COVER CLIP / ncl            | 0.00  | 0.00  | *119.00 F      |
| 7   | 2   |          | *HEAD LAMP LH & RH / CRA                      | 0.00  | 0.00  | *8,525.00 F    |
| 8   | 2   |          | *HEAD LAMP LOWER BRACKET LH & RH / ncl        | 0.00  | 0.00  | *75.00 F       |
| 9   | 2   |          | *HEAD LAMP SIDE BRACKET LH & RH / ncl         | 0.00  | 0.00  | *178.40 F      |
| 10  | 2   |          | *HEAD LAMP CLIP / ncl                         | 0.00  | 0.00  | *10.60 F       |
| 11  | 1   |          | *SUPPORT PANEL / CRA                          | 0.00  | 0.00  | *955.00 F      |
| 12  | 2   |          | *SUPPORT PANEL SIDE GARNISH LH & RH / DL (LH) | 0.00  | 0.00  | *61.50 F 70.75 |
| 13  | 1   |          | *FRONT BUMPER / Deforme                       | 0.00  | 0.00  | *1,991.30 F    |
| 14  | 1   |          | *FRONT BUMPER FOG LIGHT COVER LH / PL         | 0.00  | 0.00  | *143.00 F      |
| 15  | 1   |          | *FRONT BUMPER WASHER JET LH / PL              | 0.00  | 0.00  | *216.00 F      |
| 16  | 1   |          | *FRONT BUMPER WASHER COVER LH / PL            | 0.00  | 0.00  | *41.80 F       |
| 17  | 1   |          | *FRONT BUMPER WASHER PIPE BXNN                | 0.00  | 0.00  | *37.25 FX      |
| 18  | 1   |          | *FRONT BUMPER SPONGE BXNN                     | 0.00  | 0.00  | *72.00 FX      |
| 19  | 1   |          | *FRONT BUMPER REINFORCEMENT / BT              | 0.00  | 0.00  | *581.70 F      |
| 20  | 2   |          | *FRONT BUMPER BRACKET LH & RH / ncl           | 0.00  | 0.00  | *368.00 F      |
| 21  | 2   |          | *FRONT BUMPER SIDE BRACKET LH & RH / ncl      | 0.00  | 0.00  | *53.50 F       |
| 22  | 1   |          | *FRONT BUMPER CLIP / ncl                      | 0.00  | 0.00  | *158.25 F      |
|     |     |          | (SET)   |       |       |                |
| 23  | 1   |          | *FRONT FENDER RH / BH                         | 0.00  | 0.00  | *1,045.00 F    |
| 24  | 2   |          | *FRONT CHASSIS MEMBER LH & RH                 | 0.00  | 0.00  | -              |
|     |     |          | (REPAIR)                                      |       |       |                |

F=Franchise part.

Total Parts (S\$)

-10%

20,273.30

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

# REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 18 May 2016)  
 Parts: 143 AUDI A6 1.8 TMU (A) (Catalogue:Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: Mova Automotive Pte Ltd/SKV9288G/18/05/2016 19:17  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

*Supplementary*

## Estimates on Parts

| No.                | Qty | Part No. | Particulars              | %Disc | %Depr | Amount         |
|--------------------|-----|----------|--------------------------|-------|-------|----------------|
| 1                  | 1   |          | *Front under cover / CRA | 0.00  | 0.00  | *390.00 F      |
| Total Parts (\$\$) |     |          |                          |       |       | -10%<br>390.00 |

Mova Automotive Pte Ltd/SKV9288G/18/05/2016 19:17. Not valid without Reference section.  
 Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

| No                      | Particulars  | Lab.Type | Amount        |
|-------------------------|--|----------|---------------|
| <u>Labour Items</u>     |  |          |               |
| 1                       | TO REPAIR FRONT CHASSIS MEMBER LH & RH & FRONT INNER PANEL LH & RH. TO REMOVE & RE-FIX DAMAGED PARTS, STRAIGHTEN & RE-ALIGN AFFECTED AREAS | New      | 980 980.00    |
| 2                       | TO SPRAY PAINT ON AFFECTED AREAS   | New      | 80 850.00     |
| 3                       | TO REMOVE & RE-FIX A/C CONDENSER, ELECTRIC FAN, HOSE & PIPE. VACUUM & REFILLING OF GAS   | New      | 120 150.00    |
| 4                       | TO CHECK WIRING & PROGRAMMING OF HEAD LAMP SYSTEM  | New      | 150.00 120    |
| 5                       | TO RUST PROOF AFFECTED AREAS   | New      | 80.00 60      |
| Gross Labour Cost (S\$) |  |          | 2,210.00 2000 |

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

11/4/16 w/p, not authorise

L/S, Repair days 6

Hq:

Stevenfoong@kkout.com

8111 7723





**Main Office :** No. 22, Jalan Kilang, Singapore 159419  
Tel: 6476 3333 Fax: 6271 5891

**Service Centre :** Block 1008, Bukit Merah Lane 3,  
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GST Reg. No: M2-0088864-2

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Specialise in Car  
Car Audio & Hi-Fi

**Hilton Car Rent**  
**Hilton Auto Trac**  
Dealing in New/U

**TP INSURER:** AXA Insurance Singapore Pte Ltd (HQ)  
**UNKNOWN**  
0  
Singapore 0

**Claimant Insurer:** NTUC Income Insurance Co-operative Ltd

#### PARTICULARS OF CLAIM

|                   |                      |                    |                   |
|-------------------|----------------------|--------------------|-------------------|
| Claim Type:       | THIRD PARTY          | Ref. No:           |                   |
| Policy No:        | 0                    | Date of Loss:      | 03/04/2016        |
| Vehicle Reg. No.: | SKV9288G             | Driveable?         |                   |
| Party At Fault:   | UNKNOWN              |                    |                   |
| Driver (TP):      | TAN HEE MENG         | Driver (Insured):  | UNKNOWN           |
| Make/Model:       | AUDI A6, 1.8 TMU (A) | Vehicle Reg. Date: | 28/02/2014        |
| Vehicle Colour:   | BLACK                |                    |                   |
| Engine No:        | CDN385068            | Chassis No:        | WAUZZZ4GXEN067656 |
| Odometer:         | 0 KM                 |                    |                   |

Paint Type:  
Total Loss? **NO**  
Est. Duration of Repair (day) 7

Description of REFER TO GIA RPT  
Accident/Loss

Remarks: VEHICLE NOT IN WORKSHOP

Present Location: MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)

| COST OF CLAIMS           | Amount           |
|--------------------------|------------------|
| Parts                    | 20,273.30        |
| Miscellaneous Items      | 0.00             |
| Labour                   | 2,210.00         |
| Paintwork Labour         | 0.00             |
| Towing                   | 0.00             |
| <b>Gross Total (S\$)</b> | <b>22,483.30</b> |
| <b>+ GST 7.00% (S\$)</b> | <b>1,573.83</b>  |

|                   |                  |
|-------------------|------------------|
| Nett Amount (S\$) | <b>24,057.13</b> |
|-------------------|------------------|

This claim is handled by: KEONG

Generated using *Merimen e-Claims Internet Estimation & Adjusting System*

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 04 Apr 2016)  
**Parts:** 143      **AUDI A6 1.8 TMU (A) (Catalogue:Merimen Singapore 1.0)**  
**Labour:** Repairer's      **(Price-denominated Standard List)**  
**Print Code:** (Unsubmitted, no print-code for SKV9288G)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

| No. | Qty | Part No. | Particulars                               | %Disc | %Depr | Amount      |
|-----|-----|----------|---|-------|-------|-------------|
| 1   | 1   |          | *BONNET / BI                              | 0.00  | 0.00  | *4,180.00 F |
| 2   | 1   |          | *BONNET CATCH ?                           | 0.00  | 0.00  | *116.00 F   |
| 3   | 1   |          | *FRONT GRILLE / CRA                       | 0.00  | 0.00  | *1,059.00 F |
| 4   | 1   |          | *FRONT GRILLE LOGO / ne                   | 0.00  | 0.00  | *97.00 F    |
| 5   | 1   |          | *FRONT GRILLE TOP COVER / PL              | 0.00  | 0.00  | *189.00 F   |
| 6   | 1   |          | *FRONT GRILLE TOP COVER CLIP / ne         | 0.00  | 0.00  | *119.00 F   |
| 7   | 2   |          | *HEAD LAMP LH & RH / CRA                  | 0.00  | 0.00  | *8,525.00 F |
| 8   | 2   |          | *HEAD LAMP LOWER BRACKET LH & RH / ne     | 0.00  | 0.00  | *75.00 F    |
| 9   | 2   |          | *HEAD LAMP SIDE BRACKET LH & RH ?         | 0.00  | 0.00  | *178.40 F   |
| 10  | 2   |          | *HEAD LAMP CLIP / ne                      | 0.00  | 0.00  | *10.60 F    |
| 11  | 1   |          | *SUPPORT PANEL ?                          | 0.00  | 0.00  | *955.00 F   |
| 12  | 2   |          | *SUPPORT PANEL SIDE GARNISH LH & RH ?     | 0.00  | 0.00  | *61.50 F    |
| 13  | 1   |          | *FRONT BUMPER / Deforme                   | 0.00  | 0.00  | *1,991.30 F |
| 14  | 1   |          | *FRONT BUMPER FOG LIGHT COVER LH / PL     | 0.00  | 0.00  | *143.00 F   |
| 15  | 1   |          | *FRONT BUMPER WASHER JET LH ?             | 0.00  | 0.00  | *216.00 F   |
| 16  | 1   |          | *FRONT BUMPER WASHER COVER LH ?           | 0.00  | 0.00  | *41.80 F    |
| 17  | 1   |          | *FRONT BUMPER WASHER PIPE ?               | 0.00  | 0.00  | *37.25 F    |
| 18  | 1   |          | *FRONT BUMPER SPONGE ?                    | 0.00  | 0.00  | *72.00 F    |
| 19  | 1   |          | *FRONT BUMPER REINFORCEMENT ?             | 0.00  | 0.00  | *581.70 F   |
| 20  | 2   |          | *FRONT BUMPER BRACKET LH & RH ?           | 0.00  | 0.00  | *368.00 F   |
| 21  | 2   |          | *FRONT BUMPER SIDE BRACKET LH & RH ?      | 0.00  | 0.00  | *53.50 F    |
| 22  | 1   |          | *FRONT BUMPER CLIP / ne<br>(SET)          | 0.00  | 0.00  | *158.25 F   |
| 23  | 1   |          | *FRONT FENDER RH / BI                     | 0.00  | 0.00  | *1,045.00 F |
| 24  | 2   |          | *FRONT CHASSIS MEMBER LH & RH<br>(REPAIR) | 0.00  | 0.00  | -           |

F=Franchise part.

Total Parts (S\$)

**20,273.30**

Report was unsubmitted during this print-out.  
 Generated using **Merimen e-Claims IEAS**

## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

| No                      | Particulars  | Lab.Type | Amount                |
|-------------------------|--|----------|-----------------------|
| <u>Labour Items</u>     |  |          |                       |
| 1                       | TO REPAIR FRONT CHASSIS MEMBER LH & RH & FRONT INNER PANEL LH & RH. TO REMOVE & RE-FIX DAMAGED PARTS, STRAIGHTEN & RE-ALIGN AFFECTED AREAS | New      | 900 <del>980.00</del> |
| 2                       | TO SPRAY PAINT ON AFFECTED AREAS   | New      | 800 <del>850.00</del> |
| 3                       | TO REMOVE & RE-FIX A/C CONDENSER, ELECTRIC FAN, HOSE & PIPE. VACUUM & REFILLING OF GAS   | New      | 150.00 ?              |
| 4                       | TO CHECK WIRING & PROGRAMMING OF HEAD LAMP SYSTEM  | New      | 150.00 120            |
| 5                       | TO RUST PROOF AFFECTED AREAS   | New      | 80.00 60              |
| Gross Labour Cost (S\$) |  |          | 2,210.00              |

Report was unsubmitted during this print-out.  
Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

11/4/16 w/p, not authorize

L/S, Repair days 6

Hq:

Stevenfoong@kkart.com

81117723

## Hsiao Tong

---

**From:** Suann <suann@movas.com.sg>  
**Sent:** Thursday, 2 June, 2016 5:36 PM  
**To:** Admin A; Hsiao Tong; Asher Sng (LKK Auto)  
**Subject:** SKV9288G & SFL2828G on 3/4/16  
**Attachments:** 02062016172950.pdf

Dear sir / mdm

Attached is our letter of demand.  
Please look into it & let us have your offer.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on



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Photos from 01.



## Print Received Message

This mail is associated with :

SKV9288G (C0378110)

[SFL2828G]

TP

TAN HEE MENG

Apr 3 2016 5:00PM

[CHOO SEE WEE]

Mova Automotive Pte Ltd

**From** AXA Insurance Singapore Pte Ltd (HQ) (AXA\_SG), sent on 13/06/2016 08:38 AM  
**To** chen.xinyou@axa.com.sg; LKK\_HQ  
**CC** chewht@lkkauto.com  
**Subject** Re: <Seek Mandate> C0378110/ P1683985

Dear Hsiao Tong

We refer to your email of 11 Jun 2016.

It doesnt seems that the TP has attempted to stop at the stopline as well.

In any case, is OI agreeable for us to settle his claim in full?

Best Regards  
Xinyou

<-- Original Message -->

**From:** LKK\_HQ  
**To:** chen.xinyou@axa.com.sg  
**CC:** AXA\_SG; chewht@lkkauto.com  
**Sent On:** 11/06/2016 09:55 AM  
**Subject:** C0378110/ P1683985

Dear Sirs,

We refer to the above matter.

TP reported that he slowed down and was just trying to turn left, suddenly OI drove against the traffic flow on the left lane and hit onto TP's car.

OI reported that he was driving straight and suddenly TP appeared on his right side. OI tried to brake but it was too late. TP failed to stop at the stop line and hit onto OI's car.

TP has submitted a copy of the video footage from the carpark for our consideration (Video had been sent to you via Accellion). The video shows that TP was about to turn left and OI came from his right and hit onto his car.

Based on all the available information on hand, we are of the opinion that liability is not in OI's favour as he was driving against the traffic flow.

We seek your approval to offer third party repairer **"Mova Automotive Pte Ltd"** at **\$18,759.10(all-in)**.

The summary is as follows: -

|                                   | <u>Amount Claimed</u> | <u>Amount Revised</u> |
|-----------------------------------|-----------------------|-----------------------|
| 1. Cost of Repair(w/GST)          | \$ 24,474.43          | \$ 17,387.50          |
| 2. Loss of Rental (9days x \$180) |                       | \$ 1,369.60 (8days x  |

## Hsiao Tong

---

**From:** Jacky Choo <jacky@epicsoft.asia>  
**Sent:** Friday, 17 June, 2016 3:07 PM  
**To:** Hsiao Tong  
**Subject:** Temp car park - second pic same day  
**Attachments:** IMG\_4079.JPG; ATT00001.txt

Hi ms chew

This is from another angle, also taken right after the accident.  
You can see cars occupying my lane and why there is a mirror and a stop line to let exiting cars to see incoming traffic.



## Hsiao Tong

---

**From:** Jacky Choo <jacky@epicsoft.asia>  
**Sent:** Friday, 17 June, 2016 3:04 PM  
**To:** Hsiao Tong  
**Subject:** Temp carpark  
**Attachments:** IMG\_4082.JPG; ATT00001.txt

Hi Ms Chew

Please find attached.

This was taken after the accident on the same day, one lane was used as temp car park. U can see the yellow broken lines being drawn on the ground. Thanks

## Print Sent Message

This mail is associated with :

SKV9288G (C0378110)  
[SFL2828G]  
TP  
TAN HEE MENG  
Apr 3 2016 5:00PM  
[CHOO SEE WEE]  
Mova Automotive Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 11/06/2016 09:55 AM.  
To chen.xinyou@axa.com.sg  
CC AXA\_SG, chewht@lkkauto.com  
Subject <Seek Mandate> C0378110/ P1683985

Dear Sirs,

We refer to the above matter.

TP reported that he slowed down and was just trying to turn left, suddenly OI drove against the traffic flow on the left lane and hit onto TP's car.

OI reported that he was driving straight and suddenly TP appeared on his right side. OI tried to brake but it was too late. TP failed to stop at the stop line and hit onto OI's car.

TP has submitted a copy of the video footage from the carpark for our consideration (Video had been sent to you via Accellion). The video shows that TP was about to turn left and OI came from his right and hit onto his car.

Based on all the available information on hand, we are of the opinion that liability is not in OI's favour as he was driving against the traffic flow.

We seek your approval to offer third party repairer "**Mova Automotive Pte Ltd**" at **\$18,759.10(all-in)**.

The summary is as follows: -

|   | <u>Amount Claimed</u>      | <u>Amount Revised</u>  |
|---|----------------------------|--|
| 1. Cost of Repair(w/GST)                  | \$ 24,474.43               | \$ 17,387.50   |
| 2. Loss of Rental (9days x \$180) (w/GST) | \$ 1,733.40                | \$ 1,369.60 (8days x \$160.00)(w/GST) (surveyor recommended 6days) |
| 3. LTA/GIA search fee                     | \$ 2.00                    | \$ 2.00  |
| <b>Total</b>                              | <b><u>\$ 26,209.83</u></b> | <b><u>\$ 18,759.10</u></b>   |

All the relevant documents had been uploaded in Merimen.

**Kindly let us have your approval /instruction.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

## Print Received Message

This mail is associated with :

**SKV9288G (C0378110)**

**[SFL2828G]**

TP

TAN HEE MENG

Apr 3 2016 5:00PM

[CHOO SEE WEE]

Mova Automotive Pte Ltd

**From** AXA Insurance Singapore Pte Ltd (HQ) (AXA\_SG), sent on 16/06/2016 10:12 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - SKV9288G - Claim Handler: Chen Xinyou

Maintained:It doesn't seems that TP has stopped at the stop line to check if traffic is clear

Met to AXA

Dear Sirs/Mdm,

We refer to the above matter.

OI had submitted a copy of accident location photos for our review. According to OI, he was driving against the traffic flow as the other lane was used as temporary car park. There is a mirror and stop line to let exiting cars to see incoming traffic. OI will let AXA to handle the matter.

We have reviewed the matter and based on video and scene location photos, we are of the view that both parties need to exercise caution as one vehicle was turning left and another vehicle was driving against the traffic flow. *close to the*

We seek your mandate at 50% - \$9,380.55(all-in). *FROM STOP LINE*

*JUNCTION WHICH IS QUITE DANGEROUS*

Kindly let us have your mandate/ instruction.

Thank you.

Hsiao Tong

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 3 August, 2016 2:41 PM  
**To:** 'VION'  
**Subject:** ACCIDENT INVOLVING VEHICLES SFL 2828G & SKV 9288G ON 03/04/2016  
**Attachments:** OI photos\_SFL 2828G.pdf

Without Prejudice

Dear Vion,

We refer to the above matter.

Our insured disputed liability for this matter.

Please find attached photos for your easy reference.

According to our insured driver, the left lane was used as temporary car park and all occupying by vehicles.

Therefore, he need to travel on the right lane.

Furthermore, there is a mirror and stop line at your client's side in order for the exiting cars to see the incoming traffic.

Kindly assist to confirm/ check with your client for the abovementioned.

We shall revert upon hearing from you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

→ TP owner did call in.  
→ He said that the photos taken by OI on 03/04/2016, it could be <sup>taken</sup> after the accident date.

→ FACTS:

THE PROXIMATE CAUSE OF ACCIDENT IS TP'S FAILURE TO STOP AT THE WHITE LINE. TP SHOULD ENSURE THE MAIN DRIVEWAY IS CLEAR BEFORE PROCEED, SO WHETHER Q/L WAS TRAVELLING ALONG THE LEFT/RIGHT LANE IS NOT SIGNIFICANTLY MATERIAL. LIABILITY SHOULD BE SHARED IN THE REGION OF 30-70 IN Q/L'S FAVOR.

## Print Sent Message

This mail is associated with :

**SKV9288G (C0378110)**  
**[SFL2828G]**

TP

TAN HEE MENG

Apr 3 2016 5:00PM

[CHOO SEE WEE]

Mova Automotive Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 13/02/2019 18:49 PM.  
**To** winnie.ho@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** Re: <Seek Mandate> C0378110/ P1683985

Dear Sirs/Mdm,

We refer to the above matter.

OI had submitted a copy of accident location photos for our review. According to OI, he was driving against the traffic flow as the other lane was used as temporary car park. There is a mirror and stop line to let exiting cars to see incoming traffic. OI will let AXA to handle the matter.

We have reviewed the matter and based on video and scene location photos, we are of the view that both parties need to exercise caution as one vehicle was turning left from stop line and another vehicle was driving against the traffic flow close to the junction which is quite dangerous.

We seek your mandate at 50% - \$9,380.55(all-in).

Kindly let us have your mandate/ instruction.

Thank you.

Hsiao Tong

<-- Original Message -->

**From:** AXA\_SG  
**To:** chen.xinyou@axa.com.sg; LKK\_HQ  
**CC:** chewht@lkkauto.com  
**Sent On:** 13/06/2016 08:38 AM  
**Subject:** Re: C0378110/ P1683985

Dear Hsiao Tong

We refer to your email of 11 Jun 2016.

It doesnt seems that the TP has attempted to stop at the stopline as well.

In any case, is OI agreeable for us to settle his claim in full?

Best Regards  
Xinyou

<-- Original Message -->

**From:** LKK\_HQ  
**To:** chen.xinyou@axa.com.sg  
**CC:** AXA\_SG; chewht@lkkauto.com  
**Sent On:** 11/06/2016 09:55 AM  
**Subject:** C0378110/ P1683985

## Print Received Message

This mail is associated with :

**SKV9288G (C0378110)**

**[SFL2828G]**

TP

TAN HEE MENG

Apr 3 2016 5:00PM

[CHOO SEE WEE]

Mova Automotive Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 20/02/2019 12:11 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9380.55) - SKV9288G - Claim Handler: Ernest Tay

Approved:9380.55:Since OI is fine to settle at best in view that he was driving against the traffic flow, may proceed with proposed liability and quantum. However, has the rental quantum been negotiated. If not, kindly negotiate from the lowest rang

## Hsiao Tong (LKKAUTO)

---

**From:** Suann <suann@moval.com.sg>  
**Sent:** Tuesday, 23 April 2019 11:22 AM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

**Importance:** High

Dear Hsiao Tong

We have accept your offer Global sum \$8500/-  
Please let us have your discharge voucher.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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Hi Suann,

We refer to your below email.

May we wrap up the matter at a global sum of \$8,500.00(all-in)?

Thank you.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann [mailto:suann@moval.com.sg]  
**Sent:** Thursday, 11 April 2019 11:13  
**To:** 'Hsiao Tong (LKKAUTO)'; 'Admin A'  
**Subject:** FW: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

Dear Hsiao Tong



Please let us have your discharge voucher.

Thank you



Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Thursday, 4 April 2019 13:56  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

Dear Hsiao Tong

Please check outcome.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Tuesday, 12 March 2019 17:08  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

Dear Hsiao Tong

Please let us have your DV.

Thank you

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314

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---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Thursday, 7 March 2019 9:59  
**To:** 'Hsiao Tong (LKKAuto)'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

Dear Hsiao Tong

We accept your offer.

Thank you

Best Regards  
**Suane Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, 6 March 2019 21:38  
**To:** Suann  
**Subject:** Re: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

Without Prejudice  
(save as to costs)

Hi Suann,

We refer to your below email.

May we wrap up the matter at a global sum of \$8,500.00(all-in)?

Thank you.

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suann <suann@moval.com.sg>

**Sent:** Tuesday, 5 March 2019 5:26 PM

**To:** Hsiao Tong (LKKAuto)

**Cc:** Admin A

**Subject:** RE: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

Dear Hsiao Tong

For the sake of amicable settlement, please compromise global sum all in \$9000.00 to close this matter.

Thank you

Best Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 4 March 2019 12:39

**To:** Suann

**Cc:** Admin A

**Subject:** RE: SKV9288G & SFL2828G on 3/4/16 \*LKK REF: CC6/AXA16006100/Fpb3

**Without Prejudice**

Dear Sirs/Mdm,

Apologised for late response.

We have reviewed the matter and based on video and scene location photos, we are of the view that both parties need to exercise caution as one vehicle was turning left from stop line and another vehicle was driving against the traffic flow close to the junction.

For an amicable settlement, we are prepared to offer at a global sum of \$8,000.00(all-in) towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann <[suann@moval.com.sg](mailto:suann@moval.com.sg)>

**Sent:** Friday, 1 March 2019 3:29 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: SKV9288G & SFL2828G on 3/4/16

**Importance:** High

Dear Hsiao Tong

Please check outcome.

Best Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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---

**From:** Suann [<mailto:suann@moval.com.sg>]

**Sent:** Friday, 22 February 2019 18:26

**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'

**Subject:** FW: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

This case has been pending for your reply since 2016.

Please look into it & let us have your offer soonest possible.

Thank you

Best Regards


**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314

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---

**From:** Suann [mailto:suann@moval.com.sg]  
**Sent:** Tuesday, 22 January 2019 15:36  
**To:** 'Hsiao Tong (LKKAUTO)'; 'Admin A'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Please check outcome

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314

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---

**From:** Suann [mailto:suann@moval.com.sg]  
**Sent:** Tuesday, 20 November 2018 18:21  
**To:** 'Hsiao Tong (LKKAUTO)'; 'Admin A'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Please check outcome.

Thank you.

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314

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sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

---

**From:** Suann [mailto:suann@nova.com.sg]  
**Sent:** Thursday, 15 November 2018 14:40  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Reminder.

Best Regards  
**Suane Chiu**  
Claims Asst. Manager  
**NOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---



**From:** Suann [mailto:suann@nova.com.sg]  
**Sent:** Tuesday, 11 September 2018 13:23  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Gentle Reminder

Best Regards  
**Suane Chiu**  
Claims Asst. Manager  
**NOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---


**From:** Suann [mailto:suann@nova.com.sg]  
**Sent:** Friday, 31 August 2018 14:26  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Please check outcome.

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [mailto:suann@nova.com.sg]  
**Sent:** Wednesday, 15 August 2018 13:58  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Please check outcome.

Best Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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---

**From:** Suann [mailto:suann@nova.com.sg]  
**Sent:** Wednesday, 23 August 2017 17:41  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** 'Admin A'  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Please check outcome.

Thank you.

Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892  
Fax: +65 6270 8314



Connect with us on  

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, 15 March 2017 14:49  
**To:** Suann  
**Cc:** Admin A; Nur Syafiqah (LKKAuto); Winnie Foo (LKKAuto)  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Without Prejudice

Dear Suann,

We are still reviewing the matter and will get back to you by next week.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Wednesday, 15 March, 2017 1:01 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

2<sup>nd</sup> reminder.

Thank you.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314





Connect with us on



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---

**From:** Suann [mailto:suann@moval.com.sg]  
**Sent:** Thursday, 5 January 2017 16:58  
**To:** 'Hsiao Tong (LKKAuto)'; 'Admin A'  
**Subject:** FW: SKV9288G & SFL2828G on 3/4/16

Reminder

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on



Privileged/Confidential information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

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**From:** Suann [mailto:suann@moval.com.sg]  
**Sent:** Friday, 21 October 2016 16:44  
**To:** 'Hsiao Tong (LKKAuto)'  
**Subject:** FW: SKV9288G & SFL2828G on 3/4/16

Dear Hsiao Tong

Please look into it & let us have your offer.

Thank you

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



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**From:** Suann [mailto:suann@moval.com.sg]  
**Sent:** Saturday, 17 September 2016 16:42


**To:** 'Admin A'; 'Hsiao Tong (LKKAuto)'  
**Subject:** FW: SKV9288G & SFL2828G on 3/4/16

Hi sir / mdm

Please let us have your offer.

Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Friday, 5 August 2016 10:48 AM  
**To:** 'Admin A'; 'Hsiao Tong (LKKAuto)'  
**Subject:** FW: SKV9288G & SFL2828G on 3/4/16

Dear sir/ mdm

Please check outcome.

Regards  
**Suanne Chiu**  
Claims Asst. Manager  
**MOVA Automotive Pte Ltd**  
Tel: +65 6272 3892  
Fax: +65 6270 8314



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**From:** Suann [<mailto:suann@moval.com.sg>]  
**Sent:** Thursday, 2 June 2016 5:36 PM  
**To:** 'Admin A'; 'Hsiao Tong'; 'Asher Sng (LKK Auto)'  
**Subject:** SKV9288G & SFL2828G on 3/4/16

Dear sir / mdm

Attached is our letter of demand.  
Please look into it & let us have your offer.

Regards

**Suanne Chiu**

Claims Asst. Manager

**MOVA Automotive Pte Ltd**

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on 

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Our Ref : SKV9288G / T290416  
Your Ref : TO BE ADVISED

Date : 1 June 2016

**AXA INSURANCE (S) PTE LTD**  
8 Shenton Way  
#27-01  
Singapore 068811.

**Attn: Motor Claims Department**

Dear Sir/Mdm

**ACCIDENT INVOLVING: SKV9288G & SFL2828G**

**DATE OF ACCIDENT: 3 APRIL 2016**

**ALONG: HILLCREST VILLA BASEMENT CARPARK**

We refer to the above mentioned accident. We are claiming as per below:

|   |                     |
|---|---------------------|
| Cost of Repairs   | \$ 17,387.50        |
| Loss of Use (\$ ___ x ___ days)                             | \$                  |
| Loss of Rental (\$ <u>180.00</u> x <u>09</u> days) + 7% GST | \$ 1,733.40         |
| Surveyor Fees   | \$                  |
| Taxi Fees / E-License / Others                              | \$                  |
| Police Report/GIA   | \$ 2.00             |
| Medical Fees  | \$                  |
| Towing Fees   | \$                  |
| <b>Grand Total</b>  | <b>\$ 19,122.90</b> |

Car date in: 11/04/2016 Car date out: 20/04/2016

Authorized Repair Days: 06 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 19,122.90** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please call Ms Suann @ 62723892 or email [suann@moval.com.sg](mailto:suann@moval.com.sg)

Yours faithfully,  
**MOVA AUTOMOTIVE PTE LTD**  
For Claims Manager

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159415  
Tel: **(65) 6476 3333**  
Fax: **(65) 6271 5891**  
[www.moval.com.sg](http://www.moval.com.sg)

**Workshop Dept:**  
Block 100B,  
Bukit Merah Lane 3,  
Singapore 159722

**VIA EMAIL** #01-04/06/09/54  
**WITHOUT PREJUDICE** Singapore 159722

Tel: **(65) 6272 3892**  
Fax: **(65) 6270 8314**

Cu. Reg. 198904033G  
GST Reg. M2-0089864-7



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 APRIL 2016

**CHOO SEE WEE**  
12A CAIRNHILL RISE  
#10-08  
SINGAPORE 229746

Dear Sir/ Mdm

**OUR REF : CC6/AXA16006100/Fpb3**  
**YOUR REF : P1683985 (SFL 2828G)**  
**ACCIDENT INVOLVING SFL 2828G & SKV 9288G ALONG/AT CARPARK**  
**HILCREST VILLA ON 03/04/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Mova Automotive Pte Ltd acting on behalf of the owner of SKV 9288G against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

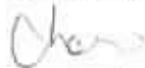
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Singapore Pte Ltd  
(Motor Claims Dept)*

## AUTHORIZATION TO ACT

I, Tan Hee Meng ("the third party claimant")  
of 17F Hillcrest Road S(286776) (address),  
owner of SKV 9288 G (vehicle no.) hereby authorize  
MOVA AUTOMOTIVE PTE LTD

("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SKV 9288 G that was damaged pursuant to the  
accident which occurred on 3-Apr-2016 (date) along Hillcrest  
Villa Basement Carpark (location)  
involving vehicle no/s SFL 2828 G  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 11 day of Apr (month) 20 16 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"  
(with chop)





The acceptance of this offer is without prejudice to any personal injury claim/insure's claim/expenses

### AXA THIRD PARTY DIRECT SETTLEMENT

|                         |                      |                         |
|-------------------------|----------------------|-------------------------|
| Vehicle No:             | SFL 2828G (Insd veh) | Model: Audi A6 (1984cc) |
|                         | SKV 9288G (TP veh)   |                         |
| Date of Accident/ Time: | 03/04/2016           |                         |

|                                   |     |           |                    |
|-----------------------------------|-----|-----------|--------------------|
| Repair Estimate                   | : S | 24,474.43 |                    |
| Final Repair Cost                 | : S |           |                    |
| Loss of Use                       | : S |           | days at \$ per day |
| Rental (if any)                   | : S |           | days at \$ per day |
| LTA / GIA Search Fee              | : S |           |                    |
| Others:                           | : S |           |                    |
|                                   | : S |           |                    |
| Final Settlement Sum (Global Sum) | : S | 8,500.00  |                    |

Payee Name : **MOVA AUTOMOTIVE PTE LTD**

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

|    |                                  |   |
|----|----------------------------------|---|
| A) | For Non GIA Registered Workshop: | Agreed Liability _____ (%)  |
| B) | For GIA Registered Workshop:     | BOLA Applicable: <input checked="" type="checkbox"/> No BOLA Scenario No: _____ |
|    | BOLA Liability: _____ (%)        | Assessed Liability (*): <b>50</b> (%)   |

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks:

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: **Auril H.**

Date: **30/4/19**



Signature of Witness / Workshop stamp (if applicable)

Name of Witness

Date:

**MOVA AUTOMOTIVE PTE LTD**

Bik 1008, BUKIT MERAH LANE 3

#01-04 (S) 159722

Tel: 62723892 Fax: 62708314

GST Reg No : M2-0088864-2

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:



# Tax Invoice

01/06/2016

AXA INSURANCE (S) PTE LTD  
8 SHENTON WAY  
AXA TOWER #27-01  
SINGAPORE 068811

Attention :- XA009

Page # :- 1 124571  
Veh # :- SKV9288G  
Veh Model :- AUDI A6  
Performa# :- CK505846  
JOB # :- T290416  
ACC. Date :- 03/04/16  
Terms :- C.O.D  
Remarks :- merimen system

Main Office:  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg  
Workshop Dept:  
Block 100B,  
Bukit Merah Lane 3,  
#01-04/06/08/09  
Singapore 159722  
Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 19800403593  
GST Reg. M2-U088864-2

| No. | Description     | Qty | U.Price | Amounts S\$ |
|-----|-----------------|-----|---------|-------------|
|     | Lump Sum Amount |     |         | 16,250.00   |

E. & OE

AMOUNT S\$ 16,250.00  
GST @ 7 % 1,137.50  
AMOUNT DUE S\$ 17,387.50

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD



Automotive Pte Ltd

CO. REG. NO.: 198904033G

**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Website: www.mova.com.sg

**RENTAL AGREEMENT**

RANO.: I 10464

| VEHICLE        |        |          |
|----------------|--------|----------|
| Vehicle No.:   | Model: |          |
| Change Over 1: | Date:  | Initial: |
| Change Over 2: | Date:  | Initial: |

| CORPORATE HIRER |      |
|-----------------|------|
| Co. Name:       |      |
| Co. Address:    |      |
| Contact Person: | Tel: |

| NAMED DRIVER    |                   |
|-----------------|-------------------|
| Name:           |                   |
| Address:        |                   |
| Office Tel:     | Residence Tel:    |
| Occupation:     | Hp / Pgr No:      |
| P.P / I.C No:   | Nationality:      |
| Date of Birth:  | Place of Birth:   |
| Dr. Licence No: |                   |
| Date of Issue:  | Country of Issue: |

| ADDITIONAL NAMED DRIVER |                   |
|-------------------------|-------------------|
| Name:                   |                   |
| Address:                |                   |
| Office Tel:             | Residence Tel:    |
| Occupation:             | Hp / Pgr No:      |
| P.P / I.C No:           | Nationality:      |
| Date of Birth:          | Place of Birth:   |
| Dr. Licence No:         |                   |
| Date of Issue:          | Country of Issue: |
| Remarks:                |                   |
| Invoice No:             | Rec. No:          |

**IMPORTANT:** The vehicle will not be insured after the expiry of the hire period and in case of any accident the Hirer will be liable for all consequences. For extension of rental please inform us at least 24 hours before the expiry time and payment for the extended rental will have to be made within 24 hours. Late charges at 1/5 (one fifth) of the daily rate of rental for each hour exceeding the time for return of the vehicle will be imposed (i.e., a full day rental will be charged if the Hirer is 5 or more hours late in returning the vehicle.) Any vehicle not returned within 24 hours will be reported as stolen. Hirer is responsible for all parking & traffic violations and missing items.

**HIRER'S DECLARATION:** I agree to the terms and conditions above and as set out here and in declare that all information given on this form are true and accurate. If I opt to pay by credit card, my signature here is to be deemed to have been made on the applicable credit card voucher.

| CHECKED OUT BY: | CHECKED IN BY: | CHECKED BY: |
|-----------------|----------------|-------------|
|                 |                |             |

| CHECK OUT / CHECK IN |                                 |     |
|----------------------|---------------------------------|-----|
| DATE OUT:            | TIME OUT:                       | HRS |
| PETROL LEVEL OUT:    | E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F |     |
| DATE IN:             | TIME IN:                        |     |
| PETROL LEVEL:        | E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F |     |
| KM OUT:              | KM IN:                          |     |
| KM DRIVEN:           |                                 |     |

| INDICATE:     |  |
|---------------|--|
| A - Accidents |  |
| D - Dents     |  |
| S - Scratches |  |
| X - Crack     |  |

| EXCESS AMOUNT |          |           |
|---------------|----------|-----------|
| SINGAPORE     | MALAYSIA | SIGNATURE |
| \$            | \$       |           |

| CHARGES     |             |      |    |
|-------------|-------------|------|----|
| Months @ \$ | per month   |      |    |
| Weeks @ \$  | per week    |      |    |
| 9 Days @ \$ | 180 per day | 1620 | 00 |
| Hours @ \$  | per hour    |      |    |

| SUB-TOTAL (1)  |   |
|----------------|---|
| Less Discount: | % |

| RENTAL CHARGES |                        |
|----------------|------------------------|
| CDW @ \$       | per day / week / month |
| PAI @ \$       | per day / week / month |
| PETROL TOP-UP  |                        |
| MISC           |                        |

| SUB-TOTAL (2) |        |
|---------------|--------|
| GST @ 7%      | 113 40 |

| TOTAL CHARGES |    |
|---------------|----|
| 1733          | 40 |

| VISA | MASTER CARD | AMEX | CASH | COMPANY BILLING | OTHERS |
|------|-------------|------|------|-----------------|--------|
|      |             |      |      |                 |        |

| EXTENSION @ \$         |  |
|------------------------|--|
| per day / week / month |  |

| PRE-PAYMENT             |  |
|-------------------------|--|
| DOWNPAYMENT AND DEPOSIT |  |

| AMOUNT REFUNDED / DUE |  |
|-----------------------|--|
|                       |  |

| SIGNATURE OF REFUND:- |  |
|-----------------------|--|
|                       |  |

Mova Automotive Pte Ltd  
As Managers on Behalf of

Past 3 years accidents YES ☐ NO ☐

OWNER

HIRER SIGNATURE

COMPANY STAMP

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-16-035385

Date of Request: 04/04/2016

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
No. 22 Jalan Kilang, #03-01  
Mova Building  
Singapore 159419

Dear Sir/Madam,

Enquiry Date 04/04/2016

Enquiry By CAREN

TP Vehicle No. SFL2828G

Accident Date 03/04/2016

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-16-035385

Date of Request: 04/04/2016

Your Ref No: Online Purchase

Mova Automotive Pte Ltd  
No. 22 Jalan Kilang, #03-01  
Mova Building  
Singapore 159419

Dear Sir/Madam,

Enquiry Date 04/04/2016

Enquiry By CAREN

TP Vehicle No. SFL2828G

Accident Date 03/04/2016

**Enquiry Result**

| TP Vehicle No. | Insurer                         | Period of Insurance   | Insurer Tel. No. |
|----------------|---------------------------------|-----------------------|------------------|
| SFL2828G       | AXA Insurance Singapore Pte Ltd | 09/11/2015-08/11/2016 | 6338 7288        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

| CLAIM SUBFOLDER TRACKING |                              |                                   |                                       |                                |                          |            |   |
|--------------------------|------------------------------|-----------------------------------|---------------------------------------|--------------------------------|--------------------------|------------|---|
| Case                     | Notified                     | Est Submitted                     | Adj Assigned                          | Adj Rpt                        | Adj Submitted            | Ins Auth'd | Status  |
| Main                     | 05 Apr 2016                  | 04 Apr 2016                       | 05 Apr 2016                           | \$516,250.00                   | \$516,250.00             |            | <b>Pending for Survey Report</b>                              |
|                          | <a href="#">Sendback Est</a> | 16:31<br>\$522,483.30             | 14:23<br><a href="#">Edit Adj Rpt</a> | <a href="#">Edit Estimates</a> | <a href="#">View Rpt</a> |            |   |
| Supp #1                  | 18 May 2016<br>19:17         | 18 May 2016<br>19:17<br>\$5390.00 | 18 May 2016<br>19:17                  |                                |                          | (Combined) | <b>Combined with Main</b><br><a href="#">Uncombine Suppl.</a> |

| Main  | Reference  | Claim Details          | Documents   | Show All |         |             |              |            |       |
|---|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b>  |  |                        |   |          |         |             |              |            |       |
| Insured:  | <b>CHOO SEE WEE</b> , ID: S7607597B, Tel: +6598155389, Email: JACKYCHOO@ME.COM   |                        |   |          |         |             |              |            |       |
| Main Claimant:  | <b>TAN HEE MENG</b> , ID: S7611115D  |                        |   |          |         |             |              |            |       |
| Vehicle Reg. No.:   | <b>SKV9288G</b>  | Date of Loss:          | 03/04/2016 17:00 - :59<br>[25 Months and 6 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:   | <b>TP / C0378110</b>   | Policy/Cover Note No.: | P1683985 (Comprehensive)  |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):   | <b>SFL2828G</b>  | Policy No. (Claimant): | 5073443165  |          |         |             |              |            |       |
|   |  | Excess:                | \$50.00   |          |         |             |              |            |       |
| Repairer:   | <b>Mova Automotive Pte Ltd (Bukit Merah)</b> Blk 100B, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333    |                        |   |          |         |             |              |            |       |
| Handling Insurer:   | <b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Chan Kian Chuan</b> - 6880 4269]                                     |                        |   |          |         |             |              |            |       |
| Claimant's Insurer:   | <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:  |                        |   |          |         |             |              |            |       |
| Adjuster:   | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>FOONG CHIN FONG (STEVEN)</b> ] ... [Final Rpt due 14/04/2016] |                        |   |          |         |             |              |            |       |
| Driver/Custodian (Insured):   | CHOO SEE WEE (40), NRIC: S7607597B, Tel: +6598155389 Email: JACKYCHOO@ME.COM   |                        |   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>  |  |                        |   |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AXA_SG (20/02/2019): <b>Alert - Adj Mandate Approved (\$9380.55) - SKV9288G - Claim Handler: Ernest Tay</b></li> <li>AXA_SG (16/06/2016): <b>Alert - Adj Mandate Maintained - SKV9288G - Claim Handler: Chen Xinyou</b></li> <li>AXA_SG (13/06/2016): <b>Re: &lt;Seek Mandate&gt; C0378110/ P1683985</b></li> <li>AXA_SG (05/04/2016): <b>New TP Assignment - C0378110/P1683985</b></li> </ul> |  |                        |   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>  |  |                        |   |          |         |             |              |            |       |
| Due Date  | Priority   | Type                   | Task Group  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |  |                        |   |          |         |             |              |            |       |

## Claim Documents

SKV9288G (C0378110)  
[SFL2828G]  
TP  
TAN HEE MENG  
Apr 3 2016 5:00PM  
[CHOO SEE WEE]  
Mova Automotive Pte Ltd

|                         |                 |  |               |  |  |                    |  |  |              |  |  |              |  |           |            |           |                                     |                                     |  |  |
|-------------------------|-----------------|--|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|--|-----------|------------|-----------|-------------------------------------|-------------------------------------|--|--|
| Upload Documents        |                 |  | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |  |           | View       |           |                                     | View In Browser                     |  |  |
| Letters/Correspondences |                 |  |               |  |  |                    |  |  |              |  |  |              |  |           | 1 per page |           | <input checked="" type="checkbox"/> |                                     |  |  |
| No                      | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                  |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | (Draft)         | Third Party Express Settlement – Payment Breakdown |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Edit      |                                     |                                     |  |  |
| Assessment Reports      |                 |  |               |  |  |                    |  |  |              |  |  |              |  |           | 1 per page |           | <input checked="" type="checkbox"/> |                                     |  |  |
| No                      | Finalized On    | Mova Automotive Pte Ltd (Bukit Merah)              |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | 04/04/16 18:31  | Repairer Estimates                                 |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load HTML |                                     |                                     |  |  |
| 2                       | 18/05/16 19:17  | Repairer Estimates Suppl. #1                       |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load HTML |                                     |                                     |  |  |
| No                      | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                  |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | 12/04/16 11:07  | Adjuster Immediate Advice                          |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load HTML |                                     |                                     |  |  |
| Photos/Images           |                 |  |               |  |  |                    |  |  |              |  |  |              |  |           | 3 per page |           | <input checked="" type="checkbox"/> |                                     |  |  |
| No                      | Finalized On    | Mova Automotive Pte Ltd (Bukit Merah)              |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | 04/04/16 18:30  | Accident Scene Photo                               |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load JPG  |                                     | <input checked="" type="checkbox"/> |  |  |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | 12/04/16 08:48  | General View                                       |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 2                       | 19/05/16 09:50  | Reinspection Photo                                 |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| Documentation           |                 |  |               |  |  |                    |  |  |              |  |  |              |  |           | 1 per page |           | <input checked="" type="checkbox"/> |                                     |  |  |
| No                      | Finalized On    | Mova Automotive Pte Ltd (Bukit Merah)              |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | 04/04/16 18:30  | Driver's Driving License                           |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 2                       | 04/04/16 18:30  | E-filed GIA report                                 |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| No                      | Finalized On    | AXA Insurance Pte Ltd (HQ)                         |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | 05/04/16 10:40  | Email_ABS  |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 2                       | 05/04/16 10:40  | SKV9288G TP Estimate_ABS                           |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 3                       | 05/04/16 10:40  | SKV9288G TP GIA Report_ABS                         |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 4                       | 05/04/16 11:03  | INSD GIA REPORT_ABS                                |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 5                       | 05/04/16 13:46  | CO CLAIMANT THIRD PARTY & GIA REPORT OF TP_ABS     |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  |               |  |  |                    |  |  |              |  |  |              |  | Thumbnail |            | Print     |                                     |                                     |  |  |
| 1                       | 12/04/16 16:40  | TP ESTIMATE- MARKED                                |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 2                       | 16/04/16 12:40  | LETTER TO OI                                       |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 3                       | 06/06/16 14:46  | WORKSHOP INVOICE                                   |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 4                       | 06/06/16 14:46  | GIA SEARCH   |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 5                       | 06/06/16 14:46  | LETTER TO OI                                       |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 6                       | 06/06/16 14:46  | LOD  |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 7                       | 06/06/16 14:46  | RENTAL RECEIPT                                     |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 8                       | 08/06/16 11:39  | Accident Location                                  |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load JPG  |                                     | <input checked="" type="checkbox"/> |  |  |
| 9                       | 11/06/16 09:59  | LKK Survey Photos                                  |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 10                      | 11/06/16 09:59  | LKK Resurvey Photos                                |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 11                      | 12/02/19 21:39  | OI photos_SFL 2828G                                |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 12                      | 07/05/19 15:29  | DS FORM  |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |
| 13                      | 07/05/19 15:29  | AUTHORISATION TO ACT FORM                          |               |  |  |                    |  |  |              |  |  |              |  | 1         |            | Load PDF  |                                     |                                     |  |  |

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Repairer ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                     |
|-------------------|---------------------|--------|---------------------|
| Vehicle No:       | SFL2828G (Insd veh) | Model: | AUDI A6 1.8 TMU (A) |
|                   | SKV9288G (TP veh)   |        |                     |
| Date of Accident: | 03/04/2016          |        |                     |

|   |      |  |                             |
|---|------|--|-----------------------------|
| Global Sum Settlement   | :    | <input checked="" type="checkbox"/> Yes                  | <input type="checkbox"/> No |
| Repair Estimate   | :    | \$   | 24,474.43                   |
| Final Repair Cost   | :    | \$   | 17,387.50                   |
| Loss of Use   | :    | \$   | days at \$0.00 per day      |
| Rental (if any)   | :    | \$   | 1,123.50                    |
|   | @50% |  | 9,255.50                    |
| LTA / GIA Search Fee  | :    | \$   | 2.00                        |
| Others:   | :    | \$   | 0.00                        |
|   | :    | \$   |                             |
| Final Settlement Sum (Global Sum)   | :    | \$   | 8,500.00                    |
| Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below) |      |  |                             |
| A) For <u>Non GIA Registered Workshop</u> :   |      | Agreed Liability _____ (%)                               |                             |
| B) For <u>GIA Registered Workshop</u> :   |      | BOLA Applicable: <u>Yes</u> / No BOLA Scenario No: _____ |                             |
|   |      | ___NIL___  |                             |
| BOLA Liability: _____ 50 _____ (%)  |      | Assessed Liability (*): _____ (%)                        |                             |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.                                |      |  |                             |
| Remarks _____   |      |  |                             |

| Payment Instruction: Payee's Breakdown |                         |   |             |
|--|-------------------------|---|-------------|
| 1)                                     | Mova Automotive Pte Ltd | : | \$ 8,500.00 |
| 2)                                     |                         | : | \$          |
| 3)                                     |                         | : | \$          |

JOANNE LEE KHANG MIN

07 May  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AXA16006100/FPB3Q2

Date: 07/05/2019

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1683985

Claimant Vehicle No: SKV9288G

Insured Vehicle No: SFL2828G

Date of Loss: 03/04/2016

Nature of Claim:

TP

Claim No: C0378110

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKV9288G

Make &amp; Model: AUDI A6, 1.8 TMU (A)

Engine No: CDN385068

Reg. Date: 28/02/2014 (Man. Year: 2013)

Chassis No: WAUZZZ4GXEN067656

Colour: Black

Odometer: 32334 km

Engine Capacity: 1984 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/35 R17

Rear Tyre Size: 225/35 R17

Front Left Side: Pirelli 5 mm

Rear Left Side: Pirelli 5 mm

Front Right Side: Pirelli 5 mm

Rear Right Side: Pirelli 5 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS  | Repairer's       | Adjuster's       | Difference      | Diff %       |
|---|------------------|------------------|-----------------|--------------|
| Parts   | 20,663.30        | 18,366.57        | 2,296.73        | 11.12        |
| Miscellaneous Items   | 0.00             | 0.00             | 0.00            |              |
| Labour  | 2,210.00         | 2,000.00         | 210.00          | 9.50         |
| Paintwork Labour  | 0.00             | 0.00             | 0.00            |              |
| Towing  | 0.00             | 0.00             | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>                         | <b>22,873.30</b> | <b>20,366.57</b> | <b>2,506.73</b> | <b>10.96</b> |
| <b>Approved Total (Overridden) (S\$)</b>                    |                  | <b>16,250.00</b> |                 |              |
| (S\$)   | 22,873.30        | 16,250.00        | 6,623.30        | 28.96        |
| <b>+ GST 7.00/7.00% (S\$)</b>                               | <b>1,601.13</b>  | <b>1,137.50</b>  | <b>463.63</b>   | <b>28.96</b> |
| <b>Nett Amount (S\$)</b>                                    | <b>24,474.43</b> | <b>17,387.50</b> | <b>7,086.93</b> | <b>28.96</b> |
| <b>+ Car Rental (7.0 x S\$150.00/day + 7.00% GST) (S\$)</b> |                  | <b>1,123.50</b>  |                 |              |
| (S\$)   |                  | <b>18,511.00</b> |                 |              |
| <b>Liabe Amount (50.00%) (S\$)</b>                          |                  | <b>9,255.50</b>  |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                               |                  | <b>2.00</b>      |                 |              |
| <b>Nett Liability (S\$)</b>                                 |                  | <b>9,257.50</b>  |                 |              |
| <b>Global Sum Settlement (S\$)</b>                          |                  | <b>8,500.00</b>  |                 |              |

### INSPECTION

|                             |            |                   |  |
|-----------------------------|------------|-------------------|--|
| Date of Assignment:         | 05/04/2016 | Present Location: | Mova Automotive Pte Ltd (Bukit Merah)  |
| Date Inspected:             | 11/04/2016 | Inspected At:     | Mova Automotive Pte Ltd (Bukit Merah)<br>No. 22 Jalan Kilang,#03-01, Mova Building<br>Singapore 159419 |
| Estimated Period of Repair: | 6.0 days   |                   |  |

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**Adjuster:** FOONG CHIN FONG (STEVEN)**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

|               |  |   |
|---------------|--|---|
| Reference     |  |   |
| Part Source:  | MRM-SG   | Version: 1.0 (Last Synchronised: 07 May 2019)         |
| Parts:        | 143  | AUDI A6 1.8 TMU (A) (Catalogue:Merimen Singapore 1.0) |
| Labour:       | Repairer's   | (Price-denominated Standard List)                     |
| Print Code:   | (Unsubmitted, no print-code for SKV9288G)  |   |
| Validity:     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |   |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *.   |   |

## Recommended Parts

| No. | Qty | Part No. | Particulars  | Condition     | Repairer's | Amount       |
|-----|-----|----------|--|---------------|------------|--------------|
| 1   | 1   |          | <b>*BONNET</b><br>(CONSISTENT)                                 | Bent          | 4,180.00 F | *4,180.00 FL |
| 2   | 1   |          | <b>*BONNET CATCH</b><br>(CONSISTENT)                           | Not Necessary | 116.00 F   | *- FL        |
| 3   | 1   |          | <b>*FRONT GRILLE</b><br>(CONSISTENT)                           | Cracked       | 1,059.00 F | *1,059.00 FL |
| 4   | 1   |          | <b>*FRONT GRILLE LOGO</b><br>(CONSISTENT)                      | Necessary     | 97.00 F    | *97.00 FL    |
| 5   | 1   |          | <b>*FRONT GRILLE TOP COVER</b><br>(CONSISTENT)                 | Dislodged     | 189.00 F   | *189.00 FL   |
| 6   | 1   |          | <b>*FRONT GRILLE TOP COVER CLIP</b><br>(CONSISTENT)            | Necessary     | 119.00 F   | *119.00 FL   |
| 7   | 2   |          | <b>*HEAD LAMP LH &amp; RH</b><br>(CONSISTENT)                  | Cracked       | 8,525.00 F | *8,525.00 FL |
| 8   | 2   |          | <b>*HEAD LAMP LOWER BRACKET LH &amp; RH</b><br>(CONSISTENT)    | Necessary     | 75.00 F    | *75.00 FL    |
| 9   | 2   |          | <b>*HEAD LAMP SIDE BRACKET LH &amp; RH</b><br>(CONSISTENT)     | Necessary     | 178.40 F   | *178.40 FL   |
| 10  | 2   |          | <b>*HEAD LAMP CLIP</b><br>(CONSISTENT)                         | Necessary     | 10.60 F    | *10.60 FL    |
| 11  | 1   |          | <b>*SUPPORT PANEL</b><br>(CONSISTENT)                          | Cracked       | 955.00 F   | *955.00 FL   |
| 12  | 1   |          | <b>*SUPPORT PANEL SIDE GARNISH LH &amp; RH</b><br>(CONSISTENT) | N/S Dislodged | 61.50 F    | *30.75 FL    |
| 13  | 1   |          | <b>*FRONT BUMPER</b><br>(CONSISTENT)                           | Deformed      | 1,991.30 F | *1,991.30 FL |
| 14  | 1   |          | <b>*FRONT BUMPER FOG LIGHT COVER LH</b><br>(CONSISTENT)        | Dislodged     | 143.00 F   | *143.00 FL   |
| 15  | 1   |          | <b>*FRONT BUMPER WASHER JET LH</b><br>(CONSISTENT)             | Dislodged     | 216.00 F   | *216.00 FL   |
| 16  | 1   |          | <b>*FRONT BUMPER WASHER COVER LH</b><br>(CONSISTENT)           | Dislodged     | 41.80 F    | *41.80 FL    |
| 17  | 1   |          | <b>*FRONT BUMPER WASHER PIPE</b><br>(CONSISTENT)               | Not Necessary | 37.25 F    | *- FL        |
| 18  | 1   |          | <b>*FRONT BUMPER SPONGE</b><br>(CONSISTENT)                    | Not Necessary | 72.00 F    | *- FL        |
| 19  | 1   |          | <b>*FRONT BUMPER REINFORCEMENT</b><br>(CONSISTENT)             | Bent          | 581.70 F   | *581.70 FL   |
| 20  | 2   |          | <b>*FRONT BUMPER BRACKET LH &amp; RH</b><br>(CONSISTENT)       | Necessary     | 368.00 F   | *368.00 FL   |
| 21  | 2   |          | <b>*FRONT BUMPER SIDE BRACKET LH &amp; RH</b><br>(CONSISTENT)  | Necessary     | 53.50 F    | *53.50 FL    |
| 22  | 1   |          | <b>*FRONT BUMPER CLIP</b><br>(SET)(CONSISTENT)                 | Necessary     | 158.25 F   | *158.25 FL   |
| 23  | 1   |          | <b>*FRONT FENDER RH</b><br>(CONSISTENT)                        | Bent          | 1,045.00 F | *1,045.00 FL |
| 24  | 2   |          |  | Repair        | -          | *- FL        |

Report was unsubmitted during this print-out.

| No.   | Qty | Part No. | Particulars               | Condition | Repairer's       | Amount           |
|---|-----|----------|---------------------------|-----------|------------------|------------------|
| <b>*FRONT CHASSIS MEMBER LH &amp; RH</b>                  |     |          |                           |           |                  |                  |
| (NPA)(CONSISTENT)   |     |          |                           |           |                  |                  |
| <b>Supplementary #1</b>                                   |     |          |                           |           |                  |                  |
| 25  | 1   |          | <b>*Front under cover</b> | Cracked   | 390.00 F         | *390.00 FL       |
| (CONSISTENT)  |     |          |                           |           |                  |                  |
| F=Franchise part. L=ListItemDisc.                         |     |          |                           |           |                  |                  |
| <b>Sub Total (\$\$)</b>                                   |     |          |                           |           | <b>20,663.30</b> | <b>20,407.30</b> |
| <b>- List Item Discount on L Items 0.00/10.00% (\$\$)</b> |     |          |                           |           | <b>0.00</b>      | <b>2,040.73</b>  |
| <b>Total Parts (\$\$)</b>                                 |     |          |                           |           | <b>20,663.30</b> | <b>18,366.57</b> |

|   |
|---|
| Report was unsubmitted during this print-out. |
|---|

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars  | Lab.Type | Repairer's | Amount   |
|-------------------------|--|----------|------------|----------|
| <u>Labour Items</u>     |  |          |            |          |
| 1                       | TO REPAIR FRONT CHASSIS MEMBER LH & RH & FRONT INNER PANEL LH & RH. TO REMOVE & RE-FIX DAMAGED PARTS, STRAIGHTEN & RE-ALIGN AFFECTED AREAS | New      | 980.00     | 900.00   |
| 2                       | TO SPRAY PAINT ON AFFECTED AREAS   | New      | 850.00     | 800.00   |
| 3                       | TO REMOVE & RE-FIX A/C CONDENSER, ELECTRIC FAN, HOSE & PIPE. VACUUM & REFILLING OF GAS   | New      | 150.00     | 120.00   |
| 4                       | TO CHECK WIRING & PROGRAMMING OF HEAD LAMP SYSTEM  | New      | 150.00     | 120.00   |
| 5                       | TO RUST PROOF AFFECTED AREAS   | New      | 80.00      | 60.00    |
| Gross Labour Cost (S\$) |  |          | 2,210.00   | 2,000.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >