

Vic (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 7 February, 2019 5:07 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: DM16HO00667/JT: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16 ***LKK REF: CC4/EQI16005836/T1hb3

Dear Vic,

Third party had forwarded the case to solicitor and the case further litigated and settled.

We have closed the file at our end.

Please forward us the invoice or would you prefer to waive the fee?

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, February 7, 2019 4:10 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16 ***LKK REF: CC4/EQI16005836/T1hb3

Dear Janet,

We refer to the below email.

Please be informed that till date, we have not receive any feedback from TP with regards to this matter.

As such, in view of conflicting versions and TP inactivity, we would like to temp close the matter and submit WP report.

We will reopen the matter should there be any further development.

For your approval please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Agnes Lim (LKK Auto)

Sent: Wednesday, 6 April, 2016 9:27 AM

To: 'Elaine Cheong'

Cc: Admin A; assignments; Vic; Jas Khine (LKK Auto)

Subject: RE: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16 ***LKK REF: CC4/EQ16005836/T1hg3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle XB 8915M at M/s Hock San Motor.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKK Auto)
Sent: Thursday, 31 March, 2016 9:52 AM
To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16

Dear Elaine,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]
Sent: Wednesday, 30 March, 2016 4:55 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16

Our ref : XD8419T

Policy No. : **DMCFHQ15-000053**

Dear All,

Please proceed to survey the above vehicle.

Liability is clear, please proceed for direct settlement, if possible.

We enclosed the following documents for your reference:

- Our insured, XD8419T - GIA report
- Third party, XB8915M - GIA report
- TP repair estimate

Regards,

Elaine Cheong
Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road,
#17-00 Tower Block,
MND Complex,
Singapore 069110
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