

15/5/2010

INS CASE OWNER:

JANOT

CC 4. /EQI1600

5836, Tihg35r

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Tandikh

DOI:

31/3/16

Date / Time:

31/3/16

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD84197

Name of Insured:

KL Logistics Pte Ltd

Insured Tel No.:

64510228

HP:

Excess Sec II :SS

D.O.A.:

29/3/16

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Subramaniam Jayakumar

Driver Tel No.:

8185 2285

(V/L: YES / NO)

Claim No.:

Dm16/617-EE

Policy No.:

DMCFH015-000053

Make / Model:

Scania P360 LAHX2MS2

Place of Accident:

Jalan Bahar

OI GIA REPORT:

YES

NO

TP GIA REPORT:

YES

NO

Insured Liability:

%

Final ? Yes / No

XB8915M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hock Sin motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
1/4/16	XB8915M - CH 1111001106 / 1111001106 / 1111001106	Non-Reporting ltr (1st):	
1/4/16	XD84197 - X	Non-Reporting ltr (2nd):	
12/4/16 @ 9:39AM	12/4/16 @ 9:39AM	Non-Reporting ltr (Final):	
12/4/16 @ 10:49AM	12/4/16 @ 10:49AM	Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

LKO

SS 7,100.00

(8)

days

Reduction:

44

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS

—

(BOTH TURNING SAME DIRECTION)

Loss of Rental (LOR):

SS

—

(

days)

Loss of Use (LOU):

SS

—

(\$

x

days)

Loss of Income (LOI):

SS

—

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

—

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/ Independent)

Legal Cost

SS

—

Total:

SS

—

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

—

Name 1:

—

Payee 2: (Strike if N.A.)

SS

—

Name 2:

—

Payee 3: (Strike if N.A.)

SS

—

Name 3:

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP REPORT

3) Survey fee:

\$ 230.00

COPY SENT

"NO SETTLEMENT"
EQ 900000 W/ TP BY CHARTER
SUBMIT WP REPORT.

Special Instruction:

Surveyor : Taufiq

ASSIGNMENT (Office)

From (Person): Elaine Chang

of _____

Date/Time: 30-03-2016 11:55pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: 78 2915M

Insured:

at Workshop m/s Hock San Motor

Tel: 6397 1285

of 7300 Lee St # 05-08

Policy No: DMCFHQ15-000053

Claim No:

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 24-03-2016

CA / REV / REP. / REV 24 HRS '03'

H.O.D. Endorsement:

Date/Time: 31-03-2016 9:32 AM

Person Contacted:

Mr. LIEW

Vehicle IN/OUT

[illegible]

Surrender: Tough**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: LionVeh No: XB 8915M Yr Regn: 2004, June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Tipper TruckMake: Isuzu CXZ C.C. 12068Colour: white A/C: Insured / Std / NI / NASp. Reading: 882933 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JALCXZ50K.4366011

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 295/80R22.5R: 225/60R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Technique

Front _____ Rear _____

R/Bal. 8 mm R/Bal. 8/8 mmL/Bal. 8 mm L/Bal. 8/8 mmD.O.A. _____ D.O.I. 31/3/16 @ 11amSurvey held at 7 Sun Lee St

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>* w/s will pass estimate later</u>
	<u>L/G \$7,180.00</u>
	<u>CRD: \$5,766.20 / 44%</u>

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee: _____

Transportation: _____

2)

Add Fee: ☐

Site Insp (\$

S + RS. SI

☐ : Interview (\$

Photos

☐ : Tech. Invs (\$

Others

☐ : Weekend (\$

TOTAL

Report Format : _____


Lump Sum / I.B.I. (\$) _____

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI16005836/T1hg3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 31-03-2016	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XD 8419T	Veh. Inspected	XB 8915M
Policy No.	DMCFHQ15-000053	Coverage (\$)	0.00
Claim No.	DM16/667-EC	Excess (\$)	0.00
Assign From		Assign Date	31/03/2016
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/03/2016	Inspection Date	31/03/2016
Survey held at	HOCK SAN MOTOR		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Frt bumper bt - \$1500.

Frt bumper top garnish dr \$396.98

Frt bumper signal lamp LH dr - \$106.

Frt LH corner panel bt - \$700.

Frt bumper knocker LH bt ✓ \$493.80

Frt Headlamp LH - xnn. \$682.50

Frt LH door bt ✓ \$2450.

Frt LH door hinge - bt ✓ \$112.50.

Frt LH door signal lamp crn - \$55.

Frt LH door outer handle - int ✓ \$180.

Frt LH door outer garnish mis ✓ \$628

Frt LH door rubber ent ✓ \$79.50.

Frt LH door glass lower crn ✓ \$220.

Frt LH door window lifter - bt ✓ \$189.50.

Frt LH door glass sealant re ✓ \$30

Rt LH door window lifter motor xnn \$305

Rt LH step panel garnish crn ✓ \$482.50.

Rt LH step panel dr ✓ \$200.

LH wheel arch outer garnish dr ✓ \$350.

Frt LH door pillar Rx \$895

Labour - \$1500 1000

Spring painting - \$1200 900.

wiring - \$600 30

Remove / Refit door mechanism - \$1000 60.

Paints - 8173.78

15% - 6947.71

Labour - 1990

Total - 8937.71

LS \$ 7150 #

8 days.

Catherine Chong (LKK Auto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Wednesday, 30 March, 2016 4:55 PM
To: 'assignments'
Subject: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16
Attachments: OI - XD8419T.PDF; TP - XB8915M.pdf

Our ref : XD8419T

Policy No. : DMCFHQ15-000053

Dear All,

Please proceed to survey the above vehicle.

Liability is clear, please proceed for direct settlement, if possible.

We enclosed the following documents for your reference:

- Our insured, XD8419T - GIA report
- Third party, XB8915M - GIA report
- TP repair estimate

Regards,

Elaine Cheong
Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road,
#17-00 Tower Block,
MND Complex,
Singapore 069110
DID : 6500 6772
Tel : 6223 9433
Fax: 6223 4190
www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ116005836/T1hg3

12 APRIL 2016

KL LOGISTICS PTE LTD
19 SUNGEI KADUT LOOP
SINGAPORE 729462

Dear Sir/Madam,

ACCIDENT INVOLVING XD 8419T AND XB 8915M ON 29/03/2016

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 20/04/2016, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 8 February, 2019 9:58 AM
To: Janet Tan
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: DM16HO00667/JT: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16 ***LKK REF: CC4/EQI16005836/T1hb3

Dear Janet,

We refer to your below email and the contents were noted.

As such, we will proceed to submit our report and invoice as per work done on the case.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Thursday, 7 February, 2019 5:07 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: DM16HO00667/JT: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16 ***LKK REF: CC4/EQI16005836/T1hb3

Dear Vic,

Third party had forwarded the case to solicitor and the case further litigated and settled.

We have closed the file at our end.

Please forward us the invoice or would you prefer to waive the fee?

Regards,

Janet Tan

Senior Executive | Claims

Vic (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 7 February, 2019 5:07 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: DM16HO00667/JT: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16 ***LKK REF: CC4/EQI16005836/T1hb3

Dear Vic,

Third party had forwarded the case to solicitor and the case further litigated and settled.

We have closed the file at our end.


Please forward us the invoice or would you prefer to waive the fee?

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, February 7, 2019 4:10 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: TP SURVEY - ACCIDENT INVOLVING XD8419T (EQ) / XB8915M (TP) ON 29.03.16 ***LKK REF: CC4/EQI16005836/T1hb3

Dear Janet,

We refer to the below email.

Please be informed that till date, we have not receive any feedback from TP with regards to this matter.

As such, in view of conflicting versions and TP inactivity, we would like to temp close the matter and submit WP report.

We will reopen the matter should there be any further development.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI16005836/T1hb3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-02-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 8419T	Veh. Inspected	XB 8915M
Policy No.	DMCFHQ15-000053	Coverage (\$)	0.00
Claim No.	DM16/667-EC	Excess (\$)	0.00
Assign From	JANET	Assign Date	31/03/2016

2. Vehicle Particulars & Condition

Make & Model	ISUZU CXZ	c.c	12068
Engine No.	HIDDEN	Year of Reg.	2004
Chassis No.	JALCXZ50K43000011	Colour	WHITE
Odometer	882973	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	TECHKING	8 mm
L/H Front Tyre	295/80 R22.5	TECHKING	8 mm
R/H Rear Tyre	295/80 R22.5 (D)	TECHKING	8/8 mm
L/H Rear Tyre	295/80 R22.5 (D)	TECHKING	8/8 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	29/03/2016	Inspection Date	31/03/2016
Survey held at	HOCK SAN MOTOR WORKS PTE LTD 7 SOON LEE STREET #05-08 ISPACE SINGAPORE 627608		

5a. RemarksA) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XB 8915M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRT BUMPER	BENT	1,500.00	1,500.00
1	FRT BUMPER TOP GARNISH	DEFORMED	396.98	396.98
1	FRT BUMPER SIGNAL LAMP LH	DISTORTED	106.00	106.00
1	FRT LH CORNER PANEL	BENT	700.00	700.00
1	FRT BUMPER BRACKET LH	BENT	493.80	493.80
1	FRT HEADLAMP LH	NOT NECESSARY	682.50	-
1	FRT LH DOOR	BENT	2,450.00	2,450.00
1	FRT LH DOOR HINGE	BENT	112.50	112.50
1	FRT LH DOOR SIGNAL LAMP	CRACKED	55.00	55.00
1	FRT LH DOOR OUTER HANDLE	CUT	180.00	180.00
1	FRT LH DOOR OUTER GARNISH	MISSING	628.00	628.00
1	FRT LH DOOR RUBBER	CUT	79.50	79.50
1	FRT LH DOOR GLASS LOWER	CRACKED	220.00	220.00
1	FRT LH DOOR WINDOW LIFTER	BENT	189.50	189.50
1	FRT LH DOOR GLASS SEALANT	NECESSARY	30.00	30.00
1	FRT LH DOOR WINDOW LIFTER MOTOR	NOT NECESSARY	305.00	-
1	FRT LH STEP PANEL GARNISH	CRACKED	482.50	482.50
1	FRT LH STEP PANEL	DENTED	200.00	200.00
1	LH WHEEL ARCH OUTER GARNISH	DEFORMED	350.00	350.00
1	FRT LH DOOR PILLAR	TO REPAIR SEE LABOUR	895.00	-
	LESS 15% DISCOUNT		-	-1,226.07
			10,056.28	6,947.71
	<u>LABOUR</u>			
	LABOUR. INCLUSIVE OF THE REPAIR OF FRT LH DOOR PILLAR.		1,500.00	1,000.00
	SPRAY PAINTING.		1,200.00	900.00
	WIRING.		60.00	30.00
	REMOVE / REFIT DOOR MECHANISM.		100.00	60.00
			2,860.00	1,990.00
	GRAND TOTAL		12,916.28	8,937.71

Report Ref No. CC4/EQ16005836/T1hb3s2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			7,150.00
---	--	--	----------

Report Ref No. CC4/EQ16005836/T1hb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.