

INS. CASE OWNER:

CC 3 / CTI1600

5308, 1/11/13-57

LKK:

IDAC:

Surveyor:

Kalm.

DOI:

## ASSIGNMENT

21/3/16

Date / Time:

21/3/16

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

88W50594

Name of Insured:

Koh Guan Chye

Insured Tel No.:

HP:

93822312

Excess Sec II :SS

D.O.A:

18/3/16

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

CHM16 D 01185 C121A/LEH

Policy No.:

DMCVGN3092841500

Make / Model:

Honda Civic-1.8CA1

Place of Accident:

X-june of Telok Blangah Rd &amp; Shahm Rd

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHB 5266L



INSRS:

WSP: Smp 71W21

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

24/3/16  
JCSSHB 5266L - NS/11H1500695/1195pk3 DOR  
SHB 50594-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

1/4/16 @ 5:50

OF confirmed making a right turn & collided with TP, but OF not see TP intending to turn left or going straight. He said he have scene photos and all forward to me. Explained to him. Liab is not in his favour as he is making a turn. OF understood and agree to let insurance settle at best terms.

19-04-18

GREEN LIGHT IS NOT THE ARROW SIGN. SO I TURNING RIGHT WITHOUT GIVING WAY TO ONCOMING CAR. LIABILITY IS DOWN. TO EXPEDITE SETTLEMENT ALMOST 2 YEARS ALREADY.

21/4/16 Merimen (DMM)

Need calculate total loss, and seek LTA mandate.

28.11.19

FILE PASS TO SHU PER TO CLOSE

## PRELIMINARY ADVICE

Date/Time:

Sent By:

## FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( 10 days)

Reduction:

%

Email ☐ Call ☐

## FINAL SETTLEMENT

Date/Time:

Confirm with:

Tan Lee

Email ☒ Call ☐

Final Liability:

%

100 - (Agreed / Assessed) BOLA S/N No. : 05

Repair Cost- TOTAL LOSS

S\$

1,991.73

If NO or B 28, Ass. Lia :

TOTAL LOSS

Loss of Rental (LOR):

S\$

4,725 ( 60 days) x \$78.75

Loss of Use (LOU):

S\$

(S - x - days)

Loss of Income (LOI):

S\$

150 (\$60 x 2.5 days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search

S\$

5.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400

Total:

S\$

6,871.73

Global Sum S\$:

## FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

6,871.73

Name 1:

SMART TAXIS PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Surveyor: KAYIN

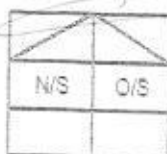
REP:

# ASSIGNMENT

From: \_\_\_\_\_ Date: 21/3/16  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SHB5266L  
 at Workshop m/s: SMRT (H)  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 10 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHB5266L Yr Regn: 7 Oct, 2014  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Hyundai Azera o.c. 3342  
 Colour: Maroon A/C: Insured / Std / NI / NA  
 Sp. Reading: 735914 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: KMHFC41DR9A376314  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Mod: Nil / S/Rim / STD / R/Rim or \_\_\_\_\_  
 Tyre Size: F: 225 / 60 R16  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / PS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Fire II.

Front	Rear
R/Bal. <u>3</u> mm	R/Bal. <u>7</u> mm
L/Bal. <u>2</u> mm	L/Bal. <u>2</u> mm
D.O.A. <u>12/3/16</u>	D.O.A. <u>21/3/16</u> <u>12x5L</u>

Survey held at SMRT (H)

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TAX/03/16/2172

LKIC

CT2/SGN 50594

1-V.  
 TOTAL LOSS - UNECONOMICAL TO REPAIR

BOOK VALUE : \$ 15,465.73 (est)

COR REPAIRS : \$ 13,474.00 (est)

NETT VALUE : \$ 1,991.73

Date/Time, File Page 1 of 1



Final Report

Date/Time, File Return 1 of 1

Days Of Repair: \_\_\_\_\_

Re-survey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

3 + 25 = 28

Photos

Others

TOTAL

Add Fee:

Site Insp (\$)

Interview (\$)

Tech Invs (\$)

Weekend (\$)

Report Format :

Lump Sum / I.B.I. (\$)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI16005308/K1y3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 22-03-2016	
			Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SGW 5059U	Veh. Inspected	SHB 5266L	
Policy No.	DMCVSN3092841500	Coverage (\$)	0.00	
Claim No.	SNM16D01185C02/9/LKKDS	Excess (\$)	0.00	
Assign From		Assign Date	22/03/2016	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	18/03/2016	Inspection Date	21/03/2016	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI16005308/K1yg3

Date: 23.03.2016

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB5266L**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21.03.2016 at the premises of M/s SMRT Automotive Services Pte Ltd - Woodlands and have the following to report:-

Workshop Estimate Amount	: S\$	30,080.95
Revised Estimate Amount	: S\$	19,418.54
"Check" Items Amount	: S\$	7,348.36
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 10 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

# Asset Balances - 01 Book deprec.

Report date: 31.03.2016 - Created on: 21.03.2016

License plate	* Class	Asset	Serial no.	Cap. date	Asset description	Σ	Acquis.val. Σ	Accum.depr. Σ	Book val.
SH85266	TC0700	820010003424	AZERA	31.12.2009	STERIA-SH85266 UCASST MOT		1,527.32	1,245.10	282.22
	TH0300	841010008273	AZERA	17.09.2008	SH-SH85266 LED ROOF TOP SIGN & BASE		825.00	807.07	17.93
	TH0300	841010008653	AZERA	07.10.2009	HYD-SH85266 AZERA PUR COST \$39330.71	A	45,174.11	37,908.77	7,265.34
	TH0300	841010008772	AZERA	07.10.2009	TM-SH85266 CNG CONVERSION	B	4,465.00	3,737.01	727.99
	TH0350	842010003732	AZERA	07.10.2009	SH-SH85266 DIGITAX F3 TAXIMETER		748.00	626.04	121.96
	TH0400	843010003103	AZERA	07.10.2009	HYD-SH85266 AZERA ARF		6,845.00	5,728.97	1,116.03
	T01150	845010003061	AZERA	07.10.2009	HYD-SH85266 AZERA PARF		10,266.00	0.00	10,266.00
	T01150	846010003061	AZERA	07.10.2009	HYD-SH85266 AZERA COE		12,252.00	10,254.39	1,997.61
SH85266						Σ	82,102.43	60,207.35	21,895.08
Company Code TAXI SHRT Taxis Pte Ltd						Σ	82,102.43	60,207.35	21,895.08

$$A - B = 52739.83 - 44221.49$$

$$= 8518.34$$

$$\text{Sales Value} - 88500$$

22/3/16



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

Tel : 65 6362 3422 Fax : 65 6368 7420

## SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5266L  
Ref. No : TAX/03/16/2172  
Reg. Date : 07/10/2009  
Vehicle Type : TAXI  
Make : HYUNDAI AZERA  
Model : AZERA  
Name of Driver : CHIA THIAM CHYE  
Type of Accident : HEAD TO SIDE  
Date / Time of Accident : 18/03/2016 10:25:00 PM  
Accident Reported Date / Time : 19/03/2016 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : Yes  
Towed Back Date/Time : 18/03/2016  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024080200  
Special Instruction to ARC, if any :  
TOWED \$40/SGW5059U  
Prepared Date : 19/03/2016 08:37:43 AM



*After Repair photo*  
*Long Sun Repair*  
*Require Net Book value*

*check Book value*

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TAX/03/16/2172

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : KMHFC41DR9A370314

Mileage : 0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,859.00	0.00
Total Spray Painting Charges	: 1,890.00	0.00
Total Material Charges	: 20,209.56 <i>75,124.95</i>	20,209.56
Other Charges	: 1,070.00	0.00
<b>TOTAL</b>	<b>: 24,994.64</b> <i>30,080.95</i>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 25,000.00</b>	<b>0.00</b>
No. of Repair Days	: 12.00	0.00 <i>10 Days</i>
Prepared / Adjusted By	:	
Prepared / Adjusted Date	: 19/03/2016 10:58:09 AM	01/01/1900 12:00:00 AM

Prepared Date : 19/03/2016 10:46:32 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 3/19/2016 11:00:01 AM



## Section D - Details of Repair Estimates

### Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	1,859.00	0.00
<b>Total Labour</b>	<b>1,859.00</b>	<b>0.00</b> <i>1430</i>

### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00
TO REPSRAY FRONT HOOD	378.00	0.00
TO RESPRAY FRONT FENDER LH	378.00	0.00
TO RESPRAY FRONT FENDER RH	378.00	0.00
TO RESPRAY FRONT DOOR LH	378.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,890.00</b>	<b>0.00</b> <i>1000</i>

### Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 <i>X</i>
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 <i>50</i>
TO APPLY RUST-PROOFING ON AFFECTED AREA	300.00	0.00 <i>80</i>
TO TOP UP A/C GAS	120.00	0.00 <i>50</i>
TO REMOVE AND REFIX UNDERCARRIAGE	250.00	0.00 <i>100</i>
TO REMOVE AND REFIT WIRE HARDESS	120.00	0.00 <i>50</i>
TO CHECK AND RESET CNG SYSTEM	120.00	0.00 <i>50</i>
<b>Total Other Costs</b>	<b>1,070.00</b>	<b>0.00</b>



#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
865113L000	FRONT	FRONT BUMPER COVER	1	473.30	10.00	425.97	Replace	Replace ✓	No
865123L001	COMMO N	COVER, FRONT BUMPER LOWER	1	256.20	10.00	230.58	Replace	Replace ✓	No
865203L000	COMMO N	ENERGY ABSORBER, FRONT BUMPER	1	96.90	10.00	87.21	Replace	Replace ✓	No
865303L000	COMMO N	FRONT BUMPER RAIL	1	378.20	10.00	340.38	Replace	Replace ✓	No
922013L000	COMMO N	FOG LAMP ASSY-FRONT LH	1	237.00	10.00	213.30	Replace	Replace ✓	No
922023L000	COMMO N	FOG LAMP ASSY-FRONT RH	1	237.00	10.00	213.30	Replace	Replace ✓	No
865133L000	COMMO N	BRACKET-FRONT BUMPER SIDE LH	1	22.20	10.00	19.98	Replace	Replace ✓	No
865143L000	COMMO N	BRACKET-FRONT BUMPER SIDE RH	1	22.20	10.00	19.98	Replace	Replace ✓	No
8635131500	COMMO N	GRILLE ASSY - RADIATOR	1	181.80	10.00	163.62	Replace	Replace ✓	No
	FRONT	FRONT NUMBER PLATE	1	35.00	0.00	35.00	Replace	Replace ✓	No
	FRONT	FRONT NUMBER PLATE FRAME	1	35.00	0.00	35.00	Replace	Replace ✓	No
664003L200	COMMO N	FRONT BONNET ASSY	1	1,446.30	10.00	1,301.67	Replace	Replace ✓	No
	COMMO N	FRONT BONNET CHROME	1	380.00	10.00	342.00	Replace	Replace ✓	No
	FRONT	FRT BONNET MOULDING	1	162.60	10.00	146.34	Replace	Replace ✓	No
	COMMO N	BONNET INSULATOR	1	190.50	10.00	171.45	Replace	Replace ✓	No
	COMMO N	BONNET CABLE	1	70.05	10.00	63.04	Replace	Replace ✓	No
	COMMO N	BONNET LOCK	1	65.40	10.00	58.86	Replace	Replace ✓	No
7935921000	FRONT1	Insulator-Front Hood	2	1.30	10.00	2.34	Replace	Replace ✓	No
	FRONT	FRT GRILLE EMBLEM	1	20.70	10.00	18.63	Replace	Replace ✓	No
791103K000	FRONT1	Hinge Assy-Hood LH	1	71.80	10.00	64.62	Replace	Replace X	No
791203K000	FRONT1	Hinge Assy-Hood RH	1	71.80	10.00	64.62	Replace	Replace X	No
864703L000	FRONT1	Seal Strip-Hood Side LH	1	21.80	10.00	19.62	Replace	Replace ✓	No

864803L 000	FRONT1	Seal Strip-Hood Side RH	1	21.80	10.00	19.62	Replace	Replace	No
	COMMO N	WIPER GARNISH	1	80.60	10.00	72.54	Replace	Replace	No
641013L 000	COMMO N	RADIATOR SUPPORT PANEL ASSY	1	874.20	10.00	786.78	Replace	Replace	No
	COMMO N	RADIATOR AIR GUARD	2	17.50	10.00	31.50	Replace	Replace	No
	COMMO N	RADIATOR TOP HOSE	1	50.18	10.00	45.16	Replace	Replace	No
	COMMO N	RADIATOR BOTTOM HOSE	1	45.28	10.00	40.75	Replace	Replace	No
	COMMO N	RADIATOR FAN MOTOR ASSY	1	642.71	10.00	578.44	Replace	Replace	No
	COMMO N	RADIATOR SPARE TANK	1	47.11	10.00	42.40	Check	Replace	No
	COMMO N	COOLANT	1	12.32	0.00	12.32	Replace	Replace	No
976063L 180	COMMO N	A/C CONDENSER	1	1,278.00	10.00	1,150.20	Replace	Replace	No
	FRONT	COVER ENGINE TOP	1	0.00	10.00	0.00	Replace	Replace	No
863533L 300	COMMO N	Cover, Radiator Grille Upper	1	45.10	10.00	40.59	Replace	Replace	No
	COMMO N	AIR RESONATOR BOX	1	525.00	10.00	472.50	Replace	Replace	No
	COMMO N	AIRCON DISCHARGE HOSE	1	350.71	10.00	315.64	Replace	Replace	No
	COMMO N	AIRCON SUCTION HOSE	1	380.00	10.00	342.00	Replace	Replace	No
373003C 150	COMMO N	Alternator	1	1,190.30	10.00	1,071.27	Replace	Replace	No
	COMMO N	AIRCON COMPRESSOR	1	907.00	10.00	816.30	Replace	Replace	No
	FRONT	AIR DUCT	1	117.30	10.00	105.57	Replace	Replace	No
252123C 100	FRONT1	V Belting	1	79.50	10.00	71.55	Replace	Replace	No
251003C 100	FRONT1	Water Pump Assy.	1	271.20	10.00	244.08	Replace	Replace	No
	COMMO N	Wiper washer tank	1	72.24	10.00	65.02	Replace	Replace	No
981103L 000	COMMO N	Wiper Motor Assy	1	295.30	10.00	265.77	Replace	Replace	No
	COMMO N	Wiper washer tank motor	1	118.72	10.00	106.85	Replace	Replace	No
	COMMO N	WIPER WASHER TANK SENSOR	1	28.10	10.00	25.29	Replace	Replace	No

	COMMO N	WIRE HARDNESS, MAIN	1	3,500.00	10.00	3,150.00	Replace	Replace ✓	No
		WIRE HARNESS HORN	1	654.00	10.00	588.60	Replace	Replace ✓	No
		HEADLAMP BRACKET LH	1	32.20	10.00	28.98	Replace	Replace ✓	No
921013L 190	COMMO N	HEADLAMP ASSY-FRONT LH	1	2,566.60	10.00	2,309.94	Replace	Replace ✓	No
		HEADLAMP BRACKET RH	1	32.20	10.00	28.98	Replace	Replace ✓	No
921023L 190	COMMO N	FRONT HEADLAMP ASSY RH	1	2,566.60	10.00	2,309.94	Replace	Replace ✓	No
791103K 000	FRONT1	Hinge Assy-Hood LH	1	71.80	10.00	64.62	Replace	Replace ✓	No
966103L 000	COMMO N	Horn Assy - Low Pitch	1	67.50	10.00	60.75	Replace	Replace ✓	No
571003L 100	FRONT1	Power Steering Pump Assy	1	628.50	10.00	565.65	Replace	Replace ✓	No
575103L 190	FRONT1	P/steering High Pressure Hose	1	563.20	10.00	506.88	Replace	Replace ✓	No
	COMMO N	POWER STEERING PRESSURE HOSE	1	641.78	10.00	577.60	Replace	Replace ✓	No
	COMMO N	POWER STEERING FLUID RESERVOIR	1	150.00	10.00	135.00	Replace	Replace ✓	No
	COMMO N	POWER STEERING FLUID	1	14.00	0.00	14.00	Replace	Replace ✓	No
663103L 200	COMMO N	FENDER ASSY-FRONT LH	1	541.70	10.00	487.53	Replace	Replace ✓	No
868113L 000	COMMO N	FENDER PROTECTOR- FRONT LH	1	65.90	10.00	59.31	Replace	Replace ✓	No
760033L 020	SIDE1	Door Assy-Front LH	1	1,157.30	10.00	1,041.57	Replace	Replace ✓	No
		SMRT LOGO DOOR	1	60.00	0.00	60.00	Replace	Replace ✓	No
663203L 200	COMMO N	FRONT FENDER ASSY, RH	1	541.70	10.00	487.53	Replace	Replace ✓	No
868123L 000	COMMO N	FENDER PROTECTOR- FRONT RH	1	65.90	10.00	59.31	Replace	Replace ✓	No
624053L 400	FRONT1	Crossmember Assy Front.	1	1,842.90	10.00	1,658.61	Replace	Replace ✓	No
	COMMO N	STICKER CNG	1	7.80	0.00	7.80	Replace	Replace ✓	No
	COMMO N	FRT FRNDER LINER CLIP	6	3.00	10.00	16.20	Replace	Replace ✓	No
LP37110 1C200	FRONT1	Battery Assy.	1	160.00	10.00	144.00	Replace	Replace ✓	No
	COMMO N	BATTERY CABLE EARTH	1	75.00	10.00	67.50	Replace	Replace ✓	No

14430.20

	COMMO N	BATTERY TRAY	1	80.00	10.00	72.00	Replace	Replace <i>X</i>	No
TOTAL MATERIALS						20,209.56	<i>Chad</i>		

72

*ad*

*Kalvin (11/16/1)*

*M 2/13/16*



中国太平  
CHINA TAIPING

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Tel: 6389 6111 Fax: 6222 1033  
Website: www.sg.ctaiping.com  
Co. Reg. No. 200208384E

Our Reference : SNM16D01185C02/9/LKKDS

Date : 23 March 2016

Mr. Koh Guan Chye  
Blk 448 Bukit Panjang Ring Road  
#12-551  
Singapore 670448

Dear Sirs,

**ACCIDENT INVOLVING SGW5059U & SHB5266L ON 18 MAR 2016 ALONG TELOK  
BLANGAH ROAD / SEAH IM ROAD (JUNCTION)**

We refer to the abovementioned accident.

Please be advised that the third party vehicle SHB5266L is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Regards

Yours truly,

Jowyn Tay  
Motor Division  
Claims Department

cc. LKK Auto Consultants Pte Ltd  
Attn : Jas  
Ref : CC3/CTI16005308/K1YG3  
Contact no: 6841 2928  
via email address : jaskhine@lkkauto.com

Agent : AN0498A Neo & Company  
via Facsimile : 6346 0105

## **Jas Khine (LKK Auto)**

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**From:** Jas Khine (LKK Auto)  
**Sent:** Friday, 1 April, 2016 5:57 PM  
**To:** 'kohgchal@singnet.com.sg'  
**Subject:** ACCIDENT INVOLVING SGW 5059U & SHB 5266L ON 18/03/2016

Your Ref: SGW 5059U  
Our Ref : CC3/CTO16005308/K1yg3

Dear Sir,

### **ACCIDENT INVOLVING SGW 5059U & SHB 5266L ON 18/03/2016**

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

This also refers to our earlier tele-conversation.

Kindly provide to us the accident scene photos taken by your good self at the time of the accident for our record purpose.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **11/04/2016**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Olivia Lau (LKKAuto)

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**From:** Sharon Han <sharon.han@sg.cntaiping.com>  
**Sent:** Monday, 18 June, 2018 9:28 AM  
**To:** AgnesLim@lkkauto.com  
**Cc:** Vic (LKKAuto); Admin A; Jas Khine (LKKAuto); Alfred Toh; Chee So Chow  
**Subject:** FW: Direct Settlement - Accident Involving SHB5059U (OI : CTI - TBA) and SHB5266L (TP : LKK REF - CC3/CTI16005308/K1yg3) on 18.03.2016  
**Attachments:** TP ESTIMATE - MARKED.pdf; TP GIA REPORT & COE REBATE.pdf; Preliminary Advice.pdf

Dear Agnes,

We are reviewing the above matter.

SMRT submitted a total loss claim.

May we have an your advice & update.

Thank you & regards

Sharon Han  
Motor Division  
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6193  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



#### Disclaimer :

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

**From:** Agnes Lim (LKK Auto) [mailto:AgnesLim@lkkauto.com]  
**Sent:** Wednesday, 23 March, 2016 9:51 AM



**Olivia Lau (LKKAUTO)**

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Thursday, 10 January, 2019 8:59 AM  
**To:** CS A Team; Admin A  
**Cc:** Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)  
**Subject:** URGENT / FINAL REMINDER Re: SHB 5266L DOA: 18/3/2016 Our Ref: TAX/03/16/2172

**Follow Up Flag:** Flag for follow up  
**Flag Status:** Flagged

**URGENT  
FINAL REMINDER**

Dear All,

We note from the block settlement list that you are seeking mandate.

It has been 9 months since our LOD submitted on 21/3/2018 and we are not prepared to wait indefinitely especially when liability is clear.

Please let us have your offer by **17<sup>th</sup> January 2019** otherwise we will escalate the matter to GIA for their deliberation based on Bola s5(b).

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** 13/12/2018 12:14  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** KKLau; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO); CS A Team; Admin A; Wong Kok Wah (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis); Chong Fei Yuan (Auto Svcs/Ext Biz Svcs/Claims & IA)  
**Subject:** RE: Block Settlement

**Without Prejudice**

Hi Lee Gek,

As spoken earlier, we attached here with our updated list for your perusal. Kindly refer to LKK Remarks in Blue.

Kindly contact the undersigned if you have any queries. Thank you.

all | v Delete Junk | v ...

## RE: ACCIDENT INVOLVING SGW 5059U & SHB 5266L ON 18/03/2016

JK

Jas Khine (LKK Auto) <jaskhine@lkkauto.com>

Tue 5/4/2016 1:58 PM

To: kohgchal@singnet.com.sg ^

👍 ⤵ Reply all | v

Sent Items

Dear Sir,

Noted with received.

Based on the circumstances of the accident and available information on hand, liability is not in our Favour.

Therefore, we will proceed to negotiate and settle with Third Party repairer to prevent the matter from further escalating.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** kohgchal@singnet.com.sg [mailto:kohgchal@singnet.com.sg]

**Sent:** Tuesday, 5 April, 2016 1:59 PM

**To:** Jas Khine (LKK Auto)

**Subject:** Re: ACCIDENT INVOLVING SGW 5059U & SHB 5266L ON 18/03/2016

Hi Jas,

As spoken, attached are the scene photos for your reference please.

Thanks.

Koh gc

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**From:** Jas Khine (LKK Auto)

**Sent:** Friday, April 1, 2016 5:56 PM

**To:** kohgchal@singnet.com.sg

**Subject:** ACCIDENT INVOLVING SGW 5059U & SHB 5266L ON 18/03/2016

Your Ref: SGW 5059U

Our Ref : CC3/CTO16005308/K1yg3

Dear Sir,

**ACCIDENT INVOLVING SGW 5059U & SHB 5266L ON 18/03/2016**

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Tuesday, 19 November 2019 1:57 PM  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** Admin A  
**Subject:** RE: [ TOTAL LOSS ] Re: Accident on 18/3/2016 involving SHB 5266L & SGW 5059U (China Taiping's insured) Your Ref: TAX/03/16/2172/lg  
**Attachments:** CTI DV.pdf; ATA SMRT.pdf

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

We are pleased to confirm settlement as per your LOD for **\$6,871.73(all in)**.

We attach herewith a copy of the DV and Letter of Authorisation for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- **Original Letter of Authorisation & hardcopy of the DV**

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 21 August 2019 5:29 PM  
**To:** Claims Dept of CTI; alfred.toh@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** SEEK MANDATE - ACCIDENT INVOLVING SGW5059U (OI-CTI REF: SNM16001185C02/91LKKDS) & SHB5266L (TP) ON 18 MAR 2016  
**Attachments:** SHB 5266L VIDEO.mp4; LKK TOTAL LOSS REPORT.pdf; LKK Inspection Report.pdf; LKK SURVEY PHOTOS.pdf; DS SUPPORTING DOCUMENTS.pdf

Your ref : SNM16001185C02/91LKKDS

Our ref : CC3/CTI16005308/K1kg3s2

Dear Sirs,

We refer to the above matter.

We noted from the video (as attached) from Third party that it is green for third party to proceed however Insured driver could not proof that the traffic light was green with turn sign for him to make a turn.

As such, we are of the opinion that liability is down against our Insured. We did clarify with insured the nature of the accident and he's aware that NCD (if any) will be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$6,871.73 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Total Loss	\$ 1,991.73	\$ 1,991.73
2. Loss of Rental (60 days x \$ 78.75)	\$ 4,725.00	\$ 4,725.00 (60 days x \$78.75)
3. Loss of Income (2.5 days x \$ 60)	\$ 150.00	\$ 150.00 (2.5 days x \$60)
4. LTA Search Fee	\$ 5.00	\$ 5.00
	<b>\$ 6,871.73</b>	<b>\$ 6,871.73</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

