

Agnes Lim (LKK Auto)

From: Agnes Lim (LKK Auto)
Sent: Wednesday, 16 March, 2016 1:10 PM
To: 'Elaine Cheong'; Vic
Cc: Admin A; Jas Khine (LKK Auto)
Subject: RE: TP SURVEY - ACCIDENT INVOLVING FBJ7194B (EQ) / SGQ7195C (TP) ON 11.03.16
***LKK REF: CC4/EQI16004853/M1hg3
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGQ7195C at M/s Ngs Trading - Ang Mo Kio.

Enclosed herewith a copy of estimated cost of repair and preliminary advice for your perusal.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Dear Vic,

For your information and necessary action please.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: AgnesLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [mailto:elaine.cheong@eqinsurance.com.sg]
Sent: Tuesday, 15 March, 2016 5:56 PM
To: Admin-D (LKK Auto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP SURVEY - ACCIDENT INVOLVING FBJ7194B (EQ) / SGQ7195C (TP) ON 11.03.16
Importance: High

Dear Catherine,

Our insured reported presence of video footage from witness.

Please conduct survey on a without prejudice basis and kindly assist to request for the video footage and let us have a copy upon receipt.

Thank you.

Regards,

Elaine Cheong

Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road,
#17-00 Tower Block,
MND Complex,
Singapore 069110
DID : 6500 6772
Tel : 6223 9433
Fax: 6223 4190

www.eqinsurance.com.sg

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From: Elaine Cheong
Sent: Tuesday, March 15, 2016 1:22 PM
To: 'Catherine Chong (LKK Auto)'; 'assignments'
Cc: 'Admin A'
Subject: RE: TP SURVEY - ACCIDENT INVOLVING FBJ7194B (EQ) / SGQ7195C (TP) ON 11.03.16

Dear All,

Our insured's vehicle is FBJ7194B.

Regards,

Elaine Cheong
Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road,
#17-00 Tower Block,
MND Complex,
Singapore 069110
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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, March 15, 2016 11:47 AM
To: Elaine Cheong; 'assignments'
Cc: 'Admin A'
Subject: RE: TP SURVEY - ACCIDENT INVOLVING FBJ7194B (EQ) / SGQ7195C (TP) ON 11.03.16

Dear Elaine,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

Sent: Tuesday, 15 March, 2016 11:21 AM

To: assignments <assignments@lkkauto.com>

Subject: TP SURVEY - ACCIDENT INVOLVING FBJ7194B (EQ) / SGQ7195C (TP) ON 11.03.16

Our ref : SGQ7195C

Policy No. : **DMMPHQ15-000469**

Dear All,

Please proceed to survey the above vehicle.

Liability is clear, please proceed for direct settlement, if possible.

We enclosed the following documents for your reference:

- Our insured, FBJ7194B - GIA report
- Third party, SGQ7195C - GIA report
- TP repair estimate

Regards,

Elaine Cheong

Senior Executive, Claims

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,

MND Complex,

Singapore 069110

DID : 6500 6772

Tel : 6223 9433

Fax: 6223 4190

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From: Evelyn Ng [<mailto:evelynnngstrading@gmail.com>]

Sent: Monday, March 14, 2016 5:19 PM

To: Elaine Cheong

Subject: Notification of Accident

Dear Sir/Madam,

RE ACCIDENT ON 11/03/2016 Along Junction of Middle RD to Waterloo Street

INVOLVING SGQ7195C & FBJ7194B

CLAIMS AGAINST VEH FBJ7194B (EQ INSURANCE)

SGQ7195C VEHICLE IS IN WORKSHOP

Kindly be informed that an accident involving my/our vehicle no. **SGB7195C** and vehicle(s) no. **FBJ7194B** had taken place at/along Junction of Middle Rd to Waterloo Street on date **11/03/2016** at time : **22:25 hrs** hours.

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

--

NGS TRADING

Evelyn Ng HP96955547

Blk 10 Ang Mo Kio Ind Park 2a

#02-01 AMK AuotPoint

Singapore 568047

Tel: 64815727 Fax: 64815772