

Vic

From: Vic
Sent: Thursday, 14 April, 2016 10:14 AM
To: Tom Platts; Alice Clark-Platts
Cc: Admin A; Vic
Subject: RE: Delivery Status Notification (Failure)
Attachments: Bus 1.jpg; Bus 2.jpg

Dear Sir/Madam,

We refer to your below email and the contents were duly noted.

We will further look into the matter especially the damages sustained to the Third Party vehicle.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tom Platts [mailto:Tom.Platts@shlegal.com]
Sent: Wednesday, 13 April, 2016 11:50 PM
To: Alice Clark-Platts
Cc: Vic; Admin A
Subject: Re: Delivery Status Notification (Failure)

This is ridiculous. And is a fraud.

It needs to be closed immediately without further discussion.

Thanks.

Tom Platts
Partner
Stephenson Harwood LLP
+65 8233 3245

www.shlegal.com

Sent from my iPhone

On 13 Apr 2016, at 8:25 PM, Alice Clark-Platts <aliceclarkplatts@gmail.com> wrote:

Photos attached as per my original email.

I imagine the sum of any claim will be for a pot of T-Cut available at Home Fix.

Best,

Alice Clark-Platts

On Wed, Apr 13, 2016 at 2:21 PM, Tom Platts <Tom.Platts@shlegal.com> wrote:

Dear Vic

I would like to make it very clear, that we consider this claim to be spurious, bordering on fraudulent.

We shall seek to fight this all the way as the company has simply fabricated evidence in this regard.

Best regards.

Tom

Tom Platts
Partner
Stephenson Harwood LLP
[+65 8233 3245](tel:+6582333245)

www.shlegal.com

Sent from my iPhone

On 13 Apr 2016, at 2:09 PM, Vic <vicalpeh@lkkauto.com> wrote:

Our Ref: [CC4/AXA16004577/K1hg3](#)

Dear Alice,

We refer to your below email and the contents were noted.

Please be informed that we are still in the midst of finalizing the cost of repair to the Third Party vehicle.

We would also like to request for a copy of the photos that you have taken at the time of accident for our further review.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<image003.jpg> *Save the Earth. Print only when necessary.*

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From: Alice Clark-Platts [<mailto:aliceclarkplatts@gmail.com>]
Sent: Tuesday, 12 April, 2016 9:54 AM
To: Vic
Cc: Tom Platts
Subject: Fwd: Delivery Status Notification (Failure)

Dear Lynn,

Please see below.

Regards,

Alice Clark-Platts

----- Forwarded message -----

From: Mail Delivery Subsystem <mailer-daemon@googlemail.com>
Date: Tue, Apr 12, 2016 at 9:52 AM
Subject: Delivery Status Notification (Failure)
To: aliceclarkplatts@gmail.com

Delivery to the following recipient failed permanently:

cs-a@ikkauto.com

Technical details of permanent failure:

DNS Error: 9999074 DNS type 'mx' lookup of ikkauto.com responded with code NXDOMAIN
Domain name not found: ikkauto.com

----- Original message -----

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
d=gmail.com; s=20120113;
h=mime-version:date:message-id:subject:from:to:cc;
bh=1Ntb+4fwVky3vQIDVih3ie+gYT+QZsXczGdB9x0eV0M=;
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JRsq==

X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
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lfYw==

X-Gm-Message-State:

AOPr4FUPLRhVR6gDS6jkb7yJTn2q5RuacLOB971wBEVD0VIsfyX2oi58PKcKqhvpeoleb7IqUbihg

MIME-Version: 1.0

X-Received: by 10.107.132.202 with SMTP id o71mr1032786ioi.118.1460425941120;

Mon, 11 Apr 2016 18:52:21 -0700 (PDT)

Received: by 10.107.157.13 with HTTP; Mon, 11 Apr 2016 18:52:21 -0700 (PDT)

Date: Tue, 12 Apr 2016 09:52:21 +0800

Message-ID: <CAO3gHooQO3G_8XOvHK7wOT4DZF8oFjmOUer2hbKLgJYScyiqzQ@mail.gmail.com>

Subject: CC4/AXA16004577/K1hg3

From: Alice Clark-Platts <aliceclarkplatts@gmail.com>

To: cs-a@ikkauto.com

Cc: Tom Platts <Tom.Platts@shlegal.com>

Content-Type: multipart/mixed; boundary=001a113fe79272209b05303fe9d3

Dear Sir/Madam,

I refer to your letter dated 4 April 2016 and with reference to the claim being made against vehicle SJV9385X.

It is our position that there is no valid claim and that the injury to the other vehicle was so minor as to make this claim spurious.

We have attempted to deal with this without involving AXA but the bus company involved has made such an extortionate and ridiculous demand for funds in relation to the tiny level of alleged damage that we consider it sensible to have you deal with this on our behalf.

I attach two photographs of the alleged damage. We have no police report or any other evidence. I did however make a statement to your reporting centre at Pandan Road on March 17th which should have been supplied to you.

I look forward to hearing from you.

Yours faithfully,

Alice Clark-Platts
G5095176L

[<11604](#)

<116041307214601961.png>

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<Bus 1.JPG>

<Bus 2.JPG>