

## Vic (LKKAUTO)

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**From:** SC Auto Claims <claims@scauto.com.sg>  
**Sent:** Tuesday, 21 February, 2017 5:37 PM  
**To:** Vic (LKKAUTO)  
**Cc:** 'Catherine'; Admin A  
**Subject:** RE: REMINDER: RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

**Importance:** High

### Without Prejudice

### REMINDER

Hi Vic,

This case has been pending almost a year, our client has been chasing us on this matter.  
If there is still no settlement, we shall pass this case to our lawyer.  
Kindly assist accordingly.

Thanks and best regards,

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*Aelyne Lee Mei Lin*

Senior Claims Executive  
SC Auto Industries (S) Pte. Ltd.  
51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D  
DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931  
Email: [claims@scauto.com.sg](mailto:claims@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, December 07, 2016 5:06 PM  
**To:** SC Auto Claims <claims@scauto.com.sg>  
**Cc:** 'Catherine' <catherine@scauto.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: REMINDER: RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

Without Prejudice

Dear Mei Lin,

We refer to your below email.

Please be informed that we are yet to receive instructions from our principal as our Insured had strongly denied liability for this accident.

We will follow up and will revert for an update as soon as possible.

Kindly hold the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** SC Auto Claims [<mailto:claims@scauto.com.sg>]

**Sent:** Wednesday, 7 December, 2016 4:32 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Catherine' <[catherine@scauto.com.sg](mailto:catherine@scauto.com.sg)>

**Subject:** REMINDER: RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

**Importance:** High

**Without Prejudice**

**REMINDER**

Hi Vic,

Kindly let us have your offer urgently.

Thanks and best regards,

---

*Aelyne Lee Mei Lin*

Senior Claims Executive

SC Auto Industries (S) Pte. Ltd.

51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D

DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931

Email: [claims@scauto.com.sg](mailto:claims@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)



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**From:** Mei Lin [<mailto:claims@scauto.com.sg>]  
**Sent:** Friday, August 12, 2016 6:21 PM  
**To:** Vic ([vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Catherine' ([catherine@scauto.com.sg](mailto:catherine@scauto.com.sg)) <[catherine@scauto.com.sg](mailto:catherine@scauto.com.sg)>  
**Subject:** FW: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

**Without Prejudice**

Hi Vic,

Owner is chasing on this matter, kindly assist to expedite this claim.

Thanks and best regards,

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*Aelyne Lee Mei Lin*

Senior Claims Executive  
SC Auto Industries (S) Pte. Ltd.  
51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D  
DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931  
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**From:** Mei Lin [<mailto:claims@scauto.com.sg>]  
**Sent:** 25 April 2016 14:30  
**To:** 'Vic'  
**Cc:** 'Catherine'; 'Admin A'  
**Subject:** RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

**Without Prejudice**

Hi Vic,

Any update on this case?

Thanks and best regards,

---

*Aelyne Lee Mei Lin*

Senior Claims Executive

SC Auto Industries (S) Pte. Ltd.  
51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D  
DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931  
Email: [claims@scauto.com.sg](mailto:claims@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)



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**From:** Mei Lin [<mailto:claims@scauto.com.sg>]  
**Sent:** 14 April 2016 12:16  
**To:** 'Vic'  
**Cc:** 'Catherine'; 'Admin A'  
**Subject:** RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

Hi Vic,

Please see attached video as per request.

Thanks and best regards,

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*Aelyne Lee Mei Lin*

Senior Claims Executive  
SC Auto Industries (S) Pte. Ltd.  
51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D  
DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931  
Email: [claims@scauto.com.sg](mailto:claims@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)



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**From:** Vic [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** 14 April 2016 11:04  
**To:** Mei Lin  
**Cc:** 'Catherine'; Admin A; Vic  
**Subject:** RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

Without Prejudice

Dear Mei Lin,

We refer to your below email and the contents were noted.

However, our Insured had strongly disputed on the damages sustained on your client's vehicle.

As such, we would like to further request for any scene photos, CCTV, witnesses available for this accident for our further review.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Mei Lin [<mailto:claims@scauto.com.sg>]

**Sent:** Wednesday, 16 March, 2016 3:30 PM

**To:** Vic

**Cc:** 'Catherine'

**Subject:** RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

Hi Vic,

Resend as GIA search invoice omitted in our previous email.

Thanks and best regards,

---

*Aelyne Lee Mei Lin*

Senior Claims Executive

SC Auto Industries (S) Pte. Ltd.

51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D

DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931

Email: [claims@scauto.com.sg](mailto:claims@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)



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**From:** Mei Lin [<mailto:claims@scauto.com.sg>]  
**Sent:** 16 March 2016 15:20  
**To:** Vic ([vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com))  
**Cc:** 'Catherine' ([catherine@scauto.com.sg](mailto:catherine@scauto.com.sg))  
**Subject:** RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

**Without Prejudice**

Dear Vic,

Please find attached our LOD & Final Bill for your attention.  
We await your prompt offer.

Thanks and best regards,

---

*Aelyne Lee Mei Lin*

Senior Claims Executive  
SC Auto Industries (S) Pte. Ltd.  
51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D  
DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931  
Email: [claims@scauto.com.sg](mailto:claims@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)



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**From:** Agnes Lim (LKK Auto) [<mailto:AgnesLim@lkkauto.com>]  
**Sent:** 10 March 2016 17:27  
**To:** Mei Lin  
**Cc:** Calvin Ang; 'Catherine'; Admin A; Vic; Jas Khine (LKK Auto)  
**Subject:** RE: PC3165H / SJV9385X - DOA: 09/03/2016 \*\*\*LKK REF: CC4/AXA16004577/hg3

Dear Mei Lin,

Please be informed that our insured haven't reporting the said accident.

We will follow up with our principal and revert in due course.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Kindly bear with us for the time being.

Thank you.

Best Regards,

Agnes Lim | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [AgnesLim@lkkauto.com](mailto:AgnesLim@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Lin [<mailto:claims@scauto.com.sg>]

**Sent:** Thursday, 10 March, 2016 4:57 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Calvin Ang <[kalvinang@lkkauto.com](mailto:kalvinang@lkkauto.com)>; 'Catherine' <[catherine@scauto.com.sg](mailto:catherine@scauto.com.sg)>

**Subject:** RE: PC3165H / SJV9385X - DOA: 09/03/2016

Dear Sirs,

Your surveyor had surveyed the bus this morning, please advise on the liability for this case.

Thanks and best regards,

---

*Aelyne Lee Mei Lin*

Senior Claims Executive

SC Auto Industries (S) Pte. Ltd.

51 Senoko Road, Singapore 758133 | Reg. No.: 199800107D

DID: (65) 6571 9981 | HP: (65) 8282 8611 | Fax: (65) 6257 6931

Email: [claims@scauto.com.sg](mailto:claims@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)



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**From:** Catherine Sim [<mailto:catherine@scauto.com.sg>]

**Sent:** 09 March 2016 14:53

**To:** 'AXA SGP - Motor Survey'

**Cc:** 'Mei Lin'

**Subject:** PC3165H - DOA: 09/03/2016

**WITHOUT PREJUDICE**

**Yr Ref: SJV9385X**

Dear Sirs,

We are writing with regards to the above accident.

Kindly advise us if your end is keen in direct settlement for this case & whether we have a clearance in liability.

Our report is attached.

Please arrange for PRI soonest possible & advise which surveyor firm you are appointing.

Thanks and Best Regards,

---

Catherine Sim  
Insurance Sales & Claims  
SC Auto Industries (S) Pte. Ltd.  
51 Senoko Road, Singapore 758133 | Reg No. 199800107D  
DID: (65) 6571 9972 | Fax: (65) 6257 6931  
Email: [insurance@scauto.com.sg](mailto:insurance@scauto.com.sg) | Website: [www.scauto.com.sg](http://www.scauto.com.sg)

