From: Alice Clark-Platts [aliceclarkplatts@gmail.com]

Sent: Tuesday, 12 April, 2016 9:54 AM

To: Vic Cc: Tom Platts

Subject: Fwd: Delivery Status Notification (Failure)

Dear Lynn,

Please see below.

Regards,

Alice Clark-Platts

----- Forwarded message ------

From: Mail Delivery Subsystem < mailer-daemon@googlemail.com >

Date: Tue, Apr 12, 2016 at 9:52 AM

Subject: Delivery Status Notification (Failure)

To: aliceclarkplatts@gmail.com

Delivery to the following recipient failed permanently:

cs-a@ikkauto.com

Technical details of permanent failure:

DNS Error: 9999074 DNS type 'mx' lookup of ikkauto.com responded with code NXDOMAIN

Domain name not found: ikkauto.com

---- Original message -----

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;

d=gmail.com; s=20120113;

h=mime-version:date:message-id:subject:from:to:cc;

bh=1Ntb+4fwVky3vQIDVih3ie+gYT+QZsXczGdB9x0eV0M=;

b=JnpSKXlSwCBAFfCKe/kUrhMsgEBpIwxdGuCumS11hwbhoXFy2lU2c23D5glEcgSUIc j4RvL3f/0HLxPVLyU6Wof4eGfi12NVT10Mjs45uW0w8RLouKBIKvhNjjKfahMqgliQLh 2WwDXo/gsTX8w3K3M7DeCw3a+FfhbRaynmOUX7cOskEFjargxbiAKIoBNAlk0+R/xfZb Ku6GIFmP42UhAi0r7AenMwU3uTGsedS0etz7bo6SH12P9xWEMmxI3hz7qcfAjoWJp8+T CvodqJb4KBHQOJFBxSWdjfEC3BN89Ifm9ZYmbkycvLa0TKKgG/9ipiq9DIleo+5Xd4Gq JRsQ==

X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;

d=1e100.net; s=20130820;

h=x-gm-message-state:mime-version:date:message-id:subject:from:to:cc;

bh=1Ntb+4fwVky3vQIDVih3ie+gYT+QZsXczGdB9x0eV0M=;

b=DUOAy1JnktQP094J7rPyoCTlRI3rKN4OS/RuEj4Gmxaiy3JYCUu3ftpeJaeCLHG0Lf 8Y6yd/qx8HC801ECGJnhhLK0npRpdHcoBmMOfl1LjdOspXXuANmiTTPoZUhyEE8pHwhX atM93YkyY22/9fvJpqHcozq/YQyFDgs5cW+13Kj9xRIO0rIuTls9c75S+ATFPyiV/xXj 8YGAHk0vCy9qUao7lFCsNMXFKIABaKoxjss8JW3ClHBBXTLJpno8EYv3ec3ZiGxp3i90 qRSLd+XX2gxFbX5A0EScBcHfNEsMLZdUhniT6q9DcFx07pPEPhU6SmBP3C4Hk9CfAxca 1fYw==

X-Gm-Message-State:

AOPr4FUPLRhVR6gDS6jkb7yJTn2q5RuacLOB971wBEVD0VIsfyX2oi58PKcKqhvpeoIeb7IqUbihgLaP/XFlZg==

1

MIME-Version: 1.0

X-Received: by 10.107.132.202 with SMTP id o71mr1032786ioi.118.1460425941120;

Mon, 11 Apr 2016 18:52:21 -0700 (PDT)

Received: by 10.107.157.13 with HTTP; Mon, 11 Apr 2016 18:52:21 -0700 (PDT)

Date: Tue, 12 Apr 2016 09:52:21 +0800

Message-ID: <CAO3gHooQO3G_8XOvHK7wOT4DZF8oFjmOUer2hbKLgJYScyiqzQ@mail.gmail.com>

Subject: CC4/AXA16004577/K1hg3

From: Alice Clark-Platts aliceclarkplatts@gmail.com>

To: cs-a@ikkauto.com

Cc: Tom Platts < Tom. Platts @ shlegal.com >

Content-Type: multipart/mixed; boundary=001a113fe79272209b05303fe9d3

Dear Sir/Madam,

I refer to your letter dated 4 April 2016 and with reference to the claim being made against vehicle SJV9385X.

It is our position that there is no valid claim and that the injury to the other vehicle was so minor as to make this claim spurious.

We have attempted to deal with this without involving AXA but the bus company involved has made such an extortionate and ridiculous demand for funds in relation to the tiny level of alleged damage that we consider it sensible to have you deal with this on our behalf.

I attach two photographs of the alleged damage. We have no police report or any other evidence. I did however make a statement to your reporting centre at Pandan Road on March 17th which should have been supplied to you.

I look forward to hearing from you.

Yours faithfully,

Alice Clark-Platts G5095176L