



The Quality Coach Builder

獅城机动工业(新)私营有限公司
SC Auto Industries (S) Pte Ltd

51 Senoko Road, Singapore 758133
Tel: 67582222 Fax: 62576931
Email: sales@scauto.com.sg
Website: www.scauto.com.sg



Our Ref : SC16/02/052/4KT-TP (PC3165H)

Your Ref : SJV9385X

16th March 2016

AXA Insurance Singapore Pte Ltd

Attn: Motor Claims Department

WITHOUT PREJUDICE
BY E-MAIL ONLY

Dear Sir / Mdm,

ACCIDENT INVOLVING PC3165H & SJV9385X ON 08.03.16

We are instructed by the owner of PC3165H to claim damages against your insured, the driver of motor vehicle no. SJV9385X, in connection with a road traffic accident involving our client's motor vehicle no. PC3165H and motor vehicle no. SJV9385X driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the accident, our client's motor vehicle was damaged and our clients have been put to loss and expenses, particulars of which are as follows:

1. Costs of Repair (Incl. GST)	\$ 642.00	
2. Loss of Rental/Use	\$ 2,250.00	(\$450 x 5 days)
3. GIA Search Fee	\$ 2.00	(Receipt attached)
Total	<u>\$ 2,894.00</u>	

Please note that our **bus is under PRIVATE HIRE, NOT PRIVATE NON-HIRE**, thus, not listed in the NIMA Benchmark Rates, we need higher LOU to close.

Please note that you should send us an acknowledgement of receipt of this letter of demand by e-mail to claims@scauto.com.sg within seven (7) days of your receipt of this letter and revert with an offer not later than fourteen (14) days of this letter. If we do not hear from you, we will submit the claim via our solicitors.

Thank You.

Yours faithfully,

· Manufacturer of Bus & Coach body, exporter of buses and coaches, bus & coach body repair.
· Transportation services – private hire buses, factory buses, lorries.
· Motor vehicle insurance agents, motor vehicle accident claims, general insurance.
· Importer & Exporter of goods & motor vehicle parts, general trading, distributors and sales of goods.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 NOVEMBER 2017

**PLATTS THOMAS NIGEL JAMES LANDSBROUGH
20 FABER PARK
SINGAPORE 129110**

Dear Sir/Madam,

**OUR REF : CC4/AXA16004577/Khg3
YOUR REF : SJV 9385X
ACCIDENT INVOLVING SJV 9835X AND PC 3165H ALONG DULWICH COLLEGE ON
08.03.2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SC AUTO INDUSTRIES (S) PTE LTD, acting on behalf of the owner of PC 3165H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Vic Alpeh', written over a light blue horizontal line.

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

4 APRIL 2016

PLATTS THOMAS NIGEL JAMES LANDSBROUGH
20 FABER PARK
SINGAPORE 129110

Dear Sir/Madam,

OUR REF : CC4/AXA16004577/K1hg3

YOUR REF : SJV 9385X

**ACCIDENT INVOLVING SJV 9385X AND PC 3165H ALONG DULWICH COLLEGE ON
08.03.2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SC SUTO INDUSTRIES (S) PTE LTD acting on behalf of the owner of PC 3165H against your motor insurance policy.

Basing on the circumstances of the accident reported that your vehicle had hit stationery vehicle PC 3165H. As such, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to cs-a@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at cs-a@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Lynn 
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)



The Quality Coach Builder

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SC Auto Industries (S) Pte Ltd

51 Senoko Road, Singapore 758133
Tel: 67582222 Fax: 62576931
Email: sales@scauto.com.sg
Website: www.scauto.com.sg



Co. Reg. No. 199800107D


M/S KAL TRANSPORT PTE LTD
12 Faber Crescent
SINGAPORE 129460
Insured KAL TRANSPORT PTE LTD
Policy VFX/P0986612/00148

Final Bill

GST Reg. No: 19-9800107D
Date: 10/03/2016
Our Case Ref. SC16/03/052/4KT-TP
Accident Date 09/03/2016

Damaged Vehicle No: PC3165H

S/no	Description	QTY	Price	Disc	Amount
<u>Labour Charges</u>					
1	LABOUR & SPRAY PAINTING	1	\$600.00	-	\$600.00
Sub Total					\$ 600.00
GST (7%)					\$ 42.00
Total Amount					\$ 642.00


Authorised Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-16-026251

Date of Request: 09/03/2016

Your Ref No:

Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road #03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 09/03/2016

Enquiry By EILEEN

TP Vehicle No. SJV9385X

Accident Date 08/03/2016

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJV9385X	AXA Insurance Singapore Pte Ltd	28/08/2015-27/08/2016	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No: GR-16-026251

Date of Request: 09/03/2016

Your Ref No:

Online Purchase

SC Auto Industries (S) Pte Ltd
51 Senoko Road #03-01
Singapore 758133

Dear Sir/Madam,

Enquiry Date 09/03/2016

Enquiry By EILEEN

TP Vehicle No. SJV9385X

Accident Date 08/03/2016

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque