

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 26

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

4815.00 (as per AXA)

Loss of Rental (LOR):

S\$

8000 (S1W x 8 days)

Loss of Use (LOU):

S\$

8000 (S1W x 8 days)

Loss of Income (LOI):

S\$

(S x days)

LOR only ☐ LOU only ☒

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

15.00

Medical:

S\$

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

5670.00

Global Sum S\$ 5670.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

5670.00

Name 1:

F.M. - TAO PHUAT

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

**ASSIGNMENT**

From: \_\_\_\_\_ Date: 4/1/13

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s SWI.

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

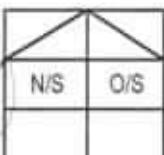
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : **Yes** or **No**

GIA / PR Seen: \_\_\_\_\_ Consistent? : **Yes** or **No**

Est. Repairs: 08 days Res.: **Yes** or **No**

Lum Sum: 21 % 3 Val.: **Yes** or **No**

**CA / REV / REP. / 24 HRS**

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: **IN / OUT**

Veh No: 9U52283 Yr Regn: WAP 01

Type: **M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /**

**Truck / Trailer or**

Make: Toyota HIACE c.c 2986

Colour: white A/C: **Insured / Std / NI / NA**

Sp.Reading: 450987 T/Radio: **Insured / Std / NI / NA**

Eng/No: \_\_\_\_\_

C/No: LH1621001398

Gen. Cond: **Good / Fair / Poor / Burnt**

Steering: **Inorder / Jammed / Leaked / Burnt or**

Brake: **Inorder / Jammed / Leaked / Burnt or**

Modi: **Nil / S/Rim / STD A/Rim or**

Tyre Size: **F: 185/714**

**R: \_\_\_\_\_**

**BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /**

**TOYO / YOKO or**

**Front**

**Rear**

R/Bal. 2 mm R/Bal. 2 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. 26/02/2016 D.O.I. 18/02/2016

Survey held at \_\_\_\_\_

Des. of Damages : **Frt / Rear / O/S / N/S / U/C / Rooftop or**

NS BODY

**The U/C / Chassis frame / Body Structure affected due to collision.**

Date / Time Action / Instruction

US \$ 680 (Reel \$ 5936.53 / 47%).

Date/Time, File Pass to?

☐ : **Prel. Report**

1)

☐ : **Final Report**

Date/Time, File Return to?

2)

**Days Of Repair:**

**Resurvey No. of Trip:**

**Survey Fee:**

**Transportation:**

**\$ + RS. \$**

**Photos**

**Others**

**TOTAL**

**Report Format :**

**Lump Sum / I.B.I: (\$ \_\_\_\_\_)**

**Add Fee:** ☐ : **Site Insp (\$ \_\_\_\_\_)**

☐ : **Interview (\$ \_\_\_\_\_)**

☐ : **Tech. Invs (\$ \_\_\_\_\_)**

☐ : **Weekend (\$ \_\_\_\_\_)**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD			Ref : CC4/AXA16004512/pb3	
8 SHENTON WAY #27-01SINGAPORE 068811			Date : 09-03-2016	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHD 5641B	Veh. Inspected	GU 5228J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/03/2016	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/02/2016	Inspection Date		
Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

1,192.20	150.00	1,200.00
381.80	80.00	1,200.00
	20.00	30.00
189.50	200.00	80.00
		80.00
191.40		60.00
387.50		60.00
1,045.30		120.00
126.80		

181.00
1,500.00

1,892.50
387.70

Total List Price	\$	7,475.70
Discount		25%
List Price	\$	5,606.78
Total Nett Price	\$	-
Discount		25%
Nett Price	\$	-
Total Special Nett	\$	450.00
Total Labour	\$	2,830.00
Grand Total	\$	8,886.78
Discount 20%		20%
Lump Sum	\$	7,109.42

Columns	List Price
A	Nett Price
C	Special Nett
D	Labour
E	

MV 3 #30-32.

File  
NO: 4491

Vehicle No.  
GU 5228J

Model  
TOYOTA HIACE

Rental 8 days.

# EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number : GU 5228J  
Vehicle Model : TOYOTA HIACE  
Accident Date : 26.02.2016  
Original Reg Date : 29.03.2001

Date : 17.03.2016  
Chassis : LH1621001398  
TP Ins. AXA

## ESTIMATE

1	1 pc	Front Panel	✓	ds	✓ 1,192.20
2	1 pc	Front Windscreen Rubber	✓	uq	✓ 381.80
3	1 pc	Headlamp LH	X	qvc	X 392.50
4	1 pc	Headlamp Rim LH	✓	215	✓ 189.50
5	1 set	Headlamp Clips	X	qvc	X 20.00
6	1 pc	Front Side Lamp LH	✓	cvq	✓ 191.40
7	1 pc	Front Wind Mirror with Bracket LH	✓		7. 387.50
8	1 pc	Front Door LH	✓	dt ✓	1,045.30
9	1 pc	Front Door Outer Moulding LH	✓	uq	✓ 126.80
10	1 pc	Front Door Hinges LH	X	85.00	X 170.00
11	1 pc	Front Door Checker LH	X		X 79.50
12	1 pc	Front Door Inner Lock LH	X		X 359.30
13	1 pc	Front Door Weatherstrip LH	✓	uq	✓ 181.00
14	1 pc	Center Pillar LH	X	22	X 674.00
15	1 pc	Sliding Door LH	✓	dt	✓ 1,500.00
16	1 pc	Sliding Door Center Hinge LH	X		X 172.00
17	1 pc	Sliding Door Inner Lock LH	X		X 230.50
18	1 pc	Sliding Door Frame Weatherstrip LH	X	N/N	X 198.70
19	1 pc	Rear Fender LH	✓	dt	✓ 1,892.50
20	1 pc	Rear Fender Air Grille LH	X	uq	X 95.00
21	1 pc	Sliding Door Railing LH	✓	uq	✓ 387.70
22	1 pc	Sliding Door Railing Joint LH	X	uq	X 81.50

9,948.70

Less 25% 2,487.18

7,461.53

7.100

5.606.78

SN 450.00

Labour 2,830.00

8.886.78

Less (1,777.36)

C/F

7,461.53

7,109.42

# EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle No : GU 5228J

B/F

7,461.53

## Special Nett

1	1 pc	Front Panel Company Lettering	150	nh	✓ 300.00	150
2	1 pc	Front Door Company Logo LH	80	nh	✓ 200.00	80
3	1 pc	Front Door Company Lettering	30	nh	✓ 45.00	20
4	1 pc	Rear Company Lettering LH	200		650.00	200 NEC

450

## Labour charge

Panel Beating	1200		1,800.00	1200
Spray painting	1200		1,600.00	1200
Check Wiring	30		50.00	30
Anti rust	80		180.00	80
Remove and install front windscreen.	80		120.00	80
Remove and install front door parts.	60		90.00	60
Remove and install sliding door parts.	60		90.00	60
Remove and install carpet and seats. & dash box	120		150.00	120

**\$ 12,736.53**

2830

Not Sandhorre  
w/s Resin  
After paint photo  
Lk/c rust (un)  
18/2/2017  
@11.50  
Dwelay S



Text size + -

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Limited Liability Partnership  
 Owner ID: 1820D

### Vehicle Details

Vehicle No.: GU5228J  
 Vehicle to be Exported: Yes  
 Intended De-registration Date: 18 Mar 2016  
 Vehicle Make: TOYOTA  
 Vehicle Model: HIACE DIESEL  
 Primary Colour: Green  
 Manufacturing Year: 2001  
 Engine No.: 5L5080403  
 Chassis No.: LH1621001398

Maximum Power Output: -

Open Market Value: \$26,245.00

Original Registration Date: 29 Mar 2001 ✓

First Registration Date: 29 Mar 2001

Transfer Count: 2

Actual ARF Paid: \$1,313.00

### Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 30 Nov 2020 ✓

COE Category: C - Goods Vehicle & Bus

COE Period(Years): 5

PQP Paid: \$22,924.00

COE Rebate Amount: \$21,548.00

**Total Rebate Amount: \$21,548.00** ✓

### Message

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

The information contained herein is correct as at 17 Mar 2016

[OK](#)

## toyota hiace Used Vehicle List (20 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
<b>Toyota Hiace (COE till 05/2021) (Diesel)</b>	<b>\$48,800</b>	<b>\$16,800 /yr</b>	<b>01-Jun-2001</b>	<b>2,986 cc</b>	<b>-</b>	<b>Kwang Chun Auto Pte Ltd</b>	<b>Available</b>
The Best Economical And Reliable Van For Sale!, Well Maintained By Fussy Owner, Call Now To Find Out More. Office No. - 64683000 Edison Chan - 86853000   Boon Hor - 96601900   Eiton Huang - 86690999							
<b>Toyota Hiace (COE till 03/2019) (Diesel)</b>	<b>\$6,499</b>	<b>\$8,850 /yr</b>	<b>19-Jun-2001</b>	<b>2,986 cc</b>	<b>-</b>		<b>Available</b>
Good Engine! Reliable Vehicle With Low Cost Of Repair And Maintenance. Vehicle Qualifies For Early Turnover Scheme (ETS). Drive Until COE Expiry, Then Do An ETS. Office No. - - Colin Tan - 97568176							
<b>Toyota Hiace (COE till 02/2022) (Diesel)</b>	<b>\$26,800</b>	<b>\$7,340 /yr</b>	<b>25-Jun-2002</b>	<b>2,986 cc</b>	<b>-</b>	<b>Vincent Auto Trading</b>	<b>Available</b>
One Owner, Very Well Maintained, Low Down Payment, Flexible Loan. Office No. - 67438289 Jeff Tan - 83120910   Vincent Lim - 93230628							
<b>Toyota Hiace (New 5-yr COE) (Diesel)</b>	<b>\$23,838</b>	<b>\$4,760 /yr</b>	<b>08-May-2003</b>	<b>2,986 cc</b>	<b>-</b>	<b>Hoe Beng Auto Trading</b>	<b>Available</b>
Loan Up 100% Available And Easy Approval.GST Included. Trade In Welcome. Call For Viewing. Office No. - 67450138 / 65523003 Eric - 83538778   Agnes - 93680138							
<b>Toyota Hiace (COE till 06/2023) (Diesel)</b>	<b>\$27,800</b>	<b>\$5,580 /yr</b>	<b>15-Jul-2003</b>	<b>2,986 cc</b>	<b>182,000 km</b>	<b>COE Auto Trading</b>	<b>Available</b>
Extremely Low Mileage With Extremely Rare 1 Owner. Extremely Clean Engine With No Leaks. 100% Accident Free. This Is 1 Good Van Not To Be Missed View To Believe! Office No. - 64589833 / 64571902 Mr Chua - 98181643   Mr Liauw - 96718933   Kenneth - 98229833							
<b>Toyota Hiace (COE till 06/2023) (Diesel)</b>	<b>\$23,888</b>	<b>\$4,790 /yr</b>	<b>07-Aug-2003</b>	<b>2,986 cc</b>	<b>-</b>		<b>Available</b>
Very Reliable Can And Well Taken Care With Low Maintenance Cost In The Market. Available For ETS Or Can Renew Current 5 Years COE \$16K, Per Year Depreciation Around \$5K Only. Need Appointment For View... Office No. - - Tan - 91810131							
<b>Toyota Hiace (New 5-yr COE) (Diesel)</b>	<b>\$28,800</b>	<b>\$5,760 /yr</b>	<b>21-Nov-2003</b>	<b>2,986 cc</b>	<b>200,000 km</b>	<b>M City Motor Trading</b>	<b>Available</b>
New 5 Years COE! New Paintwork, Good Condition, Well Maintained, Easy In House Loan Available, Trade In Welcome. Call Now! Office No. - 63658880 Jack Tan - 96686090   Davis - 98265151   Kelvin Kang - 90098718							
<b>Toyota Hiace (New 5-yr COE) (Diesel)</b>	<b>\$29,800</b>	<b>\$5,960 /yr</b>	<b>10-Mar-2004</b>	<b>2,986 cc</b>	<b>-</b>	<b>Ace Automobile</b>	<b>Available</b>
Cheapest In The Market! Reliable Vehicle With Low Maintenance. Office No. - 64835115 Darence Koo - 97373572							
<b>Toyota Hiace (COE till 08/2019) (Diesel)</b>	<b>\$21,800</b>	<b>\$19,550 /yr</b>	<b>18-Aug-2004</b>	<b>2,986 cc</b>	<b>-</b>	<b>Net Link Partners Pte Ltd</b>	<b>Available</b>
Cheapest In The Market! Well Maintained By Previous Owner! No Repairs Needed! Wear And Tear Replaced! Eligible For New ETS Scheme Up To 35% Discount! Low Maintenance! Hassle Free Machine! A Definite W... Office No. - 67531661 Johnson - 92722208   Shaun - 96861166   Ivan - 91870392   Keith - 83457000							
<b>Toyota Hiace (COE till 08/2019) (Diesel)</b>	<b>\$22,800</b>	<b>\$19,770 /yr</b>	<b>03-Sep-2004</b>	<b>2,986 cc</b>	<b>-</b>	<b>Net Link Partners Pte Ltd</b>	<b>Available</b>
Excellent Condition, New Paint, New Seats! High Loan, High Trade In, 3 Days Delivery. Call Now Before It's Sold!							



Office No. - 67531661

Shaun - 96861166 | Teo - 92967266 | Peter - 84898866

Toyota Hiace (COE till 02/2022) (Diesel)	\$25,000	\$6,850 /yr	14-Oct-2004	2,986 cc	-		Available
--	----------	-------------	-------------	----------	---	--	-----------

COE Left 4 Years.

Office No. --

Francis Teo - 98222931

Toyota Hiace (COE till 07/2019) (Diesel)	\$14,000	\$13,100 /yr	29-Oct-2004	2,986 cc	-		Available
--	----------	--------------	-------------	----------	---	--	-----------

Sale By Owner. Company Excess Vehicle.

Office No. --

Dominicus Wu - 91918181

Toyota Hiace (COE till 08/2020) (Diesel)	\$20,800	\$9,890 /yr	13-Aug-2005	2,494 cc	100,300 km		Available
--	----------	-------------	-------------	----------	------------	--	-----------

Is Look Like A Brand New Bus. Price Maybe Negotiable For Sincere Buyer. Please Call To Arrange For Viewing. A Finest Price For The Bus.

Office No. --

Mr Wong - 90884418

Toyota Hiace (COE till 02/2021) (Diesel)	\$25,800	\$9,810 /yr	21-Feb-2006	2,494 cc	-	ABWIN (1994) Pte Ltd	Available
--	----------	-------------	-------------	----------	---	----------------------	-----------

Offer! Lower Price In Market. Drive And Excellent Working Condition. Good Fuel Efficiency, High Trade In, High Loan. Hurry Up Call For Viewing And Test Drive.

Office No. --

Yap - 92795559 | Raymond Ho - 93224444

Toyota Hiace (COE till 02/2022) (Diesel)	\$24,800	\$6,930 /yr	02-Feb-2007	2,982 cc	-		Available
--	----------	-------------	-------------	----------	---	--	-----------

Office No. --

Yijing - 96859589

Toyota Hiace (COE till 04/2022) (Diesel)	\$26,500	\$6,970 /yr	24-Apr-2007	2,982 cc	-	Choon's Motor Trading	Available
--	----------	-------------	-------------	----------	---	-----------------------	-----------

PA Plate Mini Bus. Vocational License Needed. Very Good Condition. Contact Us For More Information And Viewing Now.

Office No. - 64811606

Eddie Ng - 90082358

Toyota Hiace (COE till 05/2022) (Diesel)	\$35,999	\$9,370 /yr	09-May-2007	2,982 cc	150,196 km		Available
--	----------	-------------	-------------	----------	------------	--	-----------

Auto! Cheapest In Market, Powerful And Reliable Van, Low Mileage, New Tyres, Excellent Condition, Loan Can Be Arranged, Call Now For Viewing.

Office No. --

Jimmy - 93862866

Toyota Hiace (COE till 06/2022) (Diesel)	\$33,800	\$8,630 /yr	06-Jun-2007	2,982 cc	-	William's Auto	Available
--	----------	-------------	-------------	----------	---	----------------	-----------

Very Well Maintained By Previous Owner. Most Importantly, Accident Free! Buy With No Worries As Toyota Usually Doesn't Give Much Headaches. Don't Want To Invest Too Much On A Brand New Vehicle? No Pro...

Office No. - 67436811

Mr Png - 97942630

Toyota Hiace (COE till 06/2022) (Diesel)	\$32,800	\$8,260 /yr	25-Jun-2007	2,982 cc	168,880 km	SG Motor Link Pte Ltd	Available
--	----------	-------------	-------------	----------	------------	-----------------------	-----------

10wner! COE \$24000, Superb Condition In Out, No Dent Or Scratches, 100% Loan Come! Call To Test, Warranty Given, Test To Believe

Office No. - 62508527

Jay Lee - 88693466 | Jess - 91147113 | CS - 86682223 | BEN PANG - 91122958

Toyota Hiace (COE till 07/2022) (Diesel)	\$29,800	\$7,320 /yr	13-Aug-2007	2,982 cc	200,000 km	Cars Select	Available
--	----------	-------------	-------------	----------	------------	-------------	-----------

Office No. --

Kelvin - 97593539 | Louise - 93295018

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, even for COE cars, CPG cars, vans, trucks, hybrid cars, sports cars or station wagons. You can also buy from a car auction, look up car loans, low mileage cars, car brands, carpark rates & car insurance. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car

price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

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## Hsiao Tong (LKKAUTO)

---

**From:** Chia Sin Muk <em1autopteltd@gmail.com>  
**Sent:** Wednesday, 11 July 2018 9:47 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Finalization for vehicle no. GU 5228J

### WITHOUT PREJUDICE

Dear Hsiao Tong,

We confirmed COR \$6,800.00 + 8days.

**Thanks & Best Regards,**

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

### **EM-1 Auto Pte Ltd**

Blk B #01-68 Sin Ming Rd Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not disseminate it for any purpose, nor disclose its contents to any other person. Thank you.

# EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle Number : GU 5228J  
Vehicle Model : TOYOTA HIACE  
Accident Date : 26.02.2016  
Original Reg Date : 29.03.2001

Date : 17.03.2016  
Chassis : LH1621001398  
TP Ins. AXA

## ESTIMATE

1	1 pc	Front Panel	dt	✓	1,192.20
2	1 pc	Front Windscreen Rubber	up	✓	381.80
3	1 pc	Headlamp LH	ave	✗	392.50
4	1 pc	Headlamp Rim LH	dt	✓	189.50
5	1 set	Headlamp Clips	ave	✗	20.00
6	1 pc	Front Side Lamp LH	ave	✓	191.40
7	1 pc	Front Wind Mirror with Bracket LH		7.	387.50
8	1 pc	Front Door LH	dt ✓	✗	1,045.30
9	1 pc	Front Door Outer Moulding LH	ave	✓	126.80
10	1 pc	Front Door Hinges LH	ave	85.00	✗ 170.00
11	1 pc	Front Door Checker LH	ave		✗ 79.50
12	1 pc	Front Door Inner Lock LH	ave		✗ 359.30
13	1 pc	Front Door Weatherstrip LH	dt	✓	181.00
14	1 pc	Center Pillar LH	ave	✗	674.00
15	1 pc	Sliding Door LH	dt	✓	1,500.00
16	1 pc	Sliding Door Center Hinge LH		✗	172.00
17	1 pc	Sliding Door Inner Lock LH		✗	230.50
18	1 pc	Sliding Door Frame Weatherstrip LH	N/N	✗	198.70
19	1 pc	Rear Fender LH	dt	✓	1,892.50
20	1 pc	Rear Fender Air Grille LH	ave	✗	95.00
21	1 pc	Sliding Door Railing LH	dt	✓	387.70
22	1 pc	Sliding Door Railing Joint LH	ave	✗	81.50

9,948.70

Less 25% 2,487.18

7,461.53

C/F

7,461.53

# EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO. : 201316380R

Vehicle No : GU 5228J

B/F

7,461.53

## Special Nett

1	1 pc	Front Panel Company Lettering	nk	✓ 300.00	150
2	1 pc	Front Door Company Logo LH	nk	✓ 200.00	80
3	1 pc	Front Door Company Lettering	nk	✓ 45.00	20
4	1 pc	Rear Company Lettering LH		650.00	200

## Labour charge

Panel Beating		1,800.00	1200
Spray painting		1,600.00	1200
Check Wiring		50.00	30
Anti rust		180.00	80
Remove and install front windscreen.		120.00	80
Remove and install front door parts.		90.00	60
Remove and install sliding door parts.		90.00	60
Remove and install carpet and seats. & dash box		150.00	120

**\$ 12,736.53**

Not Booked  
W/S Rem  
After paint photo  
L/C inst (un)  
18/2/2016  
@11.50  
Dwelay

## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Friday, 13 July 2018 10:24 AM  
**To:** em1autopteltd@gmail.com  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA  
**Attachments:** 5228-12072018143719.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AXA16004512/M1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk [mailto:em1autopteltd@gmail.com]

**Sent:** Thursday, 12 July 2018 6:00 PM

**To:** Admin A <admin-a@lkkauto.com>

**Subject:** LOD - GU 5228J DOA 26.02.2016 - TP AXA

### WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attached LOD.

COR \$ 7,276.00

GIA \$ 29.00

LOR \$ 720.00

Total : \$ 8,025.00

Kindly arrange for settlement.

**Thanks & Best Regards,**

Nicole, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk B #01-68 Sin Ming Rd Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

## Print Sent Message

This mail is associated with :

**\*GU5228J (C0374875)**  
**[SHD5641B]**

TP

UNIQUE FOOD TRADING SERVICES LLP

Feb 26 2016 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Em-1 Auto Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 06/08/2018 12:56 PM.  
**To** vale.oh@axa.com.sg; cynthia.loh@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com  
**Subject** <Seek Mandate> C0374875/ P1680520

Hi,

We refer to the above matter.

Liability: 100%. Insured's passenger opened door and hit third party vehicle. Inform OI about third party claim. Agreed to settle.

We seek your mandate up to \$8,541.35(all-in). IA with mandate had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Hsiao Tong



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Mar 2016 17:05	<b>Clim Veh Model Changed</b>	(202029) TOYOTA HIACE 2.0 (M).	[I] Kushal Shah
2	08 Mar 2016 17:05	<b>Clim Created</b>	Reg No: GU5228J, Policy No: P1680520, Acct Date: 2016/02/26, Claim Type: TP, Insurer: AXA Insurance Singapore Pte Ltd (HQ), Workshop: Ern-1 Auto Pte Ltd (HQ), Ins.Status => Incoming Claim	[I] Kushal Shah
3	08 Mar 2016 17:52	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Khor Saw Theng
4	08 Mar 2016 17:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/03/17	[I] Khor Saw Theng
5	08 Mar 2016 17:52	<b>Adj Mandate Set</b>	Approved:8000.00,Reinsp:Adj decides.	[I] Khor Saw Theng
6	08 Mar 2016 17:59	<b>Assignment 1st Accessed</b>		[A] Lim Voon Fel
7	09 Mar 2016 12:30	<b>Label Added</b>	(469):VNI.	[A] Lau Shu Pei
8	09 Mar 2016 12:30	<b>Adj Adjuster Assigned</b>	[None] -> MA CHIN FOOK	[A] Lau Shu Pei
9	18 Mar 2016 13:46	<b>Label Removed</b>	(469):VNI.	[A] Lau Shu Pei
10	18 Mar 2016 13:50	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2016/03/17	[A] Lau Shu Pei
11	06 Aug 2018 12:56	<b>Adj Mandate Request</b>	Cur.Req:8541.35;Liability: 100%. Insured's passenger opened door and hit third party vehicle. Inform OI about third party claim. Agreed to settle. We seek your mandate up to \$8,541.35(all-in), IA with mandate had been uploaded in Merimen. K)	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

### ACTIVITY

[23/03/2016 14:06] HOW MEI KWAN:

Pending finalization

[09/03/2016 17:28] CHEW HSIAO TONG:

OID's passenger open door and collided with TP

[09/03/2016 09:16] CATHERINE CHONG KAI LING:

Please be informed that vehicle currently not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1117843	18/03/2016 13:50	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GU5228J		10.70



Auto  
Consultants  
Pte Ltd

Company Registration No: 139601100R

51 CREASY L 002-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 06.08.2018

### Survey Details:

Date of loss	26.02.2016
Date of appointment	09.03.2016
Date of survey	18.03.2016
Location of survey	EM-1 AUTO PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	GU 5228J
Make and Model	Toyota Hiace Diesel (2986cc)
Date of registration	29.03.2001
Excess	
Market Value	\$ 30,000.00
Parf/COE Rebate	\$ 21,548.00
Nett Loss	\$ 8,452.00

### Repair details:

Initial Estimate	\$ 12,736.53
------------------	--------------

### Proposed/Revised repair cost:

Parts	\$ 5,766.15
Check items (estimate)	NIL
Labour	\$ 2,830.00
Supplementary	NIL
Total	\$ 8,596.15
Lump Sum(if applicable)	\$ 6,800.00

Number of days for repair	<u>8</u>
---------------------------	----------



LKK  
Sole  
Consultants  
Pte Ltd

Company Registration No. 189607198H

31 UBI AVE 1, #02-28 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408903 TEL : (065) 62563561 FAX : (065) 62564315

**Date: 06.08.2018**

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 7,576.00	
Loss of use	NIL	
Loss of rental	\$ 960.00	(8days x \$120.00)
Loss of income	NIL	
LTA/GIA search fees	\$ 5.35	
Others	NIL	
Proposed Total	\$ 8,541.35	

## Print Received Message

This mail is associated with :

**\*GU5228J (C0374875)**  
**[SHD5641B]**

TP

UNIQUE FOOD TRADING SERVICES LLP

Feb 26 2016 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Em-1 Auto Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 08/08/2018 11:40 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Maintained - GU5228J - Claim Handler: Vale Oh

Maintained:Hi The COR is too high! We are looking at LS4000/- VO

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 23 March 2019 9:07 AM  
**To:** 'Chia Sin Muk'  
**Cc:** Admin A  
**Subject:** RE: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For cost of repair, we have our principal instruction to improve offer L/sum \$4,500.00 – 8days.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk <em1autopteltd@gmail.com>  
**Sent:** Friday, 22 March 2019 4:30 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

### WITHOUT PREJUDICE

Dear Hsiao Tong,

We are unable to accept your offer for cost of repair, Lump sum \$4,000.00.

We counter propose cost of repair, Lump sum \$5,800.00.

Kindly confirm with acceptance.

### Thanks & Best Regards,

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

### EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Mon, 18 Mar 2019 at 22:02, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

May we have your reply to our offer dated 12/02/19. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by 01/04/2019. We will then proceed to close our file without any further consideration.

We reserve our rights to bring up this correspondence to the attention of the Court at the appropriate juncture when dealing with the merits of the claim, interest and cost.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)

**Sent:** Tuesday, 12 February 2019 9:01 AM

**To:** Chia Sin Muk

**Cc:** Admin A

**Subject:** RE: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For cost of repair, we have our principal instruction to offer L/sum \$4,000.00 – 8days.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>

**Sent:** Friday, 28 December 2018 4:15 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Fwd: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA

WITHOUT PREJUDICE

Dear Hsiao Tong,

Kindly update us the status of claim.

**Thanks & Best Regards,**

Nicole, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

----- Forwarded message -----

From: **Shu Pei (LKKAUTO)** <shupe@lkkauto.com>

Date: Fri, 13 Jul 2018 at 10:24

Subject: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA

To: em1autopteltd@gmail.com <em1autopteltd@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AXA16004512/M1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk [mailto:[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)]

**Sent:** Thursday, 12 July 2018 6:00 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD - GU 5228J DOA 26.02.2016 - TP AXA

WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attached LOD.

COR \$ 7,276.00  
GIA \$ 29.00  
LOR \$ 720.00  
Total : \$ 8,025.00

Kindly arrange for settlement.

**Thanks & Best Regards,**

Nicole, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Rd Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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## Hsiao Tong (LKKAUTO)

---

**From:** Chia Sin Muk <em1autopteltd@gmail.com>  
**Sent:** Tuesday, 2 April 2019 3:02 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

### WITHOUT PREJUDICE

Dear Hsiao Tong,

We confirmed to accept your offer L/Sum \$4,500.00 + 8days.

**Thanks & Best Regards,**

Karen, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

### **EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Sat, 23 Mar 2019 at 09:06, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For cost of repair, we have our principal instruction to improve offer L/sum \$4,500.00 – 8days.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

## Print Sent Message

This mail is associated with :

**\*GU5228J (C0374875)**

**[SHD5641B]**

TP

UNIQUE FOOD TRADING SERVICES LLP

Feb 26 2016 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Em-1 Auto Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 03/04/2019 16:40 PM.  
**To** vale.oh@axa.com.sg; sawtheng.khor@axa.com.sg  
**CC** AXA\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** **Mandate IA - C0374875**

Hi Vale,

As per RTM with Saw Theng on 18/03/2019, repair cost mandate up to L/sum \$4,500.00. Third party had accepted L/sum \$4,500.00.

We seek your mandate at \$5,780.35(all-in). Mandate IA had been uploaded in Merimen.

Kindly let us have your approval.

Thank you.

Hslao Tong

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ

CC: AXA\_SG

Sent On: 27/03/2019 01:26 PM

Subject: REMINDER ON MANDATE-VO





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/04/2019

### Survey Details:

Date of loss	26.02.2016
Date of appointment	09.03.2016
Date of survey	18.03.2016
Location of survey	EM-1 Auto Pte Ltd

### Vehicle Details:

Claim Type:	Third party
Vehicle number	GU 5228J
Make and Model	Toyota Hiace Diesel (2986cc)
Date of registration	29.03.2001
Excess	
Market Value/ Book Value	\$ 30,000.00 (est)
Parf/COE Rebate	\$ 21,548.00 (est)
Nett Value/ ERV	\$ 8,452.00 (est)

### Repair details:

Initial Estimate	\$ 12,736.53
------------------	--------------

### Proposed/Revised repair cost:

Parts	\$ 5,766.15
Check items (estimate)	NIL
Labour	\$ 2,830.00
Supplementary	NIL
<b>Total</b>	<b>\$ 8,596.15</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 4,500.00</b>

Number of days for repair	<u>8</u>
---------------------------	----------



**Remarks:**

*As per RTM with Saw Theng, RC mandate up to \$4,500.00*

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,815.00	
Loss of use	NIL	
Loss of rental (8days x \$120.00)	\$ 960.00	
Loss of income	NIL	
LTA/GIA search fees	\$ 5.35	
Others	NIL	
<b>Proposed Total</b>	<b>\$ 5,780.35</b>	

# Print Received Message

This mail is associated with :

**\*GU5228J (C0374875)  
[SHD5641B]**

TP

UNIQUE FOOD TRADING SERVICES LLP

Feb 26 2016 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Em-1 Auto Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 12/04/2019 14:24 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5620.35) - GU5228J - Claim Handler: Vale Oh

Approved:5620.35:LOR up to \$100/day. Thank you.

## Hsiao Tong (LKKAUTO)

---

**From:** Chia Sin Muk <em1autopteltd@gmail.com>  
**Sent:** Wednesday, 17 April 2019 1:26 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

### WITHOUT PREJUDICE

Dear Hsiao Tong,

We confirmed acceptance of your offer Global sum \$5,620.00 (all-in).  
Kindly arrange payment/DV to **EM-1 AUTO PTE LTD.**

**Thanks & Best Regards,**

Karen, on behalf of,

Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

### **EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Sat, 13 Apr 2019 at 14:08, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at a global sum of \$5,620.00(all-in) to resolve the matter.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>

**Sent:** Tuesday, 2 April 2019 3:02 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

WITHOUT PREJUDICE

Dear Hsiao Tong,

We confirmed to accept your offer L/Sum \$4,500.00 + 8days.

**Thanks & Best Regards,**

Karen, on behalf of,  
Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately. you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Sat, 23 Mar 2019 at 09:06, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For cost of repair, we have our principal instruction to improve offer L/sum \$4,500.00 – 8days.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>

**Sent:** Friday, 22 March 2019 4:30 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

**WITHOUT PREJUDICE**

Dear Hsiao Tong,

We are unable to accept your offer for cost of repair, Lump sum \$4,000.00.



We counter propose cost of repair, Lump sum \$5,800.00.

Kindly confirm with acceptance.

**Thanks & Best Regards,**

Karen, on behalf of,  
Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

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On Mon, 18 Mar 2019 at 22:02, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

May we have your reply to our offer dated 12/02/19. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by 01/04/2019. We will then proceed to close our file without any further consideration.

We reserve our rights to bring up this correspondence to the attention of the Court at the appropriate juncture when dealing with the merits of the claim, interest and cost.

**"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 12 February 2019 9:01 AM  
**To:** Chia Sin Muk  
**Cc:** Admin A  
**Subject:** RE: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA \*LKK REF: CC4/AXA16004512/M1pb3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

For cost of repair, we have our principal instruction to offer L/sum \$4,000.00 – 8days.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk <[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)>  
**Sent:** Friday, 28 December 2018 4:15 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Fwd: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA

**WITHOUT PREJUDICE**

Dear Hsiao Tong,

Kindly update us the status of claim.

**Thanks & Best Regards,**

Nicole, on behalf of,

Chia Sin Muk (Mr)

**m:** (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

----- Forwarded message -----

From: **Shu Pei (LKKAuto)** <shupeil@lkkauto.com>

Date: Fri, 13 Jul 2018 at 10:24

Subject: FW: LOD - GU 5228J DOA 26.02.2016 - TP AXA

To: em1autopteltd@gmail.com <em1autopteltd@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>, Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AXA16004512/M1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chia Sin Muk [mailto:[em1autopteltd@gmail.com](mailto:em1autopteltd@gmail.com)]

**Sent:** Thursday, 12 July 2018 6:00 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD - GU 5228J DOA 26.02.2016 - TP AXA

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Please find the attached LOD.

COR \$ 7,276.00

GIA \$ 29.00

LOR \$ 720.00

Total : \$ 8,025.00

Kindly arrange for settlement.

**Thanks & Best Regards,**

Nicole, on behalf of,

Chia Sin Muk (Mr)

m: (65) 9666 6556 | o: (65) 6452 3298 | f: (65) 6457 5776

**EM-1 Auto Pte Ltd**

Blk 8 #01-68 Sin Ming Rd Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380K

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

# EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: emlautopteltd@gmail.com

COMPANY/ GST REG. NO: 201316380R

M/S UNIQUE FOOD TRADING SERVCIES LLP

Proforma Invoice : 18/PI00213/4491TP

Date : 12-Jul-2018

AXA Insurance Singapore Pte Ltd

Motor Claim Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

**Without Prejudice**

Date of Accident : 26-Feb-2016  
Our Client's Vehicle Number : GU 5228J  
Vehicle Make / Model : TOYOTA HIACE  
Your Insurer : SHD 5641B

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended by LKK Mr Ma)	6,800.00	476.00	7,276.00 SR
GIA Fee	27.10	1.90	29.00 SR
Loss of (Rental/Use) ( 8 days x \$ 120)	960.00		960.00 ES

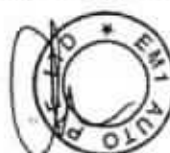
SGD ( Eight Thousand Twenty-Five only )

**GRAND TOTAL**

**8,265.00**

Subject to 7% GST

477.90



Authorised Signature and Company Stamp

## Hsiao Tong

---

**From:** Hsiao Tong  
**Sent:** Wednesday, 9 March, 2016 5:28 PM  
**To:** claims@transcab.com.sg  
**Cc:** hengkum@ava-ins.com; foonghon@ava-ins.com; ireneng@ava-ins.com; icewong@ava-ins.com; Admin A  
**Subject:** ACCIDENT INVOLVING SHD 5641B & GU 5228J ALONG BUKIT BATOK CENTRAL ON 26/02/2016

09 March 2016

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/AXA16004512/pb3**  
**YOUR REF : P1680520 (SHD 5641B)**  
**ACCIDENT INVOLVING SHD 5641B & GU 5228J ALONG BUKIT BATOK CENTRAL ON 26/02/2016**

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed, there is an excess of S\$5000/- on Third Party claims under your policy. As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

This is a computer generated letter and no signature is required.

cc Motor Claims Department  
AXA Insurance Singapore Pte Ltd

### LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) GU5228J and SHD5641B /  
ON 26/2/16 ALONG Bukit Batok West Wall

I, Unique Food Trading Svs LLP, NRIC No. / Company Reg. No.  
\_\_\_\_\_ of (address) \_\_\_\_\_

Postal Code \_\_\_\_\_, the registered owner (or authorised agent) of motor vehicle registration number  
GU5228J hereby authorise your workshop EM-1 Auto Pte Ltd (Company/GST REG.No. : 201316380R)

Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Pte Ltd on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I further authorise you to accelerate the repair period with overtime work and additional resource, I will pay you a reasonable amount to reflect the additional period of time to shorten.

I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.

Should my/our claim be partly successful or unsuccessful or cannot be proceeded with and/or if any judgement or settlement is not honoured or satisfied by third party, I/We:

1. Agree to pay you the sum of monies (as agreed) or as certified by the surveyor appointed, being the costs of repairs, survey fees and/or any other expenses reasonably incurred by you on my/our behalf. You may use the recovered amount from my claim for loss of us to partially offset the difference.
2. Agree to pay you such increased cost for additional resources and overtime work to shorten the period of repair.
3. Will pay for any shortfall that may result in the settlement amount.

In the event that EM-1 Auto Pte Ltd or the Repairer is compelled to enforce this undertaking, I/We agree that I/we shall pay on a full indemnity basis, the legal costs incurred by EM-1 Auto Pte Ltd or the Repairer.

Signature: \_\_\_\_\_  
Company Stamp:  
(if applicable)



Name: Ker Seng Su  
NRIC No: 51976258D  
Contact No: 9622 7027  
Date: 26/2/16





Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 5641B (Insd veh)	Model: Toyota Hiace (2986cc)
	GU 5228J (TP veh)	
Date of Accident/ Time:	26/02/2016	

Repair Estimate	: \$	13,628.08	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	5,620.00	
Payee Name : EM-1 AUTO PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Chia Sin Muk Date: 14/5/19	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Cheng Mee Choo Date: 16/5/19
 Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: LKK MCF Date:	

# EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

## TAX INVOICE

M/S UNIQUE FOOD TRADING SERVCIES LLP

Invoice No : 19/00175/4491TP

Date : 16-May-2019

AXA Insurance Singapore Pte Ltd

Motor Claim Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Date of Accident : 26-Feb-2016  
Our Client's Vehicle Number : GU 5228J  
Vehicle Make / Model : TOYOTA HIACE  
Your Insurer : SHD 5641B

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended by LKK Mr Ma)	4,500.00	315.00	4,815.00 SR

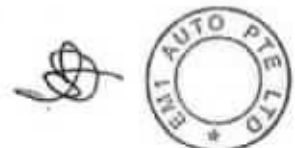
SGD ( Four Thousand Eight Hundred Fifteen only )

**GRAND TOTAL**

**4,815.00**

Subject to 7% GST

315.00



Authorised Signature and Company Stamp



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE  
10 Anson Road, #06-16 International Plaza, Singapore 079903  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-16-025154

Date of Request: 07/03/2016

Your Ref No: WALK IN KOA

EM1 AUTO PTE LTD  
BLK 8 #01-68 SIN MING INDUSTRIAL ESTATE SECTOR C  
SINGAPORE 575643

Dear Sir/Madam,

Your Vehicle No: GU5228J  
Date of Accident: 26/02/2016  
Place of Accident: BT BATOK WEST MALL  
Involving Vehicle No: SHD5641B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Mar 2016		08 Mar 2016 17:52 <a href="#">Edit Adj Rpt</a>	<b>\$44,500.00</b> <a href="#">Edit Estimates</a>	<b>\$44,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K, Email: claims@transcabservices.com.sg		
Main Claimant:	UNIQUE FOOD TRADING SERVICES LLP		
Vehicle Reg. No.:	GU5228J	Date of Loss:	26/02/2016 08:00 - :59 [178 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0374875	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHD5641B	Policy No. (Claimant):	SD15V07663/VCV/R00
		Excess:	S\$5,000.00
Repairer:	Em-1 Auto Pte Ltd (HQ) Blk 8 Sin Ming Industrial Estate Sector C, #01-68, 575643 Sin Ming - Tel: 64523298		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 17/03/2016]		
Driver/Customer (Insured):	TAN SWEE HOCK (61 / Male) , NRIC: S0191535E, Tel: +6596713504 Email:		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AXA\_SG (12/04/2019): Alert - Adj Mandate Approved (S\$5620.35) - GU5228J - Claim Handler: Vale Oh
- AXA\_SG (27/03/2019): REMINDER ON MANDATE-VO
- AXA\_SG (29/01/2019): FILE REVIEW - PLS ADVISE STATUS-VO
- AXA\_SG (08/08/2018): Alert - Adj Mandate Maintained - GU5228J - Claim Handler: Vale Oh
- AXA\_SG (21/04/2018): Re: C0374875
- AXA\_SG (14/12/2016): Re: C0374875
- AXA\_SG (07/07/2016): C0374875
- AXA\_SG (08/03/2016): New TP Assignment - C0374875/P1680520

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GU5228J (C0374875)

[SHD5641B]

TP



UNIQUE FOOD TRADING SERVICES LLP

Feb 26 2016 8:00AM

[TRANS-CAB SERVICES PTE LTD]

Em-1 Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail			Print					
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1			Edit					
Assessment Reports															1 per page			<input type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail			Print					
1	18/03/16 13:50	Adjuster Immediate Advice										1			Load HTML					
Photos/Images															3 per page			<input type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail			Print					
1	21/03/16 10:20	General View										1			Load JPG					
2	21/03/16 10:20	General View										1			Load JPG					
3	21/03/16 10:20	General View										1			Load JPG					
4	21/03/16 10:20	General View										1			Load JPG					
5	21/03/16 10:20	General View										1			Load JPG					
6	21/03/16 10:20	General View										1			Load JPG					
7	21/03/16 10:20	General View										1			Load JPG					
8	21/03/16 10:20	General View										1			Load JPG					
9	21/03/16 10:20	General View										1			Load JPG					
10	21/03/16 10:20	General View										1			Load JPG					
11	21/03/16 10:20	General View										1			Load JPG					
12	21/03/16 10:20	General View										1			Load JPG					
13	21/03/16 10:20	General View										1			Load JPG					
14	21/03/16 10:20	General View										1			Load JPG					
15	21/03/16 10:20	General View										1			Load JPG					
16	21/03/16 10:20	General View										1			Load JPG					
17	21/03/16 10:20	General View										1			Load JPG					
18	21/03/16 10:20	General View										1			Load JPG					
19	21/03/16 10:20	General View										1			Load JPG					
20	21/03/16 10:20	General View										1			Load JPG					
21	21/03/16 10:20	General View										1			Load JPG					
22	21/03/16 10:20	General View										1			Load JPG					
23	21/03/16 10:20	General View										1			Load JPG					
24	21/03/16 10:20	General View										1			Load JPG					
Documentation															1 per page			<input type="checkbox"/>		
No	Finalized On	AXA Insurance Pte Ltd (HQ)										Thumbnail			Print					
1	08/03/16 17:11	Email_ABS										1			Load PDF					
2	08/03/16 17:11	Co Claimant_ABS										1			Load PDF					
3	08/03/16 17:11	SHD5641B INSD GIA Report_ABS										1			Load PDF					
4	08/03/16 17:11	GU5228J TP GIA Report_ABS										1			Load PDF					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail			Print					

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/03/16 17:29	Email to OI dd 090316	 Load PDF	
2	18/03/16 16:15	TP ESTIMATE- MARKED	 Load PDF	
3	06/08/18 12:26	PARF_COE REBATE	 Load PDF	
4	06/08/18 12:52	LKK Survey Photos	 Load PDF	
5	06/08/18 12:52	LKK Resurvey Photos	 Load PDF	
6	06/08/18 12:53	Immediate Advice (with mandate) dd 060818	 Load PDF	
7	03/04/19 16:37	Mandate IA dd 030419	 Load PDF	
8	30/05/19 09:15	WORKSHOP INVOICE	 Load PDF	
9	30/05/19 09:15	AUTHORISATION TO ACT FORM	 Load PDF	
10	30/05/19 09:15	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM	 Load PDF	
11	30/05/19 09:15	GIA SEARCH	 Load PDF	
12	30/05/19 09:15	LETTER TO OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD5641B (Insd veh)	Model:	TOYOTA HIACE 2.0 (M)
	GU5228J (TP veh)		
Date of Accident:	26/02/2016		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	13,628.08
Final Repair Cost	:	\$	4,815.00
Loss of Use	:	\$	800.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	15.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,620.00

8.00 days at \$100.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Em-1 Auto Pte Ltd	:	\$ 5,620.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

30 May  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16004512/M1PB3Q2

Date: 30/05/2019

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : GU5228J

Insured Vehicle No :

SHD5641B

Date of Loss: 26/02/2016

Nature of Claim:

TP

Claim No: C0374875

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GU5228J

Make &amp; Model: TOYOTA HIACE, 2.0 (M)

Reg. Date: 29/03/2001 (Man. Year: 2001)

Colour: White

Engine Capacity: 2986 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 5L5080403

Chassis No: LH1621001398

Odometer: 450937 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 185 R14

Front Left Side: Yokohama 7 mm

Front Right Side: Yokohama 7 mm

Rear Tyre Size: 185 R14

Rear Left Side: Yokohama 7 mm

Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,656.52	5,766.15	2,890.37	33.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,080.00	2,830.00	1,250.00	30.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>12,736.52</b>	<b>8,596.15</b>	<b>4,140.37</b>	<b>32.51</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,500.00</b>		
(S\$)	12,736.52	4,500.00	8,236.52	64.67
<b>+ GST 7.00/7.00% (S\$)</b>	891.56	315.00	576.56	64.67
<b>Nett Amount (S\$)</b>	<b>13,628.08</b>	<b>4,815.00</b>	<b>8,813.08</b>	<b>64.67</b>
<b>+ Loss of Use (8.0 x S\$100.00/day) (S\$)</b>		800.00		
<b>+ Doc/Search Fee (S\$)</b>		15.00		
<b>Nett Liability (S\$)</b>		<b>5,630.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>5,620.00</b>		

### INSPECTION

Date of Assignment: 08/03/2016

Date Inspected: 18/03/2016 Inspected At:



Em-1 Auto Pte Ltd (HQ)  
Blk 8 Sin Ming Industrial Estate Sector C,  
#01-68  
Singapore 575643

Estimated Period of Repair: 8.0 days

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**Adjuster:** MA CHIN FOOK

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 27 May 2019)	
<b>Parts:</b>	N/A	TOYOTA HIACE 2.0 (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GU5228J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT PANEL (CONSISTENT)	Dented	1,192.20 FL	*1,192.20 FL
2	1		*FRONT WINDSCREEN RUBBER (CONSISTENT)	Necessary	381.80 FL	*381.80 FL
3	1		*HEADLAMP LH (CONSISTENT)	Serviceable	392.50 FL	*- FL
4	1		*HEADLAMP RIM LH (CONSISTENT)	Distorted	189.50 FL	*189.50 FL
5	1		*SET HEADLAMP CLIPS (CONSISTENT)	Serviceable	20.00 FL	*- FL
6	1		*FRONT SIDE LAMP LH (CONSISTENT)	Cracked	191.40 FL	*191.40 FL
7	1		*FRONT WIND MIRROR WITH BRACKET LH (CONSISTENT)	Serviceable	387.50 FL	*- FL
8	1		*FRONT DOOR LH (CONSISTENT)	Dented	1,045.30 FL	*1,045.30 FL
9	1		*FRONT DOOR OUTER MOULDING LH (CONSISTENT)	Necessary	126.80 FL	*126.80 FL
10	2		*FRONT DOOR HINGES LH (CONSISTENT)	Not Necessary	170.00 FL	*- FL
11	1		*FRONT DOOR CHECKER LH (CONSISTENT)	Not Necessary	79.50 FL	*- FL
12	1		*FRONT DOOR INNER LOCK LH (CONSISTENT)	Not Necessary	359.30 FL	*- FL
13	1		*FRONT DOOR WEATHERSTRIP LH (CONSISTENT)	Necessary	181.00 FL	*181.00 FL
14	1		*CENTER PILLAR LH (CONSISTENT)	Repair	674.00 FL	*- FL
15	1		*SLIDING DOOR LH (CONSISTENT)	Dented	1,500.00 FL	*1,500.00 FL
16	1		*SLIDING DOOR CENTER HINGE LH (CONSISTENT)	Not Necessary	172.00 FL	*- FL
17	1		*SLIDING DOOR INNER LOCK LH (CONSISTENT)	Not Necessary	230.50 FL	*- FL
18	1		*SLIDING DOOR FRAME WEATHERSTRIP LH (CONSISTENT)	Not Necessary	198.70 FL	*- FL
19	1		*REAR FENDER LH (CONSISTENT)	Dented	1,892.50 FL	*1,892.50 FL
20	1		*REAR FENDER AIR GRILLE LH (CONSISTENT)	Not Necessary	95.00 FL	*- FL
21	1		*SLIDING DOOR RAILING LH (CONSISTENT)	Bent	387.70 FL	*387.70 FL
22	1		*SLIDING DOOR RAILING JOINT LH (CONSISTENT)	Not Necessary	81.50 FL	*- FL
23	1		*FRONT PANEL COMPANY LETTERING (CONSISTENT)	Necessary	300.00 FS	*150.00 FS
24	1		*FRONT DOOR COMPANY LOGO (CONSISTENT)	Necessary	200.00 FS	*80.00 FS
25	1		*FRONT DOOR COMPANY LETTERING (CONSISTENT)	Necessary	45.00 FS	*20.00 FS
26	1		*REAR COMPANY LETTERING LH (CONSISTENT)	Necessary	650.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$) **11,143.70**    **7,538.20**  
 - List Item Discount on L Items 25.00/25.00% (\$\$) **2,487.18**    **1,772.05**

**Total Parts (\$\$)    8,656.52    5,766.15**

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,800.00	1,200.00
2	SPRAY PAINTING	New	1,600.00	1,200.00
3	CHECK WIRING	New	50.00	30.00
4	ANTI RUST	New	180.00	80.00
5	REMOVE AND INSTALL FRONT WINDSCREEN	New	120.00	80.00
6	REMOVE AND INSTALL FRONT DOOR PARTS	New	90.00	60.00
7	REMOVE AND INSTALL SLIDING DOOR PARTS	New	90.00	60.00
8	REMOVE AND INSTALL CARPET AND SEATS	New	150.00	120.00
Gross Labour Cost (S\$)			4,080.00	2,830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >